Read these instructions carefully before attempting to assemble, install, operate or maintain the product. Protect yourself and others by observing all safety information. Failure to comply with instructions could result in personal injury and / or property damage. Retain instructions for future reference.
GENERAL SAFETY INFORMATION

When using this fireplace, basic precautions should always be taken to reduce the risk of fire, electric shock and injury to persons, including the following:
CAUTION – Due to the high temperature, keep electrical cords, drapery and other furnishings at least 3 feet from the front, side and rear of the fireplace.

1. Carefully read all instructions before using the fireplace and retain for future reference.
2. Remove the unit from its packaging and check to make sure it is in good condition before use.
3. Do not let children play with any parts of the packing (such as plastic bags, etc.).
4. Check the household voltage to ensure that it matches the fireplace’s rated specification.
5. Before using the fireplace, carefully check the power cord and plug for any damage.
6. Be sure that the room is equipped with a working smoke detector.
7. Before unplugging the power cord, turn off the power. When touching the unit, keep your hands dry to prevent electric shock.
8. Do not place the fireplace near curtains or other inflammable objects. Keep combustible materials, such as pillows, bedding, papers, clothes, and curtains at least 3 feet away from the front, side and rear of the fireplace.
9. Do not block air intakes or exhaust in any manner to prevent fire.
10. Do not use on soft or uneven surfaces, like a bed, where openings may become blocked.
11. Exhibit extreme caution when any fireplace is in the vicinity of children and infants.
12. Never leave children or infants unattended while the fireplace is on or plugged in.
13. When not in use, always unplug the fireplace.
14. Prevent water from entering the housing of the fireplace during operation or while in storage.
15. Always store the fireplace in a dry area free from any moisture. This fireplace is not intended for use in bathrooms, laundry areas, or similar indoor locations. Never place the fireplace where it may fall into a bath tub or get exposed to water in any way.
16. Do not use in places where gasoline, paint, or other inflammable liquids are used or stored.
17. Do not run the cord under carpets. Do not cover the cord with throw rugs, runners, or similar products. Arrange the cord away from traffic areas such that it will not be tripped over by anyone.
18. Do not operate any fireplace with a damaged cord, a damaged plug, after the fireplace malfunctions, or if it has been dropped or damaged in any manner. Return the fireplace to an authorized service facility for examination, electrical or mechanical adjustment, or repair.
19. Do not insert fingers or allow foreign objects to enter any ventilation or exhaust opening as this may lead to an electric shock or fire, or may even damage the fireplace.
20. This fireplace becomes hot during use. To avoid burns, do not let bare skin touch hot surfaces. If necessary, use the handles when moving this fireplace.
21. Use this fireplace only as described in this manual. Any other uses not recommended by the manufacture may cause fire, electric shock, or personal injury and may void warranty privileges.
22. Always plug fireplaces directly into a wall outlet. Never use an extension cord, power strip, surge protector, multiple outlet adapter, cord reel or outlet-type air freshener. The use of such devices creates a fire hazard.
23. Faulty wall outlet connections may cause the wall outlet to overheat. Be sure that the fireplace plug properly fits into the outlet before each use. During use, make sure the fireplace plug does not overheat. If necessary, have a qualified electrician check and / or replace the wall outlet.
24. Do not place the fireplace near a bed for objects such as pillows or blankets can fall off the bed and be ignited by the fireplace.
25. Never clean this fireplace while it is plugged in. To disconnect, turn control to OFF, then remove the plug from the outlet. Never pull the cord. Always hold the plug firmly and then remove from the outlet.
26. This fireplace is intended for supplemental heat and / or decorative purposes. Continuous use for several hours can impact the performance and life of the fireplace.
27. It is not intended to be used in commercial, industrial or agricultural settings.
28. Do not use outdoors.

Getting Started

- Remove the fireplace from the box.
- Remove the packaging. Place it inside the box or safely dispose elsewhere.

Package Contents

- Electric Fireplace
- Screws and Screw Anchors
- Remote Control
- Instruction Manual

Features

- Wide screen wall mount fireplace
- Soothing, mesmerizing wooden log flame effect
- Dual heat setting (750Watts / 1500Watts)
- Built-in timer
- Flames operate with & without heat
- Adjustable flame brightness
- Heat resistant tempered glass panel
- Built-in overheating protection, auto safety shut-off
- 1500 Watts

Quick Reference Guide

- Prior to installation, please ensure that the voltage and capacity of your power outlet is compatible with your fireplace.
- Your fireplace may emit a slight, harmless odor during its first use. This odor is a normal reaction caused by the initial heating of internal fireplace parts and it will not occur again.
- It is normal for fireplace to make a rattling sound for a short duration of time during its first use.
- If your fireplace does not emit heat, please ensure the fireplace switch is on. For further information, please refer to the Troubleshooting section of this manual.
Helpful Advice Before Installation

- Please retain all packaging until you have checked and counted all the parts and other package contents.
- The package contains small apparatus which should be kept away from young children and infants.
- We suggest that you move all the smaller parts into a container to reduce the risk of losing them.
- At least 2 people are required to install this fireplace.
- It is recommended to place your fireplace near an existing outlet, for ease of electric connection.
- Store your fireplace in a dry, safe and dust-free place while drilling, for fireplace installation.
- Do not attempt to wire new outlets or circuits. To reduce the risk of fire, electric shock or injury to persons, always have a licensed electrician perform maintenance and other repairs.

Tools Needed

- Power drill
- Screwdriver
Installation

- Do not connect the fireplace to the power supply until properly fixed to the wall and the instructions are carefully read.
- Make sure the area to be drilled does not have any hidden electrical wires or water and gas pipes.
- The minimum distances must be observed as shown in the diagrams below.
- During installation of the fireplace, avoid any possible damage to concealed cables.
- Please be careful when drilling holes.
- This fireplace is designed to be permanently fixed to a wall. Choose a wall that is sturdy enough to hold the weight of the fireplace such as a brick or cinder block wall. If positioning on drywall, it must be fixed to studs. If you are not sure if the wall is stable enough, then consult a hardware expert. The wall bracket must be fixed horizontally with the cable routed to the bottom right of the fireplace.
- For optimum viewing of the fuel bed, it is recommended that there be a distance of 2 feet from the bottom of the fireplace relative to the floor (see figure for recommended fixed dimensions).
Step One

- Keep the top of the fireplace at least 3 feet away from the ceiling or other objects for optimum heat ventilation.
- For optimum viewing, place four marks on the wall with respect to the recommended fixed dimensions for the top screws (see figure below).
- Note: use a level when marking the positions of the holes to ensure that the bracket is mounted horizontally.

![Diagram showing recommended fixed dimensions for the top screws.]

Step Two

- Make sure the area to be drilled does not have any hidden electrical wires or water and gas pipes.
- The wall fixings provided is for concrete walls only; please use suitable fixings for your wall type. If in doubt, contact a qualified hardware expert.
- Place the three bulged screw tubes into the drilled holes and then screw in the self-tapping screws. Screw the extended wooden screws into the 0.20” screw anchors so they protrude out of the wall to angle the fireplace. Make sure that the screws are secured in place.
- Have 2 people lift the fireplace and hook it onto the mounted bracket.
- Check the fireplace for stability to see if it is securely mounted.

Instructions for Use

This fireplace can be operated either by the switches located on the right side panel of the fireplace or the supplied remote control.
Turning On
- Plug the fireplace into a power outlet.
- Turn on the power switch which is located on the right side of the fireplace.
Description of Remote Control

Power Switch

- Plug the fireplace into a power outlet. The fireplace is now in Standby mode.
- Press the button once to turn on the fireplace and flame effect. An indicator light will light up to indicate that the function is on. This will also turn on the flame effect.
- Press the button once to turn off the flame effect. This will put the fireplace back into Standby mode.

Heat Control

- Press the “Heat Control” button once for the low heat setting. Ten seconds later, the fireplace will begin to dispense warm air (750W).
- Press the “Heat Control” button again to have the fireplace dispense hot air (1500W).
- Press the “Heat Control” button again, and after ten seconds the heat will turn off.

Simulate Flames

- Press either the “+” or “-” button to brighten or dim the flames.

Timer

- Press the “Timer” button to set the fireplace to turn off after certain duration of time. Timer duration ranges from 0.5hrs to 7.5hrs. The LED indicator lights up when the fireplace is in Timer mode.

Note: All of the above functions can be operated by either the Control Panel or the Remote Control.
Remote Control

- The remote control requires 2 AAA batteries, which are not included.
- Point the remote control directly at the fireplace.
- The range is about 11.5 feet.

Replacing the Light Bulb

- This fireplace consists of 4 bulbs (E-12, 40W) that illuminate a flame effect. The light bulbs need to be replaced if you notice a dark section of the flame or when the flames lose clarity.
- **Warning** - Always disconnect from the power outlet before removing bulbs to reduce the risk of fire, electric shock or damage to property.
- **Warning** - The bulb reaches high temperatures during operation. Allow it to cool down before replacing it.
- This process requires 2 people.
- Un-mount the fireplace and carefully lay it flat on the floor.
- Access the bulb by removing the four screws located on the back panel.
- Replace the bulb with a new one. Extra caution should be taken because the bulb can be hot.
- Close the panel lid using screws.
- **Warning** – Do not use fireplace without properly putting the lid back in place.
- For assembly, reverse this process.
Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unit does not work / does not heat</td>
<td>• Check if the unit is plugged in the power outlet.</td>
</tr>
<tr>
<td></td>
<td>• Check if the unit is in Standby mode. If so, turn the unit ON.</td>
</tr>
<tr>
<td></td>
<td>• Check if the heat is turned OFF.</td>
</tr>
<tr>
<td></td>
<td>• Check for safety cut-off operation.</td>
</tr>
<tr>
<td>No flame effect</td>
<td>• Check if the unit is plugged in the power outlet.</td>
</tr>
<tr>
<td></td>
<td>• Check if the unit is in Standby mode. Turn the unit ON.</td>
</tr>
</tbody>
</table>

Cleaning & Maintenance

- Disconnect from the power supply before attempting any maintenance or cleaning in order to reduce the risk of fire, electric shock to persons or damage to property.
- **Warning** - Always disconnect from the power supply before cleaning fireplace.
- For general cleaning, use a soft, clean duster. Never use abrasive cleaners. The glass viewing screen should be cleaned thoroughly with a soft cloth. Do **NOT** use proprietary glass cleaners.
- Periodically check all fixings and tighten if necessary.

Technical Specification

- Supply: 110-120V 60Hz
- Rated Power: 1500W
- Bulb: 4 x 40W E12