Thank you for choosing OVE INTELLIGENT TOILET. Please read and understand this entire manual before attempting to assemble, operate or install this product.
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SAFETY NOTICE

⚠️ ADMONITION

- Leading causes of electric shock and fire.
  Inside the product there is an electronic apparatus installed, please do not use it in wet place.
  Please keep the electronic and electric plug away from water.

- Preventing sanitation issues
  Please use water suitable for human consumption

- Do not disassemble yourself, electric shock, fire and leakage may result.

⚠️ NOTICE

- Preventing sanitation issues
  • Please do not put any aromatizer or cleaning product in the tank.

- Preventing electric shocks and fire.
  • Ensure electric power is AC 110V+-10%
  • Ensure a working ground connection in the electric outlet.
  • Do not use damaged electrical wires and plugs.
  • Ensure the electrical socket can bare a load over 1500W power.

- Preventing damages.
  • USE OF ANY TOILET CLEANERS THAT ARE APPLIED IN THE TOILET TANK WILL VOID THE WARRANTY (In-tank cleaners can damage the rubber, metal and/or plastic components causing leaks and reducing performance).
### SAFETY NOTICE

### USAGE GUIDELINES

**PLEASE FOLLOW THE FOLLOWING GUIDELINES**

<table>
<thead>
<tr>
<th>Do not leave the toilet exposed to the sun. Color fading and yellowing may result.</th>
<th>To prevent against power surge damages, make sure the ground is working in the power socket.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct sunlight affects the good functioning of the remote.</td>
<td><strong>Radio or transmitting devices may interfere with the toilet’s remote control functions.</strong></td>
</tr>
<tr>
<td>If the power cut off during washing and the nozzle is still out: Do not push it back manually, it will revert to its resting position once the power is back ON.</td>
<td>If you do not plan to use the toilet for a long time, close the inlet water valve and unplug the toilet.</td>
</tr>
<tr>
<td>If power cuts off during nozzle self-cleaning, the water will continue to flow out. Manually close the inlet water valve of the toilet until power comes back ON.</td>
<td>Do not use DC current. Only AC 110V with load capacity over 1500W are accepted.</td>
</tr>
<tr>
<td>Do not expose the toilet to freezing temperature. This will void the warranty and damage the piping.</td>
<td><strong>Do not use direct current. Only use alternative current.</strong></td>
</tr>
</tbody>
</table>
## PART LIST

<table>
<thead>
<tr>
<th>PART#</th>
<th>DESCRIPTION</th>
<th>CODE</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Seat cover</td>
<td>99TOI0014-OU</td>
</tr>
<tr>
<td>B</td>
<td>Electronic hardware</td>
<td>99TOI0039-OU</td>
</tr>
<tr>
<td>C</td>
<td>Control keypad (English &amp; French)</td>
<td>99TOI0040-OU</td>
</tr>
<tr>
<td></td>
<td>Control keypad (English &amp; Spanish)</td>
<td>99TOI0046-OU</td>
</tr>
<tr>
<td>D</td>
<td>Water filter</td>
<td>99TOI0015-OU</td>
</tr>
<tr>
<td>E</td>
<td>Supply line</td>
<td>99TOI0041-OU</td>
</tr>
<tr>
<td>F</td>
<td>Nozzles</td>
<td>--</td>
</tr>
<tr>
<td>G</td>
<td>Seal ring</td>
<td>99TOI0043-OU</td>
</tr>
<tr>
<td>H</td>
<td>Drying air outlet</td>
<td>--</td>
</tr>
<tr>
<td>I</td>
<td>Flush buttons</td>
<td>--</td>
</tr>
<tr>
<td>J</td>
<td>Light indicator panel (English)</td>
<td>99TOI0013-OU</td>
</tr>
<tr>
<td></td>
<td>Light indicator panel (French)</td>
<td>99TOI0012-OU</td>
</tr>
<tr>
<td></td>
<td>Light indicator panel (Spanish)</td>
<td>99TOI0046-OU</td>
</tr>
<tr>
<td>K</td>
<td>Remote Control</td>
<td>99TOI0011-OU</td>
</tr>
<tr>
<td>L</td>
<td>Ball valve</td>
<td>99TOI0009-OU</td>
</tr>
<tr>
<td>M</td>
<td>Check valve</td>
<td>99TOI0010-OU</td>
</tr>
</tbody>
</table>

⚠️ **Admonition**

Using any cement installation method will void the warranty and is not recommended!
INSTALLING THE SMART TOILET

WATER AND ELECTRIC SUPPLY INSTALLATION

1. Open inlet valve.
2. Put the plug into the power socket.
3. If the blue light is flashing, this indicates that the washing water tank is filling-up. After 2 min, the tank should be full. *While the tank is filling, the user cannot activate any other function of the toilet.
4. After tank is filled full with water, the shimmer indicator light stops blinking and turns off.
5. Toilet ON/OFF
6. Warming up the toilet seat takes about 5 min.

⚠️ NOTICE
1. Leave the power continuously ON to assure all functions are ready for anytime use.
2. If the toilet is not used for 24h, it will enter in Power Saving Mode.
**CONTROLS DESCRIPTION**

- **Bidet cleaning display**
- **Spray cleaning display**
- **Nozzle move forward**
- **Nozzle move behind**
- **Nozzle water pressure level**
  - Pressure level can be adjusted to 8 levels.
  - Setting water pressure at "0", water will come out from the side to clean nozzle.

- **Dry button**
- **Bidet cleaning / move button**
- **Spray cleaning / move button**
- **Air pump**
- **Stop button**
- **Flushing on-off**

- **Drying display**
- **Self-flushing display**
- **Water temperature display**
  - 4 levels: ambient, low, middle and high level.
- **Wind temperature level display**
  - 4 levels: ambient, low, middle and high level.
- **Seat temperature level display**
  - In file for normal temperature, low, middle, high grade.

- **Nozzle move forward**
- **Nozzle move backward**
- **Seat temperature adjusting button**
- **Wind temperature adjusting button**
- **Water temperature adjusting button**
- **Water pressure up**
- **Water pressure down**

**Remark:**
- High level
- Medium level
- Low level

- **POWER OFF** (note this button cannot power ON)

*Spray washing refers to the 5 holes nozzle of the toilet.
*Bidet washing refers to the 1 hole nozzle of the toilet.

Use AA 1.5V batteries.
Always replace the whole set of batteries at a time.
KEYPAD CONTROLS

ON/OFF
Press this button to turn the smart toilet ON and OFF.

ENERGY SAVER
When ON, the energy saving mode will decrease the electrical usage of the smart toilet when in stand-by. The seat will not be continuously pre-heated.

Light
Press the light key, the shimmer on the intelligent toilet lights up; press it again, the light turns off.

Nozzle washing
Press the nozzle cleaning key: the intelligent toilet pulls the Spray nozzle out. Press it again, it pulls out the Bidet nozzle; press it once more, the nozzles revert back and wash themselves.
Spray cleaning  
- Press once while sitting: the Spray nozzle cleaning session will start and the Remote Control display will flash. Press a second time: the Spray nozzle motion cleaning will start.

Bidet cleaning  
- Press once while sitting: the Bidet nozzle cleaning session will start and the Remote Control display will flash. Press a second time: the Bidet nozzle motion cleaning will start.

Warm wind drying  
- Press the drying key and the warm air drying session will begin.

Stop  
- Press the stop button to stop any active function. Functions will automatically stop after 2 min of uninterrupted use.

Flushing  
- Press the flushing button to initiate a flush. Note that once you sit up from the seat, automatic flushing will occur.

*After pressing any key on the Remote Control, a beeping sound will be heard if the signal as effectively reached the toilet.
Automatic deodorization

The carbon filter catalyzed automatic deodorization begins when the user sits on the seat. The deodorization stops after 20 seconds of standing up.

In addition, the toilet seat is covered with a layer of active anti-microbial material.

Damp fitting

This toilet seat has a soft close mechanism preventing noisy closing and opening.
*Do not attempt to close or open the cover abruptly, this may damage the soft close mechanism.

AIR PUMP SUPERCHARGED

Press the AIR PUMP button on the remote control to activate a supercharged water pressure pump. This function will temporarily increase the water pressure for maximum cleanness.
CAUTION NOTES

- If no one is sitting on the seat, the water cleaning and drying function are disabled.

*Do not lean back on the seat cover once you are seated. This will damage the seatcover.

- Once the nozzle cleaning session is over, the nozzles will self-clean every time.

- The nozzle cleaning function will automatically stop after 2 minutes of uninterrupted use. Repress the button to activate again.

- BEWARE: If you stand up during the nozzle cleaning session, the nozzles will stop spraying after 2 seconds. Press the stop button before standing up.

- Once you press the drying button, the toilet will flush itself before the drying session begins. This will take 10 seconds.

- Note that before every nozzle cleaning session, the nozzles will flush the cold water out and wash themselves. This will take 10 seconds and after, the cleaning session will begin.
Cleaning the net

- When you notice a decrease in water pressure in the washing nozzles, clean the net and/or change the filter. Always make sure the tap water pressure complies with this toilet’s requirements.

How to clean the net

1. Close water inlet valve
2. Screw out the net with the appropriative tool.
3. Clean the dirt with toothbrush or small brush.
4. Re-install and make sure no leakage occurs.
5. If the pressure is still too low, replace the filter.
TOILET MAINTENANCE GUIDELINES

The toilet's seat is made of plastic. Please following the below guidelines to prevent damages.

Clean with warm water and a soft detergent.

Never use abrasive materials or chemicals.

Avoid spilling water on top of the electronic components behind the seat cover.

![Image of toilet]

ADMONITION

Before maintaining, please pull out the power plug.

Pull out plug

Please keep power socket away from detergent and water.

Caution

NOTICE

Please don’t use toilet strong detergent, abrasive liquid cleaners or metal brush.

Caution

Always use flex-hose. Never use extrusion piping.

(Maybe lead to leakage)
Never use below freezing

- Always keep the toilet in an environment above 5 C to prevent water freezing and damaging the inner plumbing.

Extended periods of no usage

- If the toilet is not used for an extended period of time, the water should be drained from the toilet's bowl and the washing water tank.

How to empty the toilet's water reserve

1. Close water inlet valve
2. Twist the washing water tank's emptying cap
3. Once the water has drained, twist the cap back into its closed position.
4. Finally, flush the toilet to remove the water in the main bowl. A sponge or towel may be used to remove the remaining water.
1. Nozzle manual cleaning

While no one is sitting on the seat: Open seat cover, press Nozzle Washing key. The first nozzle will come out to allow for manual cleaning.
Press the same key again: The second nozzle will come out.
Finally, press the key a 3rd time and the nozzle will go back into place.

2. Cleaning

Use warm water and soft cleaning products for daily toilet cleaning.
Do not pull on the nozzles!

3. Replacing product fittings

A replacement for the supply line can be found in any major plumbing retailer.
Depending on the water quality, water filter should be changed every year or so.
### MALFUNCTION AND POTENTIAL ROOT CAUSES

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nozzle pulls out but no water</td>
<td>Press nozzle clean key by mistake</td>
<td>Press nozzle or bidet cleaning</td>
</tr>
<tr>
<td>Cleaning water don’t spurt out</td>
<td>Inlet hose twisted leads to jam</td>
<td>Get rid of the hose twisted</td>
</tr>
<tr>
<td>Insufficient water pressure out of the nozzle</td>
<td>Tap water no pressure</td>
<td>Confirm tap water have pressure</td>
</tr>
<tr>
<td>Insufficient water pressure out of the nozzle</td>
<td>Clean nozzle jammed</td>
<td>Wash the spout</td>
</tr>
<tr>
<td>Insufficient water pressure out of the nozzle</td>
<td>Filter jammed</td>
<td>Replace filter</td>
</tr>
<tr>
<td>Insufficient water pressure out of the nozzle</td>
<td>Inlet net jammed</td>
<td>Wash the net</td>
</tr>
<tr>
<td>Water temperature is not hot</td>
<td>The water temperature is set to ambient temperature</td>
<td>Reset warm water temperature by remote control</td>
</tr>
<tr>
<td>Water temperature is not hot</td>
<td>Hot water reserve tank is empty</td>
<td>Press stop key and wait for about three minutes</td>
</tr>
<tr>
<td>Water temperature is not hot</td>
<td>Seat temperature is set to ambient temperature</td>
<td>Increase the seat temperature setting with the remote control</td>
</tr>
<tr>
<td>Water temperature is not hot</td>
<td>Energy saver is ON</td>
<td>Turn OFF energy saver</td>
</tr>
<tr>
<td>The seat temperature is not hot</td>
<td>Wind temperature is set to ambient temperature</td>
<td>Increase the wind temperature setting with the remote control</td>
</tr>
<tr>
<td>Wind temperature is low</td>
<td>Wind temperature is set to ambient</td>
<td>Clean the filter with warm water</td>
</tr>
<tr>
<td>Deodorization effect is not good</td>
<td>Filter is jammed by dust</td>
<td>Clean the vent duct leading to the filter</td>
</tr>
<tr>
<td>Big noise in deodorization</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tank leakage</td>
<td>The water drain bolt is loosing</td>
<td>Tighten the water drain bolt</td>
</tr>
</tbody>
</table>

If none of the solution explained above work, call customer service right away.

Do not attempt to disassemble the toilet yourself or without customer service supervision.
## Technical Specifications

<table>
<thead>
<tr>
<th>Item</th>
<th>Content</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specification</td>
<td>AC 120V. 1300W. 60HZ</td>
</tr>
<tr>
<td></td>
<td>1.2m insulated power cord</td>
</tr>
<tr>
<td>Water amount</td>
<td>Nozzle cleaning Water amount adjustment 0.4-1.0 L/min (water pressure 0.19Mpa (27.6 psi))</td>
</tr>
<tr>
<td></td>
<td>Bidet cleaning Water amount adjustment 0.5-1.0 L/min (water pressure 0.19Mpa (27.6 psi))</td>
</tr>
<tr>
<td>Water temperature</td>
<td>Temperature adjustment : from ambient temperature to 40°C</td>
</tr>
<tr>
<td>Heater capacity</td>
<td>AC 120V. 1000W. 60HZ</td>
</tr>
<tr>
<td>Warm water capacity</td>
<td>1.5L</td>
</tr>
<tr>
<td>Cleaning method</td>
<td>Nozzle cleaning (5 jet) or Bidet cleaning (1 jet)</td>
</tr>
<tr>
<td>Safe fitting</td>
<td>Temperature safety fuse integrated. Toilet will shut down if temp. is out of specs.</td>
</tr>
<tr>
<td>Prevent reflux</td>
<td>Anti-reflux valve integrated</td>
</tr>
<tr>
<td>Drying fitting</td>
<td>Warm wind temperature From ambient temperature to 55°C</td>
</tr>
<tr>
<td>Wind speed</td>
<td>5 M/S</td>
</tr>
<tr>
<td>Heater capacity</td>
<td>AC 120V. 300W. 60HZ</td>
</tr>
<tr>
<td>Safe fitting</td>
<td>Temperature fuse</td>
</tr>
<tr>
<td>Heating seat</td>
<td>Seat temperature Temperature adjustable scope: from normal temperature to 40°C</td>
</tr>
<tr>
<td>Heater capacity</td>
<td>AC 120V. 40W. 60HZ</td>
</tr>
<tr>
<td>Safe fitting</td>
<td>Prevent from temperature too high</td>
</tr>
<tr>
<td>Odor elimination</td>
<td>Filter Eliminates odors through activated carbon filtering</td>
</tr>
<tr>
<td>Wind speed</td>
<td>3 M/S</td>
</tr>
<tr>
<td>Water supply pressure</td>
<td>Lowest water pressure is 0.1Mpa (14.5 psi), highest water pressure is 0.5Mpa (72.5 psi)</td>
</tr>
<tr>
<td>Water supply temperature</td>
<td>10-35°C</td>
</tr>
<tr>
<td>Ambiant temperature</td>
<td>10-40°C</td>
</tr>
<tr>
<td>Remote control batteries</td>
<td>2 AA batteries (1.5V)</td>
</tr>
<tr>
<td>Product's size</td>
<td>800×420×600mm</td>
</tr>
<tr>
<td>Outer carton's size</td>
<td>900×500×700mm</td>
</tr>
</tbody>
</table>
LIMITED 1 YEAR WARRANTY

The DISTRIBUTOR warranty is valid for a period of 1 year after purchased. Improper use of this product or any deviation to the general guidance given in the user manual will void the warranty. This non-transferable warranty applies only to the original purchaser and proof of purchase is required for all claims.

This warranty applies to the DISTRIBUTOR toilet installed for residential use only.
The DISTRIBUTOR warrants that, when installed in accordance with the Recognized Plumbing Industry Practice, the toilets are free of manufacturing defects for a period of one (1) year from the date of purchase.

The DISTRIBUTOR will repair or replace the damaged product or parts only if they were installed and used in a proper way according this user manual.

Before accepting to repair or replace the product, the DISTRIBUTOR is entitled to send a representative to inspect the product. We will offer free charge service for inspecting, repairing and replacing for items within this warranty period; However the freight charges are the customer’s responsibility.

INFORMATION ABOUT YOUR WARRANTY COVERAGE

This warranty does not cover damages or failure attributable to:

- Toilets installed with obvious visual defects.
- Rough handling or improper operation.
- The presence of sediment or impurity in the water supply system used.
- Defects or damages caused by installation that does not comply strictly with the instructions set forth in the Recognized Plumbing Industry Practice.
- Defects or damage to toilets caused by severe accidents (e.g. fire, electric surge, etc.)
- Damage caused by flooding or standing water from leaking pipes, faucets, household appliances, etc.; Up to and including flooding and any damage caused by acts of God.

NOTES ON WARRANTY

This warranty applies only to the original purchaser and installation site and is not transferable.

FOR WARRANTY SERVICE

- To make a claim, contact the DISTRIBUTOR no later than 30 days following the date of discovery or detection of defect.
- Proof of purchase, such as the bill of sale is mandatory when requesting warranty service.
- The DISTRIBUTOR reserves the right to designate a representative to inspect the vanity for analysis.
- No unauthorized person, installer, dealer, agent or employee of the DISTRIBUTOR or any representative is entitled to assume any liability on behalf of the DISTRIBUTOR relating to the sale of this product or has the authority to increase or alter the obligations or limitations of this warranty.

CONSUMER RESPONSIBILITIES

- The DISTRIBUTOR does prohibit the use of harsh abrasive cleansers on any of its products. Harsh cleansers will damage the inner workings of the toilets.
- For daily maintenance, use a wet cloth and a soft liquid cleaner.
- Never use abrasives or cleaners containing acetone, chlorine or strong bleach, scrapers, metallic brushes, nor other objects or products which can graze or tarnish surfaces.
Save this manual for future reference
Conservez ce manuel pour usage ultérieur
Conserve este manual para futura referencia

HEAD OFFICE / SIÈGE SOCIAL / OFICINA PRINCIPAL
2800 Etienne Lenoir, Laval
Quebec H7R 0A3 Canada

Customer service / Service à la clientèle / Service al cliente
Tel.: 1-866-839-2888
Fax: 1-866-922-9990
customerservice@ovedecors.com

8:00 am - 5:00 pm E.S.T Monday - Friday
8 h à 17 h HNE, du lundi au vendredi
8 h a 17 h HDE, de lunes a viernes

Purchase date
Date d'achat
Fecha de compra

Product Tracking Reference
Suivi et référence du produit
Numero de referencia

www.ovedecors.com