ATTACH YOUR RECEIPT HERE

Serial Number ____________ Purchase Date ________________

Questions, problems, missing parts? Before returning to your retailer, call our customer service department at 1-877-888-8225, 8 a.m. - 8 p.m., EST, Monday - Friday.
PACKAGE CONTENTS

**PART**   **DESCRIPTION**   **QUANTITY**
---   ---   ---
A   Body   1
B   Leg   4
C   Remote Control   1
SAFETY INFORMATION

Please read and understand this entire manual before attempting to assemble, operate or install the product.

This equipment has been tested and found to comply with the limits for Class B digital devices, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. The equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on. The user is encouraged to try and correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna
• Increase the separation between the equipment and the receiver
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Modifications not approved by the party responsible for compliance could void user’s authority to operate the equipment.

This Class B digital apparatus complies with Canadian ICES-003.
SAFETY INFORMATION

IMPORTANT INSTRUCTIONS

DANGER

• If the information in this manual is not followed exactly, an electric shock or fire may result, causing property damage, personal injury or loss of life.

WARNING

• To avoid injury from unexpected starting or electrical shock, **DO NOT** plug the power cord into a source of power during unpacking and assembly. The cord must remain unplugged whenever you are adjusting/assembling the item.
• If any part is missing or damaged, **DO NOT** attempt to use or plug in the power cord until the missing or damaged part is correctly replaced. To avoid electric shock, use only identical replacement parts, and when servicing use double-insulated tools.
• Whenever the item is left operating and unattended, extreme caution is necessary if children or invalids are nearby.
• Electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electrical shock and injury to persons.
• Disconnect power before attempting any maintenance or cleaning to reduce the risk of fire, electrical shock or personal injury.
• This appliance is hot when in use. To avoid burns, **DO NOT** let bare skin touch hot surfaces. Keep combustible material, such as furniture, pillows, bedding, papers, clothes and curtains at least 3 feet from this appliance.
• The appliance is not to be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
• **DO NOT** run cord under carpeting. **DO NOT** cover cord with throw rugs, runners or similar covering. Arrange cord away from traffic areas and where it will not be tripped over.
• **DO NOT** insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the appliance.
• This appliance has hot and arching or sparking parts inside. **DO NOT** use it in areas where gasoline, paint or flammable vapors or liquids are used or stored. This item should not be used as a drying rack for clothing. Christmas stockings or decorations should not be hung in the area of it.
• Use this appliance only as described in the manual. Any other use is **NOT** recommended by the manufacturer and may cause fire, electric shock or injury to persons.

CAUTION

• Cold climate installation recommendation: When installing this unit against a non-insulated exterior wall or chase, it is mandatory the outer walls be insulated to conform to applicable insulation codes.
• Make sure the power is turned off before proceeding with motor maintenance. Any electrical repairs or rewiring of this unit should be carried out by a licensed electrician in accordance with national and local codes.
• If repairing or replacing any electrical component or wiring, the original wire routing, color coding and securing locations must be followed.
• **DO NOT** use this item if any part of it has been under water. Immediately call a qualified service technician to inspect the item and replace any part of the electrical system.
• In order to avoid overheating, **DO NOT** cover the item. It cannot be used in a wardrobe.
• Turn the power off when servicing this appliance. First turn the main power switch to the “OFF” position. Then remove the electrical plug from the wall outlet.
SAFETY INFORMATION

• If possible, **ALWAYS** unplug this appliance when not in use.
• **DO NOT** use outdoors.
• This item is not intended for use in bathrooms, laundry areas and similar indoor locations. **NEVER** place heater where it may fall into a bathtub or other water container.
• To disconnect this appliance, turn controls to the off position, then remove plug from outlet.
• **ONLY** connect to properly grounded outlets.
• This appliance, when installed, must be electrically grounded in accordance with local codes, with the current CSA C22.1 Canadian Electrical Code or follow U.S.A. Installations, follow local codes and the National Electrical Code, ANSI/NFPA N0.70.
• There is a thermostat limiter inside the item. When the inner temperature over-heats or abnormal heating occurs, the thermostat protective device would cut off power supply to prevent damage or risk of fire.
• To prevent a possible fire, **DO NOT** block air intakes or exhaust in any manner. **DO NOT** use on soft surfaces, like a bed, where opening may become blocked.
• The heaters **MUST NOT** be located immediately below a socket-outlet.
• Non-rechargeable batteries are not to be recharged. Exhausted batteries are to be removed from the product.

**Electrical Connection**

<table>
<thead>
<tr>
<th>SPECIFICATIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Voltage</td>
</tr>
<tr>
<td>Amps</td>
</tr>
<tr>
<td>Watts (max.)</td>
</tr>
</tbody>
</table>

• A 15-Amp, 120-volt, 60 Hz circuit with a properly grounded outlet is required. Preferably, the item will be on a dedicated circuit as other appliances on the same circuit may cause the circuit breaker to trip or the fuse to blow when the heater is in operation. The unit comes standard with 6-ft. three-wire cord, exiting from the rear of the fireplace. **DO NOT** exceed the current rating of the current tap. **ALWAYS** plug heaters directly into a wall outlet/receptacle. **NEVER** use with an extension cord or relocatable power tap (outlet/power strip).
• This heater is for use on 120 volts. The cord has a plug as shown below. See illustration for grounding instruction. An adapter as shown at C is available for connecting three-blade grounding type plugs to two-slot receptacles. The green grounding plug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.

**SAVE THESE INSTRUCTIONS**
PREPARATION

Before beginning assembly of product, make sure all parts are present. Compare parts with package contents list and hardware contents list. If any part is missing or damaged, do not attempt to assemble the product.

Estimated Assembly Time: 15 minutes

Tools Required for Assembly (not included): Phillips screwdriver

ASSEMBLY INSTRUCTIONS

CAUTION: With the help of another person, rest the unit upside down on a soft, flat, level surface.

1. Insert the legs (B) into the holes on the base of the body (A). Secure each leg with three screws (AA).

Assembly is complete. With the help of another person, flip the unit back right-side up.

Hardware Used

<table>
<thead>
<tr>
<th>AA</th>
<th>Screw</th>
<th>x 12</th>
</tr>
</thead>
</table>
**Power Button**

- Press the power button to turn the main power to the unit ON or OFF.
- When the unit is turned ON, the lights under the emberbed will light to indicate the unit has power.

**Flame Brightness Button**

- If the unit is powered OFF, you can press the flame brightness button to power ON the unit. The emberbed will glow at the lowest brightness setting unless a different setting was saved in the memory.
- Press the button again to scroll through the flame brightness settings, 1 (lowest) through 5 (brightest).

**Temperature Button**

- The temperature button controls the heater thermostat.
- If the unit is powered OFF, you can press the temperature button to power ON the unit. The emberbed will glow at the lowest brightness setting unless a different setting was saved in the memory.
- Press the temperature button again to scroll through the pre-set temperature settings:
  - Fahrenheit: 65, 70, 75, 80, 85, 90, OFF.
  - Celsius: 18, 21, 24, 27, 29, 32, OFF.
- Hold down the temperature button for 5 seconds to toggle between Fahrenheit and Celsius. A small “F” or “C” will display next to the temperature.
Timer Button

- The timer button should be used to set the countdown for the unit's main power.
- If the unit is powered OFF, you can press the timer button to power ON the unit. The emberbed will glow at the lowest brightness setting unless a different setting was saved in the memory.
- Press the timer button again to scroll through the timer settings, which are: 30, 1h, 2h, 3h, 4h, 5h, 6h, 7h, 8h, 9h and OFF.
- When the timer reaches zero, it will turn OFF the main power and will maintain the settings in memory.

Memory Function

- When the unit is powered OFF, all function settings (excluding timer) will be saved.
- When the unit is OFF, pressing the power button once on the insert control panel or on the remote control will turn the unit ON and "wake up" the saved function settings.
- When the unit is OFF, press any function button to "wake up" the individual function at the last saved setting. Press the button again to adjust it and press the main power button on the insert or on the remote control to turn the unit OFF and save the new setting into memory.
- When the unit is powered ON, the LED will show the saved temperature setting. If a temperature setting was not saved, it will show the flame brightness setting saved in memory. If neither one has a setting saved to memory, then only the emberbed will glow (as a power light indicator).
- To reset the memory, hold down the main power button for 5 seconds at any time. When this happens, the LED readout will blink with four zeros three times.
- Another way to reset the memory is to unplug the unit from the wall.

Heater Override Switch

This appliance has a rocker switch located on the back of the body (A). This switch will override power to the heater to prevent the heater from being accidentally or unintentionally powered on. This feature is primarily added to help prevent children from powering on the heater when it is not desired.
• Make sure the unit is turned OFF and unplugged whenever you are cleaning the heater or fireplace.
• Clean the metal trim using a water-dampened soft, clean cloth. **DO NOT** use brass polish or household cleaners as these products will damage the metal trim.
• The motors used on the fan and the flame generator assembly are pre-lubricated for extended bearing life and require no further lubrication. However, periodic cleaning/vacuuming of the fan/heater and air intake/output vents is recommended.

**Replacing the Remote Control Battery**
When the remote control (C) stops operating or its range seems reduced, it is time to replace the battery. **Note:** The battery should be removed if the product is to be left unused for a long time.

1. The battery compartment is located on the back end of the remote control (C).
2. Press the small tab inward as you slide the battery door open and remove the old battery.
3. Insert a new CR2025 lithium battery (not included), checking that the + and - sides of the battery match the inside of the battery compartment.
4. Re-insert the battery door.
CARE AND MAINTENANCE

Disposal of Used Battery
A battery may contain hazardous substances that could be endangering to environment and human health.

- This symbol marked on the battery and/or packaging indicates that used battery shall not be treated as municipal waste. Instead it shall be left at the appropriate collection point for recycling.
- By ensuring the used battery is disposed of correctly, you will help prevent potential negative consequences for the environment and human health. The recycling of materials will help to conserve natural resources.

For more information about collection and recycling of used batteries, please contact your local municipality, your waste disposal service or the point of sale where you purchased this point.

TROUBLESHOOTING

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE CAUSE</th>
<th>CORRECTIVE ACTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Error E1 displayed on control panel.</td>
<td>The overheat sensor has been engaged.</td>
<td>Unplug unit, wait 5-10 minutes, then the sensor will reset itself. Plug the unit back in and turn on the heater. If the problem persists, call customer service. <strong>Note:</strong> The other functions will work normally excluding the heater. Until the problem is solved, the error will only appear/sound when the heater button is pressed.</td>
</tr>
<tr>
<td>Error E2 displayed on control panel.</td>
<td>The thermostat sensor is broken or not working correctly.</td>
<td>Unplug unit, wait 5-10 minutes, then the sensor will reset itself. Plug the unit back in and turn on the heater. If the problem persists, call customer service. <strong>Note:</strong> The other functions will work normally excluding the heater. Until the problem is solved, the error will only appear/sound when the heater button is pressed.</td>
</tr>
<tr>
<td>Error E3 displayed on control panel.</td>
<td>Heater override switch is on.</td>
<td>Locate heater override switch on back of unit and change position to off. Now the heater will work properly. (See page 9 for more information.)</td>
</tr>
<tr>
<td>No power; logs do not glow.</td>
<td>The unit does not have power.</td>
<td>Check that the power cord is securely plugged into a standard 120V outlet. Then check to make sure the unit is powered on.</td>
</tr>
<tr>
<td>No flame effect but logs are glowing.</td>
<td>The flame effect is powered off.</td>
<td>Push the flame brightness button until desired level is achieved.</td>
</tr>
<tr>
<td>Heater and blower do not power on but rest of functions are working.</td>
<td>Heater override switch is engaged.</td>
<td>Locate heater override switch on back of unit and change position to off. Now the heater will work properly. (See page 9 for more information.)</td>
</tr>
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<tr>
<td>Power cord gets warm to the touch.</td>
<td>Normal operation.</td>
<td>This is normal for a heater appliance as it requires more current to operate. Check the connections of the appliance cord and the outlet. Make sure the plug fits tightly into the outlet. During use, check the plug and outlet frequently to determine if it is HOT; if so, discontinue use of the appliance and consult with a qualified electrician to check or change the overheating outlet(s).</td>
</tr>
<tr>
<td>Remote control does not work.</td>
<td>Weak or failing battery.</td>
<td>Replace with a new battery. (See page 10 for more information.)</td>
</tr>
<tr>
<td>Remote control signal is weak and only works sometimes.</td>
<td>Pressing the buttons too quickly.</td>
<td>Press the buttons slowly and steadily to ensure the transmitter recognizes the request.</td>
</tr>
<tr>
<td></td>
<td>Using the remote control too far away or at an off angle.</td>
<td>Move closer to the insert; the remote control will only work within a distance of 20 feet and 45 degrees to either side from the front of the fireplace insert.</td>
</tr>
<tr>
<td>Fan motor continues to blow after unit is powered of.</td>
<td>Normal operation.</td>
<td>This is a standard feature; the blower runs for an additional minute to cool off heater tubes.</td>
</tr>
</tbody>
</table>
The manufacturer warrants that your new Electric Stove is free from manufacturing and material defects for a period of one year from date of purchase, subject to the following conditions and limitations.

Install and operate this Electric Stove in accordance with the installation and operating instructions furnished with the product at all times. Any unauthorized repair, alteration, willful abuse, accident, or misuse of the product shall nullify this warranty.

This warranty is non-transferable, and is made to the original owner, provided that the purchase was made through an authorized supplier of the product.

The warranty is limited to the repair or replacement of part(s) found to be defective in material or workmanship, provided that such part(s) have been subjected to normal conditions of use and service, after said defect is confirmed by the manufacturer’s inspection.

This warranty does not cover the light bulb(s) included with the Electric Stove.

The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of the defective part(s).

Any installation, labor, construction, transportation, or other related costs/expenses arising from defective part(s), repair, replacement, or otherwise of same, will not be covered by this warranty, nor shall the manufacturer assume responsibility for same.

The owner/user assumes all other risks, if any, including the risk of any direct, indirect or consequential loss or damage arising out of the use, or inability to use the product, except as provided by law.

All other warranties – expressed or implied – with respect to the product, its components and accessories, or any obligations/liabilities on the part of the manufacturer are hereby expressly excluded.

The manufacturer neither assumes, nor authorizes any third party to assume on its behalf, any other liabilities with respect to the sale of the product.

The warranties as outlined within this document do not apply to non accessories used in conjunction with the installation of this product.

This warranty is void if:
1. The fireplace is subjected to prolonged periods of dampness or condensation.
2. Any unauthorized alteration, willful abuse, accident, or misuse of the product.
3. You do not have the original receipt of purchase.
REPLACEMENT PARTS LIST

For replacement parts, call our customer service department at 1-877-888-8225, 8 a.m. - 8 p.m., EST, Monday - Friday.

<table>
<thead>
<tr>
<th>PART</th>
<th>DESCRIPTION</th>
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</thead>
<tbody>
<tr>
<td>B</td>
<td>Leg (with screws)</td>
<td>PF-1008ST-24-204-001</td>
</tr>
<tr>
<td>C</td>
<td>Remote Control</td>
<td>1008ST-24-R</td>
</tr>
<tr>
<td>D</td>
<td>Door</td>
<td>PF-1008ST-24-204-002</td>
</tr>
<tr>
<td>E</td>
<td>Door Glass</td>
<td>PH-1008ST-24-003</td>
</tr>
<tr>
<td>F</td>
<td>Door Handle</td>
<td>PH-1008ST-24-004</td>
</tr>
</tbody>
</table>

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</tr>
</thead>
<tbody>
<tr>
<td>G</td>
<td>Thermostat</td>
<td>PH-1008ST-24-005</td>
</tr>
<tr>
<td>H</td>
<td>Heater/ Blower Assembly</td>
<td>PH-1008ST-24-006</td>
</tr>
<tr>
<td>I</td>
<td>Spinner Motor</td>
<td>PH-1008ST-24-007</td>
</tr>
<tr>
<td>J</td>
<td>PCB Board</td>
<td>PH-1008ST-24-008</td>
</tr>
</tbody>
</table>