

Style[®] SELECTIONS

Installation Instructions

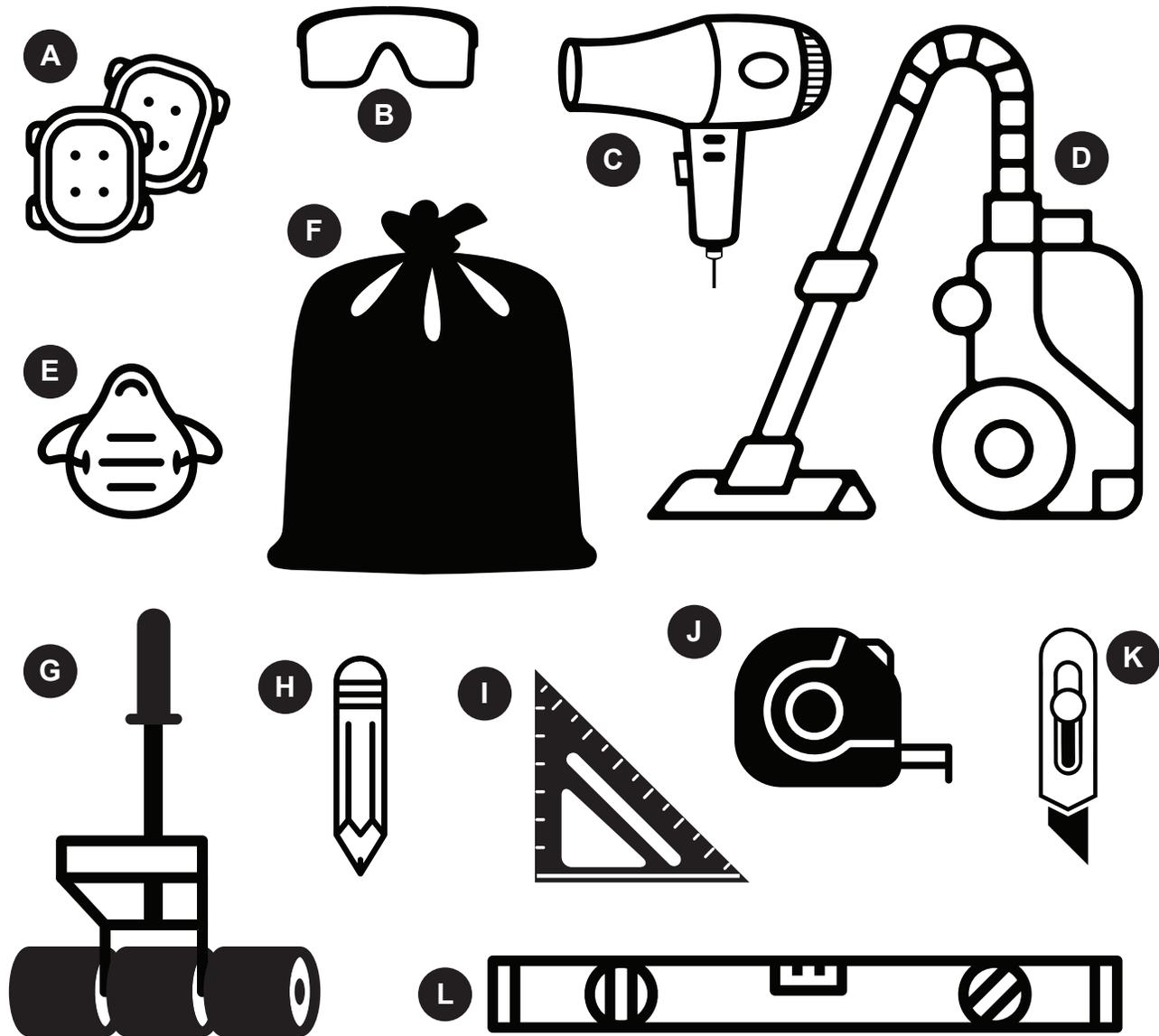


Questions, problems, missing parts? Before returning to your retailer, call our customer service department at 1-888-509-3438, 8:00 am - 5:00 pm, EST, Monday - Friday. You may also contact us anytime at customerservice@novalis-intl.com

TABLE OF CONTENTS

Tools Needed.....	3
Important Information.....	4
Installation Instructions.....	5-8
Care and Maintenance	8
Warranty	9

TOOLS NEEDED



PART	DESCRIPTION
A	Knee pads
B	Safety Glasses
C	Heat gun or hairdryer
D	Hepa filtered vacuum
E	Dust mask
F	Trash bags

PART	DESCRIPTION
G	Wall or laminating three-section roller with extendable handle (~ 9-inch wide)
H	Pencil
I	Framer's or speed square
J	Tape Measure
K	Utility knife with blades
L	6-foot level

INFORMATION:

For interior residential applications only. Use felt glides $\geq 1\text{-inch}^2$ (645-mm²) on all slidable furniture. Do not move heavy or sharp objects directly across the floor, use hard surface “Sliders” (from home improvement stores). Do not install in any area that regularly exceed temperature's outside of 65°F – 85°F. Do not install with visible defects or damage as doing so assumes acceptance and full responsibility. Use only non-rubber or latex-backed matting at entrances. Use bathmats in areas that the flooring may be exposed to wet bare feet, like outside showers or baths. Use appropriate floor protector's underneath caster chairs or other heavy point loading objects.

IMPORTANT:

The installation and maintenance instructions along with the warranty must be read, understood, and followed before installation. Failure to do so may result in an uneven installation, premature wear, gapping, de-bonding, buckling of the flooring, peaked seams or cupping, and will void the warranty. If required, contact the technical department at 1-888-509-3438 or techsupport@novalis-intl.com for assistance.

UNSUITABLE SUBSTRATES:

This includes any carpet, cushion vinyl, rubber, cork, asphalt tile, chipboard, OSB, Luan or mahogany-based plywood, Masonite™, finished or pre-finished paneling, varnished finishes, cement board, fiber-based backing boards or non-underlayment grade panel; oil-based enamels or similar paints, primer sealers or primer stain-blockers, any floating (unfixed) floor covering, including acoustic or other underlayment's; radiant heated subfloors. Do not install directly over any adhesive or adhesive residue of any kind (remove or cover). Do not use if hydrostatic pressure exists, or if a chemical adhesive remover was used, or in areas with damp subfloors like a basements or garages, or areas like inside showers, saunas or solariums.

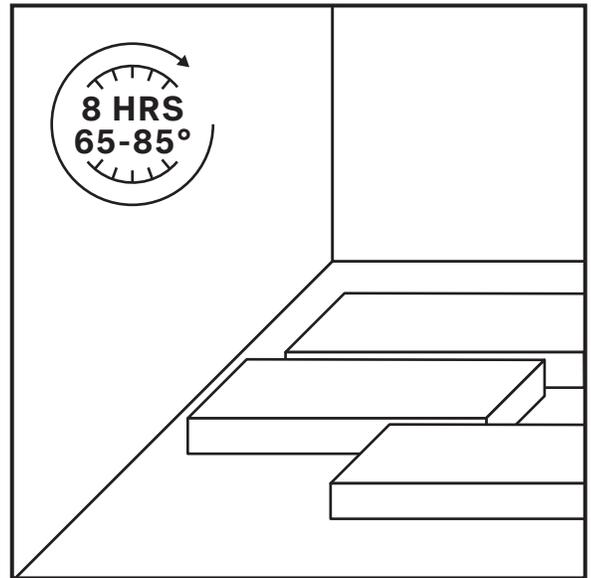
WARNINGS:

All local, state and federal regulations must be followed. Always wear safety glasses and respiratory protection to avoid inhaling any dust. Water, trapped beneath any flooring may facilitate mold, mildew and or fungi growth. any resulting health issues or property damage is not covered by the warranty. Do not leave spills unattended, wipe up promptly and dry before trafficking.

INSTALLATION INSTRUCTIONS

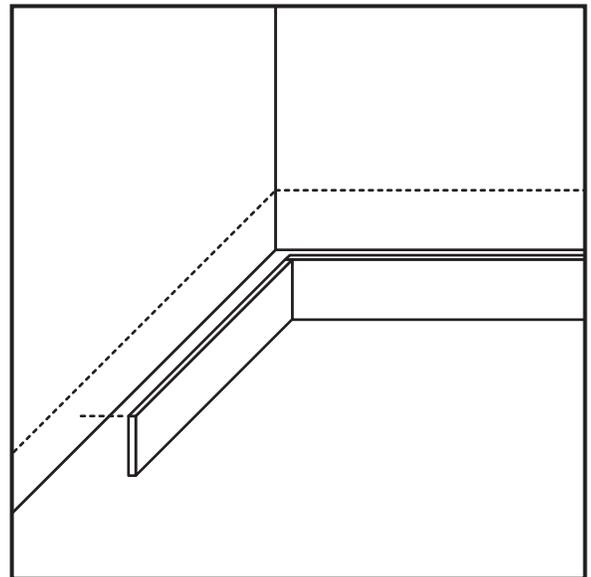
Conditions & Acclimation:

Area must be between 65°F - 85°F and 35% - 65% ambient humidity for 48-hours prior, during and after installation. To acclimate, place unstacked boxes flat in the prepared area, that is between 65°F – 85°F for ≥ 8-hours.



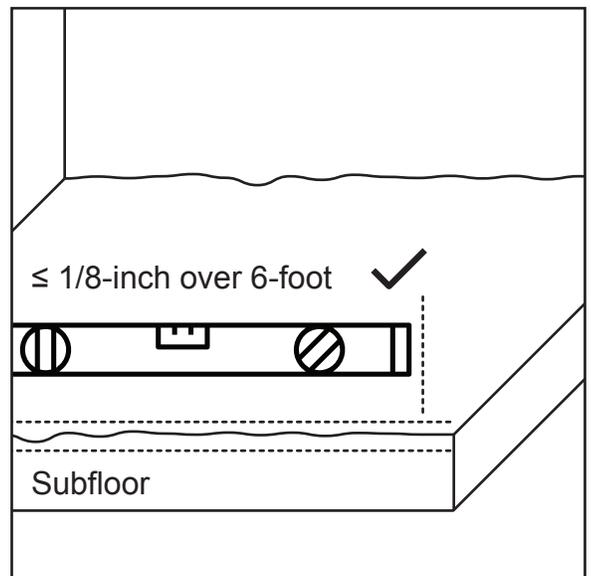
Wall-base:

Removal of the wall-base is recommended along with undercutting all door trims (to slide the flooring under). Replace wall-base after completion.



Flatness:

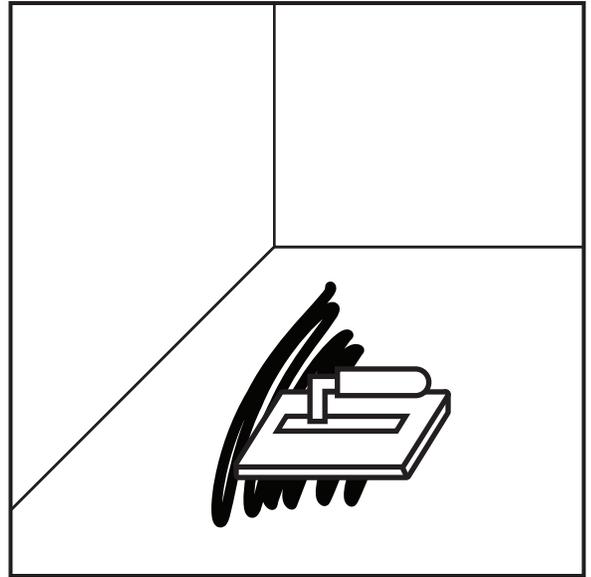
A flatness tolerance of $\leq 1/8$ -inch over 6-foot and $3/32$ -inch over 1-foot in all directions is required, check with 6-foot level and correct the subfloor if required.



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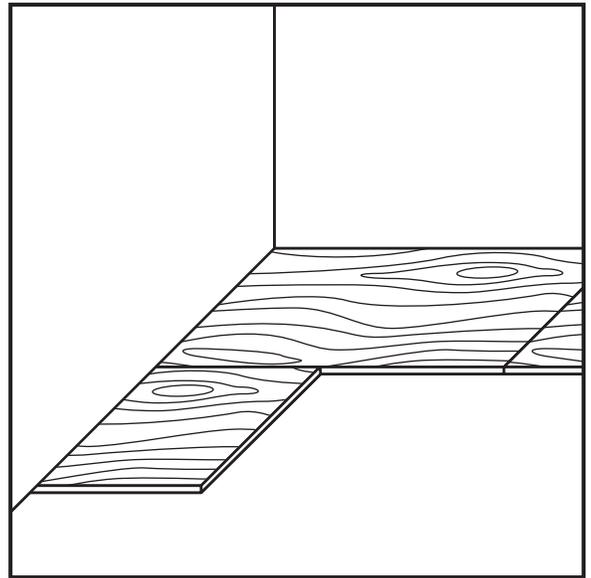
Concrete Subfloor:

These must be dry and remain dry, be without visible signs of moisture or efflorescence (salts), be clean, structurally sound and smooth. If required, use a suitable leveling or patching underlayment following the manufacturer's instructions.



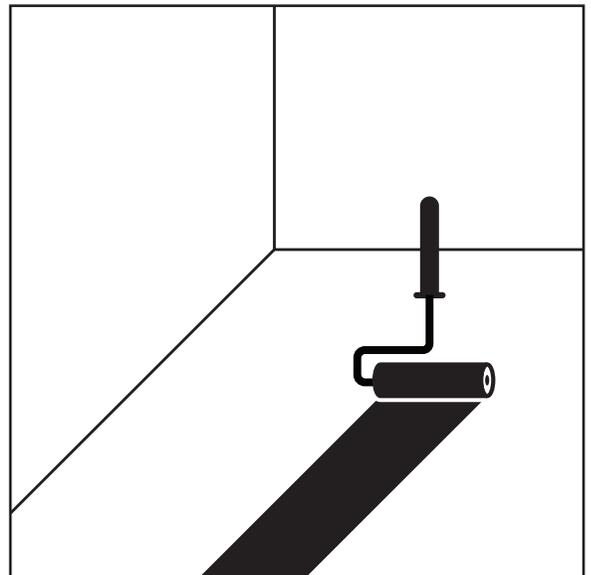
Wooden Subfloor:

These must be dry and remain dry, according to the National Wood Flooring Association (NWFA) guidelines, be structurally sound and smooth. If required, use a minimum 1/4-inch thick underlayment grade plywood, or exterior grade for bathrooms. Fixed flush with ring nails ~4-inches apart and ~1-inch from edge around the perimeter, and every 6-inch centers (minimum). Note: The plywood seams may still telegraph through the flooring, due to natural humidity fluctuations within the wood, this is not be covered by the warranty.



Priming:

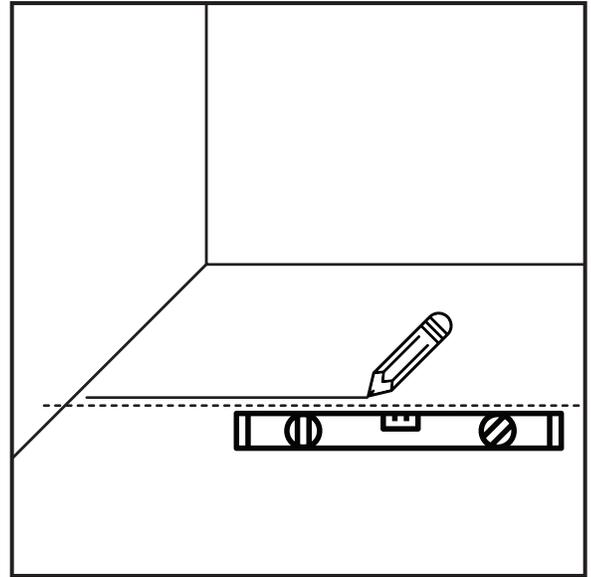
Clean the substrate using a Hepa filtered vacuum. Then prime using a suitable latex based flooring primer (not included). The selected primer must be designed for use with self-adhesive vinyl flooring, follow the manufacturer's instructions.



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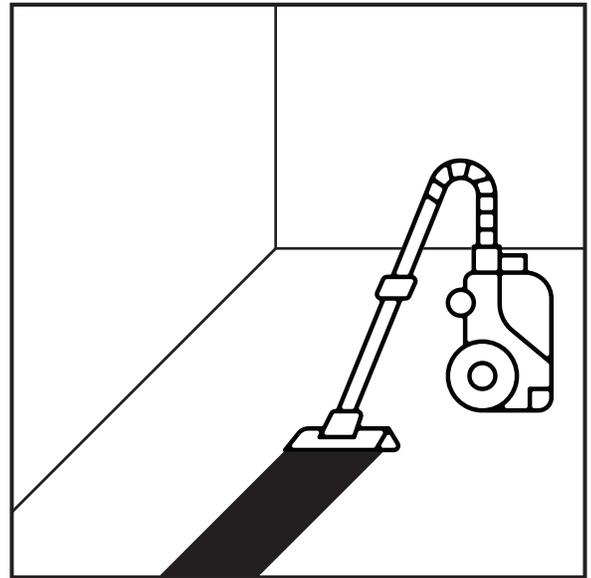
Layout:

The layout should be balanced with equal sizes on both sides. Measure the width, calculate and mark your center (starting) line (pencil and straight edge), however, if the last row of flooring (at the wall) is less than half the width of the flooring, move the line over by half the width of the flooring. Plank layouts should be random, with ≥ 6 -inches end-seam separation from the previous row. Tile layout should be brick-bond.



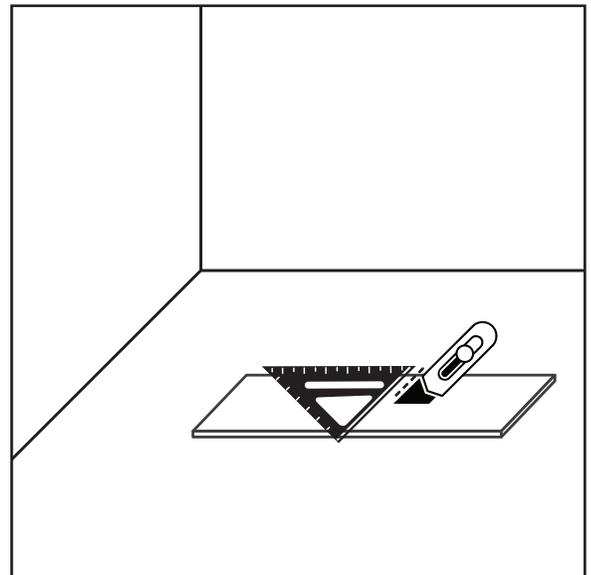
Clean:

Clean the substrate again, using a Hepa filtered vacuum and mix flooring from several boxes to ensure a random appearance. Also inspect for any visible defects, as installing them assumes acceptance and responsibility.



Cutting:

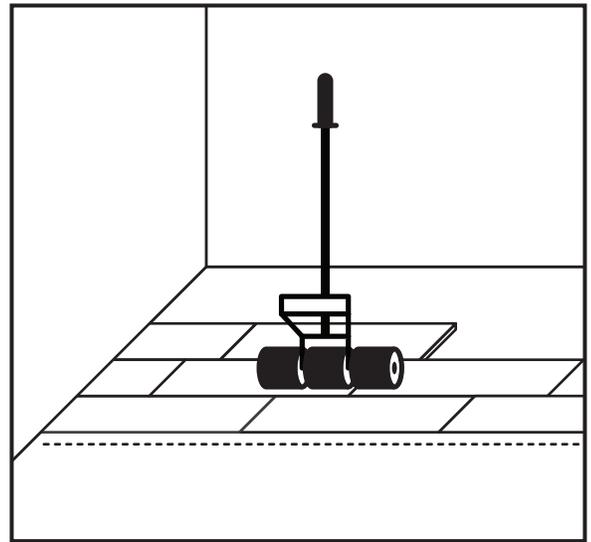
Measure and mark the required length on the flooring. Carefully, use a sharp utility knife and a speed or framer's square to score the surface. Snap it downwards and finish the cut from underneath, trimming the release film at the same time. For complicated cuts, gently warm using a hairdryer or heat gun (~ 6-inches away).



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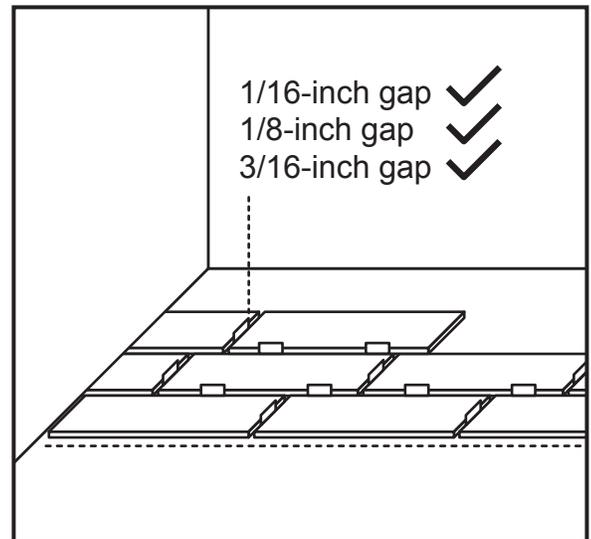
Installation:

Remove the release paper (into trash bag), and carefully position the flooring. Be sure to follow the starting line precisely before pressing it down. Install one piece at a time, keeping seams snug (without pressure fitting). Complete the row including the end cuts, leaving a 1/32-inch gap around perimeter. Slowly roll firmly, using a wall or laminating three-section roller with extendable handle (~ 9-inch wide) and your body weight and repeat until the installation is completed.



GROUTING OPTION

This is acceptable, providing the flooring has a micro beveled edge. If required, grout the joints using a flexible grout specifically made for vinyl floor covering. During the flooring installation, leave a constant gap, either 1/16-inch, 1/8-inch or 3/16-inch wide, using tile spacers. Remove them before rolling and follow the written application and cleaning process instructions from the grout manufacturer.



CARE AND MAINTENANCE

Cleaning:

Dust mop or vacuum the floor (without a beater bar) to remove loose dirt and grit. Mop the flooring as often as required using a damp, clean, flat microfiber mop with a suitable (diluted) vinyl floor cleaning solution (neutral pH). Prohibit foot traffic until dry.

Precautions:

Do not damp mop for 72-hours after installation. Remove metal objects before wetting the flooring. Do not use dust mops treated with oils or silicones, acetone, strong alkaline cleaning agents, multi-surface cleaners, vinegar, ammonia or citrus oil solutions, scouring powder, strong solvents, or abrasive cleaning pads, as these can damage the flooring. Avoid trafficking any carpet dyes, fertilizers, coal, tar, driveway sealers, oil or other such contaminants onto the flooring. The application of a floor finish is not usually required, if used, they will affect the maintenance protocol.

WARRANTY:

Defect warranty:

Manufacturer warrants against product defect for one (1) year from the date of purchase, by the original purchaser only. Novalis US, LLC reserves the right to request samples of any vinyl product in a claim situation. Novalis US, LLC also reserves the right of inspection of the installed floor either by a representative of Novalis US, LLC or third-party inspection firm.

Limited Lifetime Wear-Thru Warranty:

Manufacturer's surface wear-thru warranty is limited to normal residential use on dry, interior floors for the life of the floor from the date of purchase by the original purchaser. The guarantee is limited to the wear layer and worn area only, excluding the finish and shine wear through, and providing the floor is used in appropriate areas and maintained and installed according to this document.

All other guarantees implied or otherwise are limited to one (1) year from the date of purchase for the cost of the product only, to the original purchaser of the flooring. This warranty is not transferrable. This product is intended for do-it-yourself application and installations for residential use only; therefore, no claims for labor and incidentals are allowable. This warranty does give you specific legal rights; you may also have other rights, which may vary from state to state.

Other Exclusions to Warranty:

Flooring installed with obvious (> 1-cm) manufacturing defects or installed with additional adhesive of any kind.

Flooring installed over any damp or wet concrete, such as basements, garages, etc. including from leaks of any nature.

Flooring installed in sunrooms, or without HVAC control, where the floor temperature often exceeds the published limits.

Flooring dulled by soaps detergents or other harsh chemicals not suitable for vinyl flooring.

Flooring installed in any exterior applications, including RV's campers and boats.

Flooring installed inside showers, sauna's, solarium's or similar.

Flooring stained by tracked carpet dyes, fertilizers, coal, tar, driveway sealers, oil or other such contaminates.

Floors installed over substrates with mold, mildew, fungi or other like issues., including any health issues and/or property damage.

Damage caused by the failure of other products like the primer, leveling or patching underlayment.

Flooring installed in any commercial application.

Flooring with telegraphing substrate imperfections of any kind.

Flooring damaged by spiked heels or similar, burns, cuts, scratches, gouges and indentations from improper floor protectors and furniture rests.

REFUND POLICY:

All valid warranty claims from Novalis US, LLC with regards to Style Selections® floor covering will comply with the Lowe's Home Improvement standard policy of refunds and returns for defective material. All returns and claims must have a valid receipt of purchase of the floor covering for completion of the claim, there will be no exceptions to this requirement. Please see the Lowe's Refund Policy as published and written on your Lowe's receipt for complete details.

Novalis US, LLC. will operate within the Lowe's refund policy guidelines as follows for restitution of claims:

- Within 90 days, a complete refund of original purchase price of the flooring will be made available via store credit through the Lowe's store. The store may then issue a full credit based on standard policy with regards to the form of payment made for the purchase.
- From 90 to 180 days Novalis will issue a credit to the Lowe's store for the amount of the original purchase price. Per Lowe's policy the store will issue a merchandise card (instore credit).
- After 180 days Novalis will issue a credit to the Lowe's store only when presented at the time of claim filing a valid purchase receipt for the floor covering. It is at the discretion of the Lowe's store policy the manner in which you will receive the credit.

No person, representative, employee, or agent not employed by Novalis US, LLC. is authorized to modify or change the warranty statements made in this document. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

To file a claim, contact your retailer or for other information you may contact Novalis US, LLC. toll-free at 1-888-509-3438. Claim documentation must be filled out in its entirety in order to be assigned a claim number and reviewed for validity.