FLEX Shower Door, Base and Backwalls Kit

Shower Door, Shower Base and Backwalls Kit Installation Instruction

IMPORTANT
DreamLine™ reserves the right to alter, modify or redesign products at any time without prior notice. For the latest up-to-date technical drawings, manuals or any other details please refer to the support.BathAuthority.com web page.

STEP 1: Install Shower Base
Shower Base Installation Instructions

STEP 2: Install Shower Backwalls
Shower Backwalls Installation Instructions

STEP 3: Install Shower Door
Shower Door Installation Instructions

Please read these instructions carefully before installing. If you have any questions regarding installation, please call our technical support specialists Monday through Friday 9:00 AM – 5:00 PM EST at Phone: 1-866-731-2244, Fax: 1-866-227-1533 or e-mail our technical support group at support@BathAuthority.com.

For more information on DreamLine™ Shower Doors please visit www.BathAuthority.com.
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For more information on DreamLine™ Shower Doors please visit www.BathAuthority.com.
Preparation

1. After opening all boxes and packages, read this introduction carefully. Check that all of the needed parts are included in the package by marking all the components on the “Detailed Diagram of Shower Door Components”. Examine boxes and packages for shipping damage. If the unit has been damaged, has a finishing defect, or is missing parts, please contact our customer support department within 5 business days of the delivery date. Please note that DreamLine™ will not replace any damaged products or missing parts free of charge after 5 business days or if the product has been installed. Feel free to contact DreamLine™ if you have any questions.

2. Please note that you should consult your local building codes with questions on installation compliance standards. Building and plumbing codes may vary by location, and DreamLine is not responsible for code compliance standards for your project and will not accept any returns.

3. If this unit is going to be installed in a new construction, please, install all of the required plumbing and drainage before installing the shower. Use a competent and licensed (if required by local code) plumber for all plumbing installation period.

4. Prior to installation, please ensure that the installation surface is level and solid and will be able to support the total weight of the unit. Also, make sure that the walls are plumb. Depending on the type of unit you are installing, some adjustments in leveling may be possible. However, irregular installation, surface level or out of square conditions can result in serious problems for your installation. Please note that some adjustments and drilling may be necessary. Please protect all primary surfaces of the product during installation. Never set your glass down directly onto a tile floor. Always use a piece of wood or cardboard to protect the bottom edge and corners of the glass.

Tools Required

Caulk
Tape Measure
Pencil
Phillips Screwdriver
Drill bit (Ø=5/16")
Level
Caulk Gun
Electric Drill
Hammer
Drill bit (Ø=1/8")
### Part List

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<tr>
<td>03</td>
<td>Wall anchor</td>
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<tr>
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<td>Round head screw ST4.2x10</td>
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<tr>
<td>05</td>
<td>Round head screws ST4.2x40</td>
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<tr>
<td>06</td>
<td>Decorative cover</td>
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</tr>
<tr>
<td>07</td>
<td>Flanged anti-water strip</td>
<td>1pc</td>
</tr>
<tr>
<td>08</td>
<td>Bottom anti-water strip</td>
<td>1pc</td>
</tr>
<tr>
<td>13</td>
<td>Handle</td>
<td>1pc</td>
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**NOTE:** Unpack your unit carefully and inspect it. Lay it out and identify all parts using detailed diagram and packing list in your manual as a reference. Before discarding the carton, check for small hardware bags that tend to fall to the bottom of the box. If any parts are damaged or missing, please contact DreamLine™ for replacement.

**NOTE:** Retain these installation instructions for future reference.
Shower Door Installation

**NOTE:** The installation of this door requires two installers.
**NOTE:** The door can be installed on the shower base or custom threshold.

1. Prior to the Shower door installation, Shower base installation and plumbing must be completed.

   See Fig. 1 for details.

2. Push the **Wall profiles (01)** over the **Door assembly (02)** on both sides. Be sure that the flanges with predrilled holes are pointing in towards the shower.

   See Fig. 2 & Fig. 3 for details.
NOTE:
Flip the entire assembly for opposite installation.

3. Move the Door assembly (02) with the Wall profiles (01) on the Shower base with Stationary glass side tight to the wall. Pull Glass door side of the Door assembly by stretching top and bottom Expanding rails to extend the Door assembly towards the opposite side of the wall. If your top and bottom wall opening measurements are different or if the walls are out-of-plumb, make adjustments by slightly pulling the Wall profiles out of the Door assembly.

NOTICE:
The maximum adjustable lengths of the Expanding rails are: 4 1/2”.

See Fig. 4 for details.
4. Level the **Door assembly (02)** vertically using a level.

   See Fig. 5 for details.

5. Have second installer hold the **Door assembly (02)** in the correct position; mark the wall through the predrilled holes on the flange of the **Wall Profiles (01)**.

   See Fig. 6 for details.
6. Set the **Door assembly (02)** aside; drill the holes using **Ø5/16”** drill bit and insert the **Wall anchors (03)**.

See Fig. 7 for details.

7. Apply silicone along the **Wall Profiles (01)** and around the holes on the wall.
Place the **Wall Profiles** back on the Shower base into correct position and secure them to the walls using the **Round head screws ST4.2×40 (05)**.

See Fig. 8 and Fig. 9 for details.
8. Place the **Door assembly (02)** back onto the Shower base.

   See Fig. 10 for details.
9. Install the **Handle (13)** onto the **Door assembly (02)**. Insert the **Door assembly (02)** with the Stationary glass side into the **Wall profile (01)**.

   See Fig. 11 for details.

10. Extend the **Door assembly (02)** toward the other wall and insert Glass door side into the **Wall profile (01)**.

   See Fig. 12 and Fig. 13 for details.
11. Make sure the **Door assembly (02)** is fully extended inside the **Wall profiles (01)**. Adjust top and bottom Expanding rails to the same length. Use a tape measure for accuracy.

See Fig. 14 for details.
12. Drill holes in top and bottom Expanding rails through the predrilled holes using Ø 1/8” drill bit.

**ATTENTION:**
Do not drill the Expanding rail throughout, only the first layer.

Secure the Expanding rails using **Round head screws ST4.2×10 (04)** with the raised white washers.
Cover exposed screw heads with **Decorative covers (06)**.

See Fig. 15 for details.

13. Do the final adjustments of the **Door assembly (02)** in the **Wall profiles (01)**. Open and close the Glass door to make sure that the magnetic strips are fully attracted to each other.
Drill the holes in the aluminum profile of the Door assembly through predrilled holes in the **Wall profile** using Ø 1/8” drill bit.

**ATTENTION:**
Do not drill the profiles throughout, only the first layer.

Secure the **Door assembly** inside the **Wall profile** using the **Round head screws ST4.2×10 (04)**.
Cover the exposed screw heads with the **Decorative covers (06)**.

See Fig. 16 for details.
14. Attach **Flanged Anti-water strip (07)** to the vertical edge of the Stationary glass.
Cut **Bottom Anti-water strip (08)** in two pieces to cover the bottom edge of the door from pivot to both sides of the Glass door.
Attach both pieces of the **Bottom Anti-water strip** to the bottom edge of the Glass door.

See Fig. 17 for details.

![Fig. 17](image)

15. Apply sealant along the connection of the **Wall profiles (01)** and inside wall of shower and the connection of the bottom Expanding rail and Shower base from both inside and outside the shower.

See Fig. 18 for details.

![Fig. 18](image)
Product Maintenance

To ensure long lasting life for your acrylic back walls, wipe them off after each use with a soft cloth. To clean the acrylic back walls use non-abrasive sprays or cream based cleaners. Never use abrasive cleansers, metal brushes or scrapers that could scratch or dull the surface.

To ensure long lasting life for your glass shower products, wipe them off after each use with a soft cloth. Rinse and wipe off the glass using either soft cloth or squeegee to prevent soap buildup. Never use abrasive cleaners and cleaning products that contain scouring agents as this may scratch the surface. Never use bristle brushes or abrasive sponges.

To ensure a long lasting hardware finish, wipe off the metal parts after each use with a soft cloth. Do not use abrasive cleaners or cleaning products containing ammonia, bleach or acid. If accidentally used, rinse the surface as soon as possible to prevent finish peeling or corrosion. After cleaning the shiny finishes, rinse thoroughly and wipe dry with soft cloth. Clean stainless steel surfaces at least once a week. When applying stainless steel cleaner or polish, work with (not against) the grain. Never use an abrasive sponge or cloth, steel wool or wired brushes.
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For more information on DreamLine™ Shower Bases, please visit www.BathAuthority.com
Preparation

1. Examine boxes and packages for shipping damage. Carefully remove Shower base from the packaging and check for any visual defects or shipping damages. If the unit has been damaged, has a finishing defect, or has missing parts, please contact our customer support department within 5 business days of the delivery date. Please note that DreamLine™ will not replace any damaged products or missing parts free of charge after 5 business days or if the product has been installed. Feel free to contact DreamLine™ if you have any questions.

2. Install all of the required plumbing and drainage before installing the shower. Use a competent and licensed (if required by local code) plumber for all plumbing installation.

3. Please note that you should consult your local building codes with questions on installation compliance standards. Building and plumbing codes may vary by location, and DreamLine is not responsible for code compliance standards for your project.

4. Please insure that prior to the installation the installation surface is leveled and solid and will be able to support the total weight of the unit. Also make sure the walls are at right angles. While some adjustment in leveling of the tray is possible, irregular installation surface level or improper angle of side walls will result in serious problems for your installation. Please, note that some adjustments and drilling might be necessary during the installation process.

IMPORTANT NOTE: Dimensions provided for reference only. You must measure the actual shower tray sizes before installation. Allowed tolerance for center of the drain is ±1/2".

Tools Required

- Tape Measure
- Pencil
- Level
## SINGLE THRESHOLD SHOWER BASE

### Center Drain Configuration

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## Left-Hand Drain Configuration

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Right-Hand Drain Configuration

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QUARTER ROUND SHOWER BASE

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## DOUBLE THRESHOLD SHOWER BASE

**Corner Drain Configuration**

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## Left-Hand Drain Configuration

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# Right-Hand Drain Configuration

## MODEL SPECIFICATION

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Diagram of the Shower Base in a Cross Section

- Shower Base
- Finished Wall
- Cement board
- Mortar/Plaster
- Drain
- 2" PVC Waste Pipe
- (2" × 4") Stud
Shower Base Installation Preparation

1. Ensure that the floor and the studs are at right angle. Provide a 5" × 5" opening in the sub-floor for the drain. The 2" PVC waste pipe should extend above the surface of the sub-floor according to the drain installation instructions and the height of the Shower base. Refer to the product drawings in these installation instructions for the drain location.

   See Fig. 1 and Fig. 2 for details.

Fig. 1

2" PVC Waste Pipe (5" × 5") Opening
(See Product Chart for Drain Location)

Fig. 2

2" PVC Waste Pipe (5" × 5") Opening
(See Product Chart for Drain Location)
2. Install the shower drain (NOT PROVIDED) according to the drain installation manual (supplied with the drain).

See Fig. 3 for details.

3. Place the tray into the designated position so that the Drain Body drops around the Drain Pipe and butt the Shower Base up against the studs.

See Fig. 4 for details.
4. Level the tray and place marks on the studs above the upper edge of the tile flange.

See Fig. 5 for details.

5. Mix the bedding material (Mortar, Plaster, etc). **Concrete is not recommended.**
   Apply enough bedding material to support the entire bottom of the shower base.

See Fig. 6 for details.
6. After the bedding material has been poured and before it sets, place the shower base into the position with the drain assembly sliding over the PVC waste pipe. It will be necessary to push the shower base until the top of the tile flange aligns with the marks drawn on the studs and the front edge is contacting the rough floor along the entire length of the shower base. Ensure that the base is level in all directions. You may need to use shims to hold the tray in the level until the bedding settles and supports the tray. Remove all extra mortar.

See Fig. 7 for details.

7. Allow the bedding material to completely harden before applying weight to the bottom of the shower base. Install the cement board (or the wallboard) above the tile flanges and secure it to the studs. Put the tiles (or other finishing material) over the cement board leaving 1/8” gap between the bottom of the tile and the splash rim of the shower base. Use caulk to fill that gap.

See Fig. 8 and Fig. 9 for details.
Product maintenance

To insure long lasting life for your acrylic back walls, wipe them off after each use with a soft cloth. To clean the acrylic back walls use non-abrasive sprays or cream based cleaners. Never use abrasive cleansers, metal brushes or scrapers that could scratch or dull the surface.

To insure long lasting life for your glass shower products, wipe them off after each use with a soft cloth. Rinse and wipe of the glass using either soft cloth or squeegee to prevent soap buildup. Never use abrasive cleaners and cleaning products that contain scoring agent because this may scratch the surface. Never use bristle brushes or abrasive sponges.

To assure a long lasting finish wipe off the metal parts after each use with a soft cloth. Do not use abrasive cleaners or cleaning products containing ammonia, bleach or acid. If accidentally used, rinse the surface as soon as possible to prevent finish peeling or corrosion. After cleaning the shiny finishes, rinse thoroughly and wipe dry with soft cloth. Clean stainless steel surfaces at least once a week. When applying stainless steel cleaner or polish, work with (not across) the grain. Never use abrasive sponge or cloth, steel wool or wired brushes.
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Preparation

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2. Please note that you should consult your local building codes with questions on installation compliance standards. Building and plumbing codes may vary by location, and DreamLine is not responsible for code compliance standards for your project.

3. This acrylic wall system is specially designed to be installed over any solid surface. If you are installing the acrylic walls over existing tiles, remove all loose tiles before the installation. If you are installing over existing painted walls, remove any loose paint. Please, note that some cutting and drilling may be necessary during the installation process.

4. Make sure to turn off the water supply, remove faucet, handles or any fixture trims protruding from the wall. Clean the surface, removing any soap film and dirt from all wall surfaces using regular household detergent, and then wipe dry.

Tools Required

- Caulk
- Tape Measure
- Pencil
- Knife
- Drill bit (Ø 5/16")
- T-Square
- Level
- Caulk Gun
- Electric Drill
- Hammer
- Phillips Screwdriver
Packing List

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</tr>
<tr>
<td>03</td>
<td>Decorative edge molding</td>
<td>2pcs</td>
<td>08</td>
<td>Decorative cover</td>
</tr>
<tr>
<td>04</td>
<td>Shelf bracket</td>
<td>6pcs</td>
<td>09</td>
<td>Back panel</td>
</tr>
<tr>
<td>05</td>
<td>Glass shelf</td>
<td>2pcs</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**NOTE:** Unpack your unit carefully and inspect it. Lay it out and identify all parts using the detailed diagram and packing list in your manual as a reference. Before discarding the carton, check for small hardware bags that tend to fall to the bottom of the box. If any parts are damaged or missing, please contact DreamLine™ for replacement.

**NOTE:** Retain these installation instructions for future reference.
1. Place a mark on the walls at a distance of 1” (one inch) from the corner and draw a plumb vertical line from top to bottom. See Fig. 1 for details.

**NOTE:**
Repeat this step for both corners.

2. Measure the back wall of the shower between the vertical lines you marked in Step 1. This distance is marked as “W”. See Fig. 2 for details.
3. The **Back Panel (09)** has **3-1/8”** flange on both sides and has to be cut equally from both sides if necessary.

   See Fig. 3 for details.

4. Measure the **Back Panel (09)**.
   The Width of the **Back Panel** has to be less than or equal to the distance between the two lines on the back wall in **Step. 2**
   \[ L \leq W \]

   If the width of the **Back Panel** is greater than the distance between the two vertical lines on the back wall from **Step. 2**, you will have to trim the **Back Panel** to fit your measurement.

   See Fig. 4 for details.
5. Mark the measurement “W” on the **Back Panel (09)** and draw straight lines from top to bottom.

**NOTE:**
The *Back Panel* has to be trimmed equally from both sides.

See Fig. 5 for details.

6. Place the **Back Panel (09)** on a flat piece of plywood or particle board. Use a sharp industrial knife and a T-square to score along the marked side ends of the *Back panel* and continue scoring until you have fully cut through the panel.

See Fig. 6 and Fig. 7 for details.
Preparation for Installation of Side Panels

**ATTENTION:**
If you are installing a shower door with a wall profile, you can hide the edge of the *Side panel (01)* behind the wall profile.

See Fig. 8 for details.
7. Measure the side walls of the shower from the 1” (one inch) line in the corner (from Step. 1) to the distance where you want Side panels (01) to end. The distance is “D”.

See Fig. 9 for details.

8. Determine the position of both Side panels (01).

**NOTE:**
- a) The narrow edge of the Side panel fits behind the corner cover and cannot be trimmed.
- b) The wide edge of the Side panel can be trimmed to the size of your measurements from Step. 7.

Measure from the narrow edge of the Side panel and place a mark at a distance of “D” (that you measured in Step. 7). Draw a straight line from top to bottom along the wide edge of the Side panel.

See Fig. 10 for details.
9. Place the **Side panel (01)** on a flat piece of plywood or particle board. Use a sharp industrial knife and a T-square to score along the marked wide ends of the **Side panel** and continue scoring until you have fully cut through the panel.

See Fig. 11 and Fig. 12 for details.

---

**Fig. 11**

**Fig. 12**
10. Take exact measurements of the fixture on the wall:
   - from the 1" (one inch) line in the corner of the shower to the fixture: (A, B, C)
   - from the bottom of the wall of the shower to the fixture: (E, F).

See Fig. 13 for details.

11. Determine which Side panel (01) will be installed on the side wall with the fixture. Mark the fixture location on the Side panel according to the measurements taken in Step 10.

See Fig. 14 for details.
12. Drill the holes for the fixtures in the Side panel (01) using the proper diameter saw bit or a handheld jig saw.

See Fig. 15 for details.

13. Attach the Corner cover (02) to the corner of the shower and mark the drilling holes through the predrilled holes in the Corner cover. Move aside the Corner cover, Drill the holes using Ø5/16” drill bit and insert the Wall Anchors (06).

See Fig. 16 and Fig. 17 for details.
ATTENTION:
Installation of all Acrylic panels must be finished before the sealant sets for easy leveling and adjustments.

14. Apply the sealant to the entire surface of the reverse side of the Back panel (09).

See Fig. 18 for details.
15. Attach the **Back Panel (09)** to the center of the back wall with the equal distance between two lines.

   See Fig. 19 for details.

16. Mount the **Corner cover (02)** to the corner of the shower using the **Countersunk screws ST4.2×30 (07)**. Do not fully tighten the screws at this time; leave them loose for further installation.

   See Fig. 20 for details.
17. Apply the sealant to the entire surface of the reverse side of the **Side panel (01)**. Also, apply the sealant around the drilled holes.

   See Fig. 21 for details.

![Fig. 21]

18. Slide the narrow edge of the **Side panel (01)** behind the **Corner cover (02)**. Align trimmed edge of the **Side panel** (from Step. 9) with the marked line on the wall (in Step. 7) and push the **Side panel** against the wall.

   **NOTE:**
   Make sure the drilled holes on the **Side panel** are also aligned with the fixtures on the wall.

   See Fig. 22 for details.

![Fig. 22]
19. Apply sealant to the entire surface of the reverse side of the other Side panel (01).

See Fig. 21 for details.

20. Slide the narrow edge of the Side panel (01) behind the Corner cover (02).
Align trimmed edge of the Side panel (from Step. 9) with the marked line on the wall (in Step. 7) and push the Side panel against the wall.

Align the top of both Side panels and the Back panel before the sealant sets. Apply equal pressure to the whole surface of the Acrylic panels from top to bottom.

See Fig. 23 for details.

21. Once all panels are aligned, fasten tight the Corner covers (02) to secure the Side panels (01) and the Back panel (09).
Cover the screw holes with the Decorative covers (08).

See Fig. 24 for details.
**ATTENTION:**
Prior to the next step, please be sure the part of the wall for installation of the Decorative edge molding (03) is clean, dry and free from soap, oil and any construction debris.

22. Gently remove the plastic tape from the adhesive side of the Decorative edge molding (03) and firmly press it to the edge of the Side panel (01) from top to bottom.

See Fig. 25 for details.

23. Apply caulk along the top edges of the Side panels (01) and the Back panels (09).
Apply caulk along the connection of the bottom edges of the Side panels and bottom edges of the Back panels with the Shower base.

See Fig. 26 for details.

**ATTENTION:**
Installation of your “QWALL-5” Acrylic shower wall is complete.
If you want to install Glass shelves (05) to your Shower, follow to the next step.
24. Determine the desired height for the **Glass shelves (05)** and mark the locations on the wall.

**NOTE:**
The **Glass shelves** can be installed either two in one corner, or one in each.

See Fig. 27 for details.

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25. Mark the location for the **Shelf brackets (04)** according to the measurements in Fig. 24 and Fig. 25.1. Drill the holes using Ø5/16” drill bit and insert the **Wall anchors (06)**.

See Fig. 28 for details.
26. Mount the **Shelf brackets (04)** to the wall using the **Countersunk screws ST4.2×30 (07)**.

**NOTE:** the padded set screw of the Glass bracket should be facing down.

Slide the upper **Glass shelf (05)** into the upper **Shelf brackets** and tighten the set screws at the bottom of the brackets. Then slide the bottom **Glass shelf** in place. Tighten the set screws on the bottom **Shelf brackets** as well.

See Fig. 29 and Fig. 30 for details.
Product maintenance

To insure long lasting life for your acrylic back walls, wipe them off after each use with a soft cloth. To clean the acrylic back walls use non-abrasive sprays or cream based cleaners. Never use abrasive cleansers, metal brushes or scrapers that could scratch or dull the surface.

Acrylic cleaning procedure:
Acrylic should be cleaned with warm water and a clean, non-abrasive cloth. If desired, a mild, non-abrasive detergent may also be used. Use only light pressure when cleaning. Avoid rubbing dirt or grit into the surface. Turn the cloth often and replace with a clean cloth frequently. Dry by blotting gently with a clean, dry cloth.

DO NOT USE:
Window cleaning sprays, alcohol, kitchen abrasive compounds, or solvents (such as acetone, gasoline, or thinners). Do not use ammonia based cleaning solutions on the acrylic as it will eat into the surface and cause it to damage.

How do you get scratches out of Acrylic?
For light scratches, use a buffing compound such as a car wax. Use a buffer or lightly polish the surface by hand until scratches disappear.

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DREAMLINE™ EXCLUSIVE LIMITED WARRANTY AS OF MAY 6, 2013

This warranty extends only to the original owner/end-user for household use only and is not transferable to a subsequent owner. This warranty extends for a designated period of time, so long as it remains in use in its original place of installation. This warranty applies only to DreamLine products purchased from an authorized dealer in United States or Canada. Proof of purchase (original sales receipt) from the original consumer purchase must be provided with all warranty claims.

IN NO EVENT SHALL THE LIABILITY OF DREAMLINE EXCEED THE PURCHASE PRICE OF THE UNIT.

DreamLine products must be installed by a fully insured and licensed professional. Installation of DreamLine product by anyone other than fully insured licensed professionals shall VOID THE WARRANTY. DreamLine recommends that such licensed professionals have experience in the installation of bathroom products. Installation of certain products, including, without limitation, glass products (i.e., shower and tub doors) by an inexperienced installer may result in glass breakage and, consequently, cause personal injury or death.

PARTS ONLY WARRANTY

This warranty is extensive in that it covers replacement of all defects. LABOR CHARGES AND/OR DAMAGE INCURRED IN INSTALLATION, REPAIR, OR REPLACEMENT, AS WELL AS ANY OTHER KIND OF LOSS OR DAMAGE ARE EXCLUDED

COMMERCIAL USE AND OTHER EXCLUSIONS

This warranty excludes all industrial, commercial and business usage, whose purchasers are hereby extended a one (1) year limited warranty from the date of purchase for shower and tub doors, a three (3) month limited warranty from the date of purchase for vanities and sinks, with all other terms of this warranty applying except the duration of the warranty. DREAMLINE JETTED AND STEAM SHOWER CABINS, DREAMLINE SHOWER COLUMNS AND DREAMLINE SHOWER SEATS ARE NOT INTENDED FOR COMMERCIAL USE AND THERE IS NO WARRANTY EXTENDED FOR THESE PRODUCTS FOR COMMERCIAL USE.

DreamLine hereby disclaims all warranties for products sold as dealer or store displays. DreamLine hereby disclaims all warranties for products used outside of the United States or Canada whether expressed or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose.

WARRANTY TERMS

DreamLine will, at its election, repair or replace the product found by DreamLine in its sole judgment, to be defective within the warranty period under normal residential use and maintenance. The replacement of a product is limited to supplying a replacement product or part (same as existing or if not available, comparable product). DreamLine warranty obligation shall be discharged upon tender of parts, replacement or repair of the product. Purchaser’s refusal to accept the tender terminates all warranty obligations and VOIDS THE WARRANTY. Cost of freight for returning products to DreamLine for repairs or replacement under this limited warranty are the responsibility of the customer. Cost of freight associated with shipping of replacement product or parts to the customer may be charged to customer. Any product replaced or repaired during the warranty period will be covered only for the remaining period of the original warranty. In no event will DreamLine be liable for costs of repair or replacement of any installation material, including but not limited to tiles, marble, etc.

DREAMLINE IS NOT RESPONSIBLE FOR INSTALLATION, REMOVAL OR REINSTALLATION COSTS OF ANY PRODUCT REQUIRING WARRANTY SERVICES.

Any modification or alteration of any DreamLine products will void the warranty. DreamLine product installations and repairs must be performed by either a DreamLine authorized agent or a licensed, insured and experienced professional contractor - installation or repairs performed by any other party shall void the warranty. This warranty shall not apply to breakage or damages caused by normal wear and tear, fault, carelessness, abuse, misuse, misapplication, improper maintenance, alteration or modification of the unit, as well as chemical or natural corrosion, accident, fire, flood, act of God or any other casualty. Improper care and cleaning will void the warranty. Use of cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for chrome or similar finish, glass or acrylic will void the warranty. For additional product maintenance instructions please refer to product installation manual. DreamLine is not responsible for any issues arising in connection with errors or omissions in information provided on DreamLine’s websites. The warranty does not extend to any non-DreamLine plumbing or components installed by installers, end users or by any party other than DreamLine.

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PRODUCT WARRANTY PERIODS

DreamLine is not responsible for product code compliance or for verifying building code restrictions on installation or use and any such compliance is excluded from this warranty. DreamLine reserves the right to modify this warranty at any time - such warranty modifications will not alter the warranty applicable at the time of sale of the products in question. The warranty terms for specific products for consumer (non-industrial, non-commercial, non-business use) only are:

SHOWER BACKWALL, SHOWER CABINS (JETTED & STEAM)

DreamLine warrants shower backwalls and shower cabins to be free from defects in workmanship for a period of one (1) year from initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer.

SHOWER TUB DOORS, SHOWER ENCLOSURES

DreamLine warrants shower doors, tub doors and shower enclosures to be free from defects in workmanship and materials under normal residential use for a period of five (5) years from the initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer. Warranty for plastic strips shall be limited to one (1) year. Warranty for any part in Oil Rubbed Bronze finish shall be limited to one (1) year.

SHOWER BASES

DreamLine warrants shower bases to be free from defects in workmanship and materials under normal residential use for as long as the original consumer purchaser owns their home in which their product is installed.

SHOWER COLUMNS

DreamLine warrants shower columns to be free from defects in workmanship and materials under normal residential use for a period of one (1) year from the initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer.

SHOWER SEATS

DreamLine warrants shower seats to be free from defects in workmanship and materials under normal residential use for a period of one (1) year from the initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer. Warranty shall be VOID if the shower seat is not professionally installed on a properly reinforced wall.

VANITIES AND VESSEL SINKS

DreamLine warrants bathroom vanities and vessel sinks to be free from defects in workmanship and materials under normal residential use for a period of one (1) year from the initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer.

STATE LAWS AND THIS WARRANTY

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights, which vary from state/province to state/province.

WARRANTY SERVICE

The following information will be required for you to file a Warranty claim:
1. Your name, address and telephone number
2. Product model number
3. Brief description of problem (please note that additional information such as a photo may be required to fully process your warranty claim)
4. Proof of purchase

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Warminster, PA 18974
F:1-866-857-3638
T:1-866-731-2244
Warranty@bathauthority.com