Stainless Steel Pyramid Heater

WARNING

FIRE OR EXPLOSION MAY RESULT IF INSTRUCTIONS ARE IGNORED
It is the consumer's responsibility to see that the patio heater is properly assembled, installed, and taken care of. Failure to follow instructions in this manual could result in bodily injury and/or property damage.

PRECAUTIONS

- Leak test all connections after each tank refill.
- Never check for leaks with a match or open flame.
- Do not store or use gasoline or other flammable substances in the vicinity of this or any other appliance.
- Any LP cylinder not connected for use should not be stored in the vicinity of this or any other appliance.

** FOR YOUR SAFETY IF YOU SMELL GAS **
1. Turn off the gas supply at cylinder.
2. Extinguish all flames.
3. Do not operate any electrical appliances.
4. Ventilate the area.
5. Check for leaks as detailed in this manual.
6. If odor persists, contact your dealer or gas supplier immediately.

FOR OUTDOOR USE ONLY | USES LPG ONLY
PLEASE READ INSTRUCTIONS CAREFULLY BEFORE ASSEMBLY
RETAIN THIS MANUAL FOR REFERENCE

***IMPORTANT NOTICE***
- Do NOT return to place of purchase
For customer service and warranty issues contact our Toll Free Hotline at:
(866)-985-7877 OR Email: cservice@welltraveled.net
Hotline hours: Mon. - Fri. 9:00 am - 6:00 pm (EST)

Manufacturer: Changzhou Welllife Furnace CO., LTD.
DANGER

CARBON MONOXIDE HAZARD
This appliance can produce carbon monoxide which has no odor.
Using it in an enclosed space can kill you.
Never use this appliance in a enclosed space such as a camper, tent, car or home.
Keep electrical supply cord away from the heated surfaces.

WARNING: Improper installation, adjustment, alteration, services or maintenance can cause injury, death or property damage.
Read the installation, operating and maintenance instructions thoroughly before installing or servicing this equipment.

Tools needed
Philips head screwdriver
Leak detection solution

WARNING:
FOR OUTDOOR USE ONLY.
Cylinders to be used must be constructed and marked in accordance with US DOT specifications.

Storage indoors is permissible only if the cylinder is removed.

The unit should be secured or moved indoors if winds exceed 19.5mph.

Note:
- This heater is designed for use with a 20lb. LPG cylinder (cylinder not included).
- This heater should only be used with a CSA 0.4m regulator/hose. This regulator is set for an outlet pressure of 11" W.C. (28mbar or 2.8Kpa).
PRECAUTIONS

PLEASE READ THE FOLLOWING SAFETY RULES

WARNING

This heater must only be used outdoors
Using this product in an enclosed area may cause injury, death or property damage.
Read instructions before use.
This heater must be used in accordance with your local area’s regulations and bylaws

- Installation and service should be done by a qualified person.
- Do not use the heater in an explosive atmosphere (i.e. areas where gasoline or other flammable liquids or vapors are stored).
- Before use, check the regulator.
- Disconnect LPG cylinder before moving the heater.
- Do not attempt to alter any part of heater.
  Example: Using the heater without reflector or protection guard.
- The heater should not be used in basements or below ground level.
- The heater must always be placed on a solid and level surface.
- Never replace or substitute the regulator with a regulator that does not meet the specifications on page 2.
- Do not clean the heater with cleaners that are combustible or corrosive.
- Do not paint any part of the heater.
- The LPG cylinder valve should be turned off and disconnected when the heater is not in use.
- Do not use heater when it is raining, and do not let any liquid splash on the glass tube when the heater is working.
- Keep children away from the heater. Always be careful not to knock over the heater, as this could cause breakage of the glass tube and cause injury.
- Do not move the heater when in operation.
- After a long break of operation, the gas parts in the control box of the heater and the hose should be inspected for spiders, spider webs or other insects.
- Check the heater immediately if any of the following exists:
  1. There is smell of gas;
  2. The heater is not burning properly;
  3. The burner makes popping noise during use (a slight popping noise is normal when the burner is extinguished after use).
- If you smell gas, turn off the valve immediately. If smell persists, contact your dealer or gas supplier immediately.
- The hose with regulator assembly should be stored in a safe place to avoid accidental damage.
- Children and adults should be aware of the high surface temperature hazard of the heater, and should keep a safe distance away to avoid clothes burning or igniting.
- Young children should be carefully supervised when they are in the working area of the heater.
- Clothing or other flammable material should not be hung from the heater, or placed on or near the heater.
• Do not obstruct the ventilation holes of the cylinder housing.
• Shut off the valve of gas cylinder or the regulator before moving the appliance.
• The tubing or the flexible hose must be changed within the prescribed intervals.
• Use only the type of gas and the type of cylinder specified by the manufacturer.
• In case of violent wind particular attention must be taken against tilting of the heater.
• Storage of the heater indoors is permitted only if the cylinder is disconnected and removed from the appliance.
• Do not store a spare LPG cylinder under or near this heater.
• Never fill the cylinder beyond 80 percent full.

HEATER PLACEMENT AND LOCATION

• The heater is for outdoor use only.
• Do not use it indoors or in enclosed areas.
• Always ensure that adequate fresh air ventilation is provided
• Always maintain proper clearance from combustible materials (i.e. / top: "32" top "26" side).
• Heater must be placed on level firm ground.
• Never operate heater in an explosive atmosphere like in areas where gasoline or other flammable liquids or vapors are stored.

DIAGRAMMATICAL REPRESENTATIONS OF OUTDOOR AREAS
LEAK TESTING

Gas connections on the heater are leak tested at the factory prior to shipment. Possible mishandling of the heater during the shipment might contribute to product integrity as a whole. A complete gas leakage test must be performed again at the installation site.

Please follow the procedure below for leakage test.
1. Make a soapy solution of one part liquid detergent and one part water. The soapy solution can be applied with a spray bottle, brush or rag. Soap bubbles will appear where the leak is present.
2. Make sure the control tap is in the <<OFF>> position (full disk = •) on the control panel.
3. Turn on the gas supply and check for bubbles on the hoses and connections. If the solution starts to bubble that means that a leak is present.
4. If a leak is present, turn OFF the gas supply immediately, tighten any leaking fittings carefully and recheck to see if it still continues to leak.
5. Never leak test while smoking.

INSTALLATION

Important Safety Rules:
This heater is for OUTDOOR USE ONLY

1. This heater shall not be installed or used indoors, in buildings, garages or any other enclosed area.
2. DO NOT place articles on or against this heater.
3. DO NOT use or store flammable materials near this heater.
4. Children and adults should be aware of the high surface temperature hazard, and should keep a safe distance away to avoid clothes burning or igniting.
5. Children should be carefully supervised when they are in the area of the heater.
6. NEVER hang anything including clothes or other flammable items on the heater.
7. DO NOT operate this heater unless it is fully assembled with the reflector in place.
8. DO NOT SPRAY AEROSOLS IN THE VICINITY OF THIS HEATER WHILE IT IS IN OPERATION.
9. Installation and repair should be done by a qualified person. The heater must be inspected before use and at least annually by a qualified person. More frequent cleaning may be required as necessary. It is imperative that control compartments, burners and circulating air passages of the heater and light be kept clean and free from insect/spider infestation.
<table>
<thead>
<tr>
<th>Part Number</th>
<th>Part Name</th>
<th>Picture</th>
<th>Quantity</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Middle Plate</td>
<td><img src="image1.png" alt="Image" /></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Control Box</td>
<td><img src="image2.png" alt="Image" /></td>
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<tr>
<td>3</td>
<td>Bottom Plate</td>
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<tr>
<td>4</td>
<td>Lower support</td>
<td><img src="image4.png" alt="Image" /></td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Upper support</td>
<td><img src="image5.png" alt="Image" /></td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Upper plate</td>
<td><img src="image6.png" alt="Image" /></td>
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<td></td>
</tr>
<tr>
<td>7</td>
<td>Plate cover</td>
<td><img src="image7.png" alt="Image" /></td>
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<td></td>
</tr>
<tr>
<td>8</td>
<td>Glass Tube</td>
<td><img src="image8.png" alt="Image" /></td>
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<td></td>
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<tr>
<td>9</td>
<td>Damper</td>
<td><img src="image9.png" alt="Image" /></td>
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<td>Pre-assembled in the upper plate</td>
</tr>
<tr>
<td>10</td>
<td>Reflector</td>
<td><img src="image10.png" alt="Image" /></td>
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<td></td>
</tr>
<tr>
<td>11</td>
<td>Lower protection guard</td>
<td><img src="image11.png" alt="Image" /></td>
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<tr>
<td>12</td>
<td>wheels</td>
<td><img src="image12.png" alt="Image" /></td>
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<td></td>
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<tr>
<td>13</td>
<td>water box</td>
<td><img src="image13.png" alt="Image" /></td>
<td>1</td>
<td>Pre-assembled under the bottom plate</td>
</tr>
<tr>
<td>14</td>
<td>Fixing bracket</td>
<td><img src="image14.png" alt="Image" /></td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>Side panel</td>
<td><img src="image15.png" alt="Image" /></td>
<td>3</td>
<td>2 side panel with round holes, 1 without hole</td>
</tr>
<tr>
<td>16</td>
<td>Front panel</td>
<td><img src="image16.png" alt="Image" /></td>
<td>1</td>
<td></td>
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<tr>
<td>17</td>
<td>Screw 3/16&quot;</td>
<td><img src="image17.png" alt="Image" /></td>
<td>66</td>
<td>All pre-assembled in relative parts</td>
</tr>
<tr>
<td>18</td>
<td>Handle</td>
<td><img src="image18.png" alt="Image" /></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>19</td>
<td>Chain x1</td>
<td><img src="image19.png" alt="Image" /></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>20</td>
<td>AA battery</td>
<td><img src="image20.png" alt="Image" /></td>
<td>1</td>
<td>Provided</td>
</tr>
<tr>
<td>21</td>
<td>LPG cylinder fixed parts</td>
<td><img src="image21.png" alt="Image" /></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>22</td>
<td>rubber ring</td>
<td><img src="image22.png" alt="Image" /></td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>
HEATER ASSEMBLY

Tools Required: (NOT INCLUDED)
1 Phillips head screwdriver, 1 adjustable crescent wrench

1. Attach wheel (12) assembly to bottom plate (3).
2. Disassemble the water box (13), connect the LPG cylinder fixed parts (21) on the bottom plate (3), then connect the water box under the bottom plate (3).

3. Take the control box (2) and the plate cover (7) off the middle plate (1) by unscrewing the screws (17).
4. Connect and fix the 4 lower supports (4) to the bottom plate (3) and middle plate (1) with screws (17).

5. Connect 4 upper supports (5) to the lower supports (4) with screws (17), then fix the upper plate (6) to the 4 upper supports (5) with screws (17).
6. Fix the plate cover (7) onto the middle plate (1) with screws (17).
7. Install a AA battery (20) into the control box then fix the control box (2) underneath the middle plate (1) with screws (17).

8. Carefully put the glass tube (8) up through the center of the hole in the upper plate (6). Make sure the rubber ring (22) is attached on the lower end of the glass tube. Move and sit the glass tube through the hole of the plate cover (7) on the middle plate (1) check and ensure that the glass tube covers the center hole of the middle plate.

9. Fix the reflector (10) onto the damper (9) with screws (17).

10. Attach the protection guards (11) onto the upper frame by putting its hooks into the holes of the frame. Fix the guards by fixing the brackets (14).
11. Fix three side panels (15) with the screws (17)

*Note: Do not cover the side where the control knob is*

12. Screw the handle (18) onto the front panel (16) - attach the panel by inserting its two hooks into the holes on the bottom plate (3). Hook the chain (19) to the hole in the control box, then close the panel to the middle plate - the panel is attached by the magnets

*Tips: the chain can hold the panel while operating the control*

13. Connect gas hose to 20 lb. LPG cylinder (not included). Attach regulator to cylinder. Tighten securely. Move cylinder to the plate of base assembly. Attach the cylinder to the base with 3pcs M8x12 bolts and tighten in order to prevent the cylinder from moving on the base. Note: The regulator with gas hose is supplied.
OPERATION

PREPERATION:

You will need to purchase a standard 20 lb. LPG cylinder designed to be used with the regulator purchased or supplied. For correct operation of the gas system follow the instructions supplied with the regulator supplied. Connect the hose to the hose connector in the control box.

Warning: Always test the hose and connections for leaks with soapy water at the end of all connections.

WARNING:

- Never use the heater while it is raining. The glass tube will break when it comes in contact with water.
- Never splash any liquid on the glass tube when the heater is working.
- The glass tube will be extremely hot when it is working. Never try to touch it and do not allow children to try to touch the glass tube.
- Always ensure the heater is on firm, level ground. The glass tube will break if the heater falls and hits objects or the ground.
- Never use the heater if the glass tube has a crack or chip.

LIGHTING INSTRUCTIONS

Check and ensure that a AA battery is inside the ignition chamber. The anode (+) side of the battery must face out.

1. Ensure that the control knob is OFF and slowly open the gas cylinder valve.
2. Press and turn the control knob to LIGHT.
3. Check for the pilot flame through the glass tube. If the pilot does not light, turn the control knob to the <<OFF>> position and try again from the beginning. Several attempts may be necessary.
4. With the pilot light lit keep the control knob depressed (pushed down) for 15 seconds then turn the control knob to <<LOW>>.
5. For maximum heat turn the control knob to <<HIGH>>.
6. To turn the heater off, turn the control knob to <<OFF>>. Close the valve on your LP cylinder to conserve gas when not in use.
MAINTENANCE / STORAGE

CLEANING & MAINTENANCE:
To enjoy years of outstanding performance from your heater make sure you perform the following maintenance routines on a regular basis:

- Keep exterior surfaces clean:
  - Use warm soapy water for cleaning. Never use flammable, corrosive or abrasive cleaners.
  - While washing your unit, be sure to keep the area around the burner and pilot assembly dry at all times. If the gas control is exposed to water in any way, do NOT try and use it. It must be replaced.
- At least once a year, the unit should be inspected for spiders, spider webs or other insects - air flow might be obstructed.
- Keep controls, burner and circulating air passageways clean. Signs of possible blockage include:
  - Gas odor with extreme yellow tipping of flame;
  - Heater does not reach the desired temperature;
  - Heater glow is excessively uneven;
  - Heater makes popping noises.
- Spiders and insects can nest in burners or orifices. This dangerous condition can damage the heater and render it unsafe for use. Clean burner holes by using a heavy duty pipe cleaner. Compressed air may help clear away smaller particles.
- Carbon deposits may create a fire hazard. Clean reflector and glass tube with soapy water if any carbon deposits develop. Always be careful when cleaning the glass tube.

STORAGE:
Between Uses:
- Turn the control knob to <<OFF>> position.
- Turn the LP cylinder to the <<OFF>> position.
- Store the heater upright in an area sheltered away from weather conditions such as rain, sleet, hail and snow.
- If desired, cover heater to protect exterior surfaces and to help prevent dust and debris collecting in air passages. Do not apply cover until heater has completely cooled.

DURING PERIODS OF EXTENDED INACTIVITY OR WHEN TRANSPORTING:
- Turn the control knob to <<OFF>> position.
- Disconnect LP cylinder and move to a secure, well ventilated location outdoors. Do NOT store in a location that will exceed 120 degrees farenheit.
- Store heater upright in an area sheltered away from weather conditions such as rain, sleet, hail and snow.
- If desired, cover heater to protect exterior surfaces and to help prevent dust and debris collecting in air passages. Do not apply cover until heater has completely cooled.

WARNING
FOR YOUR SAFETY
- DO NOT touch or move heater for at least 45 minutes after each use.
- Allow all burner elements to cool before touching.

NOTE
- In a salt air environment (such as near an ocean) corrosion occurs more quickly than normal.
- Frequently check for corroded areas and repair them promptly.
- Wait until heater is cool before covering.
## TROUBLE SHOOTING

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<thead>
<tr>
<th>PROBLEM</th>
<th>PROBABLE CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Pilot will not light</strong></td>
<td>Gas valve may be OFF</td>
<td>Turn the gas valve ON</td>
</tr>
<tr>
<td></td>
<td>Fuel tank is empty</td>
<td>Refill LPG cylinder</td>
</tr>
<tr>
<td></td>
<td>Orifice blocked</td>
<td>Clean or replace orifice</td>
</tr>
<tr>
<td></td>
<td>Air in supply system</td>
<td>Purge air from lines</td>
</tr>
<tr>
<td></td>
<td>Loose connection</td>
<td>Check all fittings</td>
</tr>
<tr>
<td><strong>Pilot will not stay on</strong></td>
<td>Debris around pilot</td>
<td>Clean dirty area</td>
</tr>
<tr>
<td></td>
<td>Loose connection</td>
<td>Tighten connections</td>
</tr>
<tr>
<td></td>
<td>Thermocouple bad</td>
<td>Replace thermocouple</td>
</tr>
<tr>
<td></td>
<td>Gas leak in line</td>
<td>Check connections using leak test</td>
</tr>
<tr>
<td></td>
<td>Lack of fuel pressure</td>
<td>Fuel tank is near empty. Refill.</td>
</tr>
<tr>
<td><strong>Burner will not light</strong></td>
<td>Pressure is low</td>
<td>Fuel tank is near empty</td>
</tr>
<tr>
<td></td>
<td>Orifice blocked</td>
<td>Remove, clean and replace</td>
</tr>
<tr>
<td></td>
<td>Control Valve not ON</td>
<td>Turn valve ON</td>
</tr>
<tr>
<td></td>
<td>Thermocouple bad</td>
<td>Replace thermocouple</td>
</tr>
<tr>
<td></td>
<td>Pilot light assembly bent or not in correct location</td>
<td>Place pilot light in correct position and retry</td>
</tr>
<tr>
<td><strong>Burner flame is low</strong></td>
<td>Supply hose is bent or twisted</td>
<td>Straigten hose and perform leak test on hose</td>
</tr>
<tr>
<td></td>
<td>Blockage in burner injector</td>
<td>Clean or replace burner injector</td>
</tr>
<tr>
<td><strong>Burner flame goes off immediately after ignition</strong></td>
<td>Low gas pressure</td>
<td>Let the pilot flame stay light for 10 minutes before setting variable knob to LO</td>
</tr>
<tr>
<td><strong>Thick black smoke</strong></td>
<td>Blockage in burner</td>
<td>Turn off the heater and let it cool. Remove blockage and clear burner inside and out</td>
</tr>
<tr>
<td><strong>Carbon build up</strong></td>
<td>Dirt or film on reflector and flame screen</td>
<td>Clean reflector and flame screen</td>
</tr>
</tbody>
</table>
1 YEAR LIMITED WARRANTY – Customers in the Continental US

All components are warranted for a period of 1 year after date of purchase by the original owner against defects in materials and workmanship. This warranty does NOT cover normal wear and weathering, assembly and/or maintenance OR use in a commercial application. At Well Traveled Living’s sole discretion, products under warranty will be repaired and/or replaced at no charge to the customer. Any returns sent back to Well Traveled Living must be sent via prepaid freight and in the original retail packaging.

For warranty service contact Well Traveled Living at the address, phone numbers or internet site and email listed in this owner’s manual. Be sure to have your sales receipt, date of purchase and catalogue/model numbers available when calling. All warranty service will be coordinated by the Well Traveled Living’s, Amelia Island, Florida service center.

This warranty is extended only to the original purchaser. Proof of purchase will be required before warranty service is rendered. The sales receipt is the only valid proof of purchase. This warranty only covers failures due to defects in materials or workmanship which occur during normal use. Failures and/or damage which result from accident, negligence, misuse, abuse, neglect, mishandling, alteration or modification, failure to maintain, improper assembly or maintenance, service by unauthorized agency or use of unauthorized components or damage that is attributable to acts of God are NOT covered.

***THERE ARE NO EXPRESS WARRANTIES EXCEPT AS LISTED ABOVE***

***PURCHASER ASSUMES ALL RISKS IN THE ASSEMBLY AND OPERATION OF THIS UNIT***

***FAILURE TO FOLLOW WARNINGS AND OPERATIONAL INSTRUCTIONS CONTAINED IN THIS MANUAL CAN RESULT IN SEVERE PROPERTY DAMAGE AND/OR PERSONAL INJURY***

IN NO EVENT WILL WELL TRAVELED LIVING, OR ITS DIRECTORS, OFFICERS OR AGENTS BE LIABLE TO THE PURCHASER OR ANY THIRD PARTY, WHETHER IN CONTRACT, IN TORT, OR ON ANY OTHER BASIS, FOR ANY INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY, CONSEQUENTIAL, OR INCIDENTAL LOSS, COST, OR DAMAGE ARISING OUT OF OR IN CONNECTION WITH THE SALE, MAINTENANCE, USE, OR INABILITY TO USE THE PRODUCT, EVEN IF WELL TRAVELED LIVING OR ITS DIRECTORS, OFFICERS OR AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES, COSTS OR DAMAGES, OR IF SUCH LOSSES, COSTS, OR DAMAGES ARE FORESEEABLE. IN NO EVENT WILL WELL TRAVELED LIVING, OR ITS OFFICERS, DIRECTORS, OR AGENTS BE LIABLE FOR ANY DIRECT LOSSES, COSTS OR DAMAGES THAT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO THE PURCHASER.

This limited warranty gives you specific legal rights and you may also have other rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sales of Goods shall not apply to this limited warranty or the sale of products covered by this limited warranty.

***IMPORTANT NOTICE***

-Do NOT return to place of purchase-  
For customer service and warranty issues  
contact our Customer Service Center at:  
(866)-985-7877 OR  
Email: cservice@welltraveled.net  
Customer Service Hours: Mon. – Fri. 9:00 a.m. – 6:00 p.m. (EST)

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