

Owner's Manual

How to employ your intelligent floor cleaner
bObsweep® PetHair™

WP4727546

Congratulations on purchasing your intelligent floor cleaner! bObsweep is now at your service. To see Bob at his best, please read the Quick Start Guide and this manual thoroughly. Welcome to the bObsweep family and happy cleaning!

If you ever have questions or concerns feel free to contact bObsweep's helpful team at: **support@bobsweep.com**.

Contents at a Glance

Important Safety Instructions	4	Parts & Maintenance	34
What comes in Bob's box?	6	- Dustbin	
Bob's Anatomy	8	- Filters	
Get Bob Ready to Clean	12	- Brushes	
- Install Bob's Side Brush		- Sensors	
- Let Bob Charge		- Replace Bob's Battery	
- Bob's First Clean		- Storing Bob	
Charging Bob	16	Trouble Numbers	42
- Charging Station		Self Checkup System	49
- Auto-Charging		Support & Warranty	55
- Manual Charging		Bob's Cleaning Behavior	57
- Charging Time		Bob's Challenges	58
Bob's Cleaning Modes	21	FAQs	60
- Cover Buttons		End User License Agreement	66
- Change Bob's Auto Settings			
- Change Bob's Movement Patterns			
Remote Control	25		
Bob's Mopping Feature	27		
Set Bob's Cleaning Schedule	29		

Important Safety Instructions

Basic safety precautions should always be followed, including the following:

- Read ALL instructions before using.
- To protect against electrical shock, do not immerse any part of Bob — with the exception of his mopping cloth — into water or other liquids.
- Unplug Bob from outlet when not in use and before conducting maintenance.
- Do not operate Bob or his charging station if they have been damaged in any way. If Bob is not working as he should, or has been dropped, damaged, left outdoors, or dropped in water, contact support@bobsweep.com.
- Do not handle Bob or his charging station with wet hands; use only on dry surfaces.
- Do not use Bob outdoors.
- Bob is not intended for use by persons (including children) with reduced physical or mental capabilities, or lack of experience and knowledge, unless under the close supervision of a person responsible for their safety.
- Do not mutilate or incinerate the battery, as it will explode at high temperatures.
- Do not expose Bob's charging station to high temperatures or allow moisture or humidity of any kind to come into contact with his station.
- Do not let Bob pick up toxic materials (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not let Bob pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes. Do not use Bob to pick up flammable or combustible liquids such as gasoline, nor use him in areas where they may be present.
- Do not use Bob in an enclosed space filled with vapors given off by oil-based paint, paint thinner, moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Leaks from battery cells can occur under extreme usage or temperature conditions. If the liquid gets on skin, wash quickly with water. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes, and seek medical

attention.

- Bob is composed of electronic components that in rare or unintended cases can cause hazards of heating, fire, or other malfunctions. Furthermore, because Bob is capable of and intended for autonomous movement and cleaning, his use poses the risk of collision with property, pets, and persons, and unintentionally displaced articles, such as small valuables, jewelry, or the hair of persons or pets lying on the floor, among others.
- Do not use Bob for anything other than his intended purpose, as specified in this manual.

What Comes in Bob's Box?



Bob, your intelligent floor cleaner



Bob's charging station



Charging adapter



Blö main brush



Remote control



Flat head screwdriver



2 Side brushes (1 spare)



Cleaning tool (to clean Bob)



Mop attachment



2 micro-fiber cloths for mopping



Filter replacement

Owner's manual, Quick start guide
& Warranty card



Pack of screws & Blindfold stickers

Bumper stickers

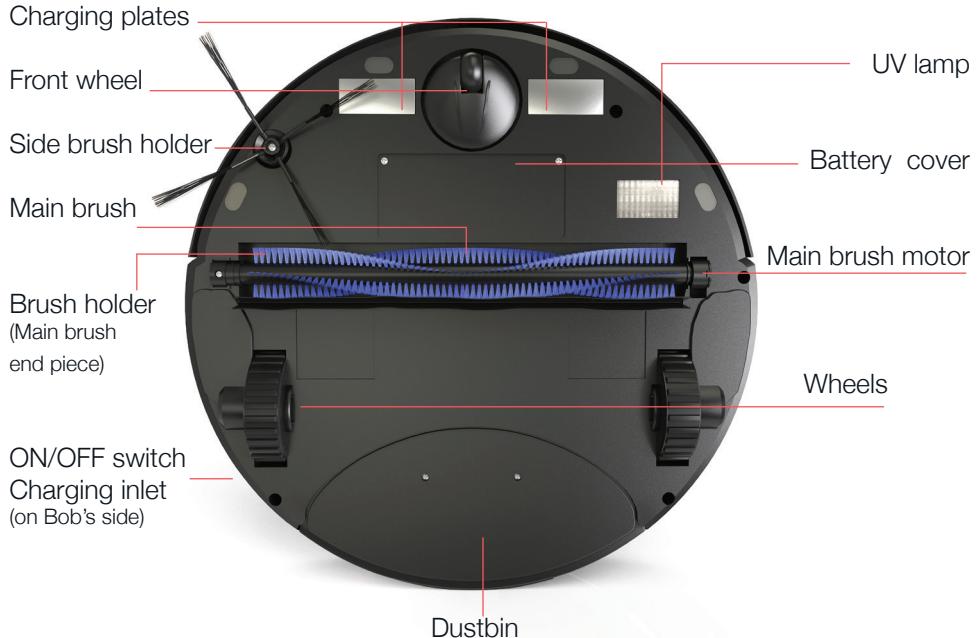


Bob's Anatomy

Top view



Bottom view



Charging station



Remote



Display screen



Cover buttons

From left to right:

- | | | |
|---------|-------|-------------------------------|
| UV | _____ | Turn the UV lamp OFF/ON |
| PROGRAM | _____ | Choose Bob's cleaning program |
| MODE | _____ | Choose Bob's cleaning mode |
| CHARGE | _____ | Put Bob in charging mode |
| START | _____ | Start cleaning |

Get Bob Ready to Clean

Install Bob's Side Brush

Bob's side brush helps him sweep along corners, walls, and other hard-to-reach places. To install the side brush, use materials found inside Bob's packaging: A side brush located on the bottom of Bob's packaging underneath Bob, a Flat head screwdriver, and one of the shorter screws included inside the small plastic bag of screws located on the bottom of Bob's packaging underneath Bob.



Flip Bob over onto a flat surface and use the Flat head screwdriver to secure Bob's side brush into the side brush holder. You may use the remaining side brush and screw as a spare.



Let Bob Charge

Before he is ready to clean, Bob must be fully charged.

Turn Bob's side power switch ON, and his screen will light up. To charge Bob, place him near his charging station and press the CHARGE button.

If Bob can't find his charging station, he needs to be synced with his station. See page 20 for instructions.

If Bob's screen does not light up when you flip his power switch ON, Bob's battery might be too drained for him to recognize his charging station — but don't worry!

Simply unplug the adapter from the charging station and instead plug it directly into the inlet above Bob's ON/OFF switch to help him regain consciousness.

The charging station's memory can store the cleaning schedule and current time for at least 8 hours without electricity. This will give you plenty of time to re-plug the adapter back into the charging station after Bob comes to life.



Bob's First Clean

Bob is now ready to clean! Press the START button on his cover twice — or the AUTO button on his remote once — and he will clean on his default auto1 setting (Robot mode).

Bob in Standby Mode

If Bob is left idle for more than a minute, he will turn his screen off and enter into Standby Mode to preserve battery.

In this mode, Bob will sit quietly, awaiting your command to either resume cleaning or go to charge.

To get Bob back to cleaning:

- ▶ Press START on Bob's screen twice,
or
- ▶ Press the ON/OFF button on Bob's remote to wake him up, then press AUTO on the remote to send him back to work.

To send Bob to his charging station:

- ▶ Press the ON/OFF button on Bob's remote to wake him up, then press CHARGE;
or
- ▶ Press CHARGE on Bob's cover.

Charging Bob

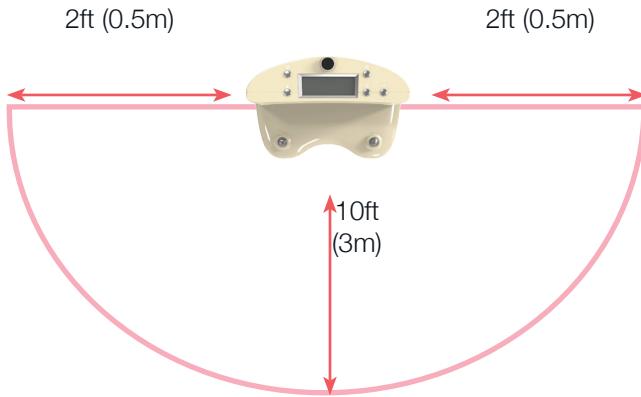
Charging Station

Plug the charging adapter into Bob's station to turn it ON. The screen on his station should light up.

Place Bob's charging station on a hard, flat surface with up to 1 inch of space between the back of his station and a wall.

In general, Bob's chance of finding his station is directly related to the amount of open space around it. Make sure there is no obstacle or uneven ground within at least 2 – 3 meters (6 – 10 ft) of the front and half a meter (2 ft) to the sides of his station (figure 1).

The infrared transmitter on Bob's station should be clean and free of dust.



Auto-Charging

Bob is smart and will automatically search for his charging station when his battery falls below 15%.

You may also direct Bob to his charging station at any time by pressing the CHARGE button on his remote.

If you press any button while Bob is looking for his charging station, he will stop searching and will enter Standby Mode (see page 15 for Standby Mode). In this mode Bob will not start charging if placed manually on his station. Press any button on Bob's screen to end his Standby Mode and then place him on his station.



Manual Charging

Switch Bob OFF. Then plug the power adapter directly into the inlet on Bob's side above his ON/OFF switch, then plug the adapter to the wall.



Placing Bob on the charging station does not put Bob into charge mode. Bob's charging plates activate when he is put in charge mode by pressing CHARGE on his cover or remote. For a manual charge press CHARGE on Bob's cover once and then place him on his charging station; or plug Bob directly to the wall.

Sync Bob with his charging station

If Bob can't find his charging station, the station and Bob are out of sync and you need to sync up their coding. Follow these steps:

1. Bring Bob close to his charging station.
2. Switch Bob OFF.
3. Press and hold the Select/Adjust button the charging station.
4. While holding the Select/Adjust button, turn Bob ON using the switch on his side.
5. Bob will emit two consecutive chirps to indicate the charging station has been synchronized.
6. If you do not hear the chirps, turn Bob and the charging station OFF, disconnect the station from the adapter, repeat the process (restart from step 1).

Charging Time

When Bob is charging, the battery bars show his charge level. Bob will display the word **READY** on his screen as soon as his battery is full.

Bob can sit idly on his charging station for up to 5 consecutive days; afterward, you should turn his side power switch OFF.

Bob's Cleaning Modes

Cover Buttons

Auto Settings

Bob is equipped with three automatic cleaning modes: Robot, Quick Clean, and Touch Up. On these settings, he will automatically maneuver around your home, cycling through his different cleaning patterns: Spiral Track™, Waffle Track™ and Wall Track™. Choose the setting that best suits your cleaning needs.

Auto 1: Robot

Bob will thoroughly cover a large area before automatically returning to his charging station when his battery falls below 15%.

- To select this setting, turn Bob ON, and press the START button twice.

Auto 2: Quick Clean (30 min)

Bob will quickly and efficiently clean a medium-sized area for 30 minutes before going on charge mode; he will then return to his charging station.

- To select this setting, press MODE on Bob's cover until you see the word AUTO on his screen.
- Press PROGRAM until Bob displays the number 02.
- Press START to confirm your selection.
- After 30 minutes Bob enters charge mode and returns to his charging station.

Auto 3: Touch Up (15 min)

For when you are on-the-go, make Bob dash across a small area for 15 minutes. After touching up your room, Bob will enter charge mode and will return to his charging station.

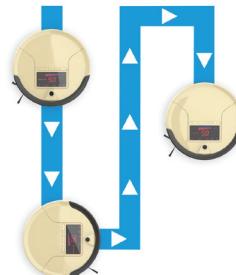
- ▶ To select this setting, press MODE on Bob's cover until you see the word AUTO on his screen.
- ▶ Press PROGRAM until Bob displays the number 03.
- ▶ Press START to confirm your selection.
- ▶ After 15 minutes of cleaning, Bob enters charge mode and returns back to his charging station.

Spot cleaning: Select Bob's movement patterns

- ▶ Press MODE twice. The word SPOT will appear on Bob's screen.
- ▶ Press PROGRAM once, twice, or three times to choose Bob's movement pattern. 1 indicates Spiral Track™ (1 – 4 mins), 2 indicates zigzag pattern or Waffle Track™ (1 – 4 mins), and 3 indicates Wall Track™ pattern (~10 mins).
- ▶ Press START to confirm your selection.
- ▶ Bob enters charge mode after 1-4 minutes of cleaning and starts looking for his charging station.



1 indicates Spiral Track™
(1 – 4 mins).



2 indicates Waffle Track™
(1 – 4 mins).



3 indicates Wall Track™
(~10 mins).

Send Bob to charge

- ▶ Press CHARGE on Bob or his remote. The red battery sign will appear on Bob's screen, and Bob will begin searching for his charging station.

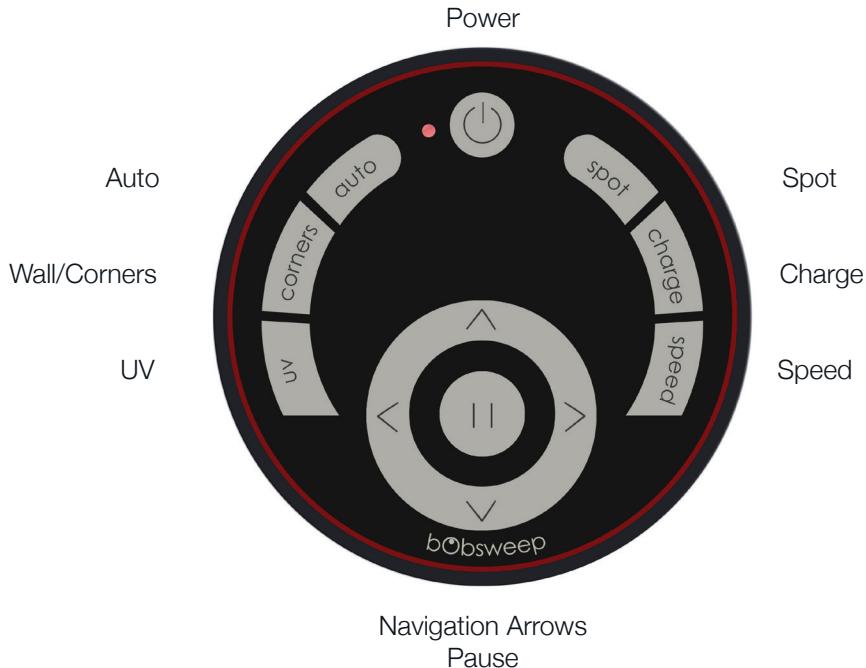
Switch the UV light on/off

The UV light is turned ON by default every time you switch Bob ON. Press the UV button to turn the UV light on or off.

- ▶ The UV light can take some time to turn on so do not worry if it does not turn on immediately after pressing the UV button.
- ▶ You can't turn the UV light ON when Bob is turned around except during check-up.

Remote Control

Bob's remote control works at an average distance of 10 feet. It must be pointed directly at Bob with no obstacle blocking its signal. Bob's remote has the following buttons:



Power - Puts Bob in standby mode. To put bObsweep in standby mode, the power switch on Bob's side is still turned ON.

To fully power Bob off, set the power switch on his side to OFF

Auto - Activates Bob's default cleaning mode (Robot/Auto1).

Walls/Corners - Activates Bob's Wall Track™ mode. Sets Bob to clean along walls and perimeters of a room.

UV - Turns the UV light on and off.

Spot - Activates Bob's Spiral Track™ mode. Sets Bob to clean using spiral, spot-cleaning movements.

Charge - Sends Bob to search for his charging station.

Speed - Sets Bob's speed to either slow, medium, or fast.

Navigation arrows - Guide Bob forward, backward, right, or left. Hold each button down to keep Bob moving in the desired direction; release to stop him.

Pause (located in the middle of navigation arrows) - Pauses or un-pauses Bob's movement.

Sync Bob with his remote

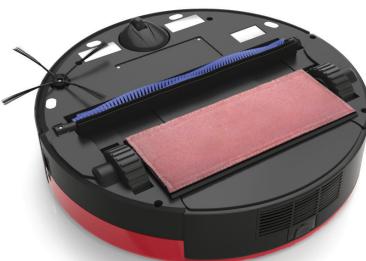
If Bob isn't responding to your commands on the remote, you may need to resynchronize the remote with Bob. Follow these steps:

1. Switch Bob OFF by turning the power switch on Bob's side OFF.
2. Press and hold the PAUSE (||) button on the remote.
3. While holding down the PAUSE (||) button, turn the power switch on Bob's side to ON.
4. Bob will chirp twice to indicate that the remote has been synchronized.
5. If you do not hear Bob chirp, repeat the process.

Bob's Mopping Feature

To install Bob's mopping attachment, place it between his left and right wheels with its tails facing downward. Press down gently until you hear a "click."

You may dampen Bob's mopping cloth with water or cleaning liquid before placing it on his mopping attachment. With his mop installed, Bob can mop, sweep, and vacuum simultaneously.



Remove the mopping attachment when Bob is cleaning carpets or rugs. To do so, gently press the tails inward and lift the attachment up.

The mopping cloth can be washed manually or in the washing machine. A spare cloth is provided in Bob's package for your convenience.

Set Bob's Cleaning Schedule

A look at Bob's charging station

There are 5 buttons on Bob's charging station:

On/Off

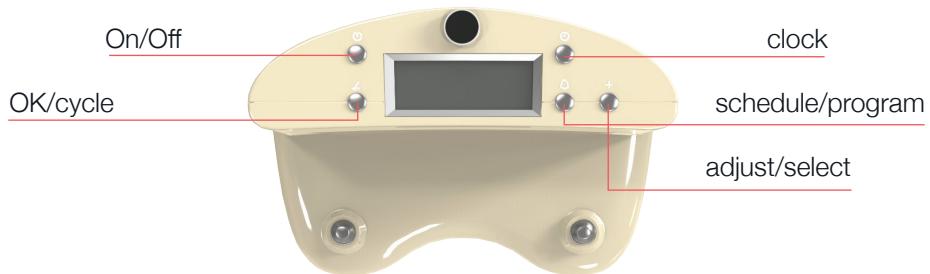
OK/Auto Resume

Time/Clock

Schedule/Program

Select/Adjust

These buttons are used to program Bob's daily cleaning schedule.



Set the Time & Day

Bob uses a 24-hour clock. If you want Bob to start cleaning at 8:00 AM set his schedule time to 08:00. If you want him to start at 8:00 PM, set it to 20:00.

The charging station's default time is 8.00 AM. The station displays 08:00 when it's turned on for the first time, or when you have unplugged it for 8 or more hours.

To set the current time and day on Bob's charging station, follow these steps:

- ▶ To set the minutes, press the clock button once. The digits for the minutes will blink. Use the adjust (+) button to select the current minutes. Press the clock button to move on to the hour digits.
- ▶ To set the hours, press the clock button until the digits for hours blink. Use the adjust (+) button to select the current hours. Press the clock button again to move on to the weekday.
- ▶ Weekdays are defined as:

Su= Sunday Mo = Monday Tu=Tuesday We=Wednesday Th=Thursday
Fr= Friday Sa= Saturday

To set the weekday, press the clock button until a weekday symbol blinks on the screen. Use the adjust (+) button to select the current day. Press OK to save.

Press OK to save each setting within 30 seconds, otherwise the operation will quit without saving.

Scheduling Cleaning

After setting the current time and day on Bob's station, you can program Bob's weekly cleaning schedule. Keep in mind that Bob works on a 24 hour schedule.

- ▶ To set the minutes, press the schedule (bell) button once. The digits for the minutes will blink. Use the adjust (+) button to select the desired minutes and press the schedule button again to move to the hour digits.
- ▶ To set the hours, press the schedule (bell) button until the digits for hours blink. Use the adjust (+) button to select the desired hours and press OK to save or press the schedule button again to move to selecting the weekdays.
- ▶ To set the weekday(s) you want Bob to clean, press the schedule (bell) button until the icon Su for the first weekday blinks.
- ▶ Each weekday blinks for 5 seconds and then remains solid. This indicates that the corresponding day has been selected for cleaning.
- ▶ To move between days, use the adjust (+) button to move on to the next day. If you would like to skip a certain day, press the (+) button while the weekday icon is still blinking. When all desired days are selected, press OK to save.
- ▶ To deselect a day, press the power button while the day is blinking.
- ▶ If Bob's charging station is unplugged or turned off for more than 8 hours, his schedule will reset.

You can choose any and all weekdays for cleaning. Bob starts his cleaning at the selected time (e.g. 14:30) on all programmed days (e.g. Mo, Tu, Th).

Back-to-back cleaning cycles (auto-resume): Set Bob to (re)start cleaning when fully charged

Bob's back-to-back cleaning (auto-resume) mode is among the unique features that set him apart from other robotic vacuum cleaners. Auto-resume enables Bob to get back to work as soon as his battery is fully recharged.

To activate back-to-back cleaning cycles, press the cycle/OK button on Bob's charging station. A **broom-shaped sign** will light up on Bob station's screen. This means that Bob is on back-to-back cycles mode and will automatically resume cleaning when his battery reaches full charge.

While the broom sign is on, Bob leaves his charging station and begins cleaning **EVERY TIME** his battery is full. To cancel this setting, press the cycle/OK button again. When activated, Bob's back-to-back cycles mode will stay in effect until it is turned off by you, or until the charging station is reset after being unplugged for over 8 hours.

If Bob is scheduled to clean, he will leave his station even if he hasn't finished charging.

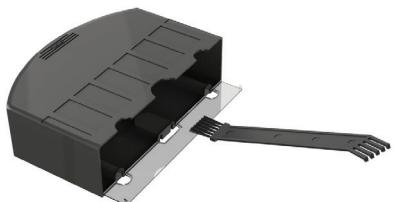
Parts & Maintenance

Dustbin

To eject the dustbin, gently push the button on its back. Pull the dustbin out with one or both hands.



To empty the dustbin, open the transparent vent on the front.



You may wipe the dustbin with a dry cloth or brush it with the cleaning tool.

When done, slide the dustbin back into Bob and make sure it is properly inserted.



Never wash the dustbin nor fill it with water or any other fluid.

Filters

Three filters are located inside the dustbin's ceiling; they capture fine particles and allergens, and prevent their escape from the dustbin.

To remove the filters, eject the dustbin and pull the filter's frame towards you.

You will see three filter layers:

- + Mesh filter for larger particles
- + Electrostatic filter for fine particles
- + HEPA filter for sub-micron particles



Use the cleaning tool to brush dust off the filters.

It is recommended that you change the electrostatic and HEPA filters every 4 – 6 months, depending on the frequency and intensity of Bob's cleaning.

Main Brush

Remove the Main Brush

Remove the screw on Bob's main brush using a Flat head screwdriver. Keep the screw and the end piece (the main brush holder) in a safe place away from children 's or animals' reach.



Clean the Main Brush

It is recommended that you clean Bob's main brush on a regular basis. Use the cleaning tool to remove dust and debris from both ends of the brush, as well as its compartment inside Bob. Use a pair of scissors to cut off any hair or threads wrapped around the brush.



Install the Main Brush

To reinstall the brush, replace the end piece (main brush holder) and insert the opposite end of the brush into the square indentation inside Bob. Lastly, re-tighten the screw.



Side Brush

Install the Side Brush

When you first adopt Bob, his side brush is not yet attached. You will need to screw it onto Bob using a dark grey screw from the small plastic bag of screws included in his package.



Remove and clean Bob's side brush on a regular basis.



Sensors

Cleaning Bob's sensors

Dirt and dust on Bob's ground detection and wall sensors can affect his performance. Cleaning these sensors regularly ensures that Bob keeps working at his best. Use a soft cloth slightly moistened with cold water or alcohol to wipe Bob's ground detection sensors on his belly, and his wall sensors along his bumper.



Blindfold Stickers

Dark-colored carpeting and certain floor patterns may seem like edges to Bob's ground detection sensors. If you notice that Bob stops with TROUBLE NR 04 on your carpet, you may need to "blindfold" Bob by covering his ground detection sensors. Bob's ground detection sensors are located on his underbelly, near his bumper. While blindfolded, Bob will be unable to detect stairs or sharp edges.



Dirt sensors

For a more efficient clean, Bob is equipped with dirt detection sensors. If Bob reaches a particularly dirty spot while cleaning, his dirt detection sensors will activate, the word DIRTY will appear on his screen, and Bob will increase his cleaning intensity.

Battery

Replacing Bob's battery

To replace Bob's battery, remove the battery cover using a Phillips head screwdriver. Carefully lift the battery out of its compartment, and unplug the connecting wires. Plug the new battery in at the circuit junction and slide it into the empty compartment. Tighten the screws on the battery cover.



Storing Bob

Do not let Bob sit idly with his power switch ON for more than a week; switch him OFF to conserve his battery.

If you are not using Bob for an extended period of time, unplug the charging station, remove Bob's battery, and store everything in a dry place at room temperature.

Do not leave Bob in direct sunlight

Trouble Numbers

Likely Cause(s) for Bob's Trouble Numbers

When Bob faces an uncomfortable situation, he will notify you by displaying TROUBLE NR, coupled with a two-digit number on his screen. Each number corresponds to a certain issue Bob is having.

If Bob's problem persists after attempting the suggested solutions, you may want to perform a self checkup test (see next section). At any time, you may also contact our customer care center at support@bobsweep.com. We love hearing from our fellow bObsweep family members!

Not a fan of reading? Visit owners.bobsweep.com for handy video guides, or scan this smart phone barcode:



Trouble Number 00: Left Wheel

Trouble number 00 pertains to an issue with Bob's left wheel.

What to do:

Start by checking the left wheel for jamming. Use the cleaning tool or compressed air to remove any dust or debris that may be jamming the left wheel. If this does not solve the problem and Bob still shows Trouble Number 00, perform a checkup test to see how the wheels respond to the test.



Trouble Number 01: Right Wheel

Trouble number 01 pertains to an issue with Bob's right wheel.

What to do:

Start by checking the right wheel for jamming. Use the cleaning tool or compressed air to remove any dust or debris that may be jamming the right wheel. If this does not solve the problem and Bob still shows Trouble Number 01, perform a checkup test to see how the wheels respond to the test.



Trouble Number 02: Main Brush

Trouble number 02 means Bob's main brush is unable to move freely.

What to do:

Remove the main brush using a Flat head screwdriver, and clean it thoroughly from end to end. You may use a pair of scissors to cut hair or thread wrapped around Bob's brush, or a pair of tweezers to remove congestion from the motor area (the square metal indentation where the



main brush is held). If Bob displays Trouble Nr 02 while cleaning on a shag carpet or rug, you may remove his main brush and allow him to vacuum without it.

Trouble Number 03: Front Wheel

Trouble number 03 means Bob's front wheel is unable to move freely.

What to do:

Remove debris congesting the front wheel using compressed air and the cleaning tool. If the congestion is not removable from the outside, disconnect the front wheel using a flat head screwdriver for leverage, and remove the obstruction. For a comprehensive how-to video, visit owners.bobsweep.com.

Trouble Number 04: Ground Detection Sensors

Trouble number 04 means Bob's ground detection sensors are blocked or dirty. Bob's four, oval-shaped ground detections sensors are located on his underbelly, near his bumper.

What to do:

Wipe the sensors using a clean, dry cloth or dust them using compressed air.

If Bob frequently displays this trouble number while working on dark-colored or patterned carpeting, you may need to blindfold him. Peel the backs off of Bob's blindfold stickers and place them on each of his four sensors so that they are completely covered. While blindfolded, Bob will be unable to detect stairs or sharp edges. Read more about Bob's blindfold stickers on page 38.



Trouble Number 05: Wall Sensors

Trouble number 05 means Bob's wall sensors are blocked or dirty.

What to do:

Do a visual check on the transparent stripe on Bob's bumper. If it is too dirty for you to see what is behind it, wipe it with a clean, damp cloth.

To ensure nothing is jammed under the bumper, gently tap it and use compressed air to clear it of debris. If the issue persists, try running a checkup test on Bob.



Trouble Number 06: Touch Sensors

Trouble number 06 pertains to Bob's touch sensors. It is likely that a small piece of debris is trapped under the bumper.

What to do:

Slowly and carefully tap on Bob's bumper to clear out any obstructions. Use compressed air to clear it of dust and debris.

Press on both ends of the front bumper until you hear a tiny 'click' sound. If the bumper is not clicking on its ends, it is possible that one or more of Bob's touch sensors has a broken arm and needs to be replaced.



Trouble Number 07: Main Brush Installation

Trouble number 07 means Bob's main brush is not properly installed.

What to do:

Use a Flat head screwdriver to remove the main brush and put it back in place. Make sure the brush's square metal end is well fitted into the corresponding square metal part on the main brush holder.

Trouble Number 08: Dustbin

Trouble number 08 means Bob's dustbin is not properly installed, or his dustbin's metal contact points are dirty.

What to do:

Remove Bob's dustbin and empty it. Turn the dustbin around and gently wipe the two metal connectors on its bottom. Lastly, clean the metal contact points inside Bob where the dustbin is inserted.

Trouble Number 09: Mainboard

Trouble number 09 generally means Bob's mainboard is malfunctioning and needs to be replaced.

What to do:

Bob likely needs to visit the bObsweep hospital for treatment! But don't worry, Bob's doctors are just an e-mail away. Send a short explanation to support@bobsweep.com, and leave the rest to them!

Trouble Number 10: Power System

Trouble number 10 means Bob's power system is in trouble.

What to do:

The reason for trouble number 10 can range between the following options:

- ▶ The most likely reason for trouble 10 is that Bob has no charge left and is starving. Plug him directly to the wall and allow him to charge for a few hours.
- ▶ Bob's battery connectors are loose. Open the battery compartment and check the battery connectors.
- ▶ If Bob shows trouble number 10 when placed manually on his charging station it is because he is in standby mode and his charging plates are not activated. Press CHARGE only once on Bob's screen to activate his charging plates then put him on the station.
- ▶ If Bob starts showing trouble number 10 as soon as he automatically docks on his charging station, the issue can be one of the following:
 - ▶ Bob is in need of a new charging station. To test this, plug Bob directly to his adapter. If the issue is resolved charging station is the reason for Bob's trouble number.
 - ▶ If the issue persists after manual recharging and checking the battery connection, it is likely that Bob's adapter is the cause for the issue.

Self Checkup System

It can sometimes be difficult to know what exactly is wrong with Bob if he is not feeling well or working the way he used to. To make it easier for you to diagnose the real reason behind Bob's odd behavior or reduced productivity, he is equipped with a comprehensive home checkup test — a simple procedure that allows you to examine each of Bob's parts independently.

Put Bob in checkup mode

Set Bob's side power switch to OFF and place him on a light-colored surface. While holding down the leftmost button on Bob's cover, turn Bob's power switch ON.



Bob will turn on and emit a three-tone beeping tune. The screen will show a word or a number sign. Bob is now in checkup mode. Do not press any buttons.

Step One: Ground detection sensors

Right after Bob enters checkup mode and while Bob is on the floor, look at his screen. You should see four lights indicating TROUBLE NR, MIN CLEANING, CAPACITY, and CHARGING lit up in the center of Bob's display. If all four lights do not turn ON upon entering the checkup mode, flip Bob over and wipe the ground detecting sensors with a clean cloth. Check again to see if all four lights turn on. If the problem persists, Bob's sensors may need to be changed. In that case, contact support@bobsweep.com.



To check the ground detection sensors, lift up Bob about 6 inches off the ground (more than 15cm). You will see that the four lights will turn off. If all four lights turn off while Bob is lifted, put Bob back on the floor and continue to the next step without pressing any additional buttons.

Step Two: Wall sensors

Use a thick, flat, and white surface, to imitate a wall and drag it around Bob's bumper. The 5 indicators along the top of the display (UV, AUTO, SPOT, WALL FOLLOW, DOCK) will light up as you move your imitation wall around the bumper.



Step Three: Charging System

To move onto the third step of the checkup test, press Bob's UV button once. His screen will go blank.

Place Bob at about 5 inches of his charging station with his head sensor facing the station. Bob's screen should display the number 77.



Step Four: Touch and bumper sensors

To move on to this test, press the UV button on the cover twice. The UV button is located on the lower left corner of Bob's display. Bob's screen will then go blank.

Press on the right and left side of Bob's bumper and the words "DIRT" and "MINS. CLEANING" should light up, indicating that his sensors are working properly. If you press the center of the bumper, both words appear at the same time. If any word fails to light up, it is likely that Bob needs a new bumper. In that case, contact support@bobsweep.com.



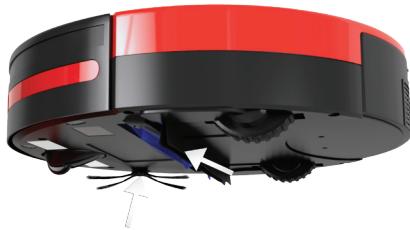
Step Five: Display screen

Press the UV button one more time. Each word and icon on the screen will light up in a repeating rotation.

Step Six: Brush and suction power

Press Bob's UV left button one more time until all icons on the screen light up. Now press the PROGRAM button located to right next to the UV button.

In this mode, the brushes start rotating and you will feel air flowing from the back of the dustbin. Ignore the signs and numbers on the display in this test mode. If you do not feel air flowing out of the dustbin, then Bob's vacuum motor may need to be replaced.



Step Seven: UV light and wheels

This final step is to test Bob's UV light and his wheels. Hold Bob up and lift him off the floor to keep him from running away! Then press the MODE button and his wheels will drive forward.

Next, flip Bob over and you will see his UV lamp light up.

Press MODE once more. Bob's wheels will drive backwards and his UV lamp will

turn off.

If everything responds properly, Bob's internal parts are working correctly! Contact support@bobsweep.com if you have any questions, as doctors at the bObsweep hospital are always ready to help!



Support & Warranty

Warranty information

A bObsweep product purchased from an authorized seller and used anywhere in the world includes a 1-year limited warranty, 2-year warranty on the battery, five years of subsidized replacement, and a lifetime of support. The warranty covers labor and all parts, except brushes, filters, and mopping cloths. Postal charges are not covered by the warranty.

Additional coverage plans are available for purchase at <http://www.bobsweep.com/coverageplan>.

Even after Bob's warranty is over, all his replacement parts and his visits to hospital are subsidized between 25%-50% for five years from the date he was first adopted.

To activate Bob's warranty, register him online and keep your original purchase receipt.

To register Bob, visit <https://www.bobsweep.com/warranties>.

Bob's Cleaning Behavior

Bob's cleaning pattern may look quite different from the way a human would clean: he may spin in a gradually widening circle, follow along walls, or zigzag across a small area. Sometimes he may seem to be ignoring some spaces or spending too much time on others — but don't worry! Bob's dirt sensors tell him to pay more attention to particularly dusty or soiled areas. Rest assured, Bob will efficiently clean your home within the course of a full cycle — just check his dustbin for the evidence!

It is best to let Bob work in his own way, even if his movements appear odd. Moving him around, manipulating his movements, or picking him up may confuse him and disrupt his cycle.

If you wish to control Bob's movements manually, you may use the navigational buttons on his remote control. If your rooms are divided by higher ledges than Bob is able to climb, you may gently push him over.

Bob's Challenges

Bob is designed to maneuver around furniture of most shapes and sizes, but certain configurations may confuse him temporarily. Bob may sometimes find it difficult to clean under chairs with narrow legs, or furniture that is too low for his bumper sensors to detect. Irregularly-shaped furniture, such as chairs with circular bottoms, may also confuse him for a moment — but don't worry, Bob usually finds his way around with time.

Blindfold stickers

Bob uses infrared light to detect edges and stairs; because dark-colored carpet absorbs most light, it may seem like an edge to Bob's sensors. If Bob continually displays TROUBLE NR 04 on his screen while working on dark-colored carpet, simply cover the four ground detection sensors on his underbelly with the blindfold stickers that came in his box. Just remember that when Bob is "blindfolded" he will not be able to detect edges or stairs!

Main brush

Bob's main brush, which is designed to reach deep into carpet, may also have trouble turning on rugs with long fibers or fringes. You may remove Bob's main brush and allow him to vacuum without it when this happens.

Mop

Bob's mop, which is attached to his bottom, is designed to sit flat against the floor and leave behind a clean trail. Because of this, Bob may have a tough time climbing over elevated surfaces while mopping. Make sure to remove Bob's mop when he is not cleaning smooth surfaces such as tile or hardwood.

Inclines

Sometimes Bob will attempt to drive up angled surfaces, getting stuck for a few minutes before he decides to clean somewhere else. This is because Bob wants to cover every spot in your home and will try his hardest to overcome any obstacle!

As long as Bob does not stop with a Trouble Number on his display, allow him to find his own way around your home and continue cleaning. Take note of the areas Bob finds the most challenging, and if possible spread or adjust some of your furniture accordingly. You can also use Bob's blOck (sold separately) to confine his cleaning area.

FAQs

1. Where can I find Bob's training videos?

Bob's "how-to" videos can be found at Bob's owners' corner: <http://owners.bobsweep.com>.

2. How long should Bob's battery last?

The exact time depends on the type of surface Bob is cleaning as well as the age of the battery. Generally, the smoother the surface (hardwood or tile for example), the longer the battery will last. When fully charged, a new Bob usually cleans between 45 to 90 minutes.

3. My Bob's battery never seems to charge fully. How do I know that it is full and ready to clean?

When Bob charges using the wall adapter or charging station, the red bars flash on his digital display. With no battery issues, Bob is fully charged within 4 hours, and you will see the word "Ready" light up on his screen.

4. How often should I empty the dustbin?

Bob's dustbin has a 1L capacity — three times larger than most robotic vacuum cleaners on the market today! This means you may not need to empty the dustbin immediately after every cleaning. Depending on the size of the room and the amount of particles piled up, Bob can perform up to around six cleaning cycles before he fills his dustbin. Simply remove the dustbin and check to see if emptying is necessary.

5. How often should I clean Bob's brushes?

Bob's brushes do a lot of the work picking up hair and larger debris, so it is recommended that you clean the main and side brushes every 1 to 4 uses. If you notice a thick covering of hair, dust, and debris on his brushes, remove and clean them. Remember to clean the notches that hold Bob's brushes in place on his interior. This assures they stay in good condition for a long time.

6. My Bob won't turn on no matter what I do.

If Bob only charged for a short amount of time and does not start after using his ON/OFF switch or his charging station, it's likely that his battery has drained too low to operate. To recharge him, unplug the adapter that normally attaches to the charging station and plug it directly into the inlet on Bob's side. Let Bob recharge fully this way before using again. After this procedure, you will be able to charge Bob manually or automatically using the docking station. If you place Bob on his charging station, always make sure to turn him ON first, to activate the charging plates on his bottom. When Bob charges, the battery bars on his display blink.

7. Why is my Bob beeping?

Bob beeps when he encounters a problem cleaning and needs assistance. Along with his sounds, you will see a Trouble Number on the digital display which lets you know why Bob has stopped. Consult this manual's Trouble Numbers section to resolve Bob's error messages.

8. Bob is having trouble finding his charging station. Where is the best place to put his station?

For Bob to find his charging station, he needs to face it directly. Bob will find his station more easily if you place it near the perimeter of the room with plenty of space in front of it, so that he may detect the station from afar. In order for Bob to dock properly, be sure to place the charging station about 2 inches away from the wall, facing outward on a flat surface like hardwood or tile flooring instead of carpet. To facilitate Bob's work, find a spot for the charging station where Bob has a higher chance of passing through.

9. I left Bob's brush in for multiple cleans and am having problems removing it.

If the main or side brushes are difficult to remove, it is likely because hair, string, or

other debris have been caught in them and are clogging the areas where they attach to Bob. You can use scissors to cut the hair wrapped around either brush, until you are able to remove it. You may need to gently pull the main brush up or down to reach the corners, but do not force the brushes out as this can damage them.

10. Bob gets stuck under my furniture or travels over wires that tangle up his brush. How can I stop him from going into these areas?

Bob always wants to sweep and cover all the spaces he can find in your home. Because he's so eager, he may get into trouble once in a while. If he maneuvers snugly under a piece of furniture, he may take longer than expected to get out. If there is only one open entrance, Bob may need a few minutes to figure out how to escape on his own. You will not have to assist him when this happens, unless Bob stops cleaning completely and starts beeping. Use Bob's blOck (optional accessory, not included) to create an invisible boundary that Bob will not cross. With Bob blOck, you can section off an area of your home, protect delicate items, or confine Bob to a single room.

11. Why does Bob start up when I did not tell him to clean?

Bob may begin cleaning on his own only if you enable the back-to-back cleaning function or if he is scheduled to clean. First, look at the display on Bob's charging station. If the small icon of a broom with the word "GO" appears, Bob is programmed to start working immediately once he fully recharges. To disable this function, click the OK/Cycle button located on the bottom left of the charging station screen. If this is not the case, check Bob's cleaning schedule. Make sure you have set the correct time on the charging station. It is a 24 hour clock, so you will need to enter 1:00 if it is 1 AM and 13:00 if it is 1 PM. Apply the same rule when programming Bob's weekly cleaning schedule.

12. When should I use the circle and zigzag spot functions?

The circle spot function (Spiral Track™) is best for cleaning a small area with a large amount of dirt or dust. It is a great way to target a newly soiled area, such as one particular spill in an otherwise clean area. The zigzag spot function (Waffle Track™) is also useful for small spaces. It is very effective when mopping as its movement pattern minimizes streaking on tile or hardwood floors.

13. My Bob is stopping and showing a Trouble Number on the screen. How can I fix this?

Bob's Trouble Number notifies you of the specific reason his work has been interrupted. This intelligent, self-scanning feature allows you to identify the source of the problem quickly. A Trouble Number rarely signals a defect and can be solved with simple procedures. Along with words "Trouble Nr" there will also be a number on the center of Bob's screen (where Bob's cleaning minutes can be seen). The numbers range from 00 to 10. Each number represents an issue with a specific mechanical part of Bob. To understand Bob's language, consult the Trouble Numbers section of the manual (page 42) for the cause of the problem as well as its solution.

14. What is the best way to clean Bob's wheels?

To remove dirt and dust, use the cleaning tool or compressed air to clear the creases of the wheels. For more efficient removal, put Bob in Check-Up mode (found in the Self Check-Up section of this manual) and test the wheels. Clean the sides and bottom of the wheels as they spin in order to achieve the most thorough clean.

15. My Bob just stopped while cleaning and the screen went off. What do I do next?

Like other electronic devices with a CPU (computers, smart phones, etc.), Bob might experience a momentary halt in his operating system. You can usually get Bob back to work by simply turning the power button on his side OFF and ON again.

If this does not solve the issue, Bob might need a restart. You can restart him by turning him off and plugging the power adapter directly to the inlet on his side. Always unplug the adapter from the wall, plug it into Bob, and then replug the adapter to the wall.

16. I have a question and need to contact Bob's support team. How do I do that?

Our devoted team is always eager to help you! You can reach us by phone or e-mail. Call us toll free [1-888-549-8847](tel:18885498847) for support in Canada and the United States. Or, e-mail us at support@bobsweep.com. Our goal is to get back to you within a day. To watch Bob's how-to, repair, and troubleshooting videos, order parts, and to connect with your extended bObsweep family members, visit <http://owners.bobsweep.com>.

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