General Floor Care Directions for Residential applications only

Care and Maintenance Guidelines for Bruce Dura-Luster, Dura-Luster Plus and Permion Finish Floors.

Proper care and maintenance will help ensure your floor always looks its best. Simply follow the maintenance steps and floor care tips outlined below.

Initial Care:

Following installation, clean with Bruce Hardwood & Laminate Floor Cleaner (formerly Bruce Dura-Luster No-Wax Floor Cleaner). If the floor was glued down, remove any residual adhesive with the appropriate adhesive remover.

Ongoing Routine Care and Maintenance:

1. Vacuum, sweep or dust mop your floor once a week, or more if needed. The vacuum head must be brush or felt, and a wand attachment is preferable. Do not use vacuums with beater bars or hard heads. A Bruce swivel-head mop with soft cover is also highly recommended to eliminate finer particles of grit and dirt that can act like sandpaper on hardwood floors.
2. Spills and tracked-in dirt should be wiped up immediately. For spot cleaning, apply Bruce Hardwood & Laminate Floor Cleaner onto a clean cloth and rub onto the spot. Never apply wax treatments to your urethane-coated floor.
3. Regularly clean the floor with Bruce Hardwood & Laminate Floor Cleaner and a Bruce swivel-head mop with soft cover. Spray the floor cleaner directly onto the floor or on the mop cover. DO NOT allow excess Bruce Hardwood & Laminate Floor Cleaner to remain on the floor's surface. Excess liquid may damage the fiber of the wood.
4. **NEVER CLEAN OR WET MOP WITH WATER**. Water may permanently damage the floor.
5. Never use any of the following products (or products similar in nature) on your floor: ammonia-based cleaners, acrylic finishes, wax-based products, detergents, bleach, polishes, oil soap, abrasive cleaning soaps, or acidic materials such as vinegar. Many of these products can pit or etch the finish of your flooring or prevent the proper use of recommended maintenance materials.
6. Area rugs are recommended in front of kitchen sinks, at all pivot points and within high-traffic areas. Do not use rugs with solid rubber or vinyl backings. The rugs must be made of a breathable material to prevent moisture entrapment.
7. Use interior and exterior doormats at all entrances to collect dirt and moisture and prevent it from being tracked onto the floor.
8. Protect your floor from direct sunlight. Use curtains and UV resistant film on large glass doors and windows. Move area rugs occasionally as they block sunlight and may give the appearance of discoloring under the rug.
9. Keep animal nails trimmed to minimize finish scratches.
10. Do not damage your floor with shoes having heel taps or sharp objects protruding from the sole such as rocks, exposed nails and gravel.
11. Avoid walking on wood floors with spike- or stiletto-heeled shoes. Spike or stiletto high-heels must be properly maintained to prevent damage from the steel heel support. Bruce will not accept claims from damages which arise from such exposure.
12. Do not roll or slide heavy objects directly upon the floor. When moving appliances or heavy furniture, consider laying a solid protective covering on your floor and gently "walk" the item across it. Carpet or cardboard is not adequate to prevent surface compression scratches.
13. Use Bruce floor protector pads under all furniture and make certain to keep them clean and well maintained.

14. Certain types of casters on furniture may damage hardwood flooring. Barrel-type caster wheels or wide, flat glides are best for protecting your hardwood floor. If your furniture does not have the right type of caster, we recommend that you change them.
15. Replace hard, narrow furniture rollers with wide rubber rollers.
16. Keep the relative humidity in your home between 35% and 55%.

Quick Fix Tips:

Spots caused by food, water or animals

- Apply **Bruce Hardwood & Laminate Floor Cleaner** (formerly Bruce Dura-Luster No-Wax Floor Cleaner) to a clean soft cloth.
- Rub the area to remove the stain or spot.
- More stubborn spots may require additional cleaning using low odor mineral spirits, followed by cleaning with **Bruce Hardwood & Laminate Floor Cleaner.**

Grease/Lipstick/Crayon/Ink Spots/Rubber Heel Marks

- Apply **Bruce Hardwood & Laminate Floor Cleaner** to a clean soft cloth.
- Rub the area to remove the stain or spot.
- If stain remains, rub with a cloth dampened with low odor mineral spirits, and follow by cleaning the area with **Bruce Hardwood & Laminate Floor Cleaner.**

Chewing Gum, Candle Wax

- Apply a sealed plastic bag filled with ice on top of the deposit.
- Wait until deposit becomes brittle enough to crumble off.
- After deposit has been removed, clean entire area with **Bruce Hardwood & Laminate Floor Cleaner.**

Minor Abrasions/Scratches

- Use a Bruce Touch-Up Kit, that blends with your factory stained floor color, in smaller areas.
- Apply **Bruce Fresh Finish** when larger areas are reconditioned.

Deep Scratches/Gouges

- Individual planks, strips or parquets that are heavily gouged or damaged can be replaced.
- If needed, the entire floor can be refurbished by applying one or more coats of **Bruce Fresh Finish or Low Gloss Fresh Finish.**

Bruce Recommended Floor Care Products

Bruce Hardwood & Laminate Floor Cleaner: A unique cleaner that lifts soil from the surface of the urethane finish without leaving a film. Simply apply the cleaner onto a clean cloth for cleaning small areas or spray directly onto the floor and use a Bruce swivel-head mop with microfiber cover for cleaning the entire area. Another appropriate floor cleaner is Armstrong® Hardwood & Laminate Floor Cleaner.

Bruce Fresh Finish: Fresh Finish is an easy do-it-yourself touch-up for all urethane-finished floors. A great alternative to sanding and recoating, it restores the original gloss level of your floor even after years of traffic and wear.

Bruce Hardwood & Laminate Cleaning System: A convenient cleaning kit with all the components for hassle-free cleaning of all urethane-finished floors. Kit includes one hardwood and laminate floor cleaner; one swivel-head mop that collapses for easy reach under furniture and appliances and two microfiber mop covers that are machine washable. The Armstrong Hardwood & Laminate Cleaning System kit may also be used.

Bruce or Armstrong Replacement Mop Covers: Soft, absorbent, replaceable mop covers are available for quick and easy replacement on the swivel head mops. Covers are machine washable.

Touch-Up Kit: Used for blending scratches and nicks on Bruce hardwood floors. The kit contains touch-up markers and filler sticks that blend with Bruce factory-finished stains plus complete instructions and materials to easily repair many problems.

Acrylic Filler: Designed to conveniently fill gaps, small openings and broken edges. Simply apply the material on the area to be repaired and wipe away excess with a damp towel.