

Shark®

WWW.SHARKCLEAN.COM

SONIC STEAM POCKET™ MOP

SM200

OWNER'S GUIDE



IMPORTANT SAFETY INSTRUCTIONS

For Household Use Only

WHEN USING YOUR *SHARK*[®] SONIC STEAM POCKET™ MOP, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

READ ALL INSTRUCTIONS BEFORE USING YOUR *SHARK*[®] SONIC STEAM POCKET™ MOP.

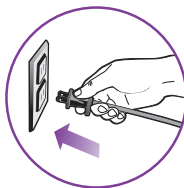


DANGER OF SCALDING.

Please use caution when using the steam mop. The steam emitted from the steam mop is very hot.

POLARIZED PLUG:

This appliance has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **Do not attempt to defeat this safety feature.**



WARNING:

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

1. Use the system only for its intended use.
2. **DO NOT** use outdoors.
3. **DO NOT** leave the appliance unattended when plugged in. Always unplug the power cord from the electrical outlet when not in use and before servicing.
4. **DO NOT** allow the appliance to be used by children. Close attention is necessary when used by or near children, pets or plants.
5. Use only as described in this manual.
6. Use only manufacturer's recommended accessories.
7. **DO NOT** use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water. Return the appliance to EURO-PRO Operating LLC for examination and repair. Incorrect re-assembly or repair can cause a risk of electrical shock or injury to persons when the appliance is used.
8. To protect against a risk of electric shock, **DO NOT** immerse the steam mop into water or any other liquids.
9. **DO NOT** handle plug or steam mop with wet hands or operate appliance without shoes.
10. **DO NOT** pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
11. **DO NOT** unplug by pulling on power cord. To unplug, grasp the plug not the power cord. Do not use extension cords or outlets with inadequate current carrying capacity.



TOLL FREE: 1-800-798-7398

12. **DO NOT** use for space heating purposes.
13. **DO NOT** put any objects into openings. Do not use with any opening that is blocked.
14. **DO NOT** put hands or feet under the steam mop. Unit gets very hot.
15. Use **ONLY** on flat, horizontal surfaces. Do not use on walls, counters or windows.
16. **DO NOT** use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam sensitive materials.
17. **DO NOT** add cleaning solutions, scented perfumes, oils or any other chemicals to the water used in this appliance as this may damage the unit or make it unsafe for use. If you live in a hard water area, we recommend using distilled water in your steam mop.
18. When in use, **NEVER** turn the appliance over or on its side. **NEVER DIRECT STEAM TOWARDS PEOPLE, ANIMALS OR PLANTS.**
19. **NEVER LEAVE THE STEAM MOP IN ONE SPOT ON ANY SURFACE FOR ANY PERIOD OF TIME WHEN THE CLEANING PAD IS ATTACHED OR WITH THE SONIC FEATURE IF TURNED ON AS THIS WILL DAMAGE YOUR FLOORS.**
20. Always unplug and allow the steam mop to cool before removing the mop head.
21. Allow the steam mop to cool before carefully removing the cleaning pad after you have unplugged the steam mop.
22. When cleaning the steam mop, unplug the power cord from the electrical outlet, allow to cool and clean with a dry or damp cloth. Do not pour water or use alcohol, benzene or paint thinner on the unit.
23. Extreme caution should be exercised when using this appliance to clean stairs.
24. Never use steam mop without the cleaning pad attached.
25. Keep your work area well lit.
26. Store steam mop indoors in a cool, dry place.
27. To avoid circuit overload, do not operate another appliance on the same socket (circuit) as the steam cleaner.
28. If an extension cord is absolutely necessary, an extension cord rated a minimum of 15 ampere, 14 gage cord should be used. Cords rated for less amperage may overheat. Care should be taken to arrange cord so that it cannot be pulled or tripped over.
29. **DO NOT** store unit with damp/wet cleaning pad attached. Never leave the Steam Mop in one spot on any surface for any period of time with a damp or wet cleaning pad attached as this will damage your floors.

⚠ WARNING: Your steam mop is designed to clean hard floor surfaces that will withstand high heat. Do not use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax or some no wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.

SAVE THESE INSTRUCTIONS

www.sharkclean.com



This manual covers model number: SM200 11

TECHNICAL SPECIFICATIONS

Voltage: 120V., 60Hz.

Power: 1550 Watts

Water Capacity: 400 ml (13.5 oz.)



TOLL FREE: 1-800-798-7398





Contents

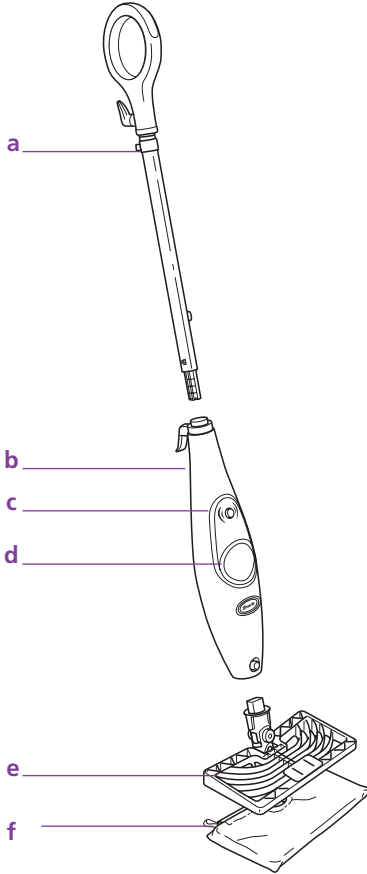
Thank you for
purchasing the
Shark® Sonic
Steam Pocket™ Mop.

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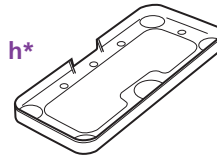


Getting Started

When assembling your steam mop there may be a little water in or around the water tank. This is because we test all our steam mops 100% before you buy them, so you get a quality *Shark® Sonic Steam Pocket™* Mop.



- a Mop Handle
- b Water Tank Cap (not shown)
- c Sonic Agitation On/Off Button
- d Water Tank Viewing Window
- e All-Purpose Mop Head
- f Sonic Lift™ Cleaning Pads (x2)



- g Filling Flask
- h* Carpet Glider (not included)

NOTE: The Carpet Glider* (h) is an optional attachment and is sold separately. Visit www.sharkclean.com to order.

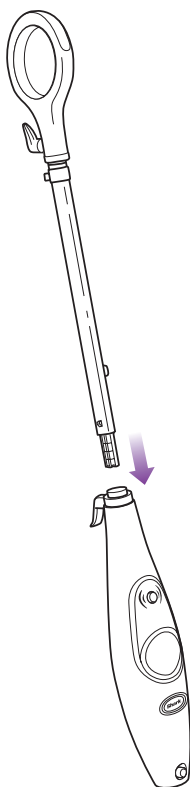


fig. 1

! IMPORTANT: Always make sure the mop is **UNPLUGGED** from the wall when not in use. Never fill the mop, attach the mop head, or change or remove the Sonic Lift™ cleaning pad when the mop is plugged into the wall. To prolong the life of your *Shark® Sonic Steam Pocket™* Mop, we recommend using distilled water. Make sure you only add water to the tank. The addition of chemicals or cleaning solutions may damage the appliance and could be unsafe for you and your family.

💡 The Sonic Lift™ cleaning pad has two different cleaning sides. One side has nylon scrubbers to break up tough stains and the other side is a shaggy cleaning pad to lift up and lock away dirt and debris.

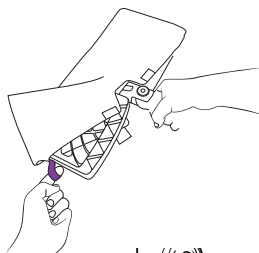


fig. 2

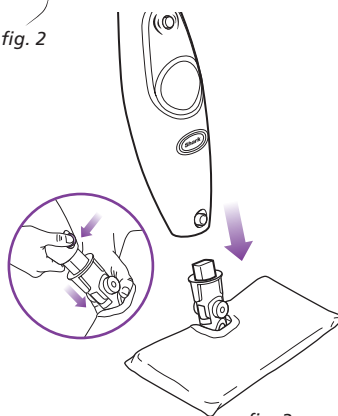


fig. 3

ASSEMBLE

- 1 Insert the mop handle into the main body of the steam mop (into the tube that leads to the tank). Push the mop handle and main body of the steam mop together until you hear it “click” into place. (Fig. 1)
- 2 Fit one side of the Sonic Lift™ cleaning pad onto the head first, making sure that the scrubbing side is facing down, then using the lavender loop, pull the pocket over the head. Attach the hook and loop quick fasteners on the top of the pocket to secure in place. (Fig. 2)
- 3 Snap the mop head into the mop body by lining up the groove on the back of the mop body with the groove on the back of the mop head. Push until you hear it “click” into place. (Fig. 3)

Getting Started - cont.

💡 Calcium and mineral deposits can build up and impact the performance of your steam mop over time. To extend the life of your product we recommend that you use distilled water.

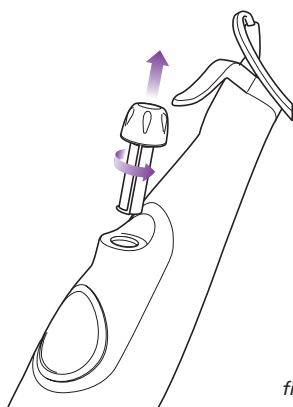


fig. 4

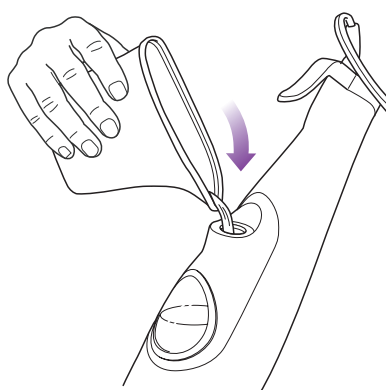


fig. 5

- 4 Turn the water tank cap counter clockwise and remove from the tank. **(Fig. 4)**

Use the filling flask to pour water into the tank. Do not fill past the fill line on the water tank. **(Fig. 5)**

- 5 After filling the tank, replace the water tank cap by placing back on the tank and turning it clockwise until tight.

! IMPORTANT: Do not use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax or some no wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We recommend that you check the use and care instructions from the floor manufacturer.

Using Your *Sonic Steam Pocket™* Mop

IMPORTANT: Do not use the mop without attaching a cleaning pad and adding water to the tank first. When you are using the mop for the first time, it might take longer than the normal 30 seconds to start steaming. Just pump the handle a few times in a downward motion to prime the pump.

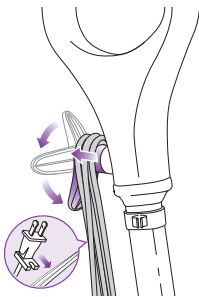


fig. 6

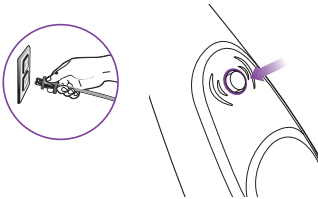


fig. 7

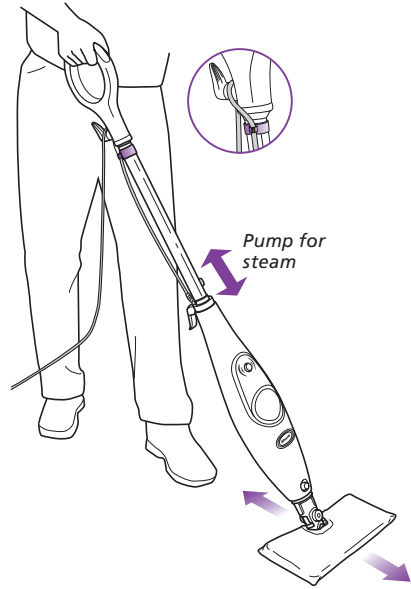


fig. 8

NOTE: Make sure the floors are swept or vacuumed before using the *Sonic Steam Pocket™* Mop.

Visit www.NavigatorClean.com for other great quick cleaning products to complement your Steam Mop, such as the *Shark® Navigator™ Lift Away®* vacuums.

- 1 Pull and twist the quick release cord holder to unwrap the power cord completely. (Fig. 6)

Plug into a 120-volt electrical outlet. The Power "On" Light around the Sonic Agitation button will turn blue. (Fig. 7)

It takes approximately 30 seconds for the mop to heat up and the steam to be ready.

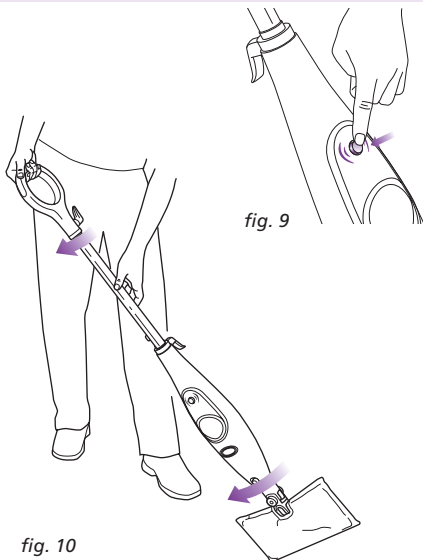
- 2 Pump the handle a few times in a downward motion. This pumping action will release steam as you mop and allows you to customize the amount of steam you want. Begin mopping with a forward and backward motion. The natural motion of mopping will produce steam. (Fig. 8)

NOTE: The steam mop is on when it is plugged in. Unplug when you want to turn it off.

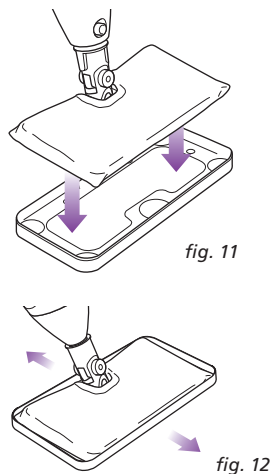
NOTE: The Sonic Agitation On/Off button is only for activating the sonic agitation function of the steam mop. It does not turn the appliance on or off.

Using Your Sonic Steam Pocket™ Mop - cont.

💡 The Sonic Lift™ cleaning pad has two different cleaning sides. One side has nylon scrubbers to break up tough stains and the other side is a shaggy cleaning pad to lift up and lock away dirt and debris.



💡 The steam mop will not clean your carpeting or area rugs. However, it is great for grooming and freshening.



Using Sonic Agitation

Use the Sonic Agitation feature and the scrubbing side of the Sonic Lift™ cleaning pad to clean tough, dried on stains faster and easier.

- 3 Press the Sonic On/Off button to turn on the sonic scrub. (Fig. 9)
- 4 Use the scrubbing side of the Sonic Lift™ cleaning pad to break up the tough stains and then turn the mop head around to use the shaggy side of the Sonic Lift™ cleaning pad to lift up and lock away all of the dirt and debris. (Fig. 10)
- 5 When the water tank is empty, the **Sonic Steam Pocket™** Mop will stop producing steam. You can refill the water tank at any time as long as the mop is unplugged from the outlet. Follow the instructions from page 4.

⚠️ **IMPORTANT:** Never leave the **Sonic Steam Pocket™** Mop with a damp/wet Sonic Lift™ cleaning pad on any floor surface for any amount of time as this may damage the floor.

Using the Carpet Glider (optional)

- 1 The Carpet Glider can be used with the All-Purpose Head to lightly steam your carpet and area rugs. Just place the mop head with the Sonic Lift™ cleaning pad (shaggy side down) attached into the glider. (Fig. 11)
- 2 Move the steam mop back and forth across a section of the carpet. (Fig. 12)

⚠️ **NOTE:** To order the Carpet Glider and other additional parts, feel free to contact us at: www.sharkclean.com or call 1-800-798-7398.

Care and Maintenance

AFTER USE AND STORAGE

- 1 When you have finished using the **Sonic Steam Pocket™** Mop, unplug the cord from the outlet and let the unit cool 2-3 minutes. Release the residual steam by pumping the handle several times before removing the Sonic Lift™ cleaning pad from the mop head.

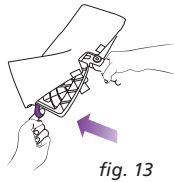


fig. 13

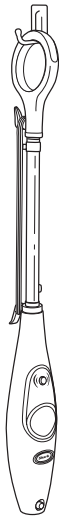


fig. 14

- 2 Remove the Sonic Lift™ cleaning pad by releasing the hook and loop fasteners and using the lavender loop on the side of the pocket to pull off. Avoid contact with the hot pad or dirt. Then empty the water tank. (Fig. 13)
 - 3 To store the **Shark® Sonic Steam Pocket™** Mop hanging up; first remove the head (after it has cooled and the steam has been released) then hang on a large hook. (Fig. 14)
- NOTE:** If you want to store it standing upright, then make sure it's leaning against a wall for added support and safety. Always store your **Sonic Steam Pocket™** Mop with the Sonic Lift™ cleaning pad removed and away from children or high traffic areas.

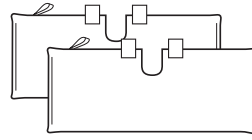


fig. 15

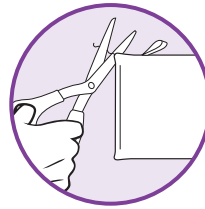


fig. 16

CARE OF YOUR CLEANING PAD

- 1 We recommend washing your Sonic Lift™ cleaning pads separately from other fabrics to avoid picking up lint. **Only use liquid detergent (no powder detergent) Do not use any fabric softeners or bleach.** Line dry or dry on a low dryer setting. (Fig. 15)
 - 2 If there are loose threads on the cleaning pad carefully cut the thread with scissors. Do not pull on them or cut at the base. (Fig. 16)
- IMPORTANT:** The cleaning pad may be very hot from the steam. Use caution when removing. Let the unit cool for 2-3 minutes before removing the cleaning pad.

AVOIDING DECALCIFICATION IN YOUR STEAM MOP

Calcium and mineral deposits can build up and impact the performance of your steam mop over time. To extend the life of your product we recommend that you use distilled water.

Troubleshooting Guide

PROBLEM	POSSIBLE REASONS & SOLUTIONS
<p>Sonic Steam Pocket™ Mop will not turn on.</p>	<p>Your Sonic Steam Pocket™ Mop should be securely plugged into a 120V AC electrical outlet only.</p> <p>Check your fuse or breaker.</p> <p>If your unit still doesn't work, give us a call 1-800-798-7398.</p>
<p>Sonic Steam Pocket™ Mop will not make steam.</p>	<p>Prime the pump, see page 5 for more information.</p> <p>Is there water in the water tank? If not, add water to your Sonic Steam Pocket™ Mop following instructions on page 4.</p>
<p>Sonic Steam Pocket™ Mop leaves water on the floor.</p>	<p>Check to see if the Sonic Lift™ cleaning pad is too wet. We recommend you unplug the Sonic Steam Pocket™ Mop and change the Sonic Lift™ cleaning pad.</p> <p>Make sure the Sonic Lift™ cleaning pad is attached correctly.</p> <p>Do not leave your Sonic Steam Pocket™ Mop on the floor with a damp or wet cleaning pad.</p> <p>Make sure the cap is securely on the water tank.</p>
<p>Sonic Steam Pocket™ Mop is hard to push.</p>	<p>Make sure the Sonic Lift™ cleaning pad is attached correctly.</p> <p>Check to see if the Sonic Lift™ cleaning pad is excessively dirty.</p> <p>Check to see if the Sonic Lift™ cleaning pad is excessively wet. If it is, change to a dry cleaning pad.</p>
<p>Floors are cloudy, streaky or spotty after steaming.</p>	<p>The Sonic Lift™ cleaning pad might be dirty. Change the cleaning pad.</p> <p>If you washed the Sonic Lift™ cleaning pad with powder detergent, then it may be damaged and require replacement.</p> <p>Replacement pads are available at www.sharkclean.com.</p> <p>You might have left the mop in the same spot for too long.</p> <p>Do you have hard water? If you do, you might want to switch to distilled water.</p> <p>This might be leftover from past cleaners used on the floor surface. Use the Sonic Steam Pocket™ Mop a few more times and see if the leftover cloudiness is removed. If this does not work, we suggest rinsing the floor with water, letting it dry, and then steam mopping again with a clean pad. One or more rinses generally removes the residue. A more stubborn case may require you to rinse the floor with a mix of one part vinegar and two parts water.</p>



Notes



Notes





ONE (1) YEAR LIMITED WARRANTY

EURO-PRO Operating LLC warrants this product to be free from defects in material and workmanship for a period of one (1) year from the date of the original purchase, when utilized for normal household use, subject to the following conditions, exclusions and exceptions.

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, return the complete appliance and accessories, freight prepaid. For assistance with warranty service options or customer support, please call our customer care and product specialists at , call 1 (800) 798-7398 or visit our website www.sharkclean.com.

If the appliance is found to be defective in material or workmanship, **EURO-PRO Operating LLC** will repair or replace it free of charge. Proof of purchase is required and a fee of \$19.95 will apply to cover the cost of return freight. *

The liability of **EURO-PRO Operating LLC** is limited solely to the cost of the repair or replacement of the unit at our option. This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This limited warranty does not cover damage caused by misuse, abuse, negligent handling or damage due to faulty packaging or mishandling in transit. This warranty does not cover damage or defects caused by or resulting from damages from shipping or repairs, service or alterations to the product or any of its parts, which have been performed by a repair person not authorized by **EURO-PRO Operating LLC**.

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of **EURO-PRO Operating LLC** warranty if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. **In no event is EURO-PRO Operating LLC** liable for incidental or consequential damages of any nature whatsoever. Some states/provinces do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

***Important: Carefully pack item to avoid damage in shipping. Be sure to include proof of purchase date and to attach tag to item before packing with your name, complete address and phone number with a note giving purchase information, model number and what you believe is the problem with the item. We recommend you insure the package (as damage in shipping is not covered by your warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE". We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.**

Product Registration

Please visit www.sharkclean.com or call **1-800-798-7398** to register your new **Shark®** product within ten (10) days of purchase. You will be asked to provide the store name, date of purchase and model number along with your name and address.

The registration will enable us to contact you in the unlikely event of a product safety notification. By registering you acknowledge to have read and understood the instructions for use, and warnings set forth in the accompanying instructions.



EURO-PRO Operating LLC

U.S.: Newton, MA 02459

Canada: Ville St. Laurent, Québec H4S 1A7

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