

CARE AND MAINTENANCE

Clean using a mild liquid soap, rinse with clean water and dry thoroughly. Never use anything abrasive. Water and other liquids spilled or splashed on the unit should be cleaned off immediately and dried thoroughly. Keeping the item covered will protect it from dust and moisture that could potentially damage the unit.

TROUBLESHOOTING

If you have any questions regarding the product, please call customer service at 1-888-3KOBALT (1-888-356-2258), 8 a.m. - 8 p.m., EST, Monday - Friday.

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
Lid is unlocked and drawers will not open.	Drawers are latched once lid is closed. Lock, locks lid shut.	Once lid has been unlocked the lid needs to be completely opened to release drawers.
After closing lid I'm having a difficult time turning the key in the lock.	1. One or more of the drawers is not closed completely. 2. Lid must completely shut before key can be turned.	1. Open lid completely then push on the drawer fronts to verify that each drawer has seated with their detents. Now close lid and retry lock. 2. Lid liner should not come in contact with front edge of lid. Reposition lid liner.
Not all drawers latch after closing the lid.	The latching mechanism for the drawers is located on the inside back panel of the chest.	All drawers need to be completely shut before lid is closed.
Drawers appear to be completely shut but some drawers have not latched with the lid shut or lock on bottom cabinet in locked position.	Items may have fallen behind drawers, interfering with latching mechanism on the inside back panel of the chest.	Remove the lowest drawer on the tool chest and remove any obstructions.
Drawers stick as I attempt to pull out on the drawer from the closed position.	Drawer slides have a rubber detent at the end of every slide and when drawer is closed the drawer rail engages with the detent and holds drawer in the closed position.	Removing the drawer and adding a small amount of grease over the detents this will help to reduce the resistance.