



## Electric Gravy Warmer



Model EGW-08L

### Instruction Manual

Before operating your new appliance, please read all instructions carefully and keep for future reference

## IMPORTANT SAFEGUARDS

When using this electrical appliance, safety precautions should always be observed, including the following:

1. Read all of the instructions.
2. Do not use outdoors or on a wet surface.
3. Do not allow children near the appliance. Close adult supervision is always necessary when using around children.
4. Always place the Electric Gravy Warmer securely on a flat stable counter or work space.
5. Use only as described in this manual with provided attachments.
6. Do not use with damaged cord or plug. If the appliance is not working as it should, has been dropped, damaged in any way, left outdoors or dropped into water or any other liquid, contact the manufacturer for proper service and repair or replacement.
7. Do not do the following: pull or carry appliance by the cord, close a door on cord, pull cord around sharp edges or corners, let cord hang over edge of counter, operate appliance over cord. Always keep cord and plug away from any heated surfaces.
8. Do not place on or near a hot gas or electric burner or stove, or in a heated oven..
9. To protect against electrical shock do not immerse cord, plugs, or warming base in water or any other liquid.
10. Do not touch hot surfaces.
11. Turn the warming base OFF before plugging in or unplugging.
12. Always unplug and let unit cool completely before cleaning.
13. Do NOT use an extension cord with this unit.
14. Do not unplug the unit by pulling on cord. To unplug, grasp the plug not the cord.
15. Do not handle cord, plug or appliance with wet hands.
16. **CAUTION:** The warming surface will remain warm after the unit is turned OFF.
17. Always unplug the unit before attempting to move it. Extreme caution must be used when moving appliances containing hot liquids.
18. This unit has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way, as a safety feature. Reverse the plug if the plug does not fully fit in the outlet. Contact a qualified technician if plug still does not fit. Do not attempt to defeat this safety feature.
19. This unit is recommended for non-commercial, indoor household use only.

## SAVE THESE INSTRUCTIONS

**THIS PRODUCT IS FOR HOUSEHOLD USE ONLY!**

## PARTS & FEATURES



## BEFORE FIRST USE

1. Remove all packing materials including plastics and literature.
2. Wash the gravy boat in warm soapy water using a sponge or soft wash cloth. Rinse and dry thoroughly.
3. Wipe the warming base with a clean damp cloth to remove any packaging residue.

**Note:** Do not use abrasive cleaners or scouring pads. Do not immerse the heating base in water or any other liquids.

## OPERATING INSTRUCTIONS

1. Place the hot or warm gravy/sauce in the gravy boat.
2. Attach the power cord to the warming base then plug the power cord into an electrical outlet.
3. Place gravy boat on warming base. The gravy or sauce will maintain a warm serving temperature.

## HINTS & TIPS

- Always make sure that the gravy or sauce is hot/warm when added to the gravy boat. Do not add cold gravy or sauce.
- The Gravy Warmer is designed to keep already cooked gravy or sauce at a desired temperature. It is not intended to cook or heat cold gravy or sauce.
- Only use the warming base with the ceramic gravy boat. It is not intended for use with any other plastic or glass carafes.
- The power cord can be removed when serving at the table. The warming base will stay warm for up to 20-30 minutes after being unplugged.

## CLEANING & MAINTENANCE

1. Unplug the power cord from the electrical outlet and remove from warming base.
  2. Allow the appliance to cool completely.
  3. Wash the gravy boat with warm soapy water using a sponge or soft cloth.
  4. Rinse and dry thoroughly.
  5. Wipe the warming base with a clean damp cloth.
- CAUTION:** Do NOT use abrasive cleaners or scouring pads.  
**CAUTION:** Do NOT immerse the warming base in water or any other liquids.

**LIMITED WARRANTY\* ONE (1) YEAR**  
**WARRANTY IS ONLY VALID WITH A DATED PROOF OF PURCHASE**

1. Your small kitchen appliance is built with precision, inspected and tested before leaving our factory.
2. It is warranted, to the original purchaser to be free from any manufacturing defects under normal use and conditions for one (1) year, cord excluded. This Warranty applies only to the original purchaser of this product.
3. If you need to exchange the unit, please return it in its original carton, with a sales receipt, to the store where you purchased it. If you are past the store's allowed return policy period, please see the enclosed Warranty.
4. If you use your appliance for household use and according to instructions, it should give you years of satisfactory service.
5. During the one-year warranty period, a product with a defect will be either repaired or replaced with a new or reconditioned comparable model (at our option) when the product is returned to our Service Center. (See the "Returns" section below).
6. The repaired or replacement product will be in warranty for the remaining balance of the one-year warranty period and an additional one-month period.
7. **This limited warranty covers appliances purchased and used within the 50 contiguous states plus the District of Columbia and does NOT cover:**
  - Damages caused by unreasonable use, neglect, normal wear and tear, commercial use, improper assembly or installation of product.
  - Damages caused in shipping.
  - Damages caused by replacement or resetting of house fuses or circuit breakers.
  - Defects other than manufacturing defects.
  - Breakage caused by misuse, abuse, accident, alteration, lack of proper care and maintenance, or incorrect current or voltage.
  - Lost or missing parts of the product. Parts will need to be purchased separately.
  - Damages of parts that are not electrical; for example: cracked or broken plastic or glass.
  - Damage from service or repair by unauthorized personnel.
  - Extended warranties purchased via a separate company or reseller.
  - Consumer's remorse is not an acceptable reason to return a product to our Service Center.

\*One Year Limited Warranty valid only in the **50 contiguous states plus the District of Columbia, excluding** Puerto Rico and the Virgin Islands.

This warranty is effective only if the product is purchased and operated in the USA; product usage which is in violation of the written instructions provided with the unit will void this warranty.

For international warranty, please contact the local distributor.

\*\*Any instruction or policy included in this manual may be subject to change at any time.

**MAXI-MATIC, USA**

18401 E. Arenth Ave. City of Industry, CA 91748

Customer Service Dept: (626) 912-9877 Ext: 120/107 MON-FRI 8am-5pm PST

Website: [www.maxi-matic.com](http://www.maxi-matic.com) email: [info@maxi-matic.com](mailto:info@maxi-matic.com)

**RETURN INSTRUCTIONS**

**RETURNS:**

A. Any return of defective merchandise to the manufacturer must be processed accordingly by first contacting customer service (contact information shown below) to obtain an RA # (Return Authorization Number). We will not accept any returns of merchandise without an applicable RA #.

B. **IMPORTANT RETURN INSTRUCTIONS.** Your Warranty depends on your following these instructions if you are returning the unit to Maxi-Matic USA:

1. Carefully pack the item in its original carton or other suitable box to avoid damage in shipping.
2. Before packing your unit for return, be sure to enclose:
  - a) Your name, full address with zip code, daytime telephone number, and RA#,
  - b) A dated sales receipt or PROOF OF PURCHASE,
  - c) The model number of the unit and the problem you are having (Enclose in an envelope and tape directly to the unit before the box is sealed.) and
  - d) Any parts or accessories related to the problem.

3. Maxi-Matic USA recommends you ship the package U.P.S ground service for tracking purposes. We cannot assume responsibility for lost or damaged products returned to us during incoming shipment. For your protection, always carefully package the product for shipment and insure it with the carrier. C.O.D shipments cannot be accepted.

**4. All return shipping charges must be prepaid by you.**

5. Mark the outside of your package:

MAXI-MATIC USA

18401 E. ARENTH AVE.

CITY OF INDUSTRY, CA 91748

6. Once your return has been received by our warehouse, Maxi-Matic USA will repair or replace the product if it is defective in material or workmanship, subject to the conditions in paragraph B.

**7. Maxi-Matic will pay the shipping charges to ship the repaired or replacement product back to you.**