Important Safety Information

Improper handling can cause serious damage to the appliance and / or to the user. This portable air conditioner is not intended for use by children. Children should be supervised to ensure that they do not play with this product.

⚠️ Electrical Safety

- This unit is designed for indoor use only.
- Do not use the unit in extremely humid or wet environments.
- Do not spray water and wet the housing or control panel.
- Do not pull the unit by the cord.
- Always turn the unit off and unplug it from the socket when cleaning.
- Unplug the unit if it is not going to be used for a long period of time.
- Do not operate the unit with a damaged plug or loose socket.
- Use only the correct power supply with appropriate amperage.
- If the power cord is damaged, it must be replaced by the manufacturer, a service agent, or a qualified technician.
- Do not remove any part of the casing unless instructed to do so by an authorized technician.

⚠️ General Safety

- This portable air conditioner is not intended to be used by children.
- Do not allow children to play with the controls or drop any objects into the air outlets or vents.
- Do not place objects or let any person sit on top of the unit.
- Only use the unit in the upright position on a flat, level surface and provide at least 20 inches of clearance from any walls or objects.
- Route the power cord carefully to avoid a tripping hazard.
- This unit is intended for domestic use only. Do not use the portable air conditioner for industrial or commercial use. Any other use may invalidate the warranty.
Your portable air conditioner is supplied with a Leakage-Current Detection and Interruption (LCDI) safety plug. This device provides protection to reduce the risk of fire due to arcing faults in the power supply cord. Before using your portable air conditioner, follow the instructions below to ensure that the LCDI plug is working properly:

1. Plug the power cord into a grounded outlet.
2. Press the TEST button on the LCDI plug. This should trip the plug and cut the power to the air conditioner. If the plug does not trip and you are able to turn on the unit, please contact EdgeStar support.

DO NOT USE YOUR PORTABLE AIR CONDITIONER IF THE TEST FAILS.
Press the RESET button to start using your air conditioner.

DO NOT use the TEST and RESET buttons as an ON / OFF switch.

Note: Electrical products should not be disposed of with household waste. Please contact your local recycling center for more information about how to recycle electronic waste.
# Table of Contents

**IMPORTANT SAFETY INFORMATION**................................................................. I

**OPERATION OF SAFETY PLUG** .................................................................. II

**TABLE OF CONTENTS** .................................................................................. III

**INTRODUCTION** .......................................................................................... 1

**PARTS IDENTIFICATION** .............................................................................. 2
  - Front View .................................................................................................. 2
  - Back View .................................................................................................. 2

**INSTALLING THE CARBON FILTER** ............................................................ 3

**WINDOW KIT INSTALLATION INSTRUCTIONS** ............................................. 4
  - Installing the Grated Adapter ...................................................................... 5
  - Installing the Window Plates ...................................................................... 6
  - Attaching the Duct Connectors to the Exhaust Hose ................................. 7
  - Connecting the Duct Connector to the Unit ................................................ 8
  - Connecting the Duct Connector to the Grated Adapter ............................. 8

**NOTES ABOUT THE EXHAUST HOSE** ....................................................... 9

**CONTROL PANEL** ...................................................................................... 10
  - Power Control .......................................................................................... 10
  - Warning Light .......................................................................................... 10
  - Mode Control ............................................................................................ 10
  - Fan Speed Control .................................................................................... 11
  - Timer ........................................................................................................ 11
  - Timer / Temp Set Control Wheel ................................................................. 11

**REMOTE CONTROL OVERVIEW** ................................................................ 12
  - Installing the Batteries ............................................................................. 13

**ENERGY SAVING GUIDE** ........................................................................... 13

**MAINTENANCE** ........................................................................................ 14
  - Cleaning the Unit ...................................................................................... 14
  - Cleaning the Pre-filter ............................................................................ 14
  - Preparation for Storage ............................................................................ 14

**TROUBLESHOOTING** ................................................................................ 15

**SPECIFICATIONS** ...................................................................................... 17

**NEW PORTABLE AIR CONDITIONER BTU’S** ............................................. 18
  - What is SACC? ......................................................................................... 18

**EDGESTAR LIMITED WARRANTY** ................................................................. 19
Introduction

Thank you for purchasing this EdgeStar portable air conditioner. We hope that this purchase will be the beginning of a lasting and rewarding relationship between you and EdgeStar. We will provide the customer support and exemplary products necessary to nurture that relationship.

This manual contains important information regarding the proper installation, use, and maintenance of your portable air conditioner. Following this manual will ensure that your product will work at its peak performance, efficiency, and safety.

Please save the original product packaging in case you need to safely transport your portable air conditioner.

For Your Records:

Please write down the model number and serial number below for future reference. Both numbers are located on the ratings label on the back of your unit and are needed to obtain warranty service. You may also want to staple your receipt to this manual as it is the proof of your purchase, and is also needed for service under your warranty.

Model Number: __________________________________________________________

Serial Number: __________________________________________________________

Date of Purchase: _________________________________________________________

For a more efficient experience, please do the following before contacting customer service:

• If you received a damaged product, immediately contact the dealer that sold you the product.

• Read and follow this instruction manual carefully to help you install, use, and maintain your portable air conditioner.

• Read the troubleshooting section of this manual as it will help you diagnose and solve common issues.

• Visit us on the web at https://www.edgestar.com for product guides, additional troubleshooting resources, and up-to-date information. You can also find an interactive self-diagnostic tool at https://support.edgestar.com. If you need service, our friendly customer service representatives are available via email at service@edgestar.com or by telephone at 1 (866) 319-5473.
Parts Identification

Front View

- Air Outlet
- Emergency On / Off Switch

Back View

- Evaporator Air Intake
- Air Outlet Hose
- Casters
- Drainage Pipe
- Power Supply
Installing the Carbon Filter

Your portable air conditioner ships with a pre-filter and an activated carbon filter. The carbon filter will help remove contaminates and odors from the air. It is recommended that you replace the carbon filter every three to six months, or as needed. It is necessary to clean the pre-filter periodically. Follow the steps below to install the carbon filter.

1. Open the pre-filter panel on the back of the unit.

![Image of pre-filter panel]

⚠️ Caution: Never operate the air conditioner without the pre-filter attached.

2. Insert the activated carbon filter between the pre-filter and the unit.

![Image of activated carbon filter]

3. Reinstall the pre-filter.

⚠️ Note: The size of the carbon filter may vary as shown below.
Window Kit Installation Instructions

Window Kit Parts list:

1. Adjust the plastic slider kit to the width or height of your window and tighten the two (2) screws that are attached to the panel.
2. Push the round window adapter through the rear of the plastic slider. Line up the holes and tighten the adapter with four (4) of the included screws. Tighten the screws from the front.
3. Install the plastic window slider kit into the window. If necessary, use duct tape to secure the panel more tightly.
4. Connect the exhaust hose to the unit by inserting the exhaust hose connector attached to the hose into the exhaust port in the unit.
5. Move the window close to the unit. Extend the hose and attach the other end of the hose to the window. Align the tabs on the exhaust hose connector and the window panel adapter and fasten them together.
Installing the Grated Adapter

1. Insert the round grated adapter through the back grooved side of the window kit plate and into the hole.

**Note:** This unit can be used with one or two vent hoses. The exhaust hose should always be used in cooling and heating (HS model) mode. The air intake hose can be used to increase the cooling efficiency of the unit. If the air intake hose is not used, simply cover one of the grated adapters on the window kit with a vent cap.
2. Secure the grated adapter by fastening the screws from the flat side of the window kit plate to the holes on the grated adapter.

![Image of grated adapter with screws]

**Installing the Window Plates**

3. Open your window and place the window kit on the window sill with the grooved side facing outward. Then slide the window kit plate out to fit the width of the window. You can use screws to secure the window kit plate and keep it from sliding.

![Image of window kit on sill with screws]
4. Lower the window to secure the window kit in place. You may need to use duct tape to better secure the window kit.

![Image of a window with duct tape securing the window kit]

⚠️ Caution: Secure your window with window locks. Please contact your EdgeStar retailer to purchase window locks.

**Attaching the Duct Connectors to the Exhaust Hose**

5. Attach the connectors to the hose:
   a. Extend the ends of the exhaust hose.
   b. Thread the duct connector onto the exhaust hose by turning it clockwise until it stops.

![Image of a duct connector being attached to the exhaust hose]
6. Roll the unit towards the window kit. Leave at least 20 inches between the unit and the wall.

**Connecting the Duct Connector to the Unit**
7. Align the slots on the duct connector to the tabs on the unit and snap the duct connector into the back of the unit.

**Connecting the Duct Connector to the Grated Adapter**
8. Align the slots on the duct connector to the tabs on the grated adapter and snap the duct connector into place.
After you have installed the exhaust hose and the window kit, you can plug in your portable air conditioner and start using it.

**Notes About the Exhaust Hose**

Your portable air conditioner is designed to exhaust condensate water that is collected from the air. This water, in either gaseous or droplet form, will be expelled out of the exhaust port of the unit. Please take this into account when deciding how to vent the air conditioner.

1. The exhaust hose supplied with the portable air conditioner can be extended up to 48 inches; however for maximum efficiency, use the shortest length possible.
2. Try to prevent any kinks or bends in the exhaust hose. Kinks or bends may trap exhaust air which can radiate heat into the room or potentially cause the portable air conditioner to overheat and shut itself off.

3. The exhaust hose supplied with the portable air conditioner has been specifically designed for this air conditioner. Do not lengthen the hose by adding additional hoses or attachments or replace it with any other hose.

⚠️ **Warning:** Longer hoses are not recommended.
Control Panel

**Power Control**
The power button turns the unit on or off.

**Warning Light**
Condensed water may accumulate in the unit. The Warning light will turn on to indicate that the internal tank is full. The unit will not continue operation until the tank has been drained.

**Mode Control**
Press the mode button to cycle between four different modes: Cool, Dehumidify, Fan, and Heating. An indicator light will show which mode is currently in use.

**Cooling Mode**
During cooling mode the air is cooled and hot air is exhausted to the outside through the exhaust hose. You can adjust the fan speed and air temperature for maximum comfort.

⚠️ **Note:** The air exchange hoses must vent outside the room when using cool mode.
**Dehumidify Mode**

In dehumidify mode, air is dehumidified as it passes through the unit, while some cooling continues to occur. If the room temperature is higher than 77°F, the fan speed can be adjusted. Otherwise the fan speed will be maintained at “Low.”

⚠️ Note: The warm air exchange hoses must vent inside the room when using Dehumidify Mode, not outside as they do when cooling. If the unit is vented outside some cooling will occur.

**Fan Mode**

Air is circulated throughout the room as cooling continues to occur.

⚠️ Note: The unit does not need to be vented while it is running in fan mode.

**Heating Mode**

Heating is activated only when the ambient temperature is below 77°F. In this mode, the desired temperature can be set between 61°F and 77°F.

⚠️ Note: When the appliance is in heating mode, both air hoses must be connected to the unit and used to vent air to the outside.

**Fan Speed Control**

The Fan Speed Control has 3 settings: High, Medium, and Low.

**Timer**

**Auto Turn Off**

While the unit is running, press the timer button to select the number of hours you would like the unit to continue to run in air conditioning mode until it automatically shuts off.

**Auto Turn On**

While the machine is in standby mode, press the timer button to select the number of hours you would like the unit to remain in standby mode until it automatically starts running in air conditioning mode.

**Timer / Temp Set Control Wheel**

This wheel is used for adjusting the timer settings and the set temperature. The default display on the screen next to this wheel is the current room temperature.
Remote Control Overview

The remote control has the same functions as the touch control panel. All key functions can be accessed from the remote control or from the control panel on the unit.

<table>
<thead>
<tr>
<th>Button</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power</td>
<td>This button powers the unit on and off.</td>
</tr>
<tr>
<td>Speed</td>
<td>This button allows you to choose between High, Medium, and Low fan speed.</td>
</tr>
<tr>
<td>Timer</td>
<td>This button allows you to set the unit to automatically turn on or off at a specific time. You can use the “-Up” and “-Down” buttons to set the timer in one hour increments.</td>
</tr>
<tr>
<td>Mode</td>
<td>Press this button to cycle through the operating modes in the following order: Cool, Dehumidify, Fan, and Heating.</td>
</tr>
<tr>
<td>Up / Down</td>
<td>Use these buttons to adjust the temperature and timer settings. The default display on the control panel will be the current room temperature. When you press the “-Up” or “-Down” button while the unit is in cool mode, the set temperature will display and can be adjusted. After 15 seconds of inactivity the display will revert back to the current room temperature. You can also use the “-Up” and “-Down” buttons to set the timer from 1 – 24 hours.</td>
</tr>
</tbody>
</table>

Note: Batteries are not included.
**Installing the Batteries**

1. Remove the cover on the back of the remote control.
2. Insert the batteries with the (+) and (-) ends pointing in the correct directions, as indicated in the image above.
3. Slide the cover back on to the remote.

**Caution:** Use only AAA or IEC R03 1.5V batteries. Remove the batteries if the remote control will not be used for one month or longer. Do not attempt to recharge batteries that are not designed to be recharged. All batteries should be replaced at the same time. Do not mix old and new batteries. Do not dispose of batteries in a fire as they may explode.

**Energy Saving Guide**

Read and follow the guide below to get the best performance and efficiency from your portable air conditioner:

- Do not cover the air outlet (exhaust) while the unit is in use.
- Do not place the unit in front of curtains or drapes as they may obstruct the air intake.
- Minimize the length of the exhaust hose, but allow at least 20" of clearance around the sides and back of the unit.
- Make sure the exhaust hose is as straight as possible and avoid kinks or bends.
- Keep curtains, blinds, or drapes closed during the sunniest part of the day.
- Use the timer to operate the unit before it is needed. For example, set the timer to turn the unit on in cooling mode for 3 or more hours to cool the room before you arrive. You may want to operate the unit all day if you live in a warmer climate.
- Minimize the heat sources (direct sunlight, computers, servers, people, etc.) in the room.
- Close all windows and doors.
- Use the unit in a contained room. For example, operate the air conditioner in a room with four walls and a ceiling, instead of a partitioned studio, or warehouse.
- Make sure the unit is on a level surface.
- Minimize the amount of humidity in the room. For example, run the unit as a dehumidifier.
- To prolong the compressor's life, please wait at least 3 minutes before turning the unit back on after shutting it off.
- Inspect and clean the pre-filters regularly.
- Inspect and replace the activated carbon filters regularly.
- Perform routine maintenance.
Maintenance

Clean the air conditioner and filters regularly to maximize performance and efficiency, and to prolong the unit’s life. Always be sure to unplug the air conditioner from the power outlet before cleaning.

Cleaning the Unit

Use a soft dry cloth to wipe the body of the air conditioner clean. If necessary, use lukewarm water to dampen a cloth to clean the unit.

Use a soft bristle brush to clean between the vents.

Carefully use a vacuum cleaner to clean the condenser coils.

Never use abrasive chemicals, volatile substances, gasoline, detergents, chemically treated cloths, or other cleaning solvents that may damage the cabinet exterior.

Never spray water directly on the unit.

Cleaning the Pre-filter

To clean the pre-filter, follow the steps below:
1. Power off the unit and remove the pre-filter.
2. Remove the activated carbon filter.
3. Use a vacuum cleaner or tap the filter lightly to remove loose dust and dirt, then rinse it thoroughly under lukewarm running water (below 104° F). You may use a mild soap and water solution if needed. Allow the filter to air dry in a cool and shaded place. Dry it thoroughly before reinstalling it.

Clean the pre-filter periodically. If the unit is used in a dusty environment you may need to clean it on a weekly basis.

⚠️ Warning: Never operate the unit without the filters.

Preparation for Storage

If you are not going to be using the unit for an extended period of time, follow the instructions below before storing your unit:
1. Drain all water from the unit’s reservoir. Operate the unit in fan mode for a few hours to thoroughly dry any moisture left on the coils inside the unit.
2. Power off the unit. Then clean or change the filters.
3. Unplug and carefully wind the power cord.
4. Remove the exhaust hose and duct connectors and keep them in a safe place.

If the unit will be stored in a garage, storage container, or warehouse, place it in a sturdy box with plenty of packing material.

⚠️ Caution: Do not transport or store the unit on its side or upside down.
Troubleshooting

Follow the troubleshooting guide below to resolve common issues.

<table>
<thead>
<tr>
<th>Issue</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>My air conditioner is not functioning at all.</td>
<td>The unit is not receiving power.</td>
<td>Make sure the unit is plugged in.</td>
</tr>
<tr>
<td></td>
<td>The LCDI power cord is tripped.</td>
<td>Press the Reset button on the LCDI power cord.</td>
</tr>
<tr>
<td></td>
<td>There is insufficient power.</td>
<td>Move the unit to another outlet. Check your circuit breaker. (Refer to the rating label on the back of the unit to determine the Amperage draw).</td>
</tr>
<tr>
<td></td>
<td>The water reservoir is full.</td>
<td>Drain the unit and restart it.</td>
</tr>
<tr>
<td></td>
<td>The control panel is disconnected.</td>
<td>If no indicator lights turn on, contact customer service.</td>
</tr>
<tr>
<td>My remote control does not work and the indicator light on the remote does not turn on.</td>
<td>The batteries are not installed.</td>
<td>Install new batteries.</td>
</tr>
<tr>
<td></td>
<td>The batteries are bad.</td>
<td>Replace the batteries.</td>
</tr>
<tr>
<td></td>
<td>The batteries are installed incorrectly.</td>
<td>Reinstall the batteries correctly.</td>
</tr>
<tr>
<td></td>
<td>The remote control is defective.</td>
<td>Contact customer service.</td>
</tr>
<tr>
<td>My air conditioner is making a loud noise.</td>
<td>The unit is not level.</td>
<td>Make sure the unit is on a level surface.</td>
</tr>
<tr>
<td></td>
<td>A foreign object has jammed the fan.</td>
<td>Remove the object from the fan.</td>
</tr>
<tr>
<td></td>
<td>The floor below the unit is uneven.</td>
<td>Move the unit to a level surface.</td>
</tr>
<tr>
<td>My air conditioner is making a continuous metallic knocking or pinging sound.</td>
<td>The unit may have been shipped on its side.</td>
<td>Shut off the unit. Let the unit sit on a level surface for at least 24 hours and restart it.</td>
</tr>
<tr>
<td></td>
<td>The compressor is damaged.</td>
<td>Contact customer service.</td>
</tr>
<tr>
<td>My air conditioner is leaking.</td>
<td>The drain plug is removed.</td>
<td>Attach the drain plug.</td>
</tr>
<tr>
<td></td>
<td>The base pan is cracked.</td>
<td>Contact customer service.</td>
</tr>
<tr>
<td>My air conditioner runs for a little while and then it trips the power cord or the circuit breaker.</td>
<td>The air conditioner may be plugged into an outlet that cannot supply the correct amount of current.</td>
<td>Contact an electrician if the unit works in a different room or circuit.</td>
</tr>
<tr>
<td>The control panel Water light is on and the unit has stopped running.</td>
<td>The water reservoir is full.</td>
<td>Drain the unit.</td>
</tr>
<tr>
<td>Issue</td>
<td>Possible Cause</td>
<td>Solution</td>
</tr>
<tr>
<td>-----------------------------------------------------------</td>
<td>----------------------------------------------------</td>
<td>--------------------------------------------------------------------------</td>
</tr>
<tr>
<td>My air conditioner is not cooling at all.</td>
<td>The unit is not operating in cooling mode.</td>
<td>Set the unit to run in cooling mode, and lower the set temperature.</td>
</tr>
<tr>
<td></td>
<td>The compressor is not on.</td>
<td>The compressor may take up to 3 minutes to turn on, or longer if it is too warm.</td>
</tr>
<tr>
<td></td>
<td>The ambient temperature is too high.</td>
<td>Allow the unit to begin cooling the area before an ambient temperature of 90° F is reached.</td>
</tr>
<tr>
<td></td>
<td>The exhaust port is blocked.</td>
<td>Remove any obstructions in the exhaust hose and port.</td>
</tr>
<tr>
<td></td>
<td>The unit is not vented.</td>
<td>The unit must be vented.</td>
</tr>
<tr>
<td>My air conditioner blows cold air, but does not lower the room temperature.</td>
<td>The area of the room is too large.</td>
<td>Minimize the size of the area to be cooled, i.e. adding a drop ceiling. Use more than one unit to cool the area, or use a larger unit.</td>
</tr>
<tr>
<td></td>
<td>There are open windows and doors.</td>
<td>Close any open doors or windows.</td>
</tr>
<tr>
<td></td>
<td>There are too many heat sources.</td>
<td>Remove or shut off additional heat sources such as radio equipment, servers, etc.</td>
</tr>
<tr>
<td></td>
<td>The room / garage may be inadequately insulated.</td>
<td>Properly insulate the room to be cooled, i.e. using fiberglass.</td>
</tr>
<tr>
<td></td>
<td>The ambient temperature is too high.</td>
<td>The unit may not work if the room temperature is above 90° F.</td>
</tr>
<tr>
<td></td>
<td>Direct sunlight is heating the room.</td>
<td>Close the curtains or pull down the blinds to minimize the amount of direct sunlight entering the room.</td>
</tr>
<tr>
<td></td>
<td>The filter may be dusty or blocked.</td>
<td>Clean the filter and replace it if needed.</td>
</tr>
<tr>
<td></td>
<td>The condenser coils are dirty.</td>
<td>Carefully vacuum the coils clean.</td>
</tr>
<tr>
<td></td>
<td>The air intake or exhaust ports are obstructed.</td>
<td>Remove anything blocking the ports.</td>
</tr>
</tbody>
</table>

⚠️ Tip: Run the unit before it is needed. For example, run the unit in the morning before the area gets hot, and continue to run the unit all day long in order to maintain a low temperature.
# Specifications

<table>
<thead>
<tr>
<th>Description of product</th>
<th>Portable Air Conditioner</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Model</strong></td>
<td>AP14001HS</td>
</tr>
<tr>
<td><strong>Voltage / Frequency</strong></td>
<td>115V / 60Hz</td>
</tr>
<tr>
<td><strong>Input Power</strong></td>
<td>1200 W Cooling</td>
</tr>
<tr>
<td></td>
<td>1200 W Heating</td>
</tr>
<tr>
<td><strong>Cooling Capacity (SACC)</strong></td>
<td><strong>8600 BTU</strong></td>
</tr>
<tr>
<td><strong>Cooling Capacity (ASHRAE)</strong></td>
<td>14000 BTU</td>
</tr>
<tr>
<td><strong>Current</strong></td>
<td>10.8 A Cooling</td>
</tr>
<tr>
<td></td>
<td>10.8 A Heating</td>
</tr>
<tr>
<td><strong>Color</strong></td>
<td>Black / Silver</td>
</tr>
<tr>
<td><strong>Coolant</strong></td>
<td>R-410A</td>
</tr>
<tr>
<td><strong>Timer</strong></td>
<td>24 Hour</td>
</tr>
<tr>
<td><strong>Dimensions</strong> H x W x D</td>
<td>35” x 18 ¾” x 15 ¾”</td>
</tr>
<tr>
<td><strong>Weight</strong></td>
<td>78.6 lbs.</td>
</tr>
</tbody>
</table>
New Portable Air Conditioner BTU’s

You may notice that the cooling capacities (in British Thermal Units or BTU’s) labeled on portable air conditioners (PAC’s) are now lower than on models produced prior to October 1, 2017. This is because the labeling on new productions of PAC’s must follow a new federal test standard that was established by the Department of Energy: 10 CFR 430, subpart B, appendix CC.

The SACC rating shown on your new PAC is a result of this new standard. Models manufactured before 2017 were tested under a different standard (ASHRAE) that produced a higher cooling capacity output. While the SACC BTU’s are lower than the previous ASHRAE BTU’s, the construction and cooling capacity of this model(s) remains unchanged. Both the SACC and ASHRAE ratings are included for consumer comparison.

What is SACC?

SACC, or the Seasonally Adjusted Cooling Capacity, is a rating in BTU/hour that represents the weighted average performance of a PAC in a number of test conditions, some of which may be more extreme than the average use case, which is then adjusted to account for the effect of infiltration air and duct heat transfer. The factors included in the SACC calculation are why the ratings appear lower, even though the model(s) has not changed.
EdgeStar Limited Warranty

One (1) Year Parts & Ninety (90) Days Labor

This product is warranted by EdgeStar to be free from defective workmanship and materials, subject to any conditions set forth as follows:

WHAT IS COVERED:

LABOR: For a period of NINETY (90) DAYS from the date of original purchase, labor will be performed free of charge at an authorized EdgeStar repair facility. At its option, EdgeStar will repair the product with new or remanufactured parts, or exchange the defective product with a new, refurbished, or remanufactured product. If a product is replaced, it will carry the remaining warranty of the original product. After the ninety (90) day period, EdgeStar will no longer be responsible for labor charges incurred. All defective products and parts covered by this warranty will be repaired or replaced on a mail-in basis to an EdgeStar authorized repair facility.

PARTS: For a period of ONE (1) YEAR from the date of original purchase, EdgeStar will supply new, rebuilt, or refurbished parts free of charge. EdgeStar may request a defective part be returned in exchange for the replacement part. All replacement parts or products will be new, remanufactured, or refurbished. All products and parts replaced by EdgeStar under warranty service become the property of EdgeStar.

This warranty applies to the original purchaser only, and only covers defects in workmanship experienced during operation of the product under normal service, maintenance, and usage conditions. This warranty applies to the purchase and use of this product in residential settings within the contiguous United States of America.

WHAT IS NOT COVERED:
The following limitations apply to the coverage of this warranty. This warranty does not cover:

- Labor charges for installation, setup or training to use the product.
- Shipping damage, and any damage caused by improper packaging for shipment to an authorized service center, and any damage caused by improper voltage or any other misuse, including abnormal service, handling, or usage.
- Cosmetic damage such as scratches and dents.
- Normal wear and tear on parts or replacement of parts designed to be replaced, e.g. filters, cartridges, batteries.
- Service trips to deliver, pick-up, or repair, install the product, or to instruct in proper usage of the product.
- Damages or operating problems resulting from misuse, abuse, operation outside environmental specifications, uses contrary to instructions provided in the owner’s manual, accidents, acts of God, vermin, fire, flood, improper installation, unauthorized service, maintenance negligence, unauthorized installation or modification, or rental or commercial use.
- Labor, service transportation, and shipping charges incurred 91 days or more after the date of original purchase.
- The use of EdgeStar products in commercial or rental settings.
- Optional accessories, attachments, and appearance items.
- Products that have been modified to perform outside of specifications without the prior written permission of EdgeStar.
- Products lost in shipment, or theft.
- Products sold AS IS or from an unauthorized reseller.
- Products that have had their serial numbers removed or defaced. Products with serial numbers that have been invalidated.
- Damage to personal property from use of product.
- Replacement of repair of household fuses, circuit breakers, wiring, or plumbing.

OBTAINING WARRANTY SERVICE:
If you believe your product is defective, contact EdgeStar Customer Support for troubleshooting assistance and warranty service at www.edgestar.com or 1-866-319-5473. Before contacting EdgeStar, have your serial number and proof of purchase available. Once an EdgeStar authorized representative has confirmed that your product is defective and eligible for warranty service, the product must be returned to an EdgeStar repair facility. The purchaser is solely responsible for prepaying all shipping related costs to and from the repair facility. EdgeStar is not responsible for damage resulting from shipper mishandling or improper packaging. Do not return a defective product to the place of purchase. Products received without a return authorization number will be refused.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS DISTRIBUTORS SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. IN NO EVENT AND UNDER NO CIRCUMSTANCE OF ANY TYPE OR KIND SHALL THE SELLER, MANUFACTURER AND/OR DISTRIBUTOR BE LIABLE FOR ANY REASON, UNDER ANY THEORY, FOR MORE THAN THE BASIC COST OF THE PRODUCT TO THE PURCHASER OR END USER. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.