

## **The Fi-Shock® Fence Charger Warranty**

### **FI-SHOCK® LIMITED WARRANTY**

Fi-Shock and other energizers made by Woodstream warrants energizers with a mile rating under 20 miles for 12 months (a full year) from the date of purchase (or date of manufacture if proof of purchase is not provided) against defects in materials and workmanship, and from damage caused by lightning.

Energizers with a mile rating of 20 miles and over have a 24 month warranty (two years) total. Energizers with a mile rating of 50 miles or over have a 36 month warranty (three year) when registered on line at the time of purchase.

For any sized energizer, retain your receipt for proof of purchase or register your energizer on line at [www.fishock.com](http://www.fishock.com) immediately after purchase. Also, please reference the web page for a list of Authorized Repair Centers and instructions on returning fence controllers for service.

Energizers which come equipped with the Storm Guard lightning protection module are warranted only when the Storm Guard is properly being used on the fencer.

### **TERMS APPLICABLE TO BOTH 30-DAY RETURN POLICY AND THE LIMITED WARRANTY**

Neither the 30-day return policy nor the limited warranty applies to any defect caused by improper installation, misuse, product alterations, tampering, neglect, or any similar reason not related to product malfunctions or defects in the materials or workmanship of the product. The 30-Day return policy and the limited warranties are given only to the original purchaser of the product and not to any subsequent owners or to any other user or person when installed and used in accordance with the instructions found in the owner's manual. No person is authorized to grant any warranty additional to or different from this written warranty.

To make a warranty claim, you must contact Woodstream Corp. at 800-800-1819 or [www.fishock.com](http://www.fishock.com) regarding the defective product or parts during the warranty period or contact one of the Authorized Repair Centers listed on [www.fishock.com](http://www.fishock.com).

If you have not registered your energizer on line immediately after purchase, you may need to provide additional information such as, your name, mailing address, proof of your purchase date, and a description of the problem. If the defect is covered by the limited warranty, Woodstream Corp. or a repair station will repair or replace (at its option) the defective product or parts

NEITHER THE SELLER NOR THE MANUFACTURER SHALL HAVE ANY LIABILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM OR CAUSED BY ANY DEFECT, FAILURE, OR MALFUNCTION OF ANY PRODUCT.

UPON EXPIRATION OF THE 30 DAY RETURN POLICY, NO WARRANTY OR GUARANTEE OTHER THAN THE LIMITED WARRANTY PROVIDED HEREIN IS MADE, EITHER EXPRESS OR IMPLIED. IMPLIED WARRANTIES

OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WHICH MAY ARISE AT LAW ARE HEREBY EXPRESSLY DISCLAIMED UNLESS STATE LAW PRECLUDES DISCLAIMING THEM IN WHICH CASE THEY ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD.

SOME STATES DO NOT ALLOW LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, EXCLUSION, OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR CERTAIN PURCHASERS, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

### **SERIAL NUMBER INFORMATION**

The serial number for all Woodstream Corp. fence energizers will go to a 10 digit serial number. The format for the 10 digit serial number is as follows....

XX      XX      XX      XXXX

Year    Month    Day    Serial number

If no sales receipt is provided with the return, we will use the date of manufacture.

Please contact Woodstream Corp. for all warranty claims or returns:

Woodstream Corp.

69 North Locust Street

Lititz, PA. 17543

800-800-1819

[www.fishock.com](http://www.fishock.com)