RELIABILT INTERIOR DOOR
LIMITED WARRANTY

Reliabilt doors are manufactured in controlled conditions using only top quality products. Reliabilt doors offer you both handcrafted artistry and architectural detail to make your home both comfortable and functional. These doors are designed to complement the style and period of your home, enhance appeal and add lasting value to one of your most important possessions.

WHAT THIS WARRANTY COVERS:

Within the first five years of ownership of the original owner of the door, as installed in a residential dwelling occupied by such original owner, subject to the terms and conditions below, complete interior door systems are warranted against any defects in materials and workmanship. With respect to the factory-applied pre-finish, the pre-finish is warranted against peeling, checking or cracking for two years from the date of ownership by the original owner of the door, as installed in a residential dwelling occupied by such original owner. These warranties are non-transferrable and are effective for products manufactured on or after March 2, 2015 and distributed by Lowe's.

WHAT YOU CAN DO TO PROTECT AND MAINTAIN YOUR DOOR

With regard to improper installation and maintenance, like all wood particles, the doors are susceptible to swelling, shrinking and/or warping as a result of extreme variations in temperatures and humidity. Different temperature conditions from either side of the doors, such as air conditioning, may cause warping.

The doors must be properly installed and carefully cared for, and the warranty will only be valid if the following conditions are met:

(i) The doors must be stored upright in a dry and well ventilated location fully protected against humidity. When moved, the doors must be lifted, eliminating any sliding of one door on another. The doors must be sealed if stored for a long period of time and must be stored at a minimum of ten feet away from heat sources. Painting of all six sides of door within seven (7) days of installation. Additionally, the doors must be conditioned to the average temperature of the room at least three (3) days before installation. (See finishing instructions for additional storage information)

(ii) When handling the door, the fitting must be such that there is at least a 1/8" between the door and the jamb to eliminate any jamb interference restricting normal functioning, even in times of high humidity. Bifold doors do not require trimming and trimming will void this warranty.

(iii) As soon as the door is hung, a good quality sealer minimizing humidity absorption must be applied. Special attention must be given to the doors bottom rail which is most vulnerable to humidity absorption. The door must be removed from its hinges so that a generous protective coat may be applied. Annual checks must be made in order to maintain maximum protection. Initial coating should be applied immediately after hanging the door. (See finishing instructions for additional storage information)

WHAT THIS WARRANTY DOES NOT COVER:

Neither the door system nor its components (i.e .glass inserts, miscellaneous hardware and accessories) are warranted against damages that arise from anything other than defects in materials or workmanship. Damages or faulty operation resulting from improper installation, or failure to properly maintain the door system or its components are also excluded from the warranty. Additional exclusions from the warranty include:

(i) Natural variation in the color, grain or texture of the veneer and surface grain separation;
(ii) Damages caused by failure to comply with installation, care and handling instructions, including those listed above;
(iii) Abuse or misuse of the door, includes damages caused by attempts by persons other than Lowe's or the manufacturer to repair the door;
(iv) Labor costs; and
(v) Damages resulting from causes outside the control of Lowe's or manufacturer's control (i.e. flood, earthquake, exposure to salt air and/or humidity and other acts of nature or third parties outside of our control).

Provided further, in the event of warping, we may defer repairing or replacing the door slab for a period up to twelve months from the date of the claim as it is not uncommon for a temporary warp condition to occur as the door slab adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

HOW TO GET ASSISTANCE:

If you have a problem with your door, immediately upon discovery, contact the store from which you purchased the door or contact Lowe's directly at the following:

Mail: Customer Care
Lowe's Companies, Inc.
1605 Curtis Bridge Rd. CON8
Wilkesboro, NC 28697

Phone: 1-800-44LOWES (1-800-445-6937)
Email: custcare@lowes.com

Please provide the following so that we can respond quickly: a) date and location of purchase, b) copy of your sales receipt, c) how to contact you, d) the address where the door can be inspected and e) a description of the apparent problem and the product (photographs are helpful).

If your claim is accepted and we choose to repair or replace the product or a component of the product, the replacement product/component will be comparable to that of the original product.

Important Legal Information - Please read this carefully. It affects your rights.

This Limited Warranty document sets forth our maximum liability and your sole and exclusive remedy for our products. We shall not be liable for special, indirect, consequential, or incidental damages. We make no other warranty or guarantee, either express or implied. including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the Product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/province.

Any dispute, controversy or claim arising out of or relating to this warranty, any alleged breach thereof, or the use or sale of the products to which this warranty applies shall be resolved by mandatory and binding arbitration administered by the American Arbitration Association in accordance with its commercial arbitration rules. Original purchaser agrees that they may assert claims against Lowe's and/or the manufacturer in their individual capacity only, and not as a plaintiff or class member in any purported class action proceeding. Rejection of these dispute resolution provisions must be sent to Lowe's at the address provided herein within thirty (30) days of original purchaser's receipt of the Products to which this warranty applies.

No distributor, dealer or representative of Lowe's or the manufacturer has the authority to change, modify or expand this warranty. The original purchaser of this Product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the Product is installed.