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INNOVATIONS FOR LIVING®

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# Owens Corning Roofing & Asphalt Limited Warranty on VentSure® Ventilation Products



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**Limitations on the transferability of this warranty are set forth herein.**



# Owens Corning Roofing and Asphalt Limited Warranty on VentSure® Ventilation Products

## Introduction

Thank you for your recent purchase of Owens Corning *VentSure* ventilation products. We believe we manufacture the highest quality and most attractive ventilation product(s) available anywhere, and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear, plain-English terms, including the limitations and restrictions, so you will fully understand the warranty we are making to you. However, if anything in this warranty is not clear to you, please visit our Web site at [www.owenscorning.com](http://www.owenscorning.com). Or call us at 1-800-ROOFING.

## Who is Covered

If you live in the United States or Canada and you are the original consumer purchaser, (i.e., the homeowner, not the installer or contractor) of one of our *VentSure* ventilation products listed below, you are entitled to the benefits of this warranty.

## Transferability of the Warranty

This warranty is personal to you and may not be transferred to any subsequent purchasers of your home.

## How Long are You Covered

The duration of your warranty depends upon the type of *VentSure* ventilation product(s) you have purchased. See the chart at the end of this warranty for the specific warranty period that applies to your *VentSure* ventilation product(s).

## What is Covered

We warrant that your *VentSure* ventilation products are free from any manufacturing defects that materially affect their performance on your roof.

## What is Not Covered

Damage to the product due to any cause not expressly covered herein. After our *VentSure* ventilation products leave our manufacturing facility, they are subjected to conditions and handling beyond our control that could affect their performance. This warranty does not cover any problems with nondefective *VentSure* ventilation products caused by conditions or handling beyond our control.

Some examples of conditions not covered by this warranty include:

1. Acts of God, such as hail, strong storms or winds over the maximum windspeed listed in the chart at the end of this warranty, or ice damming above the area covered by leak barriers or above flashings.
2. Damage to or failure of the *VentSure* ventilation products as a result of damage to or the failure of the underlying roofing structure.
3. Foot traffic on your roof or damage caused by object(s) (i.e., tree branches) falling on your roof.
4. Improper or faulty installation of your *VentSure* ventilation products—installation must be in accordance with our written installation instructions and comply with local building codes.

5. Inadequate ventilation or roof drainage. Some exceptions may apply. If you have questions, please contact us at 1-800-ROOFING.
6. Settlement of the structure of your property or buckling or cracking of the deck over which your *VentSure* ventilation products are installed.
7. Damage to the *VentSure* ventilation products caused by alterations made after completion of application, including structural changes, equipment installation, painting or the application of cleaning solutions, coatings, or other modifications.
8. Improper storage, handling or other conditions beyond our control.
9. Damages caused by, or the cost to repair or replace, any non-Owens Corning *VentSure* ventilation products.
10. Improperly designed or installed gutter or downspout systems.
11. Any costs that you incur which are not authorized in advance by Owens Corning.

## What is Your Remedy

1. **Manufacturing Defects** – If the performance of your *VentSure* ventilation product(s) is ever materially affected during the term of this warranty by a manufacturing defect, we will pay you the cost (excluding labor), as reasonably determined by Owens Corning, to repair or replace the product, or give a cash refund equal to replacement material cost.
2. **Proration of Your Remedy** – If your *VentSure* ventilation product(s) carry a warranty of more than one (1) year and have been installed longer than twelve (12) months, we will take into account the number of months of use you have enjoyed through the date of your claim, and reduce the amount of our payment to you accordingly. That is, we will prorate the amount of your payment though the date of your claim. For example: If you have a 20-year warranty (240 months) and you make your claim in the last month of the 5th year of the warranty (i.e., the 60th month), we will pay you 180/240ths of the reasonable cost to repair or replace your *VentSure* ventilation product(s).
3. **Alternative Remedy** – There may be certain circumstances where Owens Corning will elect to provide you with replacement *VentSure* ventilation product(s) rather than providing you with the payment as described above. Therefore, we reserve the right to provide such replacement *VentSure* ventilation product(s) as an alternative remedy at our sole reasonable discretion.

## Replacement Product Variations

As a result of our ongoing efforts to improve and enhance our product line, we must reserve the right to discontinue or modify our product, including their colors. We are not liable to you if you make a warranty claim in the future and any replacement *VentSure* ventilation product(s) you receive vary in color either because of normal weathering or changes in our *VentSure* ventilation product line. You should understand that if we replace any of your *VentSure* ventilation product(s) under this warranty, we reserve the right to provide you with substitute *VentSure* ventilation product(s) that are comparable only in quality and price to your original *VentSure* ventilation product(s).

## Claims Process

To make a claim under this warranty, you need to do so within thirty (30) days after you discover the problem. Just call us at 1-800-ROOFING. If you have any questions, do not hesitate to write us at Owens Corning, Customer Response Center, One Owens Corning Parkway, Toledo, Ohio 43659, visit our Web site at [www.owenscorning.com](http://www.owenscorning.com) or call 1-800-ROOFING.

## Limitations

ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN LENGTH TO THE EXPRESS WARRANTY PROVIDED ABOVE UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.

YOUR REMEDY FOR DEFECTIVE *VENTSURE* VENTILATION PRODUCTS IS FULLY DESCRIBED IN THE PRECEDING SECTION, "WHAT IS YOUR REMEDY." YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION UNLESS OTHERWISE COVERED BY THE OPTIONAL OWENS CORNING PREFERRED PROTECTION LIMITED WARRANTY\* OR THE PLATINUM PROMISE™ LIMITED WARRANTY.\* WE ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING DAMAGE TO YOUR HOME OR TO YOUR HOME'S CONTENTS.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

**Type of *VentSure* Ventilation Product:** Check appropriate box.

- |  |                            |
|--|----------------------------|
| <input type="checkbox"/> Rigid Roll with Weather PROtector® Moisture Barrier | 50-Yr. Warranty (600 mos.) |
| <input type="checkbox"/> 4-Foot Strip Heat & Moisture                        | 20-Yr. Warranty (240 mos.) |
| <input type="checkbox"/> Roof Vents (static and powered)                     | 1-Yr. Warranty (12 mos.)   |
| <input type="checkbox"/> Turbine Vents                                       | 1-Yr. Warranty (12 mos.)   |
| <input type="checkbox"/> Intake Vents  | 1-Yr. Warranty (12 mos.)   |
| <input type="checkbox"/> Solar Powered Attic Vents                           | 1-Yr. Warranty (12 mos.)   |

Name of Contractor or Dealer	Date of Installation
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\*See actual warranty for details, limitations and requirements.