

WeatherLock<sup>®</sup> Self-Sealing Ice & Water Barrier Products Limited Warranty



OWENS CORNING ROOFING AND ASPHALT, LLC ONE OWENS CORNING PARKWAY TOLEDO, OHIO, USA 43659

INNOVATIONS FOR LIVING®

1-800-GET-PINK® www.owenscorning.com

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# Limited Warranty on WeatherLock<sup>®</sup> Self-Sealing Ice & Water Barrier Products

Limitations on the transferability of this warranty are set forth herein.

# Introduction

Thank you for your recent purchase of Owens Corning WeatherLock<sup>®</sup> Self-Sealing Ice & Water Barrier. We believe we manufacture the highest quality and most attractive roofing products and ice and water barrier available anywhere, and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear, plain-English terms, including the limitations and restrictions, so you will fully understand the warranty we are making to you. However, if anything in this warranty is not clear to you, please call us at 1-800-ROOFING. Or visit our Web site at www.owenscoming.com.

# Who Is Covered

If you live in the United States or Canada and you are the original consumer purchaser (i.e., the homeowner, not the installer or contractor) of one of our *WeatherLock* Ice & Water Barrier products listed at the end of this warranty, you are entitled to the benefits of this warranty.

# Transferability of This Warranty

This warranty is personal to you and may not be transferred to any subsequent purchaser of your home unless the warranty applicable to the Owens Corning shingles applied to your roof permits a subsequent transfer and you comply with the transfer procedures set forth in such warranty.

## How Long Are You Covered

The length of this warranty depends on the type of shingles applied to your roof.

When *WeatherLock* Ice & Water Barrier is installed with shingles manufactured by Owens Corning Roofing and Asphalt, LLC ("Owens Corning"), the length of the warranty period for the *WeatherLock* Ice & Water Barrier product shall be the warranty period for the Owens Corning shingles applied to your roof, up to a maximum warranty period of thirty (30) years. Reference your Owens Corning shingle warranty to determine the applicable warranty period for the *WeatherLock* Ice & Water Barrier product installed.

When *WeatherLock* Ice & Water Barrier is installed with shingles not manufactured by Owens Corning, the length of the warranty period for the *WeatherLock* product shall be five (5) years following the date of installation.

## What Is Covered

We warrant that this roofing product will be free from any manufacturing defects that materially affect its performance on your roof.

# What Is Not Covered

Damage to the product due to any cause not expressly covered herein. After our *WeatherLock* Ice & Water Barrier products leave the manufacturing facility, they are subjected to conditions and handling beyond our control that could affect their performance. This warranty does not cover any problems with non-defective *WeatherLock* Ice & Water Barrier products caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

- 1. Acts of God, such as hail storms;
- Foot traffic on your roof or damage caused by objects (such as tree branches) falling on your roof or by vandalism;
- Improper or faulty installation (installation must be in accordance with our latest written installation instructions);
- 4. Metal work or other materials not furnished by Owens Coming and used in the roofing system resulting in leaks;
- Damage by any chemical condition not disclosed to Owens Coming, or traffic or storage of materials or infiltration of condensation or moisture in, through or around the walls, coping, building structure of the underlying or surrounding areas;
- Inadequate attic ventilation or lack of positive, proper roof drainage. If you have any questions about appropriate ventilation requirements, please contact us at 1-800-ROOFING;
- Settlement of the structure of your home, or buckling or cracking of the deck over which your *WeatherLock* Ice & Water Barrier is installed;
- Damage caused by alterations made after completion of application, including structural changes, equipment installation, painting or the application of cleaning solutions, coatings, or other modifications, or installation of objects (including, without limitation, machines, structures, fixtures, or utilities); and
- 9. Any costs that you incur which are not authorized in advance by Owens Corning.

#### What Is Your Remedy

In the event that any portion of your *WeatherLock* Ice & Water Barrier allows leaking due to a manufacturing defect, Owens Corning will contribute to the cost of either repairing or replacing your underlayment, as its sole option and as its sole obligation to you, as follows:

When *WeatherLock* Ice & Water Barrier is installed in conjunction with Owens Corning shingles, the warranty period and remedy for the Owens Corning shingles shall apply to the *WeatherLock* Ice & Water Barrier installed. Please reference your Owens Corning shingle warranty to determine the warranty remedy for the *WeatherLock* product installed.

When *WeatherLock* Ice & Water Barrier is installed with shingles not manufactured by Owens Coming, Owens Coming will pay you the full reasonable cost to repair or replace any defective underlayment, including the labor to re-install only the defective underlayment over the affected portion (exclusive of shingles, metalwork, flashings, and other related work) and will provide replacement underlayment material during the warranty period of five (5) years from the date of installation.

Decisions as to the extent of repair or replacement required, whether the *WeatherLock* Ice & Water Barrier should be repaired or replaced, and reasonable cost of such work, will be made solely by Owens Coming. Owens Coming reserves the right to arrange directly for your *WeatherLock* Ice & Water Barrier to be repaired or replaced instead of reimbursing you for you such work. The remedy under this warranty is available only for that portion of the *WeatherLock* Ice & Water Barrier actually exhibiting defects at the time of the settlement. The replacement *WeatherLock* Ice & Water Barrier, as well as any remaining original underlayment, will be warranted only for the remainder of the original warranty period.

## Claims Process

To make a claim under this warranty, you must notify us within thirty (30) days of discovering the problem. Visit us at

http://roofing.owenscorning.com/homeowner/warranty/ claimform.aspx or call 1-800-ROOFING. If selecting the internet option, you will be required to complete the claim form in its entirety and provide a valid email address. Once we receive your electronic submission, we will reply via email with instructions on how to proceed in the claim process. If selecting the toll-free phone option, you may use the automated prompts (24 hours a day/7 days a week) or speak with a representative (M-F 8:OOAM-8:OOPM EST) to open a claim. To fully evaluate your claim, we require that at your expense, you provide pictures, shingle samples for advanced testing, and related documentation including proof of residence. Details regarding these requirements will be included in the packet sent to you once your claim is opened. If you have any questions, do not hesitate to call 1-800-ROOFING or visit our Web site at www.owenscorning.com.

#### Limitations

ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PROVIDED ABOVE FOR YOUR ROOFING SYSTEM COMPONENTS UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.

YOUR REMEDY FOR DEFECTIVE WEATHERLOCK ICE & WATER BARRIER IS FULLY DESCRIBED IN THE PRECEDING SECTION ENTITLED "WHAT IS YOUR REMEDY." YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION, UNLESS OTHERWISE COVERED BY THE OPTIONAL OWENS CORNING PREFERRED PROTECTION OR PLATINUM PROMISE"\* LIMITED WARRANTY; WE ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING DAMAGE TO YOUR HOME OR TO YOUR HOME'S CONTENTS.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

\*See actual Preferred Protection or *Platinum Promise* Limited Warranty for details, limitations and requirements.

#### Type of WeatherLock Product: Check appropriate box.

| WeatherLock <sup>®</sup> G | □ WeatherLock® P          |                      |
|----------------------------|---------------------------|----------------------|
| U WeatherLock® Mat         | □ WeatherLock® Flex       |                      |
| □ WeatherLock® SureStep™   | WeatherLock® Cold Climate |                      |
|                            |                           |                      |
|                            |                           |                      |
| Name of Contractor         |                           | Date of Installation |
|                            |                           |                      |
| Address                    |                           |                      |
| City                       | State                     | ZIP                  |
|                            |                           |                      |
| Phone Number               |                           |                      |
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