STACK-ON FIRE RESISTANT SAFE LIMITED LIFETIME WARRANTY AND GUARANTEE (Valid Only for Purchases in North America)

If your Stack-On Fire Resistant Steel Safe suffers damage due to theft or fire at any time while still owned by the original owner, Stack-On will either repair or replace (at Stack-On's discretion) your safe free of charge. If Stack-On chooses to repair the safe, such repair work may be performed by a local technician approved by Stack-On. Depending on the extent of the damage, Stack-On may require the safe be returned to the factory for repair. If the safe is so returned, Stack-On will pay the freight to the factory as well as the return freight. If the safe is replaced, Stack-On will pay the freight. This guarantee does not cover labor costs for removal or installation of the safe and its contents. Any repair, dismantling, or tampering undertaken without the prior written approval or direction of Stack-On will nullify this guarantee. Personal property in the safe is not covered under this guarantee.

In addition, Stack-On Fire Resistant Steel Safes are warranted to be free from defects in material and workmanship for as long as the original consumer owns the product (unless shorter periods are provided below). Locks and paint are warranted for a period of five (5) years from the date of original consumer purchase. This warranty extends to the initial consumer only. If you believe there is a defect in material or workmanship in your Stack-On Fire Resistant Steel Safe during the warranty period, please contact our customer service department at the address and in the manner set forth below. If Stack-On is properly notified during the warranty period and, after inspection confirms there is a defect, Stack-On will, at its sole option, provide repair parts or exchange the product at no charge, or refund the purchase price of the product.

THIS WARRANTY DOES NOT COVER ANY PRODUCT, OR ANY PART OF ANY PRODUCT, WHICH HAS BEEN SUBJECT TO EXCESSIVE USE, ACCIDENT, NEGLIGENCE, IMPROPER INSTALLATION, INCORRECT MAINTENANCE, ALTERATION OR REPAIR BY ANYONE OTHER THAN STACK-ON, ABUSE, OR MISUSE.

THIS WARRANTY IS EXCLUSIVE AND EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED AND EXCLUDED. STACK-ON SHALL NOT BE SUBJECT TO ANY OTHER OBLIGATIONS OR LIABILITIES. STACK-ON NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT, ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF STACK-ON'S FIRE RESISTANT STEEL SAFES.

STACK-ON WILL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE TO THE INITIAL CONSUMER FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES ARISING OUT OF THE PURCHASE OR USE OF ANY STACK-ON PRODUCT, INCLUDING THE FIRE RESISTANT STEEL SAFES. STACK-ON'S LIABILITY FOR ANY BREACH OF THIS WARRANTY SHALL BE LIMITED EXCLUSIVELY TO REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT, AS DESCRIBED ABOVE, OR A REFUND OF THE PURCHASE PRICE OF THE PRODUCT. IN NO EVENT SHALL STACK-ON'S OBLIGATION UNDER THIS WARRANTY EXCEED THE PRICE OF THE PRODUCT.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Please send your claim pursuant to the above quarantee or warranty in writing by regular mail or email to:

Stack-On Products Co.
Attn.: Customer Service Department
1360 North Old Rand Road
Wauconda, IL 60084
customerservice@stack-on.com

Be sure to include:

- Your name and address
- A description of the warranty claim, fire or theft
- The model number and photographs of the safe
- The serial number off the front or back of the safe
- A copy of the report from the fire department, police or insurance company within 30 days of damage (applies to units damaged by theft or fire)
- Proof of purchase information of the safe

This product is not designed for the storage of computer disks, CDs, DVDs, audio-visual materials or photographs/negatives.

