

Because of the inherent and natural properties of wood, Creative Stair Parts issues the following limited Warranty:

The product(s) furnished hereunder are warranted to be free from defects in material and workmanship for a period of one year from the date of delivery. Creative Stair Parts will, at its own expense and option, either repair or replace the defective product or refund the customer's money provided that the customer has notified Creative Stair Parts and upon inspection, Creative Stair Parts has found such product(s) to be defective and covered by such limited warranty.

THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY HEREUNDER WILL BE LIMITED TO SUCH REPAIR, REPLACEMENT OR REFUND.

Building Codes and requirements vary from location to location, accordingly. Creative Stair Parts makes no express or implied warranty that this product complies with your local building code. Therefore, it is important to ensure compliance prior to installation. The foregoing warranty is contingent upon the proper use and installation of the products and does not apply to any product which has been repaired or modified by persons other than Creative Stair Parts.

THE EXPRESS WARRANTIES SET FORTH IN THIS AGREEMENT ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL CREATIVE STAIR PARTS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY DEFECT IN THE PRODUCT(S) EVEN IF CREATIVE STAIR PARTS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

NOTE: ALL STAIR PARTS ARE FOR INTERIOR USE AND INSTALLATION ONLY.

Extreme variances in temperature and humidity will cause kiln dried and laminated wood products to shrink and/or swell. Caution should be taken to avoid these variances.

In order to further clarify the treatment that wood stair parts should receive, Creative Stair Parts suggests that the following standard be observed:

STORAGE:

1. Stair parts should be stored in an area free of excessive dust and dirt. Moisture is the enemy of any wood product and should be avoided. Wood and the cardboard boxes it is stored in may wick moisture from direct contact with concrete or any moist surface. Creative Stair Parts product is manufactured at 6-8% moisture content. Any condition which varies this will cause shrinkage or swelling thus causing excess stress on glue joints and the surface of the wood.
2. Stair parts should not be exposed to direct sunlight. Storage in heated areas may cause additional drying of the wood, which may cause cracks and splitting. Wood should be stored at a consistent temperature and relative humidity (recommended is 70° F and 35% relative humidity).

PRIME COAT FINISHING TIPS:

Creative Stair Parts pre-primed wood products are finished with a base primer. It is considered to be a primer over which a top coat can be applied.

If you feel, however, that the finish is sufficient as a final finish, don't apply any coating over the factory primer.

Warning: DO NOT USE CATALYZED PRODUCTS ON CREATIVE STAIR PARTS PRE-PRIMED PRODUCTS.

If you choose to apply a top coat, we recommend that each item is properly prepared before the application of any additional coating. To produce the most attractive and longest lasting finish, we suggest that you employ the following procedures when preparing and coating each item. We highly recommend pretesting the finish of your choice in a concealed or sample area.

- Step 1 For best results, each part should be sanded with fine sandpaper—220 grit sandpaper or contoured sanding sponge. *Adequate ventilation is required when sanding or abrading the dried film. If adequate ventilation cannot be provided, wear an approved particulate respirator NIOSIMISHA (TC21C or equivalent). Follow respirator manufacturer's directions for respirator use.*
- Step 2 Sanding powder must be removed. This is best done by vacuuming. It can, however, be blown off with air, or cleaned off with a tack rag or rag dampened with denatured alcohol. Do not use any product to remove the dust that may leave a residue or film on the part, such as mineral spirits
- Step 3 Apply primer, if desired.
- Step 4 Apply 1 or 2 coats of an interior topcoat finish, being sure to follow the manufacturer's instructions and scuff sanding between coats. The topcoat can be applied in temperatures between 50° and 90°, however, the optimum temperature for application is 77°. It is recommended that only a high quality interior finish be used. **Do not use catalyzed products on Creative Stair Parts pre-primed products.** The finish should be allowed to dry for 7 days at room temperature before handling and evaluating the integrity of the finish.

FOR OBVIOUS REASONS, CREATIVE STAIR PARTS BEARS NO RESPONSIBILITY FOR PAINT/FINISH FAILURE ON PRE-PRIMED OR ON ANY OTHER PRODUCTS.