ELKAY

COMMERCIAL SINKS AND FAUCETS LIMITED WARRANTY

Elkay warrants commercial sink and faucet products to be free of defects in workmanship and materials for a period of 5 years from the date of purchase. This warranty does not cover transportation or installation charges. Contact Elkay customer service (630-572-3192) for complete details and conditions.



Elkay Residential Products Warranty Information

1. Residential Sinks Warranty

2. Residential Faucets Warranty

ELKAY LIMITED LIFETIME SINK WARRANTY

Elkay warrants to the original purchaser of an Elkay stainless steel sink that Elkay will, at its option, replace or repair, without charge, such product if it fails due to a manufacturing defect for a lifetime of normal residential use. Product replacement does not include transportation cost or labor installation cost. This warranty covers only stainless steel self-rimming drop-in sinks installed in a conventional countertop surface and stainless steel undermount sinks installed in a conventional solid surface countertop and applies to residential installations only. Elkay reserves the right to examine product in question and its installation prior to replacement.

WASTE FITTINGS AND ACCESSORIES ARE NOT WARRANTED

OTHER WARRANTY CONDITIONS ON SINKS

This warranty applies to sinks purchased after March 1st 2001 as shown on the purchaser's dated receipt. For sinks purchased prior to March 1st 2001, the applicable warranty at that time will be in effect. Our warranty does not cover product failure or damage caused by the use of optional Elkay accessories, abusive treatment, misuse, environmental factors, normal wear including dents and scratches, improper care and cleaning, use of aggressive and abrasive cleaners, damage due to handling or failure to follow the recommended procedures for installation, care and maintenance as detailed in the installation and care guide provided with every sink. This warranty is extended only to the original consumer purchaser of the product. This warranty does not cover shipping costs, labor costs, or any other charges for such items as installation or replacement of the sink, diagnosis or replacement of any faucet or component part, or any other expense or loss.

All incidental or consequential damages are specifically excluded. No additional warranties, express or implied are given, including but not limited to, any implied warranty of merchantability or fitness for a particular purpose.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

TO OBTAIN SERVICE UNDER WARRANTY

1. Write to: Elkay Manufacturing Company

Attention: Consumer Services

2222 Camden Court Oak Brook, IL 60523

- 2. Include a letter containing the following information:
 - a. Date of purchase and installation.
 - b. Proof of Purchase (copy of original dated invoice).
 - c. Description of nature of defect.
 - d. Model number or description of model and/or component part if possible.



LIMITED LIFETIME WARRANTY

Elkay warrants that all parts and finishes of its Elkay Residential brand faucets are free from defects in materials and workmanship for the life of the product, if purchased after 1996. This warranty covers the original consumer purchaser of the product only.

If the product should leak or drip during normal use, Elkay will provide, free of charge, a replacement cartridge, For other defects in material or workmanship, Elkay will, at its option, supply replacement parts (or if no longer available a comparable product). Elkay reserves the right to examine product in question and its installation prior to replacement.

What is not covered:

- 1. Damage caused by accident, negligence, misuse, abuse, improper installation or operation or failure to follow care or installation instructions enclosed with your product.
- 2. Damage occurring during shipment of the product (claims must be presented to the carrier).
- 3. Normal wear and tear.
- 4. Labor charges, costs of removal and reinstallation, and any damages to other property.
- 5. All industrial, commercial and business use whose purchasers are hereby extended a limited lifetime on mechanical parts and 5 years on finish.

What you must do to obtain warranty service:

Either write to Elkay, attention Customer Care, 2222 Camden Court, Oak Brook, IL 60523 or call 1-800-223-5529. Please provide date of purchase and installation, description of nature of the defect, and model number or description of model and/or component part.

THIS LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESSED IMPLIED, ARISING BY LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS LIMITED WARRANTY MAY NOT BE ALTERED, VARIED, OR EXTENDED, EXCEPT BY A WRITTEN INSTRUMENT EXECUTED BY ELKAY. THE REMEDY OF REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS LIMITED WARRANTY IS EXCLUSIVE. IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES TO ANY PERSON, WHETHER OR NOT OCCASIONED BY NEGLIGENCE OF ELKAY, INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF USE, COSTS PROPERTY DAMAGE OR OTHER MONETARY LOSS.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

This warranty covers product installed in the United States and Canada.

ELKAY®

CUSTOM SINK TOPS AND COUNTERTOPS LIMITED WARRANTY

All Elkay products are warranted to be free from manufacturing defects. If item is defective due to faulty materials or workmanship, a new item or like type and size will be supplied.

(This warranty does not cover installation charges.)

LIMITED PRODUCT WARRANTY*

FIRST YEAR - - The Manufacturer warrants every water cooler, packaged water chiller, fountain and accessory to be free from defects in material and workmanship under normal use for (1) year from date of installation or eighteen (18) months from date of shipment from the factory, whichever occurs first.

SECOND THROUGH FIFTH YEARS - The Manufacturer warrants the compressor and hermetically sealed refrigeration system, including cooling coils or tank assembly when part of the hermetically sealed refrigeration system, to be free from defects in material and workmanship under normal use for an additional four (4) years from the end of the one (1) year period described above. Packaged water chillers are not subject to the additional four (4) year warranty when used in chilled water commercial/industrial applications other than for potable water.

INSTALLATION AND OPERATION - The foregoing Limited Warranty applies only when the product is installed and operated in accordance with the Manufacturer's written instructions included with each unit. These products are designed to operate on 20 psi to 105 psi supply line pressure. Non-filtered Bi-level units require a minimum of 40 psi supply line pressure to ensure adequate stream height from each bubbler when activated simultaneously. Bi-level filtered models, regardless of supply line pressure, cannot provide adequate stream height from each bubbler when activated simultaneously. It does not apply to products which, on examination by the Manufacturer, or its agent, are found to have been subjected to accident, alteration, abuse, misuse, misapplications, corrosive type atmospheres, or abnormal use.

OWNER'S OBLIGATIONS - The owner has the obligation and responsibility to diagnose and/or make minor adjustments and to reimburse the authorized service center or the Manufacturer for any other repair not covered by the terms of this limited Warranty. Any appearance imperfections are to be noted at time of installation, and the installer or the supplier notified without delay. In the case of products located within the United States or Canada, the owner also has the obligation and responsibility to return the complete unit to the closest authorized service center or to the factory repair department. In the case of products located outside the United States or Canada, the owner is to return any part for which replacement is sought to the closest authorized service center or to the factory repair department.

MANUFACTURER'S OBLIGATIONS - When the product is located within the United States or Canada, the Manufacturer's obligation under this Limited Warranty is limited to the labor and parts to repair or replace any part which is expressly covered by this Limited Warranty at one of its authorized service centers or at its factory repair department. The Manufacturer's obligation also includes cost of outbound freight (but not express freight) of the part or parts from an authorized service center or the factory repair department, but only if the Manufacturer determines that the part or parts, and the purported defect or defects are covered by this Limited Warranty.

When the product is located outside the United States or Canada, the Manufacturer's obligation under this Limited Warranty is limited to providing a replacement part for any part expressly covered by this Limited Warranty which upon examination by the Manufacturer or his agent, is found to be defective, but does not include any obligation to provide labor or to pay labor costs incurred in connection with the replacement. The Manufacturer's obligations also includes cost of outbound freight (but not express freight) of the part or parts from the factory repair department to (but not beyond) the port in the United States from which the part or parts are shipped to their ultimate destination, but only if the Manufacturer determines that the part or parts, and the purported defect or defects, are covered by this Limited Warranty.

WHAT WARRANTY DOES NOT COVER - This Limited Warranty does not include payment for any field labor to provide for normal maintenance including adjustments such as water stream height, water temperature or electric eye sensitivity. The water system and regulating valve are not covered by this Limited Warranty if they become inoperative due to liming, sand or similar residue. This Limited Warranty is voided if repairs are made by an unauthorized party or the serial number data plate is removed or defaced. Normal deterioration of finish due to use and exposure is not covered by this Limited Warranty. The Manufacturer is not liable for repairs, whether cosmetic or structural, to walls where cooler and packaged water coolers are built into the wall. If inlet pressure is above 105 psi, a pressure regulator must be installed in the supply line. Any damage caused by reason of connecting this water cooler to supply line pressures lower than 20 psi or higher than 105 psi is not covered by this warranty.

PERSONS ENTITLED TO BENEFIT OF WARRANTY - This Limited Warranty is applicable only to (i) purchasers who purchase the product for resale in the ordinary course of business, and (ii) the first person who purchases the product other than resale.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES, EXPRESSED OR IMPLIED, ARISING BY LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. EXCEPT AS EXPRESSLY PROVIDED HEREIN, THE MANUFACTURER MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, ARISING BY LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO ANY PERSON. THIS WARRANTY MAY NOT BE ALTERED, VARIED, OR EXTENDED, EXCEPT BY A WRITTEN INSTRUMENT EXECUTED BY THE MANUFACTURER. THE REMEDY OF REPAIR OR, WHERE APPLICABLE, REPLACEMENTAS PROVIDED UNDER THIS LIMITED WARRANTY IS EXCLUSIVE. IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES TO ANY PERSON, WHETHER OR NOT OCCASIONED BY NEGLIGENCE OF THE MANUFACTURER, INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF USE, COSTS OR SUBSTITUTION, PROPERTY DAMAGE, OR OTHER MONETARY LOSS.

This Limited Warranty gives specific legal rights and in some states of the United States there may be other rights which vary from state to state.

Elkay Sales, Inc 2222 Camden Court Oak Brook, Illinois 60523 630.572.3192

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