

## HOW TO MAKE CLAIMS

To make a claim under this warranty, send your claim along with the original invoice showing date and list of Ecolife™ preservative plus stabilized wood products purchased with an equivalent number of end tags to verify the purchase to:

Viance LLC.  
One Woodlawn Green, Suite 350  
200 East Woodlawn Road  
Charlotte, North Carolina 28217  
Attention: Consumer Affairs

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# Lifetime Limited Warranty



The warrantor, herein after referring to Viance LLC., extends this Limited Warranty to “Original Consumer Purchasers” of Ecolife™ preservative plus stabilized treated wood products (hereinafter referred to as “Ecolife”). Original Consumer Purchasers are defined herein to mean the first owners of record of a residential property using it for residential purposes immediately following installation of the warranted wood. This warranty is good from the date of purchase for as long as the Original Consumer Purchaser owns the property on which the new Ecolife residential structure(s) is/are built. This warranty is not transferable.

### **THIS WARRANTY COVERS:**

Ecolife treated wood products, when used in conjunction with a residential structure in above ground exposures not in contact with the ground or exposed directly to soil or other debris simulating a ground contact exposure, are warranted against damage by fungal decay or termite infestation that makes the wood structurally unfit for the application for which it was used. Additionally, Ecolife is warranted to exhibit better dimensional stability in an ASTM D-4446 Swell-o-meter test than ACQ®, MCQ or copper azole treated wood of the same species exposed to comparable use conditions. Each piece of Ecolife wood covered by this warranty shall have been treated with the Ecolife preservative plus wood stabilizer system, and must bear the logo of an inspection agency that is sanctioned by the American Lumber Standards Committee. It must also have an Ecolife Lifetime Limited Warranty end tag attached to one end of each piece of wood. The warrantor, within 60 days of validation of a claim under this warranty, will arrange to exchange the damaged Ecolife pressure-treated wood for new wood of the same type. The Original Consumer Purchaser must present, to the warrantor, the original invoice showing the date and specified amount of Ecolife wood purchased and end tags for each piece of wood claimed to be damaged. When making any warranty claim the Original Consumer Purchaser may be required to send photographs and sections of damaged wood. In addition, the warrantor reserves the right to have a representative inspect and test all wood claimed to be damaged. Failure to use this product in accordance with instructions or restrictions printed on the end tag voids this warranty.

### **THIS WARRANTY DOES NOT COVER AND THE WARRANTOR SHALL NOT BE LIABLE FOR:**

1. Ecolife wood used in ground contact applications or applications where the wood is exposed directly to soil or other conditions that simulate a ground contact exposure.
2. Ecolife wood used in foundation systems, used in water immersion applications, used for any non-residential applications, or damage resulting from any cause other than fungal decay or termites.
3. Damage caused by natural change in physical appearance of wood beyond the control of the product .
4. Costs associated with the delivery, installation, removal or reinstallation of Ecolife pressure-treated wood products.
5. Any incidental or consequential damages claimed to be a result of failure of Ecolife wood.

For western species of wood, this warranty is void unless all cuts and boreholes are coated during construction in accordance with American Wood Protection Association Standard M4 using a copper naphthenate preservative solution containing a minimum of 1% metallic copper. The obligation of the warrantor under this warranty is limited to replacement of lumber in accordance with the terms of this warranty. There are no warranties offered by the warrantor other than those described herein. Nothing in this warranty shall affect customary duration, or create additional implied warranties. Some state laws vary with regard to duration of implied warranties and limitations of incidental or consequential damages contained in such implied warranties. In any event, the warrantor will comply with the laws of the state in which a limited warranty is validated. Ecolife wood is not a maintenance-free product. Over time, foot traffic, weathering and the sun's ultra-violet rays will affect the weather resistance and the wood's surface in general. To help maximize surface protection and to keep your wood looking better longer, we recommend that a surface-applied water repellent be applied every two years.

*Continued on back*