

## **WARNING**

1. Use this product only one person at a time.
2. Do not use this chair unless all bolts screws and knobs are securely tightened.
3. Check that all bolts screws and knobs are tight every **three** months or as needed.
4. **Do not overturn back tilt knob when decreasing tension.**
5. Dispose of packing material properly. Do not use plastic cover as head covering. It may cause suffocation.
6. Do not use chair as a stepladder.
7. Use this chair for its intended purpose only.
8. Use mild detergent only for cleaning.

## **LIMITED WARRANTY**

*Pro-Line II chairs are warranted\* from the date of purchase against failure due to material and workmanship as follows:*

- Lifetime on component parts including pneumatic cylinder, control mechanism, base and casters.
- 3 Years on upholstery fabric and foam against wear and deterioration.
- **We can not warrant leather against routine scratching and scuffing, as all leather is subject to minor blemishes in normal use.**

To make a warranty claim, contact Parts Department. Provide model number and description of the problem and obtain return authorization.

At it's option Office Star Products will:

- (a) Supply compatible components of current manufacture.
- (b) Repair the customer's component. The customer must prepay freight on any components returned to the factory.

Return freight on components still in warranty will be paid by Office Star Products.

*\*All warranties are limited to the original purchaser for normal commercial usage defined as a standard forty hour work week by persons weighing 250 lbs. or less. This warranty will not cover labor, freight or damage from misuse, abuse, negligence, alteration, accident, vandalism, rusting, acts of nature or any other event beyond the control of Office Star Products. The warranty does not cover cosmetic damage that may result from normal use. Liability for incidental or consequential damages is excluded. The user assumes all risk of injury resulting from use of this product. When usage is more than 40 hours per week, a five year warranty on all parts applies. Fabric and foam is warranted for one year. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.*

Our quality standards are among the highest in the industry. Sometimes, no matter how hard we try, there are times when parts are damaged or missing. Our Parts Department will do everything possible to promptly remedy the problem. Contact us via e-mail [parts@officestar.net](mailto:parts@officestar.net), by Fax 1-909-930-5629, or toll free parts number 1-800-950-7262, Monday through Friday 8:00 a.m. - 5:00 p.m. Pacific Time.

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# WOOD CHAIRS

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## **LIMITED WARRANTY**

*Pro-Line II Wood chairs are warranted\* from the date of purchase against failure due to material and workmanship as follows*

- 5 years on structural integrity of chair frame.
- 3 Years on upholstery fabric and foam against wear and deterioration (except leather).

All warranties are limited to the original purchaser for normal commercial usage defined as a standard forty hour work week by persons weighing 250 lbs. or less. When usage is more than 40 hours per week, a two year warranty on all parts applies. Fabric is warranted for one year. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Our quality standards are among the highest in the industry. Sometimes, no matter how hard we try, there are times when parts are damaged or missing. Our Parts Department will do everything possible to promptly remedy the problem. Contact us via e-mail [parts@officestar.net](mailto:parts@officestar.net), by Fax 1-909-930-5629, or toll free parts number 1-800-950-7262, Monday through Friday 8:00 a.m. - 5:00 p.m. Pacific Time.