



"Helping Create a New Paradise Everyday"

Manufacturer's Warranty - Bamboo Products

The manufacturer offers a one year warranty on bamboo products covering only the structural integrity of each product. We always recommend applying a good quality, UV-resistant wood finish to your bamboo.

The manufacturer is not responsible for the conditions listed below.

- Bamboo will naturally age to a grey-silvery color. This aging can be prolonged by maintaining your bamboo just as you maintain any outdoor or wood product. Use a good quality oil-based deck sealer that is UV resistant.
- There are rare instances that mildew will develop in wet weather causing a mold-like substance to appear on your bamboo. In this case, use a 1 part bleach, and 3 part water solution to clean. Use a spray bottle to spray solution onto the fence. Leave on for 20 minutes, and rub with a green Scotch Brite pad, then rinse with a pressure washer if available. This is better done on a warm day. Allow the bamboo to dry before applying any good quality UV resistant, oil-based wood finish (preferably with a fungicide) available at your local Home Depot in the paint department.
- Bamboo may also crack or split. This is a natural process and does not affect the integrity of the bamboo.
- The manufacturer does not guarantee the physical consistency or the size of our bamboo fencing.
- Fencing products are bound together with galvanized wire which will show signs of rust over an extended period.
- Mahogany colored bamboos are recommended for indoor use and will show signs of fading due to its staining process.
- Bamboo products that are stained may not match in color.

Based on the limited warranty conditions listed above, the manufacturer's ultimate goal is to provide the finest bamboo products available.