



# HardieTrim® **HTL5**

Includes HardieTrim® HZ5® Boards, HardieTrim® HZ5® Crown Mouldings and HardieTrim™ HZ5™ Mouldings

*Effective July 2014*

**1. LIMITED WARRANTY.** James Hardie Building Products, Inc. ("Hardie") warrants, for a period of fifteen (15) years (the "Limited Warranty Period") that when manufactured, the Hardie Fiber-Cement HardieTrim HZ5 boards ("Fibercement") complies with ASTM C1186, and such purchased Fibercement product and HardieTrim™ HZ5™ Moulding (collectively, the "Product"), will resist damage caused by hail or termite attacks, and is free from defects in material and workmanship. This Limited Warranty extends only to (i) the first retail purchaser of the Product and the first transferee; or (ii) the first owner of the structure to which the Product is applied and the first transferee (each a "Covered Person").

**2. LIMITED WARRANTY COVERAGE AREA.** All of the United States (except Alaska), Puerto Rico, and Canada (except Yukon Territory, Northwest Territories, Nunavut, New Foundland and Labrador, Nova Scotia, Prince Edward Island, and New Brunswick).

**3. WHAT WE WILL DO.** If during the Limited Warranty Period, the Product is defective in material and workmanship, Hardie will, in its sole discretion, either repair or replace the defective portion of the Product, or, during the first (1st) through the fifteenth (15th) year, reimburse the Covered Person for up to twice the original retail cost of the defective portion of the Product. After the 15th year, this Limited Warranty will expire and shall no longer be applicable. If the original retail cost cannot be established by the Covered Person to Hardie's reasonable satisfaction, the cost shall be determined by Hardie in its sole and reasonable discretion. Hardie's repair or replacement of the defective portion of the Product or reimbursement pursuant to Section 3 of this Limited Warranty is the exclusive remedy for the Covered Person for any warranty claim under Section 1.

**4. WHAT YOU MUST DO/CONDITIONS OF LIMITED WARRANTY.** Warranty coverage under this Limited Warranty shall be subject to the following terms and conditions:

- a) A Covered Person must provide written notice to Hardie within thirty (30) days after discovery of any claimed defect covered by this Limited Warranty. The notice must describe the location and details of the claimed defect and any additional information necessary for Hardie to investigate the claim. Photos of the Product, showing the claimed defect must accompany the notice. A claimant under this Limited Warranty must provide proof to Hardie that such claimant is a Covered Person as defined in Section 1 above.
- b) The Product must be installed according to Hardie's printed installation instructions and must comply with all building codes adopted by federal, state or local governments or government agencies applicable to the installation.
- c) Upon discovery of a claimed defect, a Covered Person must immediately, and at a Covered Person's own expense, provide for protection of all property that could be affected until the claimed defect is remedied, if applicable. Before any permanent repair to the Product, a Covered Person must allow Hardie or Hardie's authorized agent to enter the property and structure where the Product is installed, if applicable, and examine, photograph and take samples of the Product. Any repairs initiated by or on behalf of a Covered person without prior authorization from Hardie may void the warranty.



**JamesHardie**

## Homeowner Care and Maintenance Tips

### PATCHING

Fill dents, chips and cracks using a good quality cement patching compound (acrylic mortar patch), which can be found at your local Home Center or Hardware Store.

### PRODUCT REPLACEMENT

Replace siding and trim products in accordance with James Hardie's written installation instructions.

### CAULK REPLACEMENT

When caulk is in need of replacing, carefully remove existing caulk and replace with a high quality, paintable latex caulk. For best results, use a latex caulk that complies with ASTM C834 or better. Caulking should be applied in accordance with the caulking manufacturer's written application instructions.

### PAINT MAINTENANCE

Remove any damaged, chipped or cracked paint. Prior to repainting, make sure that the surface area is properly cleaned and sanded. Repaint immediately using a good quality 100% acrylic paint. For best results, please refer to your paint manufacturer's written specifications for application rates and required topcoats.

Call 1-800-9-HARDIE or visit [www.HardieInstallation.com](http://www.HardieInstallation.com) to obtain written installation requirements or for more detailed technical information.

**5. WHAT IS NOT COVERED.** This Limited Warranty does not cover damage or defects resulting from or in any way attributable to: (a) The improper storage, shipping, handling or installation of the Product (including, without limitation, failure of the Product to be installed in strict compliance with the Conditions of Limited Warranty set forth in Section 4 of this Limited Warranty) and/or improper installation of studs or other accessories; (b) Further processing, modification or alteration of the Product after shipping from Hardie; (c) Neglect, abuse, or misuse; (d) Repair or alteration; (e) Settlement or structural movement and/or movement of materials to which the Product is attached; (f) Damage from incorrect design of the structure; (g) Damage resulting from water infiltration; (h) Exceeding the maximum designed wind loads; (i) Acts of God including, but not limited to, tornados, hurricanes, floods, earthquakes, severe weather or other natural phenomena, (including, but not limited to, unusual climate conditions); (j) Efflorescence, peeling or performance of any third party paints, stains and/or coatings; (k) Growth of mold, mildew, fungi, bacteria, or any organism on any surface of the Product (whether on the exposed or unexposed surfaces); (l) Lack of proper maintenance; and/or (m) Any cause other than material or manufacturing defects attributable to Hardie.

**6. LIMITATION OF WARRANTY.** THE ABOVE LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY FOR THE PRODUCT. HARDIE DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE OR OTHERWISE. In the event that applicable consumer law prohibits the disclaimer of an implied warranty, the above Limited Warranty shall not extend the time period of any such implied warranty. Some states do not allow limitations for consumers on how long an implied warranty lasts, so the above limitation may not apply to you. This Limited Warranty gives you specific legal rights, and you may have additional rights, which vary from state to state.

**7. LIMITATION OF LIABILITY.** IN NO EVENT SHALL HARDIE BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES, INCLUDING BUT NOT LIMITED TO, ANY CLAIMS OF PROPERTY DAMAGE, BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, TORT, OR ANY OTHER LEGAL THEORY. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

**8. NO WAIVER.** Hardie may, in its sole discretion, extend benefits beyond what is covered under this Limited Warranty. Any such extension shall apply only to the specific instance in which it is granted, and shall not constitute a waiver of Hardie's right to strictly enforce the exclusions, disclaimers, and limitations set forth herein for any or all other circumstances.

**9. ENTIRE AGREEMENT.** This Limited Warranty contains and represents the only warranty extended by Hardie for the Product. No employee or agent of Hardie or any other party is authorized to make any other warranty in addition to those made in this Limited Warranty. This Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

**10. MODIFICATION OR DISCONTINUATION OF PRODUCT.** Hardie reserves the right to discontinue or modify the Product at any time without notice. In the event that repair or replacement of the Product pursuant to this Limited Warranty is not possible, Hardie will fulfill any repair or replacement obligation under this Limited Warranty with a product of equal or greater value.

**11. HOW TO OBTAIN LIMITED WARRANTY SERVICE.** For warranty services, call 866-375-8603 or write Warranty Department, James Hardie Building Products, Inc., 10901 Elm Avenue, Fontana, California 92337.

### COMPLETE AND SAVE FOR YOUR OWN RECORDS

Name of Owner \_\_\_\_\_  
Installation Address \_\_\_\_\_  
Name of Installing Contractor \_\_\_\_\_  
Date Installed \_\_\_\_\_ Contractor Phone Number \_\_\_\_\_



**JamesHardie**



## HardieTrim® HZ10® Boards (includes HardieTrim® Crown Moulding and HardieTrim® Fascia Boards)

(AL, AR, GA, HI, FL, LA, MS, OK, SC, TX, PR and limited areas of AZ, CA, KY, NC, NM, NV, TN, & VA)

### 15-Year Express Limited Transferable Product Warranty

**1. LIMITED WARRANTY.** James Hardie Building Products, Inc. ("Hardie") warrants, for a period of fifteen (15) years (the "Limited Warranty Period") from the date of purchase of Hardie Fiber-Cement HZ10 Exterior Trim, HardieTrim®, (the "Product"), within the HZ10 Locations (as further defined in Section 10 below), that such purchased Product complies with ASTM C1186, will resist damage caused by hail or termite attacks, and is free from defects in material and workmanship. This Limited Warranty extends only to (i) to the first retail purchaser of the Product; (ii) the first owner of the structure to which the Product is applied and (iii) the first transferee (each a "Covered Person") where the Product is installed in an HZ10 location as defined in Section 10 below.

**2. WHAT WE WILL DO.** If during the Warranty period, the Product is defective in material and workmanship, Hardie will, in its sole discretion, either replace the defective portion of the Product, or reimburse the covered person for up to twice the original retail cost of the defective portion of the Product. If the original retail cost cannot be established by the covered person, the cost shall be determined by Hardie in its sole and reasonable discretion. Hardie's repair, replacement, or refund of the defective portion of the Product or reimbursement pursuant to Section 2 of this Limited Warranty is the exclusive remedy for the Covered Person for any defect in materials or workmanship. **HARDIE WILL NOT REFUND OR PAY ANY COSTS IN CONNECTION WITH LABOR OR ACCESSORY MATERIALS.**

**3. WHAT YOU MUST DO/CONDITIONS OF LIMITED WARRANTY.** Warranty coverage under this Limited Warranty shall be subject to the following terms and conditions:

- (A) A Covered Person must provide written notice to Hardie within thirty (30) days after discovery of any claimed defect covered by this Limited Warranty and before beginning any permanent repair. The notice must describe the location and details of the claimed defect and any additional information necessary for Hardie to investigate the claim. Photos of the Product, showing the claimed defect must accompany the notice. A claimant under this Limited Warranty must provide proof to Hardie that such claimant is a Covered Person as defined in Section 1 above.
- (B) The Product must be installed in the HZ10 Locations and according to Hardie's printed installation instructions and must comply with all building codes adopted by federal, state or local governments or government agencies applicable to the installation.
- (C) Upon discovery of a claimed defect, a Covered Person must immediately, and at a Covered Person's own expense, provide for protection of all property that could be affected until the claimed defect is remedied if applicable. Before any permanent repair to the Product, a Covered Person must allow Hardie or Hardie's authorized agent to enter the property and structure where the Product is installed, if applicable, and examine, photograph and take samples of the Product. Any repairs initiated by or on behalf of a Covered person without prior authorization from Hardie may void the warranty.

**4. WHAT IS NOT COVERED.** This Limited Warranty does not cover damage or defects resulting from or in any way attributable to: (a) The improper storage, shipping, handling or installation of the Product (including, without limitation, failure of the Product to be installed in

strict compliance with the Conditions of Limited Warranty set forth in Section 3 of this Limited Warranty) and/or improper installation of studs or other accessories; (b) Further processing, modification or alteration of the Product after shipping from Hardie; (c) Neglect, abuse, or misuse; (d) Repair or alteration; (e) Settlement or structural movement and/ or movement of materials to which the Product is attached; (f) Damage from incorrect design of the structure; (g) Exceeding the maximum designed wind loads; (h) Acts of God including, but not limited to, tornados, hurricanes, floods, earthquakes, severe weather or other natural phenomena, (including, but not limited to, unusual climate conditions); (i) Efflorescence, peeling or performance of any third party paints, stains and/ or coatings; (j) Growth of mold, mildew, fungi, bacteria, or any organism on any surface of the Product (whether on the exposed or unexposed surfaces); (k) Lack of proper maintenance; (l) Installation of the Product outside an HZ10 Location; or (m) Any cause other than material or manufacturing defects attributable to Hardie.

**5. LIMITATION OF LIABILITY.** IN NO EVENT SHALL HARDIE BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES, INCLUDING BUT NOT LIMITED TO, ANY CLAIMS OF PROPERTY DAMAGE, BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, TORT, OR ANY OTHER LEGAL THEORY. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

**6. LIMITATION OF WARRANTY.** THE ABOVE LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY FOR THE PRODUCT. HARDIE DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE OR OTHERWISE. In the event that applicable consumer law prohibits the disclaimer of an implied warranty, the above Limited Warranty shall not extend the time period of any such implied warranty. Some states do not allow limitations for consumers on how long an implied warranty lasts, so the above limitation may not apply to you. This Limited Warranty gives you specific legal rights, and you may have additional rights, which vary from state to state.

**7. ENTIRE AGREEMENT.** This Limited Warranty contains and represents the only warranty extended by Hardie for the Product. No employee or agent of Hardie or any other party is authorized to make any other warranty in addition to those made in this Limited Warranty. This Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

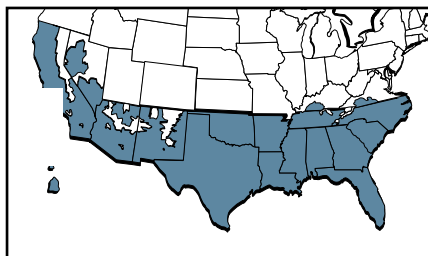
**8. MODIFICATION OR DISCONTINUATION OF PRODUCTS.** Hardie reserves the right to discontinue or modify the Product at any time without notice. In the event that repair or replacement of the Product pursuant to this Limited Warranty is not possible, Hardie will fulfill any repair or replacement obligation under this Limited Warranty with a product of equal or greater value.

#### **9. HOW TO OBTAIN LIMITED WARRANTY SERVICE.**

For warranty services call 866-375-8603 or write Warranty Department, James Hardie Building Products, Inc., 10901 Elm Avenue, Fontana, California 92337.

**10. HZ10 PRODUCT LOCATIONS** Approved HZ10 product geographic installation locations shall mean Hawaii as well as Arizona, California, Kentucky, North Carolina, New Mexico, Nevada, Tennessee and Virginia but only in the zip codes noted on the following pages.

\* Elevation Based Zip Codes - Use of HZ10 products in these CA zip codes is only appropriate for elevations below 2000 ft. Locations above 2000 ft. should utilize HZ® products. If you are unsure of your elevation, visit [www.hardiezone.com](http://www.hardiezone.com) or call 1-866-9-HARDIE.



■ HZ10®  
Limited  
Coverage  
Warranty Area














## VIRGINIA

...VA							
23341	23488	23833	23966	24087	24226	24413	24553
23345	23501	23834	23967	24088	24228	24415	24554
23347	23502	23836	23968	24089	24230	24416	24555
23350	23503	23837	23970	24090	24236	24421	24556
23354	23504	23838	23974	24091	24237	24422	24557
23356	23505	23839	23976	24092	24239	24426	24558
23357	23506	23840	24001	24093	24243	24430	24562
23358	23507	23841	24002	24095	24244	24431	24563
23359	23508	23842	24003	24101	24245	24432	24565
23389	23509	23843	24004	24102	24246	24433	24566
23395	23510	23844	24005	24104	24248	24435	24569
23396	23511	23845	24006	24105	24250	24437	24570
23397	23512	23846	24007	24111	24251	24438	24571
23398	23513	23847	24008	24112	24256	24439	24572
23399	23514	23850	24009	24113	24258	24440	24574
23401	23515	23851	24010	24114	24260	24441	24576
23404	23517	23856	24011	24115	24263	24442	24577
23405	23518	23857	24012	24120	24265	24445	24578
23407	23519	23860	24013	24121	24266	24448	24579
23408	23520	23866	24014	24122	24269	24450	24580
23409	23521	23867	24015	24124	24270	24457	24581
23410	23523	23868	24016	24126	24271	24458	24586
23412	23529	23870	24017	24127	24272	24459	24588
23413	23541	23872	24018	24128	24273	24460	24589
23414	23551	23873	24019	24129	24277	24463	24590
23415	23601	23874	24020	24130	24279	24464	24592
23416	23602	23875	24022	24131	24280	24465	24593
23417	23603	23876	24023	24132	24281	24467	24594
23418	23604	23878	24024	24133	24282	24468	24595
23419	23605	23879	24025	24134	24283	24469	24597
23420	23606	23881	24026	24136	24290	24471	24598
23421	23607	23882	24027	24137	24292	24472	24599
23422	23608	23883	24028	24138	24293	24473	24601
23423	23609	23884	24029	24139	24301	24474	24602
23424	23612	23885	24030	24141	24311	24476	24603
23426	23628	23887	24031	24142	24312	24477	24604
23427	23630	23888	24032	24143	24313	24479	24605
23429	23651	23889	24033	24146	24314	24482	24606
23430	23661	23890	24034	24147	24315	24483	24607
23431	23662	23891	24035	24148	24316	24484	24608
23432	23663	23893	24036	24149	24317	24485	24609
23433	23664	23894	24037	24150	24318	24486	24612
23434	23665	23897	24038	24151	24319	24487	24613
23435	23666	23898	24040	24153	24322	24501	24614
23436	23667	23899	24042	24155	24323	24502	24619
23437	23668	23901	24043	24157	24324	24503	24620
23438	23669	23909	24044	24161	24325	24504	24622
23439	23670	23915	24045	24162	24326	24505	24624
23440	23681	23917	24048	24165	24327	24506	24627
23441	23690	23919	24050	24167	24328	24512	24628
23442	23691	23920	24053	24168	24330	24513	24630
23443	23692	23921	24054	24171	24333	24514	24631
23450	23693	23922	24055	24174	24340	24515	24634
23451	23694	23923	24058	24175	24343	24517	24635
23452	23696	23924	24059	24176	24347	24520	24637
23453	23701	23927	24060	24177	24348	24521	24639
23454	23702	23930	24061	24178	24350	24522	24640
23455	23703	23934	24062	24179	24351	24523	24641
23456	23704	23936	24063	24184	24352	24526	24646
23457	23705	23937	24064	24185	24354	24527	24647
23458	23707	23938	24065	24201	24360	24528	24649
23459	23708	23939	24066	24202	24361	24529	24651
23460	23709	23941	24067	24203	24363	24530	24656
23461	23801	23942	24068	24205	24366	24531	24657
23462	23803	23943	24069	24209	24368	24533	24658
23463	23804	23944	24070	24210	24370	24534	
23464	23805	23947	24072	24211	24374	24535	
23465	23806	23950	24073	24212	24375	24536	
23466	23821	23952	24076	24215	24377	24538	
23467	23822	23954	24077	24216	24378	24539	
23471	23824	23955	24078	24217	24380	24540	
23479	23827	23958	24079	24218	24381	24541	
23480	23828	23959	24082	24219	24382	24543	
23482	23829	23960	24083	24220	24401	24544	
23483	23830	23962	24084	24221	24402	24549	
23486	23831	23963	24085	24224	24411	24550	
23487	23832	23964	24086	24225	24412	24551	

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