

# Limited Lifetime Warranty on Jacuzzi Branded Baths for the Comfort, Comfort Plus, Pure Air®, Luxury, Salon™ Spa, and Pure Air® II Collections

## WARRANTY COVERAGE

Jacuzzi Whirlpool Bath (the "Company") offers the following expressed limited lifetime warranty to the original purchaser of any Jacuzzi® Whirlpool Bath products provided in the Company's Comfort, Comfort Plus, Pure Air®, Pure Air® II, and Luxury™ collections ("Bath") who purchases the Bath for personal or single family residential use ("user"): The Company will repair or replace, at its sole option, the Bath or its equipment in accordance with the following terms and conditions. This warranty does not apply to non-branded Bath products manufactured by the Company.

## LIFETIME WARRANTY ON BATHS

The Company extends to the user of the Bath a non-transferable limited lifetime warranty that the shell will maintain its structural integrity and configuration and be free of water loss due to a defect in the tub shell. This warranty covers only the tub shell and the manufacturer installed pump, jets, controls, and blower against defects in material or workmanship. This warranty does not apply to any display models or to any options or accessories which are covered under our limited ninety (90) day warranty set forth below.

Warranty coverage begins on the date the unit was originally purchased by the user and upon receipt by the Company of a completely filled out Warranty Registration Card as described below.

## 2 YEAR LABOR WARRANTY FOR ALL FACTORY INSTALLED COMPONENTS:

Our limited labor warranty is for a period of **Two (2) Years** from the date the unit was originally purchased by the user, but not more than Three (3) Years from date of manufacture. All factory installed components (e.g., pump, motor, blower, and plumbing) are covered under our labor warranty against failure due to defects in materials and workmanship.

## NINETY DAY (PARTS ONLY) LIMITED WARRANTY ON OPTIONS AND ACCESSORIES

Our limited warranty on options and accessories is for ninety (90) days for parts only. Our warranty covers options and accessories manufactured (e.g., fill spout kits, trim kits, skirts, video monitors, plasma television screens, CD and MP3 players and other music and video devices and optional heaters) against defects in material or workmanship. Warranty coverage begins on the date the option or accessory was originally purchased by the user. These items may be covered by a manufacturer's warranty which may have a longer duration than this limited warranty. Please confirm with the manufacturer the duration of the appropriate warranty for Options and Accessories.

## WARRANTY LIMITATIONS

Our limited warranty does not cover defects, damage, or failure caused by the common carrier, installer, user, or other persons, pets, or rodents, or resulting from, without limitation, any of the following: careless handling (lifting unit by plumbing, abrading finish, etc.) including its own negligence; modification of any type for any reason (including modification to meet local codes); improper installation (including installation not in accordance with instructions and specifications provided with the unit); connections supplied by the installer of the equipment; improper voltage supply or unauthorized electrical modification; misuse; incorrect operation, or lack of proper routine maintenance; operation of the unit without specified minimum amount of water or at inappropriate water temperature; use of abrasive or improper cleaners; or acts of God, such as lightning, floods, earthquakes, etc.

In addition, THE COMPANY WILL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES or losses arising from any cause (e.g., water damage to carpet, ceiling, tiles, marble, loss of use, etc.) including its own negligence; damages to, respecting, or resulting from: plated parts when pool and/or spa chemicals are used in the unit or hard water conditions; optional bath equipment not manufactured by the Company but supplied by Dealer, installer or the Company; the unit's prior usage as an operational display; or defects that should have been discovered before installation.

This limited warranty does not include: labor, transportation, or other costs incurred in the removal and/or reinstallation of the original unit and/or installation of a replacement unit; any costs relating to obtaining access for repair; or loss of use damage, including loss of sales, profit or business advantage of any kind under any circumstances. Bath units are excluded from any warranty coverage if any addition, deletion, or modification of any kind whatsoever has been made to the unit (or to any component).

Warranty coverage is provided in the United States of America and Canada only.

## EXCLUSION OF IMPLIED WARRANTIES

IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED ALTOGETHER OR TO THE FULLEST EXTENT ALLOWED BY LAW.

NOTICE: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. There are no warranties applicable to Jacuzzi Whirlpool Bath products except as expressly stated herein or as implied by applicable state and federal laws. The Company will not be responsible for any statements or representations

made in any form that go beyond, are broader than or are inconsistent with any authorized literature or specifications furnished by the Company.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

#### **RETURN OF WARRANTY CARD**

The attached Warranty Registration Card **MUST** be filled out by the purchaser within thirty (30) days from purchase and received by Jacuzzi Whirlpool Bath in order for this warranty to become effective.

#### **RESPONSIBILITIES OF OTHERS**

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. Notices are placed on and in the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. **The Company is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing (including proper water testing) prior to installation.**

Damage occurring in transit is the responsibility of the carrier. The user or installer **MUST** open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.

It is the responsibility of the installer, building contractor, or user to provide access for service. The Company is not responsible for any costs relating to obtaining access for repair. The user shall bear such costs and, if appropriate, must seek recovery from the installer.

Damage occurring to the unit during installation is the responsibility of the installer and/or building contractor and damage occurring thereafter is the responsibility of the user.

Failure of any optional equipment is the sole responsibility of the equipment manufacturer except as provided above and shall not extend to or apply to any replacement parts for the Options and accessories. Any replacement parts shall be covered by the original equipment manufacturer.

The Distributor or Dealer is responsible for knowing local code requirements and notifying the installing contractor and/or user of these requirements at the time of purchase. The Company is not responsible for costs to modify any product to obtain any code approval, such as city, county, or state building codes in U.S.A. or municipal or provincial codes in Canada.

#### **WARRANTY SERVICE**

For the customer's benefit, the Company maintains a list of independent service personnel to perform required warranty service repairs. Such firms are not agents or representatives of the Company and cannot bind the Company by words or conduct.

The Company will provide the warranty service described above when the following conditions have been met: the failure is of the nature or type covered by the warranty; the user has informed an Authorized Jacuzzi Whirlpool Bath Service Agent or Warranty Service Department Representative of the nature of the problem during the warranty period; conclusive evidence (e.g., proof of purchase or installation) is provided to the foregoing by the user proving that the failure occurred or was discovered within the warranty period; an authorized independent service person or Company representative has been permitted to inspect the unit during regular business hours within a reasonable time after the problem was reported by the user.

In order to obtain warranty service, contact the nearest Jacuzzi Whirlpool Bath Authorized Service Agent ([http://www.jacuzzi.com/trade/bath\\_product\\_support/repairs/](http://www.jacuzzi.com/trade/bath_product_support/repairs/)) for listing. Describe the problem and the Authorized Service Agent will inspect the unit and provide the required warranty service.

If you are unable to contact a Jacuzzi Whirlpool Bath Authorized Service Agent, call or write:

Jacuzzi Whirlpool Bath  
Warranty Service Department  
14801 Quorum Dr., Suite 400,  
Dallas, TX 75254  
Call: 1-(800) 288-4002

To obtain warranty replacement for factory-installed components for Company supplied options and accessories manufactured and supplied by the Company, call or write the above. Provide a description of the problem and proof of purchase. You will be instructed how to obtain replacements and where to return, at your expense, the failed component(s), option(s), or accessory(ies).

All replacement parts, equipment, and repairs shall assume the remaining warranty period of the part(s) replaced.

The Company's warranty obligation shall be discharged upon tender of replacement or repair. The customer's refusal to accept the tender terminates the Company's warranty obligation.



# ACRYLIC KITCHEN SINKS

## Installation Care and Cleaning Guidelines

### IMPORTANT

Read all instructions carefully before beginning installation of your new sink.  
Eye and ear protection is always recommended while using any tool.

#### SELF RIM INSTALLATION

Installing your Jacuzzi Acrylic sink is relatively simple and you should be able to do it with a minimum of experience.

If this is a replacement for a sink of the same size, go directly to "Mounting your Sink to the Counter".

#### Measuring and Cutting Your Countertop:

1. Place the sink **UPSIDE DOWN** on the counter top and position accurately.
2. With a pencil, draw a line around the outside edge of the sink onto the countertop then remove the sink
3. Measure in 3/8" and draw new parallel lines inside the first sink outline.
4. Carefully cut out the countertop with the jigsaw on this 2nd inner line.
5. Carefully sand the edge of the cutout to remove any sharp edges and wipe with denatured alcohol.

#### Mounting your Sink to the Counter:

1. Attach faucets, drain assemblies and any other accessories to manufacturers' instructions
2. If this sink is replacing an existing sink then clean the counter top to remove any old sealant
3. Run a bead of silicone sealant around the bottom face of the perimeter of the sink and carefully position to secure the sink to the countertop. Clamping should not be required!
4. Wipe off excess silicone.

#### TOOLS AND MATERIALS

Match tools to your installation needs to complete the job

- Pencil
- Tape measure
- Jig-saw
- Sandpaper
- Cleaning materials
- Silicone adhesive sealant
- Framing square (for undermounting)
- Paper template (for undermounting)
- Board for cutting wooden template (for undermounting)
- Router (for undermounting)
- 2 bar clamps (for undermounting)
- Drill and 1/4" bit (for undermounting)
- Fastening screws 1/4" or 3/8" with washers (for undermounting)
- Screwdriver

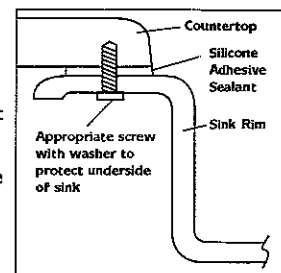
#### JACUZZI ACRYLIC SINKS UNDERMOUNT INSTALLATION

**PLEASE NOTE:** The Halifax sink is not suitable for undermounting.

**PLEASE NOTE:** When using a Jacuzzi Acrylic Sink in an undermount installation, please carefully check style and size before cutting countertop. Contact your fabricator for installation requirements and proper fasteners if undermounting to granite, marble or solid surface materials other than wood.

1. Position the sink over the base unit and calculate the center of the sink in relation to the depth of the countertop. Using the framing square, draw a line on the countertop to mark the center. Calculate the center of the sink in the other direction and mark this on the countertop.
2. Decide what set back is desired. This will vary depending on the style of sink, size of bowls and over/underhang that you have chosen.
3. Make a paper template and transfer to the plywood. Draw template on the plywood and adjust template size to suit your router bit & follower. Cut template.
4. Carefully check that sink and template measurements are correct before continuing.
5. Secure template to the countertop in relation to marked pencil lines using the bar clamps. Check, and cut countertop. Make sure the router cut accurately follows the edge of the template.
6. After the hole is cut, sand and finish the cut surface as required

7. Drill holes through the deck of sink rim to give it maximum support. This should include holes in each corner and at front and rear center locations although additional holes may be drilled if necessary.
8. Clean bottom of the countertop and top flange of the sink with denatured alcohol and run a narrow bead of silicone adhesive sealant to the top edge of the bowl flange and position the bowl.
9. Position and mount the sink using appropriate screws through the holes drilled into the sink rim. Do not use excessive force to tighten the screws
10. Clean off excess silicone from the countertop and sink.



**IMPORTANT NOTE:** Plumbers putty **MUST** be used when installing the sink basket strainers.

## **WARRANTY INFORMATION – CARE & CLEANING INSTRUCTIONS**

### **CARE & CLEANING INSTRUCTIONS**

When used properly this Jacuzzi Acrylic sink should give many years of hassle free use. The durable acrylic surface will under normal kitchen conditions resist scratches and stains. Although the cast acrylic surface will not absorb stains, occasionally a residue will build up on the surface that may. Simple daily rinsing and regular cleaning with bleach will retain the 'new look shine'. An appropriate Crème Polish can be used to buff & polish any minor scratches.

However, improper use may and can damage this sink or its finish and void the warranty. Please read the following instructions carefully before using your sink.

### **CARE OF YOUR JACUZZI ACRYLIC SINK**

- To keep your sink looking new, you should rinse thoroughly and dry with a soft towel after every use.
- Wipe a solution of bleach and water around the bowl then towel dry once a week.
- It is not necessary to use abrasive cleaners. Any residue can be removed by wiping with a cloth or sponge and liquid soap.
- Abrasive cleaners will dull the finish of the sink and void the warranty.

### **EXTENDED CARE OF YOUR JACUZZI ACRYLIC SINK**

- Jacuzzi recommends the use of protective mats or racks in this sink. Remove and clean these before cleaning your sink to maintain their appearance.
- If knives or sharp objects are to be used in the sink always use a cutting board or sink protector.
- Residue from sponges, wet dishrags or cleaning pads may discolor and dry on the sink surface. Remove these items after use.
- Small particles of iron from steel wool pads may rust and embed themselves into the sink surface. Do not leave these around or use these on your sink. Restore surface with an appropriate Crème Polish.
- Wait until pots and contents have cooled before placing in sink. Never pour hot grease or place hot pots directly into your sink.
- **REMEMBER**, if you do happen to damage this sink, minor cuts or scratches can be buffed and polished to restore the finish.

### **LIMITED LIFETIME WARRANTY**

Jacuzzi Acrylic products are warranted to be free from defects in materials and workmanship. This warranty excludes:

1. Any obligation other than replacement of defective parts, when presented to the selling distributor, together with proof of purchase, during the warranty period.
2. Any labor charges, removal and reinstallation expense, freight or postage, or any incidental or consequential damages resulting from any defective product.
3. Products classified as "accessories".
4. Normal wear and tear.

### **THIS WARRANTY SHALL BE VOIDED BY ANY OF THE FOLLOWING**

1. Modification.
2. Improper installation, care or maintenance of the product.
3. Use of the product for any purpose or in any manner other than for which it is specifically intended.
4. Improper use and maintenance contrary to use and care instructions.

The warranty supersedes any and all other warranties, expressed or implied. The foregoing warranties are exclusive and made only to the buyer.

**NO OTHER WARRANTY, WHETHER EXPRESSED, IMPLIED, OR STATUTORY INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL EXIST IN CONNECTION WITH ANY OF THE GOODS OR SERVICES SUPPLIED HEREUNDER, AND ALL SUCH WARRANTIES ARE HEREBY EXPRESSLY EXCLUDED.**

No employee, agent, or other person is authorized to give any warranties on behalf of Jacuzzi in addition to or different from those herein given, or to assume for Jacuzzi any other liability in connection with any of its products except in writing which is signed by an officer of Jacuzzi expressly and intentionally giving such warranties or assuming such liability.

# LIMITED WARRANTY

JACUZZI WHIRLPOOL BATH ("Jacuzzi Whirlpool Bath", "we", "us", "our"), warrants to the original consumer/purchaser for the applicable warranty period set forth below, that the products we sell are free from defects in material and workmanship, except as otherwise indicated below.

PRODUCTS	WARRANTY PERIOD
• All cast iron sink products with porcelain enamel finish.	(commences upon date originally installed for its intended purpose)
	Limited lifetime vessel warranty to the original consumer/purchaser only. The porcelain enamel finish is warranted for one (1) year.
• 1.6 gpf/6 ltr. china toilets.	Five (5) years.
• All other china products and kitchen sink accessories.	Two (2) years.
• All toilet seats.	One (1) year.

**ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THESE PRODUCTS IS LIMITED IN DURATION TO THE WARRANTY PERIOD SPECIFIED ABOVE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.**

**This limited warranty does not cover:**

- (a) damage to any products based on or resulting from improper installation or repair, misuse or abuse (including but not limited to excessive operating conditions), or alteration or adjustment other than in conformity with our specifications or instructions, whether performed by a contractor, service company or yourself;
- (b) damages resulting from failure to reasonably clean, care for or maintain a product in accordance with our instructions/recommendations; or,
- (c) any products we sell that have been moved or removed from their original installation site.

If you believe that a product fails to meet the above limited warranty, you should notify us in writing prior to expiration of the applicable warranty period set forth above at the following address: **Jacuzzi Whirlpool Bath, 2121 N. California Blvd., Suite 475, Walnut Creek, CA 94596.** Notification should include a description of the product, model number and how the product fails to meet the above warranty. Upon receipt of a written claim under this limited warranty and evidence of the date of purchase or installation, and after inspection by an authorized Jacuzzi Whirlpool Bath representative, at our option and in our sole discretion, we will either repair or replace the product with a Jacuzzi Whirlpool Bath product of the same or similar type and size; provided, however, that we will not pay any costs (labor or otherwise) associated with either removing a previously installed product; installing a replacement product; or transportation or return of a product.

**JACUZZI WHIRLPOOL BATH WILL NOT BE LIABLE FOR ANY OTHER LOSS OR EXPENSE(S) NOT SPECIFICALLY DESCRIBED ABOVE, AND DISCLAIMS ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.**

**SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.**

**THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.**

# Jacuzzi Whirlpool Bath Limited Warranty Designer Collection Shower Product

## WARRANTY COVERAGE

Jacuzzi Whirlpool Bath (the "Company") offers the following express limited warranty to the original purchaser of any Jacuzzi Whirlpool Bath Designer Collection Bath Product ("unit") who purchases the product for personal or single family use ("user"). The Company will repair or replace, at its option, the unit or its equipment in accordance with the following terms and conditions.

### TWO YEAR LIMITED WARRANTY ON BATHS

Our limited warranty on Designer Collection Bath products is for two (2) years. Our warranty covers the unit and factory-installed components against defects in material or workmanship. Warranty coverage begins on the date the unit was originally purchased by the user.

### NINETY DAY (PARTS ONLY) LIMITED WARRANTY ON OPTIONS AND ACCESSORIES

Our warranty on options and accessories manufactured by the Company is for ninety (90) days for parts only. Our warranty covers options and accessories manufactured by the Company against defects of material or workmanship. Warranty coverage begins on the date the option or accessory was originally purchased by the user.

## WARRANTY LIMITATIONS

Our limited warranty does not cover defects, damage, or failure caused by the common carrier, installer, user, or other person, or resulting from, without limitation, any of the following: careless handling (lifting unit by plumbing, abrading finish, etc.); modification of any type for any reason (including modification to meet local codes); improper installation (including installation not in accordance with instructions and specifications provided with the unit); connections supplied by the installer of the equipment; improper voltage supply or unauthorized electrical modification; misuse; incorrect operation, or lack of proper routine maintenance; operation of the unit without specified minimum amount of water or at inappropriate water temperature; use of abrasive or improper cleaners; or acts of God, such as lightning, floods, earthquakes, etc.

In addition, THE COMPANY WILL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES or losses arising from any cause (e.g., water damage to carpet, ceiling, loss of use, etc.) including its own negligence; damages to, respecting, or resulting from: plated parts when pool and/or spa chemicals are used in the unit; optional bath equipment not manufactured by the Company but supplied by Dealer, installer or the Company; the unit's prior usage as an operational display; or defects that should have been discovered before installation. This limited warranty does not include: labor, transportation, or other costs incurred in the removal and/or reinstallation of the original unit and/or installation of a replacement unit; any costs relating to obtaining access for repair; or loss of use damage, including loss of sales, profit or business advantage of any kind under any circumstances. Bath units are excluded from any warranty coverage if any addition, deletion, or modification of any kind whatsoever has been made to the unit (or to any component).

Warranty coverage is provided in the United States of America and Canada.

## EXCLUSION OF IMPLIED WARRANTIES

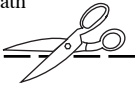
IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED ALTOGETHER OR TO THE FULL EXTENT ALLOWED BY LAW.

NOTICE: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. There are no warranties applicable to Jacuzzi Whirlpool Bath products except as expressly stated herein or as implied by applicable state and federal laws. The Company will not be responsible for any statements or representations made in any form that go beyond, are broader than or are inconsistent with any authorized literature or specifications furnished by the Company.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

## RETURN OF WARRANTY CARD

The attached Warranty Registration Card MUST be filled out by the purchaser within thirty (30) days from purchase and mailed to Jacuzzi Whirlpool Bath in order for this warranty to become effective.



Jacuzzi Whirlpool Bath  
P.O. Drawer J  
Walnut Creek, CA 94596-9885

**RESPONSIBILITIES OF OTHERS**

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. Notices are placed on and in the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. The Company is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing prior to installation.

Damage occurring in transit is the responsibility of the carrier. The user or installer MUST open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.

It is the responsibility of the installer, building contractor, or user to provide access for service. The Company is not responsible for any costs relating to obtaining access for repair. The user shall bear such costs and, if appropriate, must seek recovery from the installer.

Damage occurring to the unit during installation is the responsibility of the installer and/or building contractor and damage occurring thereafter is the responsibility of the user.

Failure of any optional equipment is the sole responsibility of the equipment manufacturer. (Options and accessories manufactured by the Company are warranted for ninety (90) days from the original date of purchase for parts only.)

The Distributor or Dealer is responsible for knowing local code requirements and notifying the installing contractor and/or user of these requirements at the time of purchase. The Company is not responsible for costs to modify any product to obtain any code approval, such as city, county, or state building codes in U.S.A. or municipal or provincial codes in Canada.

**WARRANTY SERVICE**

For the customer's benefit, the Company maintains a list of independent service personnel to perform required warranty service repairs. Such firms are not agents or representatives of the Company and cannot bind the Company by words or conduct.

The Company will provide the warranty service described above when the following conditions have been met: the failure is of the nature or type covered by the warranty; the user has informed an Authorized Jacuzzi Whirlpool Bath Service Agent or Warranty Service Department Representative of the nature of the problem during the warranty period; conclusive evidence (e.g., proof of purchase or installation) is provided to the foregoing by the user proving that the failure occurred or was discovered within the warranty period; an authorized independent service person or Company representative has been permitted to inspect the unit during regular business hours within a reasonable time after the problem was reported by the user.

In order to obtain warranty service, consult your local telephone book for the location of the nearest Jacuzzi Whirlpool Bath Authorized Service Agent. Describe the problem and the Authorized Service Agent will inspect the unit and provide the required warranty service.

If you are unable to contact a Jacuzzi Whirlpool Bath Authorized Service Agent, call or write:

Jacuzzi Whirlpool Bath  
 Warranty Service Department  
 P.O. Drawer J  
 Walnut Creek,  
 California 94596  
 Call: (800) 288-4002

To obtain warranty replacement for factory-installed components for Company supplied options and accessories manufactured and supplied by the Company, call or write the above. Provide a description of the problem and proof of purchase. You will be instructed how to obtain replacements and where to return, at your expense, the failed component(s), option(s), or accessory(ies).

All replacement parts, equipment, and repairs shall assume the remaining warranty period of the part(s) replaced.

The Company's warranty obligation shall be discharged upon tender of replacement or repair. The customer's refusal to accept the tender terminates the Company's warranty obligation.

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Ninety-Day  
 Parts Only  
 Limited Warranty  
 On  
 Accessory(ies)



**Warranty  
 Registration Card**

This card must be filled out and returned to the address printed on the other side within thirty (30) days from date of purchase in order for this warranty to be come effective.

Purchaser's Name \_\_\_\_\_

Purchaser's Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Model Name \_\_\_\_\_

Serial Number \_\_\_\_\_

Dealer's Name \_\_\_\_\_

Dealer's Address \_\_\_\_\_

- How did you first hear about this Jacuzzi® product?  
 Advertisement  Article in Magazine/Newspaper  
 Visited Dealer/Plumbing Supplier  Yellow Pages  
 Builder/Plumber/Remodeler  Decorator/Architect  
 Visited Retailer/Home Center/Store  
 Word of Mouth... Friend/Relative/Acquaintance  
 Other (Please Describe) \_\_\_\_\_

- Who first gave you specific information about this product (specifications, prices, etc.)?  
 Dealer/Plumbing Supplier  Builder  Remodeler  
 Plumbing Contractor  Retailer/Home Center Store  
 Decorator/Architect  Already Installed  
 Styling  Warranty Service  Product Features  
 Brand Name  Price  Hydrotherapy  
 Home Resale  
 Other \_\_\_\_\_

- Who finally decided which product you would buy?  
 Self  Spouse  Self and Spouse Together  
 Other Family Member  Designer/Architect  
 Builder/Plumber/Remodeler  Already Installed  
 Who installed?  Already installed/New Home  
 Contractor/Plumber when remodeling  
 Self/Spouse when remodeling  
 Other \_\_\_\_\_

- What is the current market value of this property?  
 Please estimate \$ \_\_\_\_\_
- What is the age of the head of the household? \_\_\_\_\_ years
- What other manufacturers did you consider?  
 Aqua Glass  
 Eljer  Lasco  Price Pfister  
 Kohler  American Standard  Sterling  
 Other (Specify) \_\_\_\_\_

- How long did you shop before purchasing unit?  
 1 day  2 months-6 months  
 2-7 days  6 months-1 year  
 1 week-2 weeks  1 year-2 years  
 2 weeks-4 weeks  +2 years

- Approximately how long have you lived in this home?  
 Please indicate, approximately, the total annual income of your household.  
 Up to \$24,999  \$50,000 to \$74,999  
 \$25,000 to \$29,999  \$75,000 to \$99,999  
 \$30,000 to \$39,999  \$100,000 to \$149,999  
 \$40,000 to \$49,999  \$150,000 and Above

- Was your purchase process?  
 Very easy  Easy  Difficult  Very Difficult
- How technically aware were you of the patented Jacuzzi® jet system prior to your purchase?  
 Not aware  Somewhat aware  Very aware

Ninety-Day  
 Parts Only  
 Limited Warranty  
 On  
 Accessory(ies)

**JACUZZI WHIRLPOOL BATH**

U225000C

# Jacuzzi Whirlpool Bath Limited Warranty Shower System Product

## WARRANTY COVERAGE

Jacuzzi Whirlpool Bath (the "Company") offers the following express limited warranty to the original purchaser of any Jacuzzi Whirlpool Bath Shower System product ("unit") who purchases the product for personal or single family use ("user"). The Company will repair or replace, at its option, the unit or its equipment in accordance with the following terms and conditions. Units in commercial use are excluded from any warranty coverage whatsoever.

### ONE YEAR LIMITED WARRANTY ON SHOWER SYSTEM

Our limited warranty on Shower System products is for one (1) year. Our warranty covers the unit and factory-installed components (e.g., pump, motor) against defects in material or workmanship. Warranty coverage begins on the date the unit was originally purchased by the user.

### NINETY DAY (PARTS ONLY) LIMITED WARRANTY ON OPTIONS AND ACCESSORIES

Our limited warranty on options and accessories manufactured by the Company is for ninety (90) days for parts only. Our warranty covers options and accessories manufactured by the Company (e.g., fill spout kits, trim kits, skirts) against defects in material or workmanship. Warranty coverage begins on the date the option or accessory was originally purchased by the user.

## WARRANTY LIMITATIONS

Our limited warranty does not cover defects, damage, or failure caused by the common carrier, installer, user, or other person, or resulting from, without limitation, any of the following: careless handling (lifting unit by plumbing, abrading finish, etc.); modification of any type for any reason (including modification to meet local codes); improper installation (including installation not in accordance with instructions and specifications provided with the unit); connections supplied by the installer of the equipment; improper voltage supply or unauthorized electrical modification; misuse; incorrect operation, or lack of proper routine maintenance; operation of the unit without specified minimum amount of water or at inappropriate water temperature; use of abrasive or improper cleaners; or acts of God, such as lightning, floods, earthquakes, etc.

In addition, THE COMPANY WILL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES or losses arising from any cause (e.g., water damage to carpet, ceiling, loss of use, etc.) including its own negligence; damages to, respecting, or resulting from: plated parts when chemicals are used in the unit; optional equipment not manufactured by the Company but supplied by Dealer, installer or the Company; the unit's prior usage as an operational display; or defects that should have been discovered before installation. This limited warranty does not include: labor, transportation, or other costs incurred in the removal and/or reinstallation of the original unit and/or installation of a replacement unit; any costs relating to obtaining access for repair; or loss of use damage, including loss of sales, profit or business advantage of any kind under any circumstances. Units in commercial use are excluded from any warranty coverage whatsoever.

Warranty coverage is provided only in the United States of America and Canada.

## EXCLUSION OF IMPLIED WARRANTIES

IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED ALTOGETHER OR TO THE FULL EXTENT ALLOWED BY LAW.

NOTICE: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. There are no warranties applicable to Jacuzzi Whirlpool Bath products except as expressly stated herein or as implied by applicable state and federal laws. The Company will not be responsible for any statements or representations made in any form that go beyond, are broader than or are inconsistent with any authorized literature or specifications furnished by the Company.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

## RETURN OF WARRANTY CARD

The attached pre-addressed Warranty Registration Card MUST be filled out by the purchaser within thirty (30) days from purchase and mailed to Jacuzzi Whirlpool Bath in order for this warranty to become effective.



Jacuzzi Whirlpool Bath  
P.O. Box 702168  
Dallas, TX 75370-2168



## RESPONSIBILITIES OF OTHERS

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. Notices are placed on and in the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. The Company is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing prior to installation.

Damage occurring in transit is the responsibility of the carrier. The user or installer MUST open the crates and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.

It is the responsibility of the installer, building contractor, or user to provide access for service. The Company is not responsible for any costs relating to obtaining access for repair. The user shall bear such costs and, if appropriate, must seek recovery from the installer.

Damage occurring to the unit during installation is the responsibility of the installer and/or building contractor and damage occurring thereafter is the responsibility of the user.

Failure of any optional equipment is the sole responsibility of the equipment manufacturer. (Options and accessories manufactured by the Company are warranted for ninety (90) days from the original date of purchase for parts only.)

The Distributor or Dealer is responsible for knowing local code requirements and notifying the installing contractor and/or user of these requirements at the time of purchase. The Company is not responsible for costs to modify any product to obtain any code approval, such as city, county, or state building codes in U.S.A. or municipal or provincial codes in Canada.

## WARRANTY SERVICE

For the customer's benefit, the Company maintains a list of independent service personnel to perform required warranty service repairs. Such firms are not agents or representatives of the Company and cannot bind the Company by words or conduct.

The Company will provide the warranty service described above when the following conditions have been met: the failure is of the nature or type covered by the warranty; the user has informed an Authorized Jacuzzi Whirlpool Bath Service Agent or Warranty Service Department Representative of the nature of the problem during the warranty period; conclusive evidence (e.g., proof of purchase or installation) is provided to the foregoing by the user proving that the failure occurred or was discovered within the warranty period; an authorized independent service person or Company representative has been permitted to inspect the unit during regular business hours within a reasonable time after the problem was reported by the user.

In order to obtain warranty service, consult your local telephone book for the location of the nearest Jacuzzi Whirlpool Bath Authorized Service Agent. Describe the problem and the Authorized Service Agent will inspect the unit and provide the required warranty service.

If you are unable to contact a Jacuzzi Whirlpool Bath Authorized Service Agent, call or write:

Jacuzzi Whirlpool Bath  
Warranty Service Department  
P.O. Box 702168  
Dallas, TX 75370-2168  
Call: 800-288-4002

To obtain warranty replacement for factory-installed components or Company supplied options and accessories manufactured and supplied by the Company, call or write the above. Provide a description of the problem and proof of purchase. You will be instructed how to obtain replacements and where to return, at your expense, the failed component(s), option(s), or accessory(ies).

All replacement parts, equipment, and repairs shall assume the remaining warranty period of the part(s) replaced.

The Company's warranty obligation shall be discharged upon tender of replacement or repair. The customer's refusal to accept the tender terminates the Company's warranty obligation.

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Ninety-Day  
Parts Only  
Limited Warranty  
On  
Accessory(ies)



## Warranty Registration Card

This card must be filled out and returned to the address printed on the other side within thirty (30) days from date of purchase in order for this warranty to be come effective.

Purchaser's Name \_\_\_\_\_

Purchaser's Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Model Name \_\_\_\_\_

Serial Number \_\_\_\_\_

Dealer's Name \_\_\_\_\_

Dealer's Address \_\_\_\_\_

1. How did you first hear about this Jacuzzi® product?  
 Advertisement  Article in Magazine/Newspaper  
 Visited Dealer/Plumbing Supplier  Yellow Pages  
 Builder/Plumber/Remodeler  Decorator/Architect  
 Visited Retailer/Home Center/Store  
 Word of Mouth... Friend/Relative/Acquaintance  
 Other (Please Describe) \_\_\_\_\_

2. Who first gave you specific information about this product (specifications, prices, etc.)?  
 Dealer/Plumbing Supplier  Builder  Remodeler  
 Plumbing Contractor  Retailer/Home Center/Store  
 Decorator/Architect  Already Installed

3. What was the main reason for purchase?  
 Styling  Warranty Service  Product Features  
 Brand Name  Price  Hydrotherapy  
 Home Resale  
 Other \_\_\_\_\_

4. Who finally decided which product you would buy?  
 Self  Spouse  Self and Spouse Together  
 Other Family Member  Designer/Architect  
 Builder/Plumber/Remodeler  Already Installed  
 Who installed?  Already installed/New Home  
 Contractor/Plumber when remodeling  
 Self/Spouse when remodeling  
 Other \_\_\_\_\_

5. What is the current market value of this property?  
 Please estimate \$ \_\_\_\_\_ years

6. What is the age of the head of the household?  
 1 day  2 months-6 months  
 2-7 days  6 months-1 year  
 1 week-2 weeks  1 year-2 years  
 2 weeks-4 weeks  +2 years

7. How long did you shop before purchasing unit?  
 1 day  2 months-6 months  
 2-7 days  6 months-1 year  
 1 week-2 weeks  1 year-2 years  
 2 weeks-4 weeks  +2 years

8. What other manufacturers did you consider?  
 Eller  Lasco  Price Plister  Aqua Glass  
 Kohler  American Standard  Sterling  
 Other (Specify) \_\_\_\_\_

9. Approximately how long have you lived in this home?  
 Up to \$24,999  \$50,000 to \$74,999  
 \$25,000 to \$29,999  \$75,000 to \$99,999  
 \$30,000 to \$39,999  \$100,000 to \$149,999  
 \$40,000 to \$49,999  \$150,000 and Above

10. Was your purchase process?  
 Very easy  Easy  Difficult  Very Difficult

Ninety-Day  
Parts Only  
Limited Warranty  
On  
Accessory(ies)