



Consumer Mowing Equipment Limited Warranty

Ariens Company (Ariens) warrants to the **original purchaser** that Ariens, Gravely and Countax brand lawn and garden consumer products purchased on or after 1/1/2013 will be free from defects in material and workmanship for the time period noted in the chart below. Equipment put to personal use around a single household or residence is considered "Consumer Use"; equipment put to any business use (agricultural, commercial, or industrial) or used at multiple locations is considered "Commercial Use." If any product is rented or leased, then the duration of these warranties shall be 90 days after the date of purchase.

An authorized Ariens dealer (Ariens brand products), Gravely dealer (Gravely brand products), or Countax dealer (Countax brand products) will repair any defect in material or workmanship, and repair or replace any defective part, subject to the conditions, limitations and exclusions set forth herein. Such repair or replacement will be free of charge (labor and parts) to the original purchaser except as noted below.

Warranty Code	Product Group	Warranty Period Consumer Use	Warranty Period Commercial Use
HA	Zoom & ZT Zero-Turn Riders; AMP™ Rider	3 Years	90 Days
HB	Max Zoom & ZT HD Zero-Turn Riders	3 Years	1 Year
HC	Tractors, "961" Series Walk-Behind Mowers	2 Years	90 Days
HD	Classic LM Series Mowers; Wide Area Walk Mowers; Razor, XD3	3 Years	90 Days
N/A	Service (replacement) Parts	90 Days (no labor)	90 Days (no labor)

Special Extensions

The chart below details special extensions to this warranty:

Warranty Code	Warranty Exception	Warranty Period	Use	Detail
HA, HB	Mower Deck Shell on Zero-Turn Riders	5 Years	Consumer	3 years parts and labor Additional 2 years parts only
HA, HB	Main Frame on Zero-Turn Riders	5 Years	Consumer	3 years parts and labor Additional 2 years parts only
HA	Batteries for AMP™ Rider	2 Years	Consumer	100% first year; prorated second year

Exceptions and Limitations

The chart below details special exceptions to this warranty:

Warranty Code	Warranty Exception	Warranty Period	Use	Detail
All	Batteries	1 Year	Consumer	Prorated
All	Belts, Muffler, Tires	None	Commercial	These components are not covered when used commercially.
All	Cloth, Plastic, and Rubber Components (Including Belts and Cables)	Maximum 2 Years	All	Warranty is limited to 2 years for consumer use. Except as noted above, these components are covered for defect, not for wear.
All	Engines	See Engine Manufacturer's Warranty	All	Engines are covered by engine manufacturer's warranty. Refer to engine manufacturer's warranty statement.

Customer Responsibilities

Register the product immediately at the time of sale. If the dealer does not register the product, the customer must complete the product registration card in the literature package and return it to the Ariens Company, or register the unit online at www.ariens.com, www.gravely.com, www.countax.com.

To obtain warranty service, the **original purchaser** must:

- Perform the maintenance and adjustments explained in the owner's manual.
- Promptly notify Ariens or an authorized Ariens, Gravely or Countax service representative of the need for warranty service.
- Transport the product to and from the place of warranty service at owner's expense.
- Have the warranty service performed by an authorized Ariens, Gravely or Countax service representative.

To Find an Authorized Service Representative:

In the U.S. and Canada:		
Use the dealer locator on our websites: www.ariens.com • www.gravely.com		
Or contact us by mail or by phone:		
In the U.S., Canada, Mexico, Caribbean, Central and South America:	In Europe, Asia, Africa or the Middle East:	In Australia or New Zealand:
Ariens Company 655 W. Ryan Street Brillion, WI 54110 Phone: (920) 756 - 4688 www.ariens.com	Countax Ltd, Countax House Great Haseley, Oxfordshire, OX44 7PF Phone: 0800 597 7777 www.countax.com	Ariens Company Building 2 6 Wedgewood Rd. Hallam, Victoria 3803 Australia Phone: (03) 9796 4244 1800 335 489 www.ariens.com.au

Exclusions – Items Not Covered by This Warranty

- Parts that are not genuine Ariens, Gravely or Countax service parts are not covered by this warranty and may void the warranty.
- Damages resulting from the installation or use of any part, accessory, or attachment which is not approved by the Ariens Company for use with product(s) identified herein are not covered by this warranty.
- The following maintenance, service and replacement items are not covered by this warranty unless they are noted in the Limitations section above: lubricants, spark plugs, oil, oil filters, air filters, fuel filters, brake linings, brake arms, brake shoes, skid shoes, scraper blades, shear bolts, mower blades, mower vanes, brushes, headlights, light bulbs, knives, cutters.
- Any misuse, alteration, improper assembly, improper adjustment, neglect, or accident which requires repair is not covered by this warranty.
- **Use of gasoline blends exceeding 10% ethanol voids any and all warranties.**
- Products are designed to the specifications in the area that the product was originally distributed. Different areas may have significantly different legal and design requirements. This warranty is limited to the requirements in the area in which the unit was originally distributed. Ariens Company does not warrant this product to the requirements of any other area. Warranty service is limited to service within the area originally distributed.
- In countries other than the United States and Canada, contact the Ariens Company dealer for warranty policies that govern within your country. Rights may vary from country to country and within any one country.

Disclaimer

Ariens Company may from time to time change the design of its products. Nothing contained in this warranty shall be construed as obligating the Ariens Company to incorporate such design changes into previously manufactured products, nor shall such changes be construed as an admission that previous designs were defective.

LIMITATION OF REMEDY AND DAMAGES

Ariens Company's liability under this warranty, and under any implied warranty that may exist, is limited to repair of any defect in workmanship, and repair or replacement of any defective part. Ariens Company shall not be liable for incidental, special, or consequential damages (including lost profits). Some states do not allow the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

AUSTRALIAN CONSUMER LAW

The following applies solely to warranties subject to Subsection 102(1) of the Australian Consumer Law: Our goods come with guarantees that cannot be excluded by the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to a major failure.

DISCLAIMER OF FURTHER WARRANTY

Ariens Company makes no warranty, express or implied, other than what is expressly made in this warranty. If the law of your state provides that an implied warranty of merchantability, or an implied warranty of fitness for particular purpose, or any other implied warranty, applies to Ariens Company, then any such implied warranty is limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from region to region.



Commercial Mowing Equipment Limited Warranty

Ariens Company (Ariens) warrants to the **original purchaser** that Ariens, Gravely and Countax brand products purchased on or after 1/1/2013 and designated or labeled commercial products by Ariens Company will be free from defects in material and workmanship for the time period noted in the chart below. Equipment put to personal use around a single household or residence is considered "Consumer Use"; equipment put to any business use (agricultural, commercial, or industrial) or used at multiple locations is considered "Commercial Use." If any product is rented or leased, then the duration of these warranties shall be 90 days after the date of purchase.

An authorized Ariens dealer (Ariens brand products), Gravely dealer (Gravely brand products), or Countax dealer (Countax brand products) will repair any defect in material or workmanship, and repair or replace any defective part, subject to the conditions, limitations and exclusions set forth herein. Such repair or replacement will be free of charge (labor and parts) to the original purchaser except as noted below.

Warranty Code	Product Group	Warranty Period Consumer Use	Warranty Period Commercial Use
CA	Pro-Turn 100 & 200, Pro-Master, Compact-Pro, Pro-Stance, Pro-Ride, Pro-Walk Mowers, Pro-Zoom, etc.	3 Years	2 Years
CB	Turf Mowing Equipment: CL, TRM, TVM, FP, PM-3084, etc.	3 Years	2 Years
CC	Pro 20 Series Walk-Behind Mowers, Commercial 21	3 Years	1 Year
N/A	Service (replacement) Parts	90 Days (no labor)	90 Days (no labor)
CD	Pro-Turn 400	3 Years	3 Years (Years 1 & 2: Parts & Labor, Year 3: Parts Only)
CF	Pro-Turn	3 Years	2 Years or 600 Hours

Special Extensions

The chart below details special extensions to this warranty:

Warranty Code	Warranty Exception	Warranty Period	Use	Detail
CA, CD	Mower Deck Shell on Commercial Mowers	Lifetime	All	2 Years parts and labor (Commercial), 3 Years parts and labor (Consumer), parts-only thereafter.
CA, CD	Main Frame on Commercial Mowers	Lifetime	All	2 Years parts and labor (Commercial), 3 Years parts and labor (Consumer), parts-only thereafter.
CA, CD	Cast Iron Deck Spindles	3 Years	All	3 Years for all users including Commercial.
CB	Reels	Lifetime	All	Warranty on reels only against bending or breaking.

Exceptions and Limitations

The chart below details special exceptions to this warranty:

Warranty Code	Warranty Exception	Warranty Period	Use	Detail
All	Batteries	1 Year	All	Prorated
All	Belts, Muffler, Tires	None	Commercial	These components are not covered when used commercially.
All	Cloth, Plastic, and Rubber Components (Including Belts and Cables)	Maximum 2 Year	All	Warranty is limited to 2 years for consumer use. Except as noted above, these components are covered for defect, not for wear.
All	Engines	See Engine Manufacturer's Warranty	All	Engines are covered by engine manufacturer's warranty. Refer to engine manufacturer's warranty statement.

Customer Responsibilities

Register the product immediately at the time of sale. If the dealer does not register the product, the customer must complete the product registration card in the literature package and return it to the Ariens Company, or register the unit online at www.ariens.com, www.gravely.com, www.countax.com.

To obtain warranty service, the **original purchaser** must:

- Perform the maintenance and adjustments explained in the owner's manual.
- Promptly notify Ariens or an authorized Ariens, Gravely or Countax service representative of the need for warranty service.
- Transport the product to and from the place of warranty service at owner's expense.
- Have the warranty service performed by an authorized Ariens, Gravely or Countax service representative.

To Find an Authorized Service Representative:

In the U.S. and Canada:		
Use the dealer locator on our websites: www.ariens.com • www.gravely.com		
Or contact us by mail or by phone:		
In the U.S., Canada, Mexico, Caribbean, Central and South America:	In Europe, Asia, Africa or the Middle East:	In Australia or New Zealand:
Ariens Company 655 W. Ryan Street Brillion, WI 54110 Phone: (920) 756 - 4688 www.ariens.com	Countax Ltd, Countax House Great Haseley, Oxfordshire, OX44 7PF Phone: 0800 597 7777 www.countax.com	Ariens Company Building 2 6 Wedgewood Rd. Hallam, Victoria 3803 Australia Phone: (03) 9796 4244 1800 335 489 www.ariens.com.au

Exclusions – Items Not Covered by This Warranty

- Parts that are not genuine Ariens, Gravely or Countax service parts are not covered by this warranty and may void the warranty.
- Damages resulting from the installation or use of any part, accessory, or attachment which is not approved by the Ariens Company for use with product(s) identified herein are not covered by this warranty.
- The following maintenance, service and replacement items are not covered by this warranty unless they are noted in the Limitations section above: lubricants, spark plugs, oil, oil filters, air filters, fuel filters, brake linings, brake arms, brake shoes, skid shoes, scraper blades, shear bolts, mower blades, mower vanes, brushes, headlights, light bulbs, knives, cutters.
- Any misuse, alteration, improper assembly, improper adjustment, neglect, or accident which requires repair is not covered by this warranty.
- **Use of gasoline blends exceeding 10% ethanol voids any and all warranties.**
- Products are designed to the specifications in the area that the product was originally distributed. Different areas may have significantly different legal and design requirements. This warranty is limited to the requirements in the area in which the unit was originally distributed. Ariens Company does not warrant this product to the requirements of any other area. Warranty service is limited to service within the area originally distributed.
- In countries other than the United States and Canada, contact the Ariens Company dealer for warranty policies that govern within your country. Rights may vary from country to country and within any one country.

Disclaimer

Ariens Company may from time to time change the design of its products. Nothing contained in this warranty shall be construed as obligating the Ariens Company to incorporate such design changes into previously manufactured products, nor shall such changes be construed as an admission that previous designs were defective.

LIMITATION OF REMEDY AND DAMAGES

Ariens Company's liability under this warranty, and under any implied warranty that may exist, is limited to repair of any defect in workmanship, and repair or replacement of any defective part. Ariens Company shall not be liable for incidental, special, or consequential damages (including lost profits). Some states do not allow the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

AUSTRALIAN CONSUMER LAW

The following applies solely to warranties subject to Subsection 102(1) of the Australian Consumer Law: Our goods come with guarantees that cannot be excluded by the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to a major failure.

DISCLAIMER OF FURTHER WARRANTY

Ariens Company makes no warranty, express or implied, other than what is expressly made in this warranty. If the law of your state provides that an implied warranty of merchantability, or an implied warranty of fitness for particular purpose, or any other implied warranty, applies to Ariens Company, then any such implied warranty is limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from region to region.



Sno-Thro[®], Sno-Tek[®] and Chore Performing Equipment Limited Warranty

Ariens Company (Ariens) warrants to the **original purchaser** that Ariens, Gravely, Parker, and Countax brand chore performing equipment (including Sno-Thro[®] and Sno-Tek[®] equipment) purchased on or after 1/1/2013 will be free from defects in material and workmanship for the time period noted in the chart below. Equipment put to personal use around a single household or residence is considered "Consumer Use"; equipment put to any business use (agricultural, commercial, or industrial) or used at multiple locations is considered "Commercial Use." If any product is rented or leased, then the duration of these warranties shall be 90 days after the date of purchase.

An authorized Ariens dealer (Ariens brand products), Gravely dealer (Gravely brand products), Parker dealer (Parker brand products), or Countax dealer (Countax brand products) will repair any defect in material or workmanship, and repair or replace any defective part, subject to the conditions, limitations and exclusions set forth herein. Such repair or replacement will be free of charge (labor and parts) to the original purchaser except as noted below.

Warranty Code	Product Group	Warranty Period Consumer Use	Warranty Period Commercial Use
PA	Log Splitters, Brushes, String Trimmers, Edgers	3 Years	90 Days
PB	Professional Powered Brushes	3 Years	1 Year
PC	Tillers	2 Years	90 Days
PD	Vacuums, Blowers, Sweepers, Truck Loaders, Lawn Rakes, Sprayers, Aerators, etc.	1 Year	1 Year
PE	Pressure Washer, Generators	3 Years	1 Year
SA	Professional Sno-Thro [®]	3 Years	1 Year
SB	Compact, Deluxe, Platinum, AMP [™] Sno-Thro [®] , Path-Pro [®]	3 Years	90 Days
SC	Sno-Tek [®]	2 Years	90 Days
UA	Utility Vehicles	1 Year	1 Year
N/A	Service (Replacement) Parts	90 Days (no labor)	90 Days (no labor)

Special Extensions

The chart below details special extensions to this warranty:

Warranty Code	Warranty Exception	Warranty Period	Use	Detail
SA	Cast Iron Auger Gear Case	5 Years	All	5 Years for all users including Commercial
SB	Cast Iron Auger Gear Case	5 Years	Consumer	5 Years for Consumer use; 1 Year for Commercial Use
SB	Batteries for AMP [™] Sno-Thro [®]	2 Years	Consumer	100% first year; prorated second year.

Exceptions and Limitations

The chart below details special exceptions to this warranty:

Warranty Code	Warranty Exception	Warranty Period	Use	Detail
All	Batteries	1 Year	All	Prorated
All	Belts, Muffler, Tires	None	Commercial	These components are not covered when used commercially.
All	Cloth, Plastic, and Rubber Components (Including Belts and Cables)	Maximum 2 Years	All	Warranty is limited to 2 years for consumer use. (1 year for warranty code "PD".) Except as noted above, these components are covered for defect, not for wear.
SA, SB, SC	Idlers	Maximum 2 Years	All	Warranty is limited on idlers to 2 years for consumer use.
All	Engines	See Engine Manufacturer's Warranty	All	Engines are covered by engine manufacturer's warranty. Refer to engine manufacturer's warranty statement.

Customer Responsibilities

Register the product immediately at the time of sale. If the dealer does not register the product, the customer must complete the product registration card in the literature package and return it to the Ariens Company, or register the unit online at www.ariens.com, www.gravely.com, www.countax.com, www.parkersweeper.com.

To obtain warranty service, the **original purchaser** must:

- Perform the maintenance and adjustments explained in the owner's manual.
- Promptly notify Ariens or an authorized Ariens, Gravely, Parker or Countax service representative of the need for warranty service.
- Transport the product to and from the place of warranty service at owner's expense.
- Have the warranty service performed by an authorized Ariens, Gravely, Parker or Countax service representative.

To Find an Authorized Service Representative:

In the U.S. and Canada:		
Use the dealer locator on our websites: www.ariens.com • www.gravely.com		
Or contact us by mail or by phone:		
In the U.S., Canada, Mexico, Caribbean, Central and South America:	In Europe, Asia, Africa or the Middle East:	In Australia or New Zealand:
Ariens Company 655 W. Ryan Street Brillion, WI 54110 Phone: (920) 756 - 4688 www.ariens.com	Countax Ltd, Countax House Great Haseley, Oxfordshire, OX44 7PF Phone: 0800 597 7777 www.countax.com	Ariens Company Building 2 6 Wedgewood Rd. Hallam, Victoria 3803 Australia Phone: (03) 9796 4244 1800 335 489 www.ariens.com.au

Exclusions – Items Not Covered by This Warranty

- Parts that are not genuine Ariens, Gravely, Parker or Countax service parts are not covered by this warranty and may void the warranty.
- Damages resulting from the installation or use of any part, accessory, or attachment which is not approved by the Ariens Company for use with product(s) identified herein are not covered by this warranty.
- The following maintenance, service and replacement items are not covered by this warranty unless they are noted in the Limitations section above: lubricants, spark plugs, oil, oil filters, air filters, fuel filters, brake linings, brake arms, brake shoes, skid shoes, scraper blades, shear bolts, mower blades, mower vanes, brushes, headlights, light bulbs, knives, cutters, and single-stage impellers.
- Any misuse, alteration, improper assembly, improper adjustment, neglect, or accident which requires repair is not covered by this warranty.
- **Use of gasoline blends exceeding 10% ethanol voids any and all warranties.**
- Products are designed to the specifications in the area that the product was originally distributed. Different areas may have significantly different legal and design requirements. This warranty is limited to the requirements in the area in which the unit was originally distributed. Ariens Company does not warrant this product to the requirements of any other area. Warranty service is limited to service within the area originally distributed.
- In countries other than the United States and Canada, contact the Ariens Company dealer for warranty policies that govern within your country. Rights may vary from country to country and within any one country.
- Normal Wear: This warranty does not cover repair when normal use has exhausted the useful life of a part such as a high pressure hose, spray wand, nozzles, trigger handle, supply hoses, quick couplers, gaskets, valves, pistons, pump valve assemblies, o-rings, water and oil seals.

Special Exclusions on Utility Vehicles

The following uses void the warranty terms on Utility Vehicles (Warranty Code UA):

- Renting or leasing the utility vehicle.
- Using the utility vehicle to tow or carry loads in excess of the limits specified in the owner/operator manual.
- Modifying the utility vehicle with parts and accessories that are not genuine or authorized Ariens or Gravely parts or accessories.
- Modifying the utility vehicle without express written authorization from the Ariens Company.
- Operating the utility vehicle when it has not been completely and properly assembled and pre-delivered by an authorized Gravely dealer.

Disclaimer

Ariens Company may from time to time change the design of its products. Nothing contained in this warranty shall be construed as obligating the Ariens Company to incorporate such design changes into previously manufactured products, nor shall such changes be construed as an admission that previous designs were defective.

LIMITATION OF REMEDY AND DAMAGES

Ariens Company's liability under this warranty, and under any implied warranty that may exist, is limited to repair of any defect in workmanship, and repair or replacement of any defective part. Ariens Company shall not be liable for incidental, special, or consequential damages (including lost profits). Some states do not allow the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

AUSTRALIAN CONSUMER LAW

The following applies solely to warranties subject to Subsection 102(1) of the Australian Consumer Law: Our goods come with guarantees that cannot be excluded by the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to a major failure.

DISCLAIMER OF FURTHER WARRANTY

Ariens Company makes no warranty, express or implied, other than what is expressly made in this warranty. If the law of your state provides that an implied warranty of merchantability, or an implied warranty of fitness for particular purpose, or any other implied warranty, applies to Ariens Company, then any such implied warranty is limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from region to region.