Residential Resilient Array-LVT Products
Limited Warranty

Products
Shaw® warrants the Shaw Array- LVT floor products to be free from manufacturing defects for a specified length of time from the date of purchase as set forth below.

Replacement/Repairs
Shaw reserves the right to repair any floor and/or to use its own source to obtain an installer for replacement flooring. If Shaw repairs or replaces a floor as a result of a warranty claim, it is the customer's responsibility to be clear, at their own expense, any items placed over the affected areas subsequent to the original installation. In the event that Shaw repairs a floor, this warranty shall remain in effect with respect to such floor.

Coverage
This warranty covers manufacturing defects, delaminating, loss of original pattern and color due to fading or wear, when the flooring is subject to normal residential use, provided the flooring covered by this warranty is installed and maintained according to the instructions included in the sold package. All StaTite floating product joints are warranted to be 'Water Tight'.

Terms for Warranty

Within One Year – If a defect covered by this warranty is found and reported to the merchant from which the floor was purchased in writing within one year of purchase, Shaw will supply new flooring material of similar color, pattern and quality to replace the defective area. Shaw will also pay reasonable labor costs if professional installation was paid for when the floor was originally installed.

Within Two Years – If a defect covered by this warranty is found and reported to the merchant from which the floor was purchased in writing after one year but within two years of purchase, Shaw will supply new flooring material of similar color, pattern and quality to replace the defective area. Shaw will also pay fifty percent of reasonable labor costs if professional installation was paid for when the floor was originally installed.

After Two Years – If a defect covered by this warranty is found and reported to the merchant from which the floor was purchased in writing after two years but within the warranty period specified below, as applicable, Shaw will supply new flooring material of similar color, pattern and quality to replace the defective area. Shaw will not pay labor costs.

In case of questions regarding the terms for warranty, please contact our Shaw Information Center at **# 1.800.441.7429**.

Exclusions
The following are not covered by this warranty:

- Darker, solid colors naturally show more scratches and dirt and require more maintenance. We can not warrant the product against such claims.
- We will not accept shading claims for an overall white floor with touching white planks or tiles.
- Damage caused by fire, flood, moisture intrusion caused by emissions from subfloor, intentional abuse, damage caused by vacuum cleaner beater bar, indentations or damage caused by improper rolling loads, chairs or other furniture not using proper floor protectors or caster wheels, and cutting from sharp objects, asphalt staining and staining from rubber mats, surface scratches, changes in color or sheen appearance when exposed to a natural light source, exterior application or loss due to inconvenience, loss of time, incidental expenses or consequential damages.
- Minor shading, color or texture differences between samples and delivered product
- This warranty is void if prior to installation, Shaw floors are not acclimated to room temperature (between 65°F and 85°F) at job site between 24 and 48 hours and if post-installation, Shaw floors are not continuously maintained at such temperature.

Some states do not allow the exclusion or limitation of incidental or consequential damages so that the above limitation and exclusion may not apply. Your warranty gives you specific legal rights, and you may have other legal rights, which vary, from state to state

This warranty is in lieu of any other warranties, expressed or implied. Please keep your receipt. Shaw needs the receipt in order to verify date of purchase to help resolve any problems.

Warranty Owner
This Warranty applies only to a resident homeowner who is the original purchaser of the Shaw LVT floor products, not to any subsequent homeowner. For details please contact our customer support department. This warranty shall not include loss of time, inconvenience, incidental expenses (such as telephone calls, labor and/or materials) incurred in the removal or reinstallation of the affected material, and any other incidental or consequential damages.

Light Commercial Applications:
This is a partial list and intended to be used as guidelines for selecting Light Commercial Applications. Evaluate each job separately. Light Commercial implies light traffic and residential cleaning practices.

Retail
Boutique and Specialty Shop/Area
Beauty Salon and Barber Shop
Auto Showroom
Art Gallery
Coffee Shop

Office
Office/Conference Room
Lobby
Corridor
Waiting Room
Small Bank

Hospitality
Lobby
Lounge
Corridor
Guest Rooms

Health Care
Lobby
Lounge
Waiting Room

Learning Environment
Day-Care/Learning Center
Dormitory Corridor and Lounge