Warranty

Interceramic®

Warranty and Product Use Information

Published test results for Interceramic tile are not guarantees of product performance. All products are subject to variations in coefficient of friction and other technical specifications due to inherent variables in the production process. Test results on all products may vary slightly from tile to tile, and from test to test. Skid-resistant tiles are more difficult to clean; additional effort is necessary to assure contaminants are removed promptly. Since stone is a natural product, it is not possible that every color and marking present in one piece will be present in another. Many glazed ceramic tile products can also vary in shade, color and finish due to the inherent differences in the manufacturing process that can occur over time and from lot to lot. In order to insure that our products meet your individual job requirements, please inspect all stone pieces and tiles prior to installation to determine acceptability. This method will identify any blending or culling necessary. No claims with respect to shade, color or finish, whether in natural stone or glazed ceramic tile products, will be allowed after installation. Unless otherwise stated, Interceramic floor and wall tile is recommended for interior applications only, and is not recommended for use on ceilings or roofs. Check local building codes prior to specification or installation to verify that the technical characteristics of specified Interceramic tile are compatible with all requirements. Printed color samples are for reference only and may not be an exact product match. Contact your Interceramic representative for actual product samples prior to selection, and if you have any questions about Interceramic tile.
In the absence of a demonstrated, post-installation product defect, use constitutes acceptance.

Notice of Warranty

Interceramic guarantees to the original purchaser only that, for a period of one year after the date of purchase, Interceramic will replace any of its manufactured products that are proven to be defective. In order for this warranty to be valid, the following guidelines must be met:
1. The original purchaser must notify Interceramic or an authorized representative in writing within 30 days of the occurrence of any defect.
2. After notification, Interceramic or an authorized representative will inspect and/or test the product for defect and complete a Product Claim form. No claim will be honored without product inspection by Interceramic or an authorized representative.
3. Upon determination that product defect claim is valid, Interceramic will notify the purchaser in writing. In connection with any valid claim, Interceramic reserves the right to either repair, replace or refund the purchase price of the originally purchased product.

EXCLUSION OF IMPLIED WARRANTIES AND OTHER WARRANTIES

THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED FROM THIS TRANSACTION AND SHALL NOT APPLY TO THE GOODS SOLD. ADDITIONALLY, ALL OTHER WARRANTIES BEYOND THOSE EXPRESSLY PROVIDED BY THIS DOCUMENT OR REQUIRED BY LAW ARE EXCLUDED.