

Warranty

What is covered: Barrette Outdoor Living warrants products to include wood fence and railing against defects or workmanship for 15 years from the date of purchase. Barrette Outdoor Living will at its option repair or replace the product in question with new product of the same or equivalent value at no charge. Barrette Outdoor Living warrants treated and cedar wood products used in residential applications which become structurally unfit due solely to damage caused by decay and insect infestation. This warranty extends to the original purchaser or transferee as specified herein.

What this warranty does not cover: This limited warranty does not cover damage resulting from accident, unreasonable use, neglect, alteration, improper service, improper installation, Acts of God or any other causes not arising out of defects in materials or workmanship. Additionally, this warranty does not cover costs of installation, removal, reinstallation, surface mold and mildew created by excessive environmental conditions or for the natural characteristic of wood to split, check and twist. Any service or repair provided outside the scope of this limited warranty shall be at Barrette Outdoor Living's rate and terms then in effect.

What do we do to correct the problems? Should your Barrette Outdoor Living product prove defective under warranty, reference the website listed below. Your problem will be assigned a tracking number and an authorized Barrette Outdoor Living representative will contact you to arrange a convenient time to correct your problem. You must have proof of your purchase in order for the problem to be corrected.

Transferee Coverage: Warranty coverage will be extended to transferees on the above listed products with the following limitations. Transferee must obtain an original or copy of the initial sales receipt (with proof of date) from the previous owner(s). Additionally, If fence is purchased from a builder or installer, documentation must be supplied that names the product installed on property and date of transfer.