

CARE AND MAINTENANCE

Keep ramp clean by rinsing every month or so with a garden hose.

Regularly check fasteners and tighten as needed.

Removal of handles is recommended after installation. Keep for future adjustments.

Remove any standing snow or ice.

WARRANTY

What the Warranty Covers:

Americana Building Products (Americana) warrants its products to the original consumer that have been installed in accordance with Installation Guidelines and under normal use and service (Products), as follows:

- 10 year limited warranty against defects in material and workmanship.

Period of Coverage:

The warranty period begins on the date of original purchase.

What We (Americana Building Products, Inc) will do to correct problems:

This warranty is limited to replacement of any Product that is returned to Americana and is reasonably determined by Americana to be defective. The replacement of a defective Product under this warranty will be made by Americana without charge. This excludes shipping or delivery charges to and from Americana's place of business (FOB Americana plant at Salem, Illinois). If the Product has been discontinued, Americana may replace the Product with a new Product of comparable value and function. The original warranty terms and duration will remain in effect as applied to the replacement Product for the remaining original warranty period. Americana also reserves the right to refund the purchase price as its exclusive warranty remedy.

All warranty claims shall be settled between the consumer and Americana. If any corrective work or part replacement is performed on the Product by anyone other than by Americana, such action shall void the customer's coverage under this warranty.

Americana's liability shall not cover the installation, repair, or removal of any Products covered under this warranty. The liability of Americana under this warranty shall in no event exceed the customer's original purchase price – including taxes – for the Product.

Americana does not hereby undertake to replace non-defective products. At Americana's sole discretion, only those parts or portions of products that is/are allegedly defective may be replaced. Because of normal aging and weathering of materials, it may not be possible to perfectly match the colors of the replacement parts to the original product.

Americana reserves the right to discontinue or make changes in any of its Products.

What the warranty excludes:

This warranty does not cover corrosion of steel components or the fading or exposure abrasion on the surface of vinyl components.

The warranty additionally does not cover damage caused by: insects, animals or rodents, use of force, incorrect handling or installation, inappropriate use, abuse, neglect, accidents, impact from foreign objects, vandalism, pollutants,

WARRANTY

set-up on an un-level foundation, alteration, modification, third party parts or components used with, connected to, or added to the Product, painting, fading, assembly not in strict compliance with the Installation Guide, damage caused as a result of loading above the capacity limits of the Product, use of Products beyond normal use and service conditions, or in an application not recommended by Americana's guidelines and local building codes, movement distortion, collapse or settling of the ground or the supporting structure on which Americana products are installed.

This warranty is limited to Americana Products and does not extend to any components used with, connected to, or added to an Americana Product such as, but not limited to, decking or railings.

This limited warranty does not apply to damage resulting from in.acts of naturein. such as, but not limited to: wind, hail, storm, tornado, hurricane, heavy snow, ice, blizzard, flood, fire effects, etc.

This warranty does not apply to in.Normal Weatheringin.. in.Normal Weatheringin. is defined as exposure to sunlight and weather that may cause a colored surface to gradually fade, chalk, or accumulate dirt or stains.

This warranty does not cover damages or failures due to weather related events, faulty installation, overloaded or altered Products, misuse or abuse of the products. Moreover, it does not cover any problems resulting from a usage of a warranted Product that is not in accordance with Product instructions or resulting from a failure to perform preventative maintenance as recommended in the Care and Maintenance section of the Installation Guide.

AMERICANA IS NOT LIABLE FOR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES FOR THE PRODUCTS COVERED BY THIS WARRANTY. REPLACEMENT OR REFUND, AT AMERICANA'S SOLE DISCRETION, IS THE EXCLUSIVE REMEDY AVAILABLE UNDER THIS WARRANTY.

EXCEPT AS SET FORTH HEREIN, AMERICANA MAKES NO REPRESENTATIONS OR WARRANTIES EXPRESSED OR IMPLIED AND DOES NOT AUTHORIZE ANY OTHER PERSON OR AGENT TO MAKE ANY OTHER EXPRESS WARRANTIES. AMERICANA NEITHER ASSUMES NOR AUTHORIZES ANY OTHER LIABILITY OR OBLIGATION IN WARRANTY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE FOR THIS PRODUCT.

This warranty gives you specific legal rights. Some states do not allow the limitation of warranties or damages. You may have other rights that vary from state to state.

How do you get service:

If you believe that you have a claim under this warranty, submit a copy of your original receipt or other reasonable evidence of the date of purchase, and the identity of the Product, the authorized dealer and the customer along with photos and a description of the allegedly defective Product to us at the address below. Please also include your name, address and phone number so that a customer service representative can respond to your submission. An allegedly defective Product that is covered by this warranty may need to be returned for evaluation.

Ultimate determination of the existence and extent of any claimed defect under this warranty shall be made by Americana in its sole discretion. As noted above, corrective work on warranted products may not be started prior to receiving a response to a claim submission and will void the warranty.

Submit claims to: Americana Building Products, Inc Warranty Claim, P.O. Box 1290, Salem IL, 62881