

# LIMITED WARRANTY

United States Marble, Inc. ("US Marble") warrants to the Original Purchaser (as defined herein) this US Marble product to be free from manufacturing defects under normal usage, in accordance with the terms, conditions, and limitations as set forth herein. The term "Original Purchaser" as used in this warranty shall mean the person who purchased the product from the Authorized US Dealer. This warranty shall be valid for the following time periods:

- Natural Granite Vanity Tops for ten (10) years from the original date of purchase
- Infinity Quartz Vanity Tops for ten (10) years from the original date of purchase

US Marble's obligation under this warranty shall be limited to repair or replacement of the defective item at US Marble's sole discretion. Original Purchaser shall not be entitled to, nor shall US Marble be obligated for any other damages, including but not limited to incidental and consequential damages, and re-installation costs.

US Marble makes no warranty whatsoever in respect to accessories or parts not supplied by US Marble, or to US Marble's products not purchased from an Authorized US Marble Dealer. This warranty shall not be extended, altered, or varied except by a written instrument signed by US Marble. This warranty shall not apply to products which have not been paid in full, been subject to accident, neglect, alteration, abuse, excessive physical stress, or misuse. In addition to the foregoing, US Marble shall not be liable for, nor shall the warranty include or apply to, loss or damage caused by or resulting from any of the following: (i) Damage after date of shipment from US Marble where the damage is not directly due to a defect in material or workmanship, (ii) improper installation of the product (iii) improper use of the product; (iv) use of the product beyond its capacity or specifications, or; (v) improper or unauthorized modification, alteration, or repair. This warranty shall not apply to variations in color, particulate size or pattern.

This warranty is expressly in lieu of all other warranties and remedies, whether written or oral, expressed or implied, arising out of law, course of dealing, performance, custom, industry standard or others (including, without limitation, any obligation of US Marble with respect to fitness for a particular purpose, merchantability, and consequential damages), and US Marble hereby expressly disclaims any and all such warranties. If US Marble cannot lawfully disclaim implied warranties, all such warranties, including warranties of merchantability and fitness for a particular purpose, are limited in duration to the duration of the limited warranty.

US Marble neither assumes nor authorizes any other person to assume for it any other liability in connection with the sale of the Product.

US Marble's obligation under the Limited Warranty shall also be conditioned upon receipt by US Marble of notice of any alleged defect within thirty (30) days after delivery to the Original Purchaser, or if such defect could not be detected at the time of purchase of any alleged defect in thirty (30) days after discovery. US Marble reserves the right to inspect the allegedly defective product to determine whether the product is in fact defective. US Marble does not have obligation to repair or replace any product that, in US Marble's determination after inspection, is not defective.

To obtain warranty service or additional information, call or write us and be prepared to provide pertinent information regarding your claim or problem, including the Sales Order Number and description of the product. Warranty Registration Card must be submitted within 60 days of the Original Purchaser's receipt of the product to validate this warranty.



# Application for WARRANTY

Please mail application to: US Marble, 7839 Costabella Ave, Remus, MI 49340

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## ORIGINAL PURCHASER

Item Purchased:  Stone Vanity Top  Stone Other \_\_\_\_\_  
Name \_\_\_\_\_ Place of Purchase \_\_\_\_\_  
Address \_\_\_\_\_ Location \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone #1 \_\_\_\_\_ Email \_\_\_\_\_  
Phone #2 \_\_\_\_\_  
Special Order Production Number (from box): \_\_\_\_\_ Please attach copy of purchase receipt.

## PROJECT INFORMATION

What description best describes your project?  Bathroom Remodel  New Addition  New Construction  
Other \_\_\_\_\_

What other products did you purchase for your project? (check all that apply)  
 Cabinet  Faucet  Toilet  Tile  Shower Walls  Shower Floor  Lighting  Bathtub  
 Paint/Wall Covering  Accessories  Vanity Top  Other \_\_\_\_\_

## CUSTOMER SATISFACTION SURVEY

 Please take a moment to tell us about your purchasing experience.

Rank in order of importance (1 = most important, 10 = least important) the following criteria used when choosing your bathroom vanity top:

\_\_\_ Price  Color (top/deck & bowl)  Available sizes  
\_\_\_ Lead time to delivery  Customization options  Warranty  
\_\_\_ Brand name  Easy to clean  Easy to maintain  
\_\_\_ Bowl style (undermount, integral, drop-in)

Who installed your US Marble product?

Contractor/Installer  Homeowner

Has the product met your expectations?

Yes  No

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

How was your buying experience?

Easy  Somewhat easy  
 Difficult  Very difficult

Did you receive color samples?

Yes  No

Did this help you make your color decision?

Yes  No

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Would you consider US Marble products for another bathroom project?

Yes  No

Would you recommend US Marble?  Yes  No

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_