

For parts, warranty replacement procedures may be found at our parts store site:
store.heatredefined.com

LIMITED FIVE (5) YEAR WARRANTY

From the date of purchase to the original owner

The manufacturer extends the following warranties:

Five Year Period:

1. Carbon steel and welded seams in the firebox are covered for five (5) years against splitting.
2. The cast iron door and hinges are covered for five (5) years against cracking.

One Year Period:

1. Electrical components, accessory items, glass and the painted surface of the stove are covered for one (1) year from the date of purchase.

Conditions and Exclusions

1. Damage resulting from over-firing will void your warranty.
2. This warranty does not apply if damage occurs because of an accident, improper handling, improper installation, improper operation, abuse or unauthorized repair made or attempted to be made.
3. The manufacturer is not liable for indirect, incidental, or consequential damages in connection with the product including any cost or expense, providing substitute equipment or service during periods of malfunction or non-use.*
4. All liability for any consequential damage for breach of any written or implied warranty is disclaimed and excluded.
5. This warranty does not cover internal wear parts of the combustion system, including the firebrick lining and gaskets.
6. Warranty is void if unit is not used according to the owner's manual.

Some states do not allow the exclusion of limitations of incidental or consequential damages, so the above may not apply to you.

Procedure

Purchaser must give notice of claim of defect within the warranty period and pay transportation to and from a service center designated by the manufacturer. The dealer from which the unit was purchased or the factory, at our option, will perform the warranty service.

Other Rights

This warranty gives you specific legal rights; you may also have other rights, which may vary from state to state.