Lexmark

Where Innovation Begins

Lexmark 10-Year Wear Warranty and 1-Year Manufacturing Defect Warranty

This limited warranty applies to purchases of Lexmark Carpet for indoor installations. This limited warranty applies only to designated carpet that has been properly installed and maintained within CRI guidelines.

10-YEAR WEAR WARRANTY

Lexmark warrants all of its products against excessive wear for a period of 10 years. By abrasive wear is meant fiber loss of more than 10% of the surface pile weight from the carpet through normal abrasion only, not matting or crushing of the carpet pile in any area, nor staining, soiling, fading or change in carpet appearance, nor fiber loss due to abnormal usage of the carpet. After 5 years the replacement cost is prorated.

1-YEAR MANUFACTURING DEFECT WARRANTY

Lexmark warrants against latent manufacturing defects in workmanship or materials for a period of 1 year from the date of installation. This warranty does not include:

1. Disfigurement or damage caused by abnormal use or any damage to the carpet not arising out of defect in the carpet. For example, the warranty does not cover tears, burns, pulls, cuts, installation on stairs or damage resulting from improper cleaning agents or methods, or damage in transit.
2. Improper installation or any condition that would have been visible upon inspection prior to installation.
3. Any condition resulting from other than ordinary wear, or from any use for which the product was not designed.
4. Any areas where roller skates, ski boots, golf shoes, chair casters, and abuse by any athletic equipment.
5. Differential fading or color change from shading, pile crush, fuzzing, watermarking/pooling, dye lot differences and soiling.

In the event of a manufacturing defect, Lexmark will furnish replacement carpet, of equivalent quality, for the affected area at no charge, excluding installation.

Lexmark has found that the appearance and lifespan of our products can be enhanced by using recommended padding.