

WARRANTY / CONTACT US

ONE YEAR LIMITED PARTS WARRANTY

Windster Hoods Inc. warrants its product against defects in material or workmanship as follows:

Parts:

Windster Hoods, Inc. will supply, at no charge to the consumer, a new replacement in exchange for defective part(s) for a period of (1) year starting from the date of delivery. Proof of purchase must be submitted at time of replacement request. All damage/defective replacement requests without proof of purchase will be denied. Labor will not be provided. Damages resulting from improper installation, misuse, and/or modification will not be covered under warranty. Shipping costs will be covered by the (1) year warranty.

Unit is intended for residential indoor use in the United States and Canada only.

Windster Hoods, Inc. will not be held liable for removal/installation fees of the defective/replacement unit. Warranty is non-transferable and only applies to the original purchaser and does not extend to subsequent owners of the product.

WHAT IS NOT COVERED BY MANUFACTURE WARRANTY

1. Damages resulting from any of the following:
 - a. Improper installation or maintenance
 - b. Any repair, modification, alteration or adjustment not authorized by the manufacturer or an authorized service dealer
 - c. Misuse and/or accidents
 - d. Incorrect electric current, voltage or power supply
 - e. Improper setting of any control (Pressing multiple selections at the same time)
 - f. Improper chemical cleaning (commercial or industrial cleaning agents)
2. Products purchased for use in a commercial or industrial setting (such as in a hotel, office, restaurant, or other business)
3. Damage resulting from natural disasters (earthquake, flood, storm, etc.)
4. Aluminum Filters, Baffle Filters, Charcoal Filters, and Oil Cup Filters
5. Light Bulbs

CONTACT US

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