



Limited warranty

Windster Hoods Inc. warrants its product against defects in material or workmanship as follows:

Labor: For a period of one (1) year from the date of purchase, if the product is determined to be defective, Windster will repair or replace the product, at its option, at no charge. After the warranty period, customer must pay for all labor charges. During the "labor" warranty period there will be no charge for any work done on the purchased model. (All labor repairs are limited only to the installation of electrical components.)

Parts: In addition, Windster will supply, at no charge, new or rebuilt replacements in exchange for defective parts for a period of two (2) years. After the warranty period, you must pay for all parts costs. During the "parts" warranty period, there will be no charge for parts

You must carry-in or mail-in your product during the warranty period. This warranty only applies to products purchased and serviced in the United States or Canada.

** All parts and labor warranty will only apply to U.S. residents in the lower 48 states.

** Windster Hoods, Inc. will attempt to repara malfunctioning units prior to shipping a replacement. In the case that a unit can not be repaired and must be replaced, Windster Hoods, Inc. will not be held liable for removal/installation fees of the malfunctioning/replacement unit.

What is not covered by manufacturer warranty

1.) Damages resulting from any of the following:

- Improper installation or maintenance

- Any repair, modification, alteration or adjustment not authorized by the manufacturer or an authorized service dealer

- Misuse and/or accidents

- Incorrect electric current, voltage or power supply

- Improper setting of any control (Pressing multiple selections at the same time)

- Improper chemical cleaning (commercial or industrial cleaning agents)

2.) Products purchased for use in a commercial or industrial setting (such as in a hotel, office, restaurant, or other business)

3.) Damage resulting from natural disasters (earthquake, flood, storm, etc.)

4.) Aluminum Filters, Baffle Filters, Charcoal Filters, and Oil Cup Filters.

5.) Light Bulbs.