

# MANUFACTURER'S LIMITED WARRANTY

## What We Cover and How Long

Manufacturer warrants to the original residential purchaser for a period indicated on this carton from the original date of purchase, that:

1. The design layer of the floor will not stain, wear through or fade from normal sunlight or artificial lighting under normal use conditions in a dry indoor residential setting.
2. The floor will be free of manufacturing defects.
3. The floor joints will remain secure under normal use conditions.
4. The floor will resist water damage from normal use conditions when you follow our recommended cleaning and care practices.

## What You Must Do to Keep the Warranty in Effect

You must acclimate, install and maintain your floor according to the installation and cleaning instructions.

Your floor must be installed in a dry, climate controlled, indoor, residential environment (temperature range of 64°-86°F (18°-30°C) and humidity range of 35% to 75%.)

You must keep your proof of purchase, the end carton label that identifies the product and other documents and receipts, such as your installation invoice.

## What This Warranty Does Not Cover

We do not cover any installation costs for flooring installed with known defects. You must inspect all planks for recognizable defects before and during the installation.

We do not cover surface wear or damage resulting from abusive conditions, misuse of the product, freight damage, modification, alteration, repair or service by anyone other than the authorized Manufacturer's representative, or accidents, including but not limited to severe impact, scratching, cutting, negligence or chemical damage.

We do not cover scratches, indentations and marks that continue across multiple planks. Gloss reduction is not surface wear. Surface wear must be readily visible from the distance of 6 feet, measuring at least 1 square inch.

We do not cover water damage caused by natural disasters, standing water (e.g. from appliance failures), excessive moisture emissions from a concrete slab (more than 5 lbs. per 1,000 sq. ft. over a 24-hour period), hydrostatic pressure, pet urine or other corrosive liquids or outside water (from snow, rain or water which enters through an open window or door, etc.)

We do not cover molding, underlayment, vapor barrier and accessories.

We do not cover damage from rotating beater bars, steam cleaners, abrasive scrubbers, wet mopping, waxes, or similar cleaning and care methods.

We will not review claims unless you purchased the floor from an authorized retailer in the original packaging.

## How To Make a Claim

To make a Warranty claim, contact your retailer or distributor in writing within 30 days after you detect a potential defect.

## What We Will Do to Correct Problems

If we approve a claim, we may choose to repair, replace, or refund the original cost of the defective materials. If the product is no longer available, you will be able to choose from our current designs of equal value. We warrant products that we have repaired or replaced only for the remainder of the original Limited Warranty period. We reserve the right to inspect installed flooring and to remove samples if needed. We may also pay reasonable labor costs to repair or replace any defective product if the floor was professionally installed and a claim is approved during the first year after installation. If your floor was professionally installed and we approve a claim after the first year following the date of installation, we will pay a percentage of your professional installation cost based on the warranty period and the date of installation. For example, if you have a 20 year limited warranty period and you make an approved claim 5 years after installation, we would pay 15/20th (75%) of the approved installation cost.

## DISCLAIMERS AND HOW STATE LAW MAY RELATE TO THIS WARRANTY

MANUFACTURER DISCLAIMS, TO THE FULLEST EXTENT PERMITTED BY FEDERAL AND STATE LAW, ALL OTHER WARRANTIES AND GUARANTEES, WHETHER EXPRESS OR IMPLIED; INCLUDING ANY IMPLIED REPRESENTATION OR WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. MANUFACTURER WILL NOT BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR EXEMPLARY DAMAGES. SOME STATES DO NOT ALLOW FOR THE EXCLUSION OF CONSEQUENTIAL DAMAGES, SO THIS EXCLUSION OF CONSEQUENTIAL DAMAGES MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE. THIS WARRANTY CONSTITUTES THE ENTIRE AGREEMENT OF THE PARTIES, AND NO WAIVER OR AMENDMENT SHALL BE VALID UNLESS IN WRITING AND SIGNED BY AUTHORIZED REPRESENTATIVES OF MANUFACTURER.

## LIMITED COMMERCIAL USE WARRANTY

If this laminate flooring offers a limited commercial warranty, we warrant to the original purchaser for the number of years listed as "commercial" that the design layer will not stain, wear through or fade from normal sunlight or artificial lighting or stain under normal use conditions in a light commercial setting. This limited commercial warranty includes all of the above conditions.

This limited warranty, dated April 2016, supersedes all prior warranties.

## Installation IMPORTANT - Do not open immediately. Before opening, acclimatize planks for 48 hours by laying each box horizontally and individually in center of room where they will be installed. Make sure subfloor is clean, dry and flat (maximum 3/16" deflection over 10'). Always use safety glasses and a mask. Visit our website for more help.

### Suitable subfloors for Laminate Flooring are:

- Existing floor surfaces including hardwood floors, linoleum, resilient vinyl, PVC (plastic floor surfaces must be permanently attached to the subfloor).
- Cement floors on all grades/elevations (maximum residual moisture 2.0 CM%). With a calcium chloride test, the maximum acceptable reading is 5.0 lbs/24 hours/1000 sq. ft.
- Anhydrite and Anhydrite tiles, Magnesium Cement (max residual moisture 0.3 CM%)
- Wood subfloor moisture 14.5% maximum
- Concrete relative humidity 70% maximum

**Attention!** Without a documented measurement of residual moisture content, a claim against the manufacturer for damages cannot be considered. Concrete sub-floors must always be covered with a 6 mil vapor barrier even if linoleum, PVC or resilient vinyl is firmly attached to the concrete.

## Instalación IMPORTANT - No abrir inmediatamente. Antes de abrirla, aclimatize tableros durante 48 horas colocando horizontalmente cada caja e individualmente en el centro de la habitación donde se instalará. Hacen su sub suelo esté limpio, seco y plano (máximo 3/16" deflexión durante 10'.) Utilice siempre gafas protectoras y una máscara. Visite nuestro sitio web para obtener más ayuda.

- Superficies de piso existentes incluyendo pisos de madera dura, linóleo, vinilo resistente, PVC (las superficies de piso plásticas deberán estar permanentemente adheridas al contrapiso), fieltro agujado, piso de cerámica (seco).
- Pisos de cemento a todos los niveles/elevaciones (humedad residual máxima 2,0 CM%). Con una prueba de cloruro de calcio, la lectura máxima aceptable es 2,3 kg/24 horas/92,9 m2.
- Anhidrita y baldosas de anhidrita, cemento de magnesio (humedad residual máx. 0,3 CM%)
- Subpiso de madera humedad 14,5% máximo
- Hormigón máximo del 70% de humedad relativa

**¡Atención!** Sin una medición documentada del contenido de humedad residual, no puede considerarse una demanda contra el fabricante por daños y perjuicios. Concretos concretos siempre deben cubrirse con una barrera de vapor 6 mil aunque linóleo, PVC o vinilo resistente está firmemente sujeta al concreto.

## Proposition 65 WARNING: Drilling, sawing, sanding or machining wood products generates wood dust, a substance known to the State of California to cause cancer. Use respiratory protection or other safeguards to avoid inhaling wood dust. This product contains methanol which is known to the state of California to cause reproductive harm.

## Proposición 65 ADVERTENCIA: Taladrar, aserrar, lijar o labrar productos de madera genera polvo de madera, una sustancia conocida por el estado de California como causantes de cáncer. Use protección respiratoria u otras salvaguardias para evitar inhalar el polvo de madera. Este producto contiene metanol el cual es conocido en el estado de California para causar daños a su sistema reproductivo.

IMPORTANT HEALTH NOTICE FOR MINNESOTA RESIDENTS ONLY: THESE BUILDING MATERIALS EMIT FORMALDEHYDE. EYE, NOSE, AND THROAT IRRITATION, HEADACHE, NAUSEA AND A VARIETY OF ASTHMA-LIKE SYMPTOMS, INCLUDING SHORTNESS OF BREATH, HAVE BEEN REPORTED AS A RESULT OF FORMALDEHYDE EXPOSURE. ELDERLY PERSONS AND YOUNG CHILDREN, AS WELL AS ANYONE WITH A HISTORY OF ASTHMA, ALLERGIES, OR LUNG PROBLEMS, MAY BE AT GREATER RISK. RESEARCH IS CONTINUING ON THE POSSIBLE LONG-TERM EFFECTS OF EXPOSURE TO FORMALDEHYDE. REDUCED VENTILATION MAY ALLOW FORMALDEHYDE AND OTHER CONTAMINANTS TO ACCUMULATE IN THE INDOOR AIR. HIGH INDOOR TEMPERATURES AND HUMIDITY RAISE FORMALDEHYDE LEVELS. WHEN A HOME IS TO BE LOCATED IN AREAS SUBJECT TO EXTREME SUMMER TEMPERATURES, AN AIR-CONDITIONING SYSTEM CAN BE USED TO CONTROL INDOOR TEMPERATURE LEVELS. OTHER MEANS OF CONTROLLED MECHANICAL VENTILATION CAN BE USED TO REDUCE LEVELS OF FORMALDEHYDE AND OTHER INDOOR AIR CONTAMINANTS. IF YOU HAVE ANY QUESTIONS REGARDING THE HEALTH EFFECTS OF FORMALDEHYDE, CONSULT YOUR DOCTOR OR CALL LOCAL HEALTH DEPARTMENT.

**WARNING! DO NOT MECHANICALLY CHIP OR PULVERIZE EXISTING RESILIENT FLOORING, BACKING, LINING FELT, ASPHALTIC "CUTBACK" ADHESIVES OR OTHER ADHESIVES. PREVIOUSLY INSTALLED RESILIENT FLOORING MAY CONTAIN EITHER ASBESTOS FIBERS OR CRYSTALLINE SILICA. THE PRODUCTS IN THIS BOX DO NOT CONTAIN ASBESTOS.**

AVOID CREATING DUST. INHALATION OF SUCH DUST IS A CANCER AND RESPIRATORY TRACT HAZARD. SMOKING BY INDIVIDUALS EXPOSED TO ASBESTOS FIBERS GREATLY INCREASES THE RISK OF SERIOUS BODILY HARM. UNLESS POSITIVELY CERTAIN THAT THE PRODUCT IS A NONASBESTOS CONTAINING MATERIAL, YOU MUST PRESUME IT CONTAINS ASBESTOS. REGULATIONS MAY REQUIRE THAT THE MATERIAL BE TESTED TO DETERMINE ASBESTOS CONTENT AND MAY GOVERN THE REMOVAL AND DISPOSAL OF MATERIAL. SEE CURRENT EDITION OF THE RESILIENT FLOOR COVERING INSTITUTE (RFCI) PUBLICATION "RECOMMENDED WORK PRACTICES FOR REMOVAL OF RESILIENT FLOOR COVERINGS" FOR DETAILED INFORMATION AND INSTRUCTIONS ON REMOVING ALL RESILIENT COVERING STRUCTURES.

AVISO DE SALUD IMPORTANTE PARA LOS RESIDENTES DE MINNESOTA: ESTOS MATERIALES DE CONSTRUCCIÓN EMITEN FORMALDEHIDOS. SE HA INFORMADO DE LA PRESENCIA DE IRRITACION DE LOS OJOS, LA NARIZ Y LA GARGANTA, DOLORS DE CABEZA, NAUSEAS Y VARIOS SINTOMAS PARECIDOS AL ASMA, INCLUIDAS DIFICULTADES PARA RESPIRAR, COMO RESULTADO DE LA EXPOSICIÓN A LOS FORMALDEHIDOS. LAS PERSONAS MAYORES Y LOS NIÑOS PEQUEÑOS, ADÉMÁS DE CUALQUIER PERSONA CON ANTECEDENTES DE ASMA, ALERGIAS O PROBLEMAS PULMONARES, PUEDEN CORRER UN MAYOR RIESGO. ACTUALMENTE SE INVESTIGAN LOS POSIBLES EFECTOS A LARGO PLAZO DE LA EXPOSICIÓN A LOS FORMALDEHIDOS. UNA VENTILACIÓN DEFICIENTE PUEDE PROVOCAR QUE LOS FORMALDEHIDOS Y OTROS CONTAMINANTES SE ACUMULEN EN EL AIRE DEL INTERIOR. LAS TEMPERATURAS INTERIORES ALTAS Y LA HUMEDAD AUMENTAN LOS NIVELES DE FORMALDEHIDOS. EN EL CASO DE LAS CASAS UBICADAS EN ÁREAS SUJETAS A TEMPERATURAS VERANIEGAS EXTREMAS, SE PUEDE USAR UN SISTEMA DE AIRE ACONDICIONADO PARA CONTROLAR EL NIVEL DE LA TEMPERATURA DEL INTERIOR. SE PUEDEN USAR OTROS MÉTODOS DE VENTILACIÓN MECÁNICA CONTROLADA PARA DISMINUIR LOS NIVELES DE FORMALDEHIDOS Y OTROS CONTAMINANTES DEL AIRE DEL INTERIOR. SI TIENE ALGUNA PREGUNTA ACERCA DE LOS EFECTOS EN LA SALUD DE LOS FORMALDEHIDOS, CONSULTE A SU PULMÓNICO O AL DEPARTAMENTO LOCAL DE SALUD.

¡ADVERTENCIA! NO DESCASCARE NI PULVERICE MECÁNICAMENTE EL PISO ELÁSTICO, EL REFUERZO, EL REVESTIMIENTO DE FIELTRO, EL ADHESIVO ASFÁLTICO "RECORTADO" NI OTROS ADHESIVOS EXISTENTES. EL REVESTIMIENTO ELÁSTICO INSTALADO ANTERIORMENTE PUEDE CONTENER FIBRAS DE ASBESTO O SILICE CRISTALINA. LOS PRODUCTOS EN ESTA CAJA NO CONTIENEN ASBESTO.

EVITE PRODUCIR POLVO. INHALAR ESTE POLVO ES UN RIESGO DE CÁNCER Y DE IRRITACIÓN DE LAS VÍAS RESPIRATORIAS. SI LAS PERSONAS EXPUESTAS A FIBRAS DE ASBESTO FUMAN, CORREN MAYOR RIESGO DE PADecer LESIONES CORPORALES GRAVES. A MENOS QUE TENGA LA CERTEZA DE QUE EL PRODUCTO ES DE UN MATERIAL QUE NO CONTIENE ASBESTO, DEBE ASUMIR QUE SI LO CONTIENE. ES POSIBLE QUE LAS NORMAS REQUIERAN QUE SE PRUEBE EL MATERIAL PARA DETERMINAR EL CONTENIDO DE ASBESTO Y SE PUEDE ORDENAR EL RETIRO Y LA ELIMINACIÓN DEL MATERIAL. CONSULTE LA EDICIÓN ACTUAL DE LA PUBLICACIÓN "PRÁCTICAS DE TRABAJO RECOMENDADAS PARA EL RETIRO DE REVESTIMIENTOS PARA PISOS ELÁSTICOS" DEL INSTITUTO DE REVESTIMIENTOS PARA PISOS ELÁSTICOS (RFCI, POR SUS SIGLAS EN INGLÉS) PARA OBTENER INFORMACIÓN DETALLADA E INSTRUCCIONES PARA EL RETIRO DE TODAS LAS ESTRUCTURAS DE REVESTIMIENTO ELÁSTICO.

For Successful Installation, remember:  
1. Acclimate for 48 hours before installing (ie. purchase on Thursday, install on Saturday).  
2. Identify the tongue side and the groove side.  
3. The tongue side (the smaller extension without a ridge on it) goes against the beginning wall.



## Angle-Drop Installation - Ángulo-Drop Instalación

