aquasana
Live Healthy

Limited Lifetime Warranty

WHAT IS COVERED:
This Warranty covers defects in materials or workmanship in manufacturing of your Aquasana Bottle.

FOR HOW LONG:
This warranty runs for the life of the product ("Warranty Period").

WHAT IS NOT COVERED:
This warranty does not cover filter cartridges and any products that were not used in compliance with the instructions or that have been abused or operated incorrectly. It also does not cover incidental or consequential damages caused by a failure of the product. Finally, this warranty is voided if the product is used with parts that are not genuine Aquasana parts. This includes, but is not limited to: replacement filters.

WHAT AQUASANA WILL DO:
We will replace the defective part of the covered product and send it to you with installation instructions upon payment of $9.50 for shipping and handling per incident.

HOW TO GET SERVICE:
To receive service under this Warranty, you must contact Aquasana, Inc. at 1-866-662-6885 or warranty@aquasana.com within the Warranty Period to describe the problem to a customer service representative who will verify that the product is under warranty and arrange for delivery of a replacement part.

HOW STATE LAW APPLIES:
This warranty gives you specific rights and you may have other rights which vary from state to state.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

WARRANTY CARD:
Warranty registration is not required for coverage under the Aquasana Limited Warranty and is not necessary for factory direct purchases made from www.aquasana.com. If you purchased from a retailer or dealer, please complete the online warranty registration form at www.aquasana.com/warranty. Once registered online, we will have a record of your purchase and you will not be required to produce a proof of purchase for a warranty claim.

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