

# RAPTOR

**Three Year Limited Warranty In Residential Applications** 

# **Residential Three (3) Year Limited Warranty**

Hustler<sup>®</sup> Turf Equipment, makes the following warranty to the **original purchaser** only:

**a. Residential use:** Hustler<sup>®</sup> Turf Consumer Products used for normal residential purposes\* are warranted for two (2) years (parts and labor) from date of delivery on all materials and workmanship.

If the Purchaser discovers within this warranty period a defect in materials or workmanship:

- He must promptly notify an authorized Hustler<sup>®</sup> Turf Equipment dealer of the defect. In no event shall such notification be received by an authorized Hustler Turf Equipment dealer later than **twentyfive (25) months** from date of delivery.
- Within a reasonable time after such notification, Hustler<sup>®</sup> Turf Equipment, will correct any defect in material or workmanship on the Hustler<sup>®</sup> turf equipment, by repairing or replacing part(s) with either new or used replacement parts.
- Such repair, including parts and labor shall be at the expense of Hustler<sup>®</sup> Turf Equipment, and,

\* Normal residential purpose means use of product on same lot as your home. Use at more than one location is considered commercial use, and then the commercial use warranty would apply.

**b.** Third Year: At the conclusion of the two year limited warranty described in paragraph (a) above, there shall be an additional one year limited warranty on parts only, **no labor.** 

If the Purchaser discovers within this warranty period a defect in parts:

- He must promptly notify an authorized Hustler<sup>®</sup> Turf Equipment dealer of the defect. In no event shall such notification be received by an authorized Hustler<sup>®</sup> Turf Equipment dealer later than **thirtyseven (37) months** from date of delivery.
- Within a reasonable time after such notification, Hustler<sup>®</sup> Turf Equipment will provide new parts to install on the Hustler<sup>®</sup> turf equipment.
- The installation of the parts shall be at the expense of the owner, and,
- **c.** The engine warranty is covered by the engine manufacturer. Please refer to the engine manufacturer's warranty statement, if any, that is

provided with the equipment. Hustler<sup>®</sup> Turf Equipment does not provide warranty adjustments or repairs on engines. Hustler<sup>®</sup> Turf Equipment does not guarantee or imply that any engine manufacturer will comply with the terms of its warranty, and,

- **d.** The battery is covered by a one (1) year limited warranty to the original purchaser only, and,
- e. The evaporative emission control system is covered by the warranty policy as shown in the *Evaporative Emission Control System* section.

# **Commercial Warranty**

Hustler<sup>®</sup> Raptor mowers used in commercial applications are not covered by warranty.

## **Rental Warranty**

Hustler<sup>®</sup> Raptor mowers used in rental applications are not covered by warranty.

# **Evaporative Emission Control System**

Hustler<sup>®</sup> Turf Equipment, makes the following warranty to the **original purchaser** only:

**a.** The evaporative emission control system is warranted for two (2) years. If any evaporative emission-related part on your equipment is defective in material or workmanship, the part will be repaired or replaced by Hustler<sup>®</sup> Turf Equipment.

Your evaporative emission control system may include parts such as: fuel tanks, fuel lines, fuel line fittings, fuel caps, carbon canisters, canister mounting brackets, carburetor purge port connection, filters, vapor hoses, clamps, control valves, control solenoids, electronic controls, vacuum control diaphrams, purge valves, liquid/vapor separator and other associated components.

If the Purchaser discovers within this warranty period (two (2) years from date of delivery) a defect in materials or workmanship:

- He must promptly notify an authorized Hustler<sup>®</sup> Turf Equipment dealer of the defect. In no event shall such notification be received by an authorized Hustler<sup>®</sup> Turf Equipment dealer later than **twentyfive (25) months** from date of delivery.
- Within a reasonable time after such notification, Hustler<sup>®</sup> Turf Equipment will correct any defect in material or workmanship on the Hustler<sup>®</sup> turf

equipment, by repairing or replacing part(s) with either new or used replacement parts.

# **General Information**

# Who Must Perform The Warranty Service

All warranty service will be performed by dealers authorized by Hustler<sup>®</sup> Turf Equipment. **Service calls and/or transportation expense** of the product to and from the authorized dealer, for warranty work, will be paid by the owner of the product. For warranty service contact an authorized dealer.

# What Is Not Covered By This Warranty

Hustler<sup>®</sup> Turf Equipment, does not warranty:

- Repairs made by unauthorized persons.
- Damage caused by use of the Hustler<sup>®</sup> turf equipment for purposes other than those for which it was designed.
- Damages caused by disasters such as fire, flood, wind, and lightning.
- Damages caused by neglect, abuse, abnormal use, improper or unreasonable use, accident, negligence or misuse.
- Repairs or replacement resulting from the use of unauthorized parts, accessories or attachments.
- Damage caused by foam filled or solid filled tires.
- Repairs or replacement as the result of alterations or modifications.
- Hustler turf equipment which has the serial number removed or made illegible.
- Depreciation or damage caused by normal wear, lack of reasonable and proper maintenance, failure to follow the product's operator's manual operating, maintenance and adjustment instructions or other operational instructions provided by Hustler Turf Equipment.
- Normal maintenance parts and service including, but not limited to, filters, fuel, lubricants, tune-up parts, electric clutches, belts, blades, blade sharpening, bearings, brake or steering adjustments.
- Electric clutches that fail due to improper engagement and disengagement practices or normal wear.
- Repairs necessary due to improper fuel, contaminates in the fuel system, or failure to properly prepare the fuel system prior to any period of non-use over three months.
- Repairs necessary due to the use of fuel that is greater than E10.

## **Disclaimer Of Warranty**

The foregoing warranties are in lieu of all other warranties, expressed or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose. However, if the Hustler<sup>®</sup> turf equipment is purchased as a consumer product, any implied warranty of merchantability or fitness for a particular purpose is limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

#### **Limitations Of Warranties**

In no case shall Hustler<sup>®</sup> Turf Equipment, be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict liability in tort, or any other legal theory.

Such damages include, but are not limited to:

- Loss of profits
- Loss of savings or revenue
- Loss of use of Hustler turf equipment or any associated equipment
- Cost of capital
- Cost of any substitute equipment, facilities, services or downtime
- The claims of third parties including customers, and injury to property

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

#### **No Other Warranties**

Unless modified in writing, signed by both parties, and approved by the President of Hustler<sup>®</sup> Turf Equipment, this agreement is understood to be the complete and exclusive agreement between the parties, superseding all prior agreements, oral or written, and all other communications between the parties relating to the subject matter of this agreement. No employee of Hustler<sup>®</sup> Turf Equipment, or any other party is authorized to make any warranty in addition to those made in this agreement.

#### **Allocation Of Risks**

This agreement allocates the risks of product failure between Hustler<sup>®</sup> Turf Equipment and the purchaser. This allocation is recognized by both parties and is reflected in the price of the goods.

# **Owner's Responsibility**

You must maintain your Hustler<sup>®</sup> Turf Equipment Product following the maintenance procedures described in your operator's manual. Such routine maintenance, whether performed by a dealer or by you, is at your expense.

This machine like any other powered equipment is potentially dangerous unless properly operated. Any operator **must** be cautious and keep safety in mind at all times. Any operator, prior to using the Hustler<sup>®</sup> turf equipment, should thoroughly familiarize himself with the operator's manual regarding operation and safety of the machine, as well as all safety warnings on the machine itself.

# Warranty Registration

- Hustler<sup>®</sup> Dealers must register the unit on-line at https://dealer.hustlerturf.com within ten (10) days following date of purchase.
- Tractor Supply stores must register the unit online at www.hustlerturf.com at the time of sale.
- Customer may register the unit on-line at www.hustlerturf.com or by mailing in the Warranty Registration Card, included in the owner's packet, within ten (10) days following date of purchase.
- The date of purchase constitutes delivery.