

## Limited Parts Replacement Warranty

Céliera Systems, Inc. (hereinafter "Céliera") warrants each mini split air conditioning system to the original purchaser, when purchased as new, to be free from defect and/or workmanship for a period of 1 year (5 years for the compressor) from the date of original purchase. This Limited Warranty shall not be transferrable. During the term of this limited warranty, Céliera agrees to replace any components/parts found to be defective as per the terms and conditions delineated herein. Under no circumstance shall Céliera be responsible for any labor and/or other incidental costs associated with diagnosis, installation, repair, service, replacement of products, components and/or parts covered by this limited warranty or otherwise. The purchaser shall be responsible for the process and cost of returning the faulty product or part to Céliera's designated service facilities for repair and/or replacement. Any component or parts found to be defective by Céliera will be repaired or replaced at Céliera's sole option and determination. Céliera will then return the repaired or replaced part(s)/component(s) to the purchaser at purchaser's expense within the limited warranty period via standard ground shipment method. Please allow up to 20 days for any parts replacement. Any costs applicable relative to custom clearance, duties or importation fees shall be the sole responsibility of purchaser. Céliera shall not be responsible for faulty installation, operation or maintenance of the product and as such installation and assembly, where applicable, must in all circumstances be performed by a certified and qualified HVAC professional. Failure to effectuate installation, service, repair and/or maintenance by a qualified and certified HVAC professional shall render this limited warranty void. Céliera reserve the right to require evidence of installation, service, diagnosis and/or repair by a qualified HVAC professional as a condition of honoring any claim under the terms of this Limited Warranty. A Return Merchandise Authorization (RMA) must be obtained by purchaser from Céliera for obtaining part(s) replacement under the terms of this Limited Warranty. Please contact Céliera by email [service@Celiera.com](mailto:service@Celiera.com), or by telephone at (248) 363-8302 to obtain a RMA (Return Merchandise Authorization) as well as instructions and address on processing the return of defective component/part to Céliera's designated service facility.

Céliera, may at its sole discretion, require any and/or all of the following, as a condition for providing replacement parts and/or components:

1. Proof of purchase (showing date of purchase)
2. Detailed written description of the fault or problem as certified by a qualified HVAC professional
3. Visible serial number of the system (indoor and outdoor units)
4. \$25.00 Handling fee (check, money order) made payable to the order of CELIERA SYSTEMS, INC.
5. Return shipping label (prepaid) for dispatching the repaired/replaced component.

There are no warranties, whether expressed or implied, except those specifically set forth herein. It is the responsibility of purchaser to determine whether the product is compliant with and permissible for use pursuant to the applicable rules, codes and/or regulations, if any, and suitable for particular and/or intended use and operation therein. Céliera makes no representations or warranties whatsoever concerning the suitability of the merchandise for a particular use or purpose. Damage resulting from failure to use, install or maintain the product in a manner consistent with Céliera's recommendations, mandates, instructions and/or guidelines shall render this limited warranty void. The terms of this Limited Warranty expressly exclude and Céliera shall not, under any circumstance whatsoever, be liable to any person and/or entity for consequential and/or incidental damages. Any dispute and/or claims arising out of purchase, use, warranty and other matters relating to this merchandise shall be interpreted pursuant to the laws of the State of Michigan and all disputes are hereby made expressly subject to the exclusive jurisdiction of the courts of the State of Michigan.