



International
Limited
Warranty
on Roofing Shingles

ME® CLASSIC® OAKRIDGE®
SUPREME® CLASSIC® OAKRIDGE®
ION® SERIES SUPREME® CLASSIC®
DGE® DURATION® SERIES SUPREME®
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DGE® DURATION® SERIES SUPREME®



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INTERNATIONAL LIMITED WARRANTY ON ROOFING SHINGLES

Introduction

Thank you for your recent purchase of roofing shingles manufactured by Owens Corning Roofing & Asphalt, LLC ("Owens Corning"). We believe we manufacture the highest quality and most attractive shingles available anywhere, and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear and concise terms, including the limitations and restrictions, so you will fully understand the warranty we are making to you. However, the terms contained herein are subject to change without notice. If anything in this warranty is not clear to you, please call us at 1-800-ROOFING or visit our Web site at www.owenscorning.com.

Who Is Covered

If you live outside of the United States or Canada and you are the original consumer purchaser (i.e., the homeowner, not the installer or contractor) of one of our shingle products listed below, you are entitled to the benefits of this warranty.

Transferability of This Warranty

This warranty is personal to you and may not be transferred to any subsequent purchasers of your home.

How Long Are You Covered

The length of your warranty depends on the type of shingles you purchased. See the chart at the end of this warranty for the specific warranty period that applies to your shingles.

The lifetime coverage for Duration® Premium shingles offered by this warranty applies to individual homeowners only. We provide the homeowner(s) who purchases the *Duration* Premium shingles with a warranty that lasts the lifetime of the homeowner(s). The lifetime coverage offered by this warranty automatically ceases upon the sale of the property, or death of the last of the owner(s) who owned the home at the time of the application. In the instance of shingles purchased or installed upon property owned by, for example, corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings or any other type of building or premises not used by individual homeowners as their residence, the warranty period for *Duration* Premium shingles will be fifty (50) years following the installation of the shingles.

What Is Covered

We warrant that your Owens Corning shingles are free from any manufacturing defects that materially affect their performance on your roof.

What Is Not Covered

Damage to the product due to any cause not expressly

covered herein. After our shingles leave our manufacturing facility, they are subjected to conditions and handling beyond our control that could affect their performance. This warranty does not cover any problems with nondefective shingles caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

1. Acts of God, such as hailstorms and winds in excess of wind levels listed in the chart at the end of this warranty;
2. Damage to or failure of the shingles as a result of damage to or the failure of the underlying roofing structure;
3. Foot traffic on your roof or damage caused by objects (such as tree branches) falling on your roof;
4. Improper or faulty installation of your shingles. Installation must be in accordance with our written installation instructions;
5. Discoloration caused by algae, fungi, lichens or cyanobacteria (unless covered under the section "What About Algae Resistance" that follows);
6. Inadequate ventilation or roof drainage. If you have any questions about appropriate ventilation requirements, please contact us at 1-800-ROOFING;
7. Settlement of the structure of your home or buckling or cracking of the deck over which your shingles are installed;
8. Damage to the shingles caused by alterations made after completion of application, including structural changes, equipment installation, painting or the application of cleaning solutions, coatings or other modifications;
9. Labor costs; and
10. Any costs that you incur that are not authorized in advance by Owens Corning.

What Is Your Remedy

1. **Manufacturing Defects**—If the performance of your shingles is ever materially affected during the term of this warranty by a manufacturing defect, we will pay you the cost (excluding labor) as reasonably determined by Owens Corning to repair, replace or recover the affected shingles, subject to certain limitations. Specifically, any payment shall not exceed the initial cost of the shingles. In addition, we will not pay for any metalwork, flashings or other related work, and we will not pay for the cost to remove or dispose of your shingles. Decisions regarding whether your shingles should be repaired, replaced or recovered will be made solely by Owens Corning.
2. **Prorated Period**—If your shingles have been installed longer than twelve (12) months, we will take into account the number of months that the shingles have been installed on your roof through the date of your claim, and reduce the amount of our payment to you accordingly. That is, we will prorate the amount of your payment through the date of your claim. **For example:** If you have a 30-year warranty (360 months) and you make your claim in the last month

of the 20th year of the warranty (i.e., the 240th month), we will not cover the labor but will pay you 120/360ths of the reasonable material cost to repair, replace or recover your shingles. For *Duration* Premium shingles, beginning in year eleven (11), we will pay you 80% of material costs as reasonably determined by Owens Corning to repair and/or replace the defective product. For each year thereafter, the amount will decrease by 2% until year forty (40). Beginning with year forty-one (41), and continuing through the end of the warranty period, Owens Corning will pay you 20% of the reasonable material costs.

3. **Exceptions**—At all times, Owens Corning's obligation to pay for repair or replacement of the defective product is subject to certain limitations. Specifically, all material costs must be preapproved by Owens Corning and Owens Corning retains the right to provide materials in lieu of compensation. Additionally, Owens Corning will not pay for any labor, accessories or other related work.

What About Wind Resistance

Your shingles contain strips of asphalt sealant that require direct warm sunlight for several days in order to seal properly. If your shingles are installed during a period of cool weather, they may not adequately seal until the season changes or the weather warms, and if your shingles never receive direct sunlight or are not exposed to adequate surface temperatures, they may never seal. Prior to sealing, your shingles are more vulnerable to blow-offs and wind damage. This is the fundamental nature of shingles and not a manufacturing defect, and we are not responsible for any blow-offs or wind damage that may occur prior to thermal sealing having occurred. After your shingles have sealed, however, they will be covered under this warranty if they experience blow-offs or wind damage in winds up to the levels listed in the chart at the end of this warranty. **HOWEVER, THE COVERAGE AGAINST SHINGLE BLOW-OFFS OR WIND DAMAGE IS IN EFFECT FOR A PERIOD OF TEN (10) YEARS ONLY FOR *DURATION* PREMIUM SHINGLES AND FIVE (5) YEARS ONLY FOR ALL OTHER SHINGLES, FOLLOWING THE DATE OF INSTALLATION, AND NOT FOR THE FULL WARRANTY PERIOD OF THE SHINGLES.** See the chart at the end of this warranty for wind warranty length.

What About Algae Resistance

If the shingles that you purchased were not specifically labeled as "Algae Resistant" ("AR"), then any discoloration caused by algae is not covered by this warranty as explained in the section above, "What Is Not Covered." However, if you did purchase AR shingles and they are installed in a Non-Tropical Zone, they are covered under this warranty for a period of ten (10) years (prorated after the first twelve [12] months) following the date of installation ("AR Warranty Period") against discoloration caused by algae growth ("Algae Growth"). If you did purchase AR shingles and they are installed in a Tropical Zone, then they are covered under this warranty for a period of five (5) years following the date of installation against discoloration caused by Algae Growth. For purposes of this warranty, "Tropical Zone" shall mean the area between the Tropic of Cancer located at 23.5 degrees north of the

Equator and the Tropic of Capricorn located 23.5 degrees south of the Equator and "Non-Tropical Zone" shall mean all areas outside the Tropical Zone. If such discoloration occurs during the AR Warranty Period, you will be entitled to the following remedy:

1. **Remedy for Algae Growth**—If your AR shingles are discolored by algae growth during the first twelve (12) months of the AR Warranty Period, we will pay you the cost (excluding labor) as reasonably determined by Owens Corning, to repair, replace or recover the affected AR shingles, subject to certain limitations. Specifically, any payment shall not exceed the initial cost of the AR shingles. In addition, we will not cover any metalwork, flashings or other related work, and will not cover the cost to remove or dispose of your AR shingles. For purposes of this AR shingle warranty, the term "repair" as used above refers to cleaning or otherwise removing any algae growth from affected AR shingles. Decisions regarding whether your AR shingles should be repaired, replaced or recovered will be made solely by Owens Corning.
2. **Proration**—If your AR shingles have been installed longer than twelve (12) months, we will prorate the cost of your coverage to take into account the term of your AR warranty and the number of months that the shingles have been installed on your roof through the date of your claim. **For example:** If you make your claim in the last month of the 4th year of the AR warranty (i.e., the 48th month), we will pay you 6/10^{ths} of the reasonable material cost of the affected AR shingles installed in a Non-Tropical Zone (such cost not to exceed 6/10^{ths} of the initial cost of the AR products) or we will pay you 1/5th of the reasonable material cost of the affected AR shingles installed in a Tropical Zone (such cost not to exceed 1/5th of the initial cost of the AR products).
3. **Exceptions**—At all times, Owens Corning's obligation to pay for repair or replacement of the defective product is subject to certain limitations. Specifically, all material costs must be preapproved by Owens Corning and Owens Corning retains the right to provide materials in lieu of compensation. Additionally, Owens Corning will not pay for any labor, accessories or other related work.

Replacement Shingle Variations

As a result of our ongoing efforts to improve and enhance our shingle product line, we must reserve the right to discontinue or modify our shingles, including their colors. We are not liable to you if you make a warranty claim in the future and any replacement shingles you receive vary in color either because of normal weathering or changes in our product line. You should understand that if we replace any of your shingles under this warranty, we reserve the right to provide you with substitute shingles that are comparable only in quality and price to your original shingles.

Claims Process

To make a claim under this warranty, you need to do so within thirty (30) days after you discover the problem. Just call us at 1-800-ROOFING or send us a letter addressed to **Owens Corning**,

Customer Response Center, One Owens Corning Parkway, Toledo, Ohio, USA 43659. Explain the problem and include proof of purchase for the shingles and the date they were installed on your roof. Shortly after we receive your communication, we will contact you regarding your claim and will walk you through the entire process. To fully evaluate your claim, we may ask you to provide, at your expense, pictures of your shingles and/or shingle samples for us to test. If you have any questions, do not hesitate to write us at the address above, call 1-800-ROOFING or visit our Web site at www.owenscorning.com.

Limitations

ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN LENGTH TO THE EXPRESS WARRANTY PROVIDED ABOVE UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.

YOUR REMEDY FOR DEFECTIVE SHINGLES IS FULLY DESCRIBED IN THE PRECEDING SECTION, "WHAT IS YOUR REMEDY." YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION. WE ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING DAMAGE TO YOUR HOME OR TO YOUR HOME'S CONTENTS.

Some countries may not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights which vary from country to country.

TYPE OF SHINGLES: Check appropriate box(es).

	Warranty Length	Wind	Wind Warranty Length	Non-Tropical Algae	Tropical Algae
<input type="checkbox"/> Duration® Premium	Lifetime	130 MPH/209 KPH	10 YRS	10 YRS	5 YRS
<input type="checkbox"/> Duration®	30 YRS	110 MPH/177 KPH	5 YRS	10 YRS	5 YRS
<input type="checkbox"/> Oakridge®	30 YRS	70 MPH/112 KPH	5 YRS	10 YRS	5 YRS
<input type="checkbox"/> Supreme®	25 YRS	60 MPH/96 KPH	5 YRS	10 YRS	5 YRS
<input type="checkbox"/> Classic®	20 YRS	60 MPH/96 KPH	5 YRS	10 YRS	5 YRS
<input type="checkbox"/> Algae Resistant shingles—Please check if your shingles are algae resistant					

Name of Homeowner	Name of Contractor	Date of Installation
Address		
City	State/Province	ZIP/Postal Code Country
Homeowner Phone		

* High Ridge Hip & Ridge and High Style® Hip & Ridge wind warranty is 110 MPH with 4-nail application on *Duration* shingles and 130 MPH with 4-nail application on *Duration* Premium shingles (see installation instructions for more details). Pub. No. 24762-D. Printed in U.S.A. February 2009. THE PINK PANTHER® & © 1964–2009 Metro-Goldwyn-Mayer Studios Inc. All Rights Reserved. The color PINK is a registered trademark of Owens Corning. ©2009 Owens Corning.