## SERVICE INFORMATION

All BLACK+DECKER Service Centers are staffed with trained personnel to provide customers with efficient and reliable power tool service. Whether you need technical advice, repair, or genuine factory replacement parts, contact the BLACK+DECKER location nearest you. To find your local service location, call: **1-800-544-6986 or visit** www.blackanddecker.com

## LIMITED TWO-YEAR HOME USE WARRANTY

Black & Decker (U.S.) Inc. warrants this product for two years against any defects in material or workmanship. The defective product will be replaced or repaired at no charge in either of two ways. The first, which will result in exchanges only, is to return the product to the retailer from whom it was purchased (provided that the store is a participating retailer). Returns should be made within the time period of the retailer's policy for exchanges (usually 30 to 90 days after the sale). Proof of purchase may be required. Please check with the retailer for their specific return policy regarding returns that are beyond the time set for exchanges. The second option is to take or send the product (prepaid) to a BLACK+DECKER owned or authorized Service Center for repair or replacement at our option. Proof of purchase may be required.

This warranty does not apply to accessories. This warranty gives you specific legal rights and you may have other rights which vary from state to state or province to province. Should you have any questions, contact the manager of your nearest BLACK+DECKER Service Center. This product is not intended for commercial use.

FREE WARNING LABEL REPLACEMENT: If your warning labels become illegible or are missing, call **1-800-544-6986** for a free replacement.

LÁTIN AMERICA: This warranty does not apply to products sold in Latin America. For products sold in Latin America, check country specific warranty information contained in the packaging, call the local company or see the website for warranty information.

#### **POSSIBLE CAUSE** PROBLEM POSSIBLE SOLUTION Light will not illuminate Battery pack not installed properly. Check battery pack installation. Battery pack not charged. Check battery pack charging requirements. Battery pack will not charge. Battery pack not inserted into charger. Insert battery pack into charger until LED illuminates. Charger not plugged in. Plug charger into a working outlet. Refer to "Important Charging Notes" for more details. Surrounding air temperature Move charger and battery too hot or too cold. pack to a surrounding air temperature of above 40 degrees F (4,5°C) or below 105 degrees F (+40,5°C). Unit shuts off abruptly. Battery pack has reached its Allow battery pack to cool maximum thermal limit. down. Out of charge. (To Place on charger and maximize the life of the allow to charge. battery pack it is designed to shutoff abruptly when the charge is depleted.)

For assistance with your product, visit our website **www.blackanddecker.com** for the location of the service center nearest you or call the BLACK+DECKER help line at **1-800-544-6986.** 

Imported by Black & Decker (U.S.) Inc., 701 E. Joppa Rd. Towson, MD 21286 U.S.A.

### BlackandDecker.com 1-800-544-6986

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