Vendor Direct Jobsite Delivery Requirements Acknowledgment

Company Name: SPAX (Altenloh, Brinck & Co US Inc)

Customer must acknowledge and adhere to the following requirements in order to facilitate a vendor direct delivery. Failure to comply with these requirements may result in order cancellation.

Jobsite Location & Access

- The delivery address must be a paved, commercial location.
- The jobsite must allow a 53 foot tractor trailer to safely access and turn around.
- Deliveries will not be accepted at residential addresses or private warehouses.
- Deliveries will not proceed if there are low wires, tree canopies, or narrow roadways impeding access.
- A site validation using Google Maps, Earth, or satellite tools will be conducted before approval.

On-Site Equipment & Labor Staffing

- A forklift and dock are preferred at the delivery site but a liftgate will be included in the jobsite fee.
- The jobsite team is responsible for unloading; the driver will not assist and no forklift will be provided.

Jobsite Contact & Delivery Requirements

- A named contact and phone number must be provided before delivery can be scheduled. Contact must be present at the time of delivery. Customer responsible for all redirect fees.
- No weekend or holiday deliveries.
- The onsite contact is responsible for signing the Bill of Lading accurately to confirm receipt.

Note: *If jobsite conditions can not be met or does not align to acknowledgment terms, it is recommended to ship product to Lowe's Store and complete pick up or deliver via Lowe's to jobsite.*

Vendor Support Contact Information: SPAX Sales Service 1-800-443-9602