



Troubleshooting

PROBLEM	POSSIBLE CAUSE	SOLUTION
Mister is not misting after pushing green Power/Mist button	<ol style="list-style-type: none"> 1. Not pressing and holding the green Power/Mist button for 3 seconds 2. Mister Battery is low 3. Mister Tank empty 4. Power/Mist button not functioning 5. None of the above 	<ol style="list-style-type: none"> 1. Press and Hold Power/Mistbutton for 3 seconds 2. Remove Battery Pack and charge battery (page 6) 3. Check solution level on front of Tank. Fill Tank if empty. 4. Activate Mister with Remote Control 5. Contact Customer Service at 1-888-9NO-BITE
Remote Control device will not operate Mister	<ol style="list-style-type: none"> 1. Not pressing Remote's ON button for at least ONE second 2. Remote Control batteries are low 3. 'Possible Causes' 2 & 3 in above section 4. Remote Control is not functioning 5. None of the above 	<ol style="list-style-type: none"> 1. Press and hold Remote ON button for one full second 2. Replace Remote Control batteries 3. Try steps 2 & 3 in above section 4. Try activating Mister directly from the unit 5. Contact Customer Service at 1-888-9NO-BITE
Mister will not Power ON after pushing green Power/Mist button	<ol style="list-style-type: none"> 1. Mister Battery is low 2. Battery Pack is not pushed in far enough 3. None of the above 	<ol style="list-style-type: none"> 1. Remove Battery Pack and charge battery (page 6) 2. Push Battery Pack in further 3. Contact Customer Service at 1-888-9NO-BITE
Mister is not controlling mosquitoes/other biting insects	<ol style="list-style-type: none"> 1. Mister is not positioned properly 2. Tank is empty/solution low 3. Mister solution needs to be agitated 4. Concentrate and water dilution is incorrect 	<ol style="list-style-type: none"> 1. See page 8 for 'Positioning the Mister' 2. Check solution level at front of Tank. Fill if empty. 3. Gently rock Mister back and forth for 10 seconds (page 7) 4. Contact Customer Service at 1-888-9NO-BITE
Only 1 or 2 nozzels are misting	<ol style="list-style-type: none"> 1. Clogged nozzels 2. Clogged tubing 	<ol style="list-style-type: none"> 1. See page 11 for 'Nozzle Cleaning' instructions 2. Contact Customer Service at 1-888-9NO-BITE