

Consumer Warranty



COOPER LIGHTING SOLUTIONS ("CLS") WARRANTS THAT FROM THE DATE OF PURCHASE THROUGH THE PERIOD SET FORTH IN "ATTACHMENT A" BELOW THE PRODUCT WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP (the "Limited Warranty").

If the product does not conform to this Limited Warranty, CLS will send you, at its election, a replacement product that will perform as the originally ordered product upon receipt of the returned device, register receipt, and proof of purchase. CLS's RESPONSIBILITY FOR DEFECTIVE PRODUCT IS LIMITED TO REPLACEMENT, AND IS YOUR SOLE REMEDY. The warranty period is not extended if the product is replaced.

To obtain warranty service, please contact CLS Customer Service at:

- 1-800-334-6871, press option 2 or
- E-mail consumerproducts@cooperlighting.com and include the following information:
 - Name, Address and Phone Number
 - Date and Place of Purchase
 - Catalog Number and Quantity Purchased
 - Detailed Description of the Problem

This Limited Warranty is extended only to the original purchaser of the product. It does not extend to any subsequent owner or other transferee or user of the product.

This Limited Warranty applies to the products / brands / terms noted in Attachment A only. All other products are warranted through the standard terms and conditions of Cooper Lighting Solutions that can be found at cooperlighting.com/legal.

This Limited Warranty does not apply to any software (including any mobile applications), even if packaged or sold with any product. Signify does not warrant that use of any software or mobile application will be uninterrupted or error-free. This Limited Warranty is subject to, any may be superseded by, any applicable End of Support policy to the extent CLS decides to terminate support for such product. To the extent applicable, End of Support policies are available at cooperlighting.com/legal.

This Limited Warranty does not cover any damage or defect due to (a) neglect, or improper storage, installation or use, (b) failure to follow the product instructions, (c) modifications or unauthorized repairs, (e) normal wear and tear, (h) shipping, or (i) external causes such as accidents abuse, or other acts beyond our reasonable control. Damage to the product caused by replacement bulbs or corrosion or discoloration of brass components are not covered by this Limited Warranty. This Limited Warranty does not apply to products not manufactured by Cooper Lighting Solutions which have been supplied, installed, and/or used in conjunction with Cooper Lighting Solutions products.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES IS HEREBY EXPRESSLY EXCLUDED.

Some states and provinces do not allow exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

Attachment A

Lighting Solutions	LED	Non-LED	Exceptions	Warranty Addendum
HALO HOUSINGS / TRIMS / OTHER (LB1)	5 Years	1 Year	3 Years (<i>Energy Star</i>)	1, 4, 7, 12
HALO TRACK (LC1)	5 Years	1 Year		1, 7, 12
HALO RETROFITS (LF1)	5 Years	1 Year		1, 7, 12
HALO SURFACE MOUNT (LF2)	5 Years	1 Year		1, 7, 12
HALO DIRECT MOUNT (LF3)	5 Years	1 Year		1, 7, 12
HALO OUTDOOR (LP4)	5 Years	1 Year		1, 7, 12
HALO HOME RECESSED (LU2)	5 Years	1 Year	2 Years (<i>HALO Home Smart Bulbs</i>), 3 Years (<i>HALO Home QuickLink Low Voltage</i>)	1, 7, 12
METALUX RECESSED (LT1)	5 Years	1 Year		1, 7, 12
METALUX PARTS (LT2)	5 Years	1 Year		1, 7, 12
METALUX SURFACE-SUSPENDED (LT3)	5 Years	1 Year		1, 7, 12
METALUX SPECIFICATION (LT4)	5 Years	1 Year		1, 7, 12
METALUX INDUSTRIAL (LU1)	5 Years	1 Year		1, 7, 12
METALUX RESIDENTIAL (LX1)	5 Years	1 Year		1, 7, 12
UTILITY & SECURITY (LR2)	1 Year	1 Year		1, 12

1 Ungrounded or Improperly grounded systems not in compliance with current NEC code are excluded from Cooper Lighting Solutions warranty of LED products.

4 HALO, HALO Commercial CFL recessed lighting products, Portfolio and All-Pro CFL recessed lighting products – as registered in the ENERGY STAR "Qualified Products List"; the limited warranty set forth shall have a period of 3 (three) years from the date of shipment of the products.

7 Subject to all the limitations set forth in Cooper Lighting's Domestic USA General Terms and Conditions of Sale, LED products in the following brands - Halo Recessed, Halo Track, Halo Commercial Recessed, IRIS, Metalux Commercial, Metalux Specification, Metalux Industrial, Metalux All-Pro, Fail-Safe, Corelite, and RSA products, the limited warranty set forth shall be a period of 5 years from the date of shipment of products. Specifically, the light engine comprised of LEDs and driver or drivers. All other mechanical components and hardware are covered for 1 year.

12 Certain fixtures use non-acrylic materials in light guides or lenses that may naturally shift color or yellow over time, such as polystyrene. The warranty applicable to these fixtures does not cover against yellowing or color shifting in light guides or lenses using these materials and Cooper Lighting disclaims all warranties, express and implied, with respect to yellowing or color shifting of such light guides and lenses.