

LIMITED WARRANTY

Direct Connect Water Filtration System

Water Filtration 1000

This limited warranty is provided by **Bosch Thermotechnology Corp. ("Bosch")** and covers the Bosch Water Filtration 1000 ("Product"). This warranty is provided to the original purchaser of the Product, provided the Product was purchased new at retail for normal household (non-commercial) use and remains installed at its original location. This warranty is not transferable.

WARRANTY COVERAGE

Bosch warrants that the Product will be free from defects in materials and workmanship for a period of **two (2) years** from the Commencement Date (defined below), provided all conditions of this limited warranty are met.

- i. **Commencement Date:** The limited warranty period begins on the date of original purchase by the consumer. For California residents, the effective date of this limited warranty will commence no sooner than the delivery date to the consumer. If the date of purchase or delivery cannot be verified, the Commencement Date will be ninety (90) days from the Product's date of manufacture (as designated by the serial number).
- ii. **Bosch's Obligation:** Should the Product prove to have a defect in materials or workmanship during the limited warranty period, Bosch will replace the Product. All returned Products and components shall become the property of Bosch. This warranty does not cover labor costs associated with diagnostics, removal, reinstallation, or repair of the Product.
- iii. **Consumables (Filters & Membranes):** Replaceable filter cartridges and the reverse osmosis membrane ("Consumables") are warranted against defects in material and workmanship only for a period of **thirty (30) days** from the Commencement Date. This limited Consumables warranty excludes service life, which is not warranted as it is directly dependent on local water quality and usage volume.

ITEMS NOT COVERED (EXCLUSIONS)

This limited warranty does not cover damage, or failures resulting from:

1. **Improper Installation, Use, and Maintenance:** Failure to properly install, operate, or maintain the Product in strict accordance with the instructions in the provided in Installation and Operation Manual, and/or applicable local plumbing, building code(s) and/or regulations.
2. **Damage from Unauthorized Service:** Damage caused by any Bosch unauthorized attachment, alteration, or modification to the Product.
3. **Parts Not Authorized by Bosch:** Damage or Product failures directly resulting from the use of any replacement parts, filters, or accessories not manufactured or authorized by Bosch.
4. **External Causes & Abuse:** Damage not resulting from a manufacturing defect, including but not limited to, accidents, abuse, misuse, freezing, fire, flood, Act of God, operation in a corrosive atmosphere, or physical damage that occurs while the Product is in the purchaser's possession.
5. **Installer Workmanship:** Bosch disclaims and does not assume any liability for unsatisfactory performance or damage caused by improper installation.
6. **Cosmetic Damage & Wear:** Normal wear and tear or cosmetic defects such as scratches, dents, or chips in the finish, unless reported within thirty (30) days of the Commencement Date.
7. **Ancillary Costs:** Utility costs, such as water supply, waste or any increases in the same, for any reason. This also includes shipping charges, delivery expenses, or administrative fees incurred by the purchaser to return the Product to Bosch for warranty service.

MANDATORY OPERATING CONDITIONS

This Limited Warranty will be void for failure to observe the following operating conditions:

Parameter	Required Condition
Water Pressure	40 - 80 psi
Water Temperature	40°F - 100°F (4.4°C - 37.8°C)
pH Range	2.0 - 11.0
Other Contaminants	Water must be free of microbiological contamination, hydrogen sulfide, and manganese.

LIMITATION OF LIABILITY AND DISCLAIMERS

ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE TWO-YEAR PERIOD OF THIS EXPRESS LIMITED WARRANTY.

BOSCH'S SOLE OBLIGATION, AND THE PURCHASER'S EXCLUSIVE REMEDY, ARE SET FORTH IN THIS LIMITED WARRANTY. BOSCH SHALL NOT BE LIABLE FOR ANY INDIRECT, PUNITIVE, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, INJURY TO PERSONS OR PROPERTY, OR DAMAGES FOR LOSS OF USE, LOST PROFITS, INCONVENIENCE, OR LOSS OF TIME.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

WARRANTY CLAIMS PROCESS

To make a claim under this Limited Warranty, you must contact Bosch Customer Service at waterfiltration.support@us.bosch.com or +1-800-283-3787. To process your claim, you will need a copy of your original invoice or other proof of purchase. The alleged defective Product must be returned to Bosch in accordance with Bosch procedure then in force for handling goods returned for the purpose of inspection to determine cause of failure (contact Bosch if you have questions regarding the return process). If Bosch determines that the returned product is defective and that this warranty applies, Bosch will replace the Product.

THIS WARRANTY APPLIES TO PRODUCTS PURCHASED, DELIVERED AND USED WITHIN THE FIFTY STATES OF THE UNITED STATES, THE DISTRICT OF COLUMBIA, AND PUERTO RICO. PRODUCT REGISTRATION

PRODUCT REGISTRATION

To help expedite future warranty claims, we recommend registering your Bosch product once it has been installed.

To visit our online product registration portal, please scan this QR code.



EFFECTIVE DATE: January 1, 2026