

LIMITED WARRANTY (USA)

TRI-GREAT USA CORP. (the "TGU") warrants the product shipped is free from defective in work-man ship and materials if being used under normal/proper condition.

This Limited Warranty covers all defects in materials and workmanship for 90 days from the date of purchase, but below situation is not included:

- Damaged through improper usage, negligence, misuse, abuse, transportation, acts of nature or accident. (including failure to follow the instructions manual)
- Used in commercial applications or rentals.
- Modified or repaired by anyone not authorized by TGU.
- Expendable items such as batteries, light bulbs, fuses, accessories, cosmetic parts, tools and other items that wear out for normal usage.

Once defective point is founded after purchasing from a **Retail Store**, please return it along with purchasing invoice to where the unit was purchased to get further assistance.

How to Obtain Warranty Service

Please keep your Warranty Card and scan the QR code to register your product. To get and ensure the warranty coverage with product information and special deal from TGU on our website. (<http://www.trigreatusa.com>)

NOTED: The warranty is only valid in the USA. For replacement and for all other Customer Service inquiry, please contact us.

FREE! Extra 90-days Free extended warranty

Customers who successfully completed to the online product registration may enjoy an

additional 90-days Free extended warranty service. Shipping cost will not be included.

CUSTOMER SERVICE (GLOBAL AREA EXCEPT U.S.)

Please Keep the Instructions Manual ! The Model Number is necessary required if you have any question to contact us. Please read through it very CAREFULLY to familiarize yourself with all parts and assembly steps. Kindly refer to below parts list and be sure that all parts have been included before assembling !

Although we are dedicated to giving our customers the best product, a question may arise or parts may be missing. Once defective point is founded after purchasing from a **Retail Store**, please return it along with purchasing invoice to where the unit was purchased to get further assistance.

If you are missing parts, or, if you have any questions, please contact us in our customer service email at service@trigreatusa.com. Thank you for purchasing our products.