

Ceiling Fan User Guide



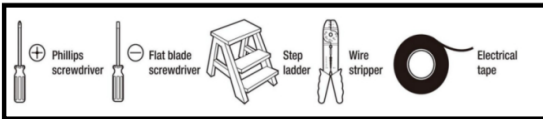
Ceiling Fan Installation Guide

1. Tools Required

Before installation, prepare all required tools and make sure all ceiling fan components are included and undamaged.

NOTE: Please inspect all components carefully upon opening the package. If any parts are missing or defective, contact your supplier immediately. We will provide replacement parts as necessary.

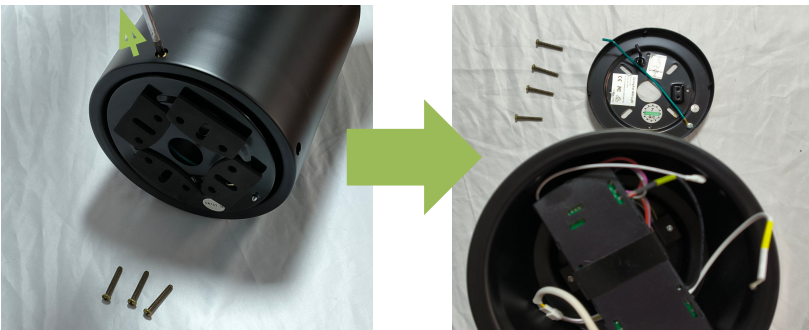
- ① Motor
- ② Hanger
- ③ Receiver
- ④ Remote control
- ⑤ User Manual
- ⑥ Fan blade
- ⑦ screw set
- ⑧ Mounting base



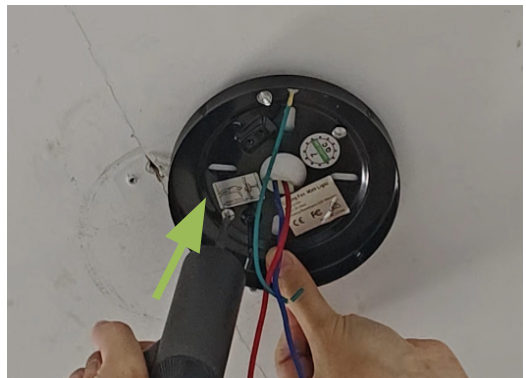
⚠ All installation steps must be performed with the power turned off.

2. Attach the hanger firmly to the ceiling.

(1) Loosen and remove the four screws on the round hanging plate at the top of the motor.



(2)Secure the round ceiling mounting plate you just removed to the spot where you plan to install the ceiling fan.



NOTE:

1.Screw Selection Based on Ceiling Material:For concrete ceilings, use expansion bolts.For wooden or plastic ceilings, use the included Self-tapping screws.Make sure to select the correct type of screws to ensure a secure and safe installation.

2.In cases where the mounting bracket cannot be directly attached to the electrical box, a recessed-style electrical box may be used. Please ensure that the box' s diameter does not exceed the internal width between the two ends of the bracket.

3.Install the Fan Blades onto the Motor

- 1)Take out six blade screws with washers from the screw pack.
- (2)Attach the fan blades to the motor, making sure each screw hole is properly aligned.



NOTE:

- (1)The side of the blade marked "This side up" should face the ceiling. Please pay special attention, as it affects the airflow direction.
- (2)Do not fully tighten each screw at the beginning. It is recommended to insert and slightly tighten all screws first, then fully tighten them after all blades are installed.

4. Connect the wires

Then connect the live and neutral wires—each wire is labeled. If your home has a ground wire, be sure to connect it as well. Don't forget to secure each connection with the provided red wire nuts.



NOTE(Ground Wire Connection):

1. Identify the Ground Wire:

The ground wire is usually green or bare copper. In some cases, it may be marked with a green-yellow stripe.

2. Connect the Ground Wires:

Securely connect the ground wire from the fan to the ground wire from your home's electrical system. This is often marked as green or bare copper. Use a wire nut to twist the wires together.

3. Ensure Proper Grounding:

Proper grounding is essential for safety. Ensure that the ground wire is securely connected to avoid any electrical hazards.

4. If No Ground Wire Available:

If your home's electrical wiring does not include a ground wire, consult a licensed electrician to ensure proper grounding. Do not attempt to proceed without proper grounding.

5. Attach the motor to the ceiling mounting plate.

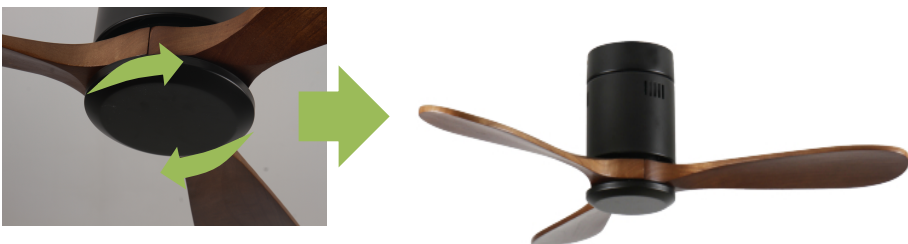
(1) Pre-install two screws on the ceiling mounting plate. These screws will fit into the two keyhole slots on top of the motor, allowing you to temporarily hang and stabilize the motor assembly, making the next

(2) Use the screws removed earlier to secure the motor to the ceiling mounting plate.

Note: Two screws were pre-installed in Step (1). After positioning the motor, make sure to tighten all screws securely to ensure a firm and safe installation.



(3) Finally, screw the bottom cover into place to complete the installation.



Remote Control Pairing Process

1. Check Connections

Please ensure all wires are connected correctly and the AAA battery is properly installed in the handheld remote control.

2. Turn Off Power to the Fan

Switch off the fan's power at the circuit breaker.

3. Wait 10 Seconds

Wait for 10 seconds, then restore power to the fan.

4. Press the Pairing Button

Immediately press and hold the "FAN/OFF" or "FAN/ON" button for 5 seconds to initiate pairing. In some models, press and hold the "2H" button for 5 seconds instead. For detailed instructions,

5. Pairing Complete

Try activating the fan again to confirm setup, this ensures the remote and receiver are synchronized for smooth and reliable performance.

6. If the above cannot solve the problem

If the steps above do not work, I will send you a new remote control set via express delivery.

After-Sales Support

If you experience any quality issues caused by the product itself within one year of use, please contact the seller through the platform where you made your purchase.

Once your claim is submitted, please allow time for the after-sales process to proceed. We treat every case seriously and will ensure your issue is handled with care and attention.

Please note that the following situations are not covered under warranty:

- > Damage caused by improper installation
- > Misuse or modification of the product
- > Accidental or intentional physical damage
- > Power supply issues or electrical surges
- > Normal wear and tear

To assist with processing, please have your order information (such as order number and purchase date) available when reaching out.

Thank you for your understanding and patience.

Product & Specifications

Q: Why does my ceiling fan make noise at low speed?

A: Our fans use high-quality DC full-copper motors, which are generally quieter than traditional AC motors. If you hear noise at low speed, it may be due to installation issues—such as reversed blades, loose screws, or wires touching the motor.

Double-check all installation steps to ensure proper assembly.

Q: Why is the airflow direction incorrect or not as expected?

A: This is usually caused by incorrect blade orientation. Each blade has a label indicating "This side up"—make sure this side faces the ceiling. If installed upside down, airflow may be reduced or reversed.

Q: My remote control buttons are unresponsive or not controlling the fan correctly. What should I do?

A: Try these troubleshooting steps:

1. Replace the batteries.
2. Re-pair the remote with the fan receiver:
 - Turn off power at the circuit breaker.
 - Wait 10 seconds, then restore power.
 - Immediately press and hold the "FAN/OFF" or "FAN/ON" button for 5 seconds to initiate pairing.
 - In some models, press and hold the "2H" button for 5 seconds instead. For detailed instructions, please refer to your user manual.

Q: Do I need to read the manual before installing the ceiling fan?

A: Yes. Always read the instruction manual or watch our installation video before starting. This ensures proper setup, helps avoid common mistakes, and prevents potential safety issues.

Q: What should I do if I have issues with missing parts or installation problems?

A: If you encounter any missing components or run into installation issues, please reach out to the customer service team on the platform where you purchased the fan, or contact the product brand directly. Our support team is here to help troubleshoot and provide the right solutions.