

WARRANTY INSTRUCTIONS

1 Year Warranty Parts

Within one year (12 months) from the date of original delivery, we will provide free replacement parts for any component that is found to be defective in materials or workmanship, including installation support via video or online guide. For additional assistance, please contact our support team by email. This warranty covers all parts required to remedy such defects, provided that the unit has been properly installed and operated in accordance with the instructions specified in this manual.

3 Year Warranty Compressor

For the 2nd through the 3rd year from date of original purchase, we will provide a replacement compressor free of charge in case of failure.

You are responsible for service labor and freight charges. Any costs associated with moving the beverage refrigerator to and from the service center are the user's responsibility.

What Is Not Covered

The following situations are not covered under the warranty. The user will be responsible for the cost of materials and repair services in these cases:

- Damage caused by failure to follow operating instructions.
- Damage resulting from the use of incompatible power sources or non-approved components.
- Damage due to improper installation or failure to comply with the user manual.
- Damage caused by human error, misuse, or accidents.
- Damage caused by unauthorized repairs or modifications without prior approval from the company.
- Normal wear and tear, including surface aging or scratches.
- Claims made after the one-year free warranty period.

Matters Need Attention

- If you encounter any quality issues during use, please contact our customer service team and provide this warranty card. Once we verify your information and the product's factory number, we will arrange warranty service as soon as possible.
- After the free warranty period expires, you may still access our paid maintenance service, for which standard repair fees will apply.
- Please keep this warranty card in a safe place after purchase. Warranty claims will not be accepted without the original warranty card.