

WARRANTY & CONTACT

Warranty

All Kesnos products are covered under our 12-month warranty. Customers, whether purchasing this dehumidifier directly from Kesnos or through an authorized retailer, are welcome to reach out to Kesnos for tech support. An order invoice or proof of purchase will be appreciated.

Please kindly note that product damage caused by regular wear and tear will not be covered under warranty, and the warranty will also be voided for the following behaviors (including but not limited to):

1. Failing to follow the instructions in the manual.
2. Purposeful mishandling of the device.
3. Damaging the device through violent impact.
4. Exposing the device to liquids or infiltrating foreign particles.
5. Unauthorized modification or overhauling of the device.
6. Damage from placing the device upside down.

These are our general terms for warranty service. Customers are more than welcome to contact us for any feedback or advice.

Extend Your Warranty by 1 Year

Register your product at www.kesnos.com to extend your 1-year warranty by an additional year.

*Please fill out all required fields and include your Order ID and Date of Purchase if applicable.

Customer Support

If you have any questions or concerns about our product, please feel free to contact our professional support team. Kesnos customer service is always here to help.

KESNOS Office

📍 221 York Rd, Blacksburg, SC 29702 USA

✉ Email: support@kesnos.com

☎ Tel: (213)-895-4871

💬 Live Chat: www.kesnos.com

🕒 24/7 Full-Time Response

*Have your Order Number ready before contacting customer support.

