

## 10-DAY SATISFACTION GUARANTEE

All Hitachi tools are inspected before they leave the factories to ensure the highest quality for customers. If you are not satisfied with any Hitachi tool within 10 days of purchase, please return the product with receipt to the original place of purchase for a refund or replacement. This guarantee covers outdoor power equipment only. See the Hitachi "Limited Warranty" below for accessories and parts and further warranty information.

## OUTDOOR POWER EQUIPMENT LIMITED WARRANTY

Hitachi Koki U.S.A., Ltd. hereby warrants products manufactured by it or sold by it to be free from defects in material or workmanship for a period of **seven years after delivery to the first consumer end user**. "Consumer applications" are defined as all applications for household use.

Products used in commercial applications are warranted for **two years after delivery of the product to the first commercial end user**. "Commercial applications" are defined as all applications other than rental which are not considered household use.

Products used in **rental applications are warranted for one year**.

### EXCEPTIONS INCLUDE:

#### TWO YEAR WARRANTY

The product categories listed below are warranted to the original purchaser to be free from defect in materials and workmanship for a period of two (2) years from the original purchase date.

- Lithium Ion Batteries

#### ONE YEAR WARRANTY

The product categories listed below are warranted to the original purchaser to be free from defect in materials and workmanship for a period of one (1) year from the original purchase date.

- Cordless Grass Trimmers

All solid steel drive shafts utilized in Hitachi products, including split boom attachments for SmartFit® models, retailed after January 1, 2005 are warranted for life. Hitachi Koki U.S.A., Ltd. will replace, at no charge, any failed solid steel drive shaft free of charge for those models. If Hitachi Koki U.S.A., Ltd. determines that the failure of a solid steel drive shaft effectively damaged other components, those components will be covered under the terms of the warranty and will be replaced free of charge. No labor expenses will be covered for drive shaft replacement, or subsequent replacement of related parts, after the expiration of the products original warranty coverage period.

Hitachi Koki U.S.A., Ltd. warrants its ignition systems for a period of five years.

All accessories, attachments, and spare parts will carry a 90 day part replacement warranty. Provided however, normal wear parts including hoses, spark plugs, starter rope, air and fuel filters, clutch shoes, vibration isolators, throttle cables, lubricants, and all cutting attachments, etc. are not subject to this replacement warranty. Normal maintenance and adjustments to the magneto, points, carburetor, and spark plugs are not considered the responsibility of Hitachi under this warranty.

This warranty is limited to repair or replacement by Hitachi Koki U.S.A., Ltd. or at the premises of Hitachi/Tanaka Power Equipment Authorized Service Dealers, of such parts as appear to Hitachi Koki U.S.A., Ltd., upon inspection, to be defective in material and/or workmanship.

This warranty is extended to the first end user, and no warranty is made nor authorized to be made assignable on resale by the first end user.

Hitachi Koki U.S.A., Ltd. makes no warranty with respect to accessories not sold or distributed by Hitachi Koki U.S.A., Ltd. Such accessories are subject to the warranty policy of their respective manufacturers or distributors.

For the name and address of your nearest Hitachi/Tanaka Power Equipment Authorized Service Dealer, call or write to **Hitachi Koki U.S.A., Ltd. at 3950 Steve Reynolds Blvd, Norcross, GA 30093 (800) 706-7337** or visit [www.hitachipowertools.com](http://www.hitachipowertools.com).

To obtain performance of any obligation under this warranty for failure during the applicable warranty period, deliver the Hitachi product, shipping prepaid, to Hitachi Koki U.S.A., Ltd., or to the nearest Hitachi/Tanaka Power Equipment Authorized Service Dealer.

Hitachi Koki U.S.A., Ltd. reserves the right to inspect the claimed defective part(s) to determine if the malfunction is the result of a defect covered by this warranty.

This warranty will cover only defects arising under normal usage, and shall not apply, nor will Hitachi Koki U.S.A., Ltd. assume any responsibility, if the failure was caused by the following:

1. Operation of product with incorrect fuel to oil ratio
2. Misuse or abuse
3. Negligence
4. Accident or physical damage
5. Repairs made by unauthorized parties and/or with unauthorized parts
6. Improper set up or altered products
7. Improper adjustments i.e. carburetor, etc
8. Operation of engine speeds above Hitachi Koki U.S.A., Ltd. recommendations
9. Failures due to contaminated fuel
10. Failure to operate the unit in the manner specified by the "owner's manual"
11. Cutting attachments i.e. nylon line, blades, etc

ANY ACTION FOR BREACH OF ANY WARRANTY HEREUNDER MUST BE BROUGHT WITHIN A PERIOD OF SIX MONTHS FROM THE END OF THE APPLICABLE WARRANTY PERIOD.

No agent, representative, dealer, or employee of Hitachi Koki U.S.A., Ltd. has the authority to increase or alter the obligations of this warranty.

## WARRANTY DISCLAIMERS

NO WARRANTY, ORAL OR WRITTEN, EXPRESSED OR IMPLIED, OTHER THAN THE ABOVE WARRANTY IS MADE WITH REGARD TO THIS PRODUCT. HITACHI KOKI U.S.A., LTD. DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE, AND ALL OTHER WARRANTIES. IN NO EVENT SHALL HITACHI BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR FOR ANY COSTS, ATTORNEY FEES, EXPENSES, LOSSES OR DELAYS ALLEGED TO BE AS A CONSEQUENCE OF ANY DAMAGE TO, FAILURE OF, OR DEFECT IN ANY PRODUCT INCLUDING, BUT NOT LIMITED TO, ANY CLAIMS FOR LOSS OF PROFITS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

