Warranty Info

Utilitech™ warrants to the original consumer purchaser that the Utilitech™ product will be free from defects in workmanship and material under normal consumer use during the applicable warranty period identified in the 'Warranty Period' section below, subject to the exclusions set forth below. This warranty statement sets forth Utilitech™ total and exclusive warranty obligation. We will not assume, nor authorize any person to assume for us, any other liability in connection with the sale of our products.

Warranty Period: The warranty period is 24 months. In each case, the warranty period is measured starting on the date of purchase by the original consumer purchaser. The sales receipt from the first consumer purchase, or other reasonable documentary proof, is required in order to establish the start date of the warranty period.

Remedy: Utilitech™ will repair or replace (at Utilitech™ option) any Utilitech™ product that fails to operate during the applicable warranty period due to defect in workmanship or material. If a valid claim is made during the applicable period, Utilitech™, at its option, will either (1) replace the product, or (2) exchange the product with a product that is of equal value. A replacement product assumes the remaining warranty of the original product or 60 days from the date of replacement, whichever is greater. Customer is responsible for the return shipping costs.

Limited to Original Consumer Buyer: The warranty on Utilitech™ products is limited to the original consumer purchaser.

Exclusions: Utilitech™ warranty does not apply to (I) any product that is misused, abused, modified, damaged by accident, or used for anything other than normal consumer use as authorized in Utilitech™ current product literature, or (II) any product purchased through an online auction house.

How to Receive Service: To obtain warranty service, you must contact our customer service team. If our customer service team determines that further assistance is required, they will give you a Return Material Authorization ("RMA") number and will provide you with return instructions. You must properly package the product, clearly marking the RMA number on the package and including proof of your purchase date with the product. We will process your return and send your repaired or replacement product to you in continental North America.

IN NO EVENT WILL UTILITECH™ BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM ANY USE OR MALFUNCTION OF ANY FLEXSOLAR PRODUCT, OR FROM ANY BREACH OF WARRANTY, INCLUDING DAMAGE TO OTHER DEVICES. IN NO EVENT WILL FLEXSOLAR'S LIABILITY FOR ANY CLAIM, WHETHER IN CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY) OR UNDER ANY OTHER THEORY OF LIABILITY, EXCEED THE AMOUNT PAID BY YOU FOR THE UTILITECH™ PRODUCT.

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.